


# Using Terminal Servers at the Department of Global Public Health and Primary Care - a manual for a 2-step authentication.

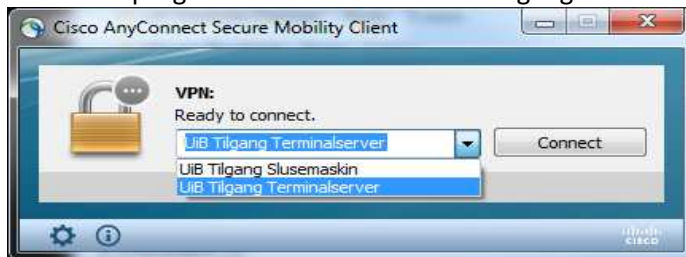
## UiB machines:

- 1) Press the Start button in Windows 
- 2) Click the mouse cursor at "All programs"
- 3) In the list find and press Cisco > Cisco AnyConnect Secure Mobility Client > Cisco AnyConnect Secure Mobility Client.

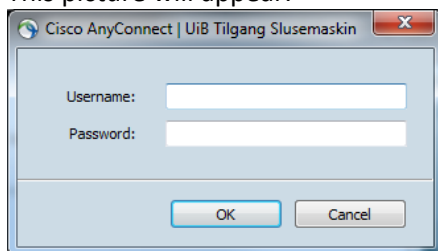
You can also start the program by using the shortcut-icon in the lower right corner of your

screen: 

When the program starts → Select "UiB Tilgang Terminalserver" and click Connect.

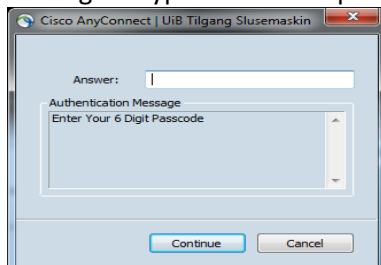


This picture will appear:

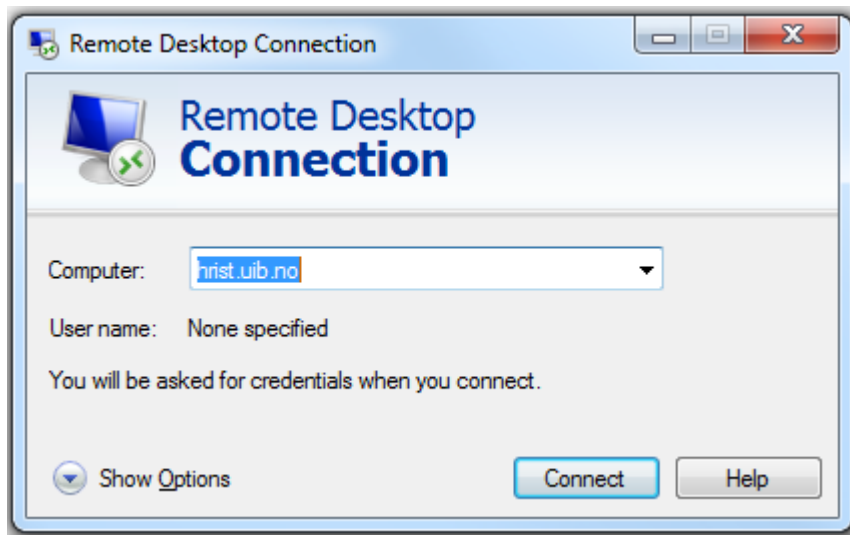


Please enter your username and password.

Once that is done you will receive a code by SMS to your mobile phone from the University of Bergen. Type it here and press "Continue":



- 4) You now have access to log on to the terminal server using the Remote Desktop Connection application located in Start > All Programs > Accessories



Enter the name of the server i.e. hrist.uib.no or bigs.uib.no and press Connect.

- 5) Enter your username as UIB\username and enter your password
- 6) The terminal window should now appear and you can start working. After 8 hours you will have to login again.
- 7) Remember to store all your work in the folder with your name under S:\. Do not store your work in the Documents-folder!
- 8) Your password at UoB lasts for 13 months and must then be replaced using this website:  
[https://sebra.uib.no/sebra/Password/chg\\_pwd?lang=english](https://sebra.uib.no/sebra/Password/chg_pwd?lang=english)

### Private machines:

If you need access from a private computer which is not administered by the IT-department you have to install Cisco AnyConnect Secure Mobility Client.

Link to installation of Cisco AnyConnect:

<https://elv.uib.no/Terminalserver>

### Additional information for Mac users

1. After installation<sup>1</sup> of Cisco AnyConnect you have to manually copy the file tilgang\_terminalserver.xml (<http://vedlegg.uib.no/?id=88621b43c53f81144d441c16912360db>) into the folder /opt/cisco/anyconnect/profile/ on the Mac.

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<sup>1</sup> You must be logged in as an user with administrator rights to install the software.  
For UoB MAC-machines see [https://it.uib.no/en/Mac\\_OS\\_X:\\_Install-account](https://it.uib.no/en/Mac_OS_X:_Install-account)

2. Install Remote Desktop Connection for Mac (App Store):



3. Connect to Cisco AnyConnect and start Remote Desktop Connection
4. In the "Edit Remote Desktop"- window, give the connection a name under Connection name, e.g. hrist or bigs
5. Type the server name under PC name (hrist.uib.no or bigs.uib.no)
6. Type your username (UIB\username) and password
7. Close the window ("Edit Remote Desktop")
8. Connect to the server by double-clicking on the connection under "My Desktop".

## Problems/Questions

For problems or questions regarding the hrist-server contact Kari Juul, or register a problem on <https://bs.uib.no/> (Select "Open an issue for: BRITA).

For problems or questions regarding other servers contact Jannicke Igland, or register a problem on <https://bs.uib.no/> (Select "Open an issue for: BRITA).