

		Participant 1	Participant 2	Participant 3	Participant 4	Participant 5	Participant 6
		WALKTHROUGH					
1. Filter preferences	Do they know how to filter?	Yes - no problems	No problems here	Yes - labels were click			
	Did they fill all of the filters out before proceeding?	All except date and time	They selected postcode and dietary before go	Selected all of them			
	Did they know how to get to the next page?	Yes no problems	No problems - 'go' was clear	No problems - liked the big go			
	How long did it take to complete this page?	About 5 seconds	About 5 seconds	5 seconds			
2. Interactive Map	Were they able to select a restaurant?	Yes - no problems	Yes - no problems	Yes - clear they could select			
	Did they know the map was interactive?	Yes - no problems	Yes - no problems	Yes			
	Did they try to press any other buttons on the page?	Selected filters - expected to go back to preferences page	Filters to go back to the preferences page	No			
	How long did it take them to select a restaurant?	5 seconds	5 seconds	3 seconds			
3. Restaurant Information	How many of the cards did they select?	Looked at menu and deals	Looked at all of the 3 tabs	Looked at all 3 of the cards			
	Did they know the menu was filtered?	No - had to explain	No - had to explain	No had to tell them			
	Were they able to add a place to a list?	Yes	No the heart & list icons were too small, main focus was on the 6 large tabs,	No had to explain where the icon was, still didn't know what the 'list' really meant			
	Did they know what all the icons meant?	Yes	Didn't know what the list icon or list tab - vague name	Understood the hear but not familiar with the bookmark icon			
	What did they look at the most?	The deals	Mainly the menu and deals	Look at all of the information			
	How long to move to another step?	about 8 seconds	They got stuck at this point	They stuck stuck at this point			
	Did they understand what the recommendations meant?	Thought it was just ratings, had to explain its friends only	Thought it was a rating system, had to explain they were friends only - liked the idea	Yes they liked it was simple thumbs up and down but had to explain it was friends only			
4. List Page	Did they get to this page?	Yes	Weren't able to get here	Weren't able to get here			
	Do they know how to select a decision?	No - expected selecting to go back to the restaurant page	Yes	Yes - understood if it was highlighted then it was selected as their decision			
	Do they understand what to do next?	Yes	Yes - select go here was easy to understand	Yes			
	How long did it take to get here?	About 10 seconds	Couldnt get here	Couldnt get here			
	Did they understand the purpose of this page?	Yes - and that could share	At first didn't know what the tab 'list' was until they got there	Yes			
5. Repeat	Were they able to start again?	Select explore to go back	No problem - select explore	Selected explore			
	Did they choose a second place?	Yes	Was happy to choose the first one	Yes			
	How long to go back to map?	2 seconds	2 seconds	2 seconds			
6. Push	Did they know what they were suppose to do?	No problems	No problems - understood this connected with the friend recommendation	No problems - liked that it was simple yes or no			
		CO-DESIGN					
1. Stop One		Got to the list page - wanted to go back to the restaurant information	Got to the restaurant page - didn't know what to do next or how to move forward with selection	Got to the restaurant page - didnt know what to do next			
The Issue	Do they understand what the next step is?	Yes - but want to be able to go back a step before making a choice	No they don't know how to interact with the restaurant except the menu, deals and about tabs	No - not sure what to do			
	What didn't they understand or couldn't find?	Different expectation for selecting the restaurant name	Don't know what to do next, the next step wasn't intuitive	Didn't know they could add to a list			
	Did they get stuck because they didn't understand the task?	No	Yes - they didn't know that they could add items to a list to compare with others	Yes - they didn't know that they could add items to a list to compare with others			
	Did they get stuck because of the design?	Yes - design wasn't as expected	Yes - they didn't know what list meant, couldn't see the list icon and didn't know what it did	Yes - couldn't find the list icon or know that there was another step			
	Was the flow confusing?	No	No - even after getting stuck, if it had been clearer on how to get to the list they said they wouldn't change the order	Up to this point was clear but was confused what they should be able to do			
	After being showed the next step were they still confused?	No	No - After explaining how to get to the list page, it made sense from there and they could continue with no issues	No it was clear after explaining what was suppose to be done			
Design Suggestions	What do they think they should be able to find?	Wanted selection to take them back to previous and have a different way to choose this option to move forward with	Something to let them 'go here or move on	Didn't know what they should be looking for			
	What were their suggestions to redesign?	Swipe left to delete, swipe right to get directions and selection to go to restaurant page (remove 'go here' and 'delete' OR have tick box next to the options to mark which one should be deleted or go here	add to list' as text button near the name of the restaurant for more attention, change the name of list to 'compare'	change the icon for list both here and on the main tab as the 'bookmark' isn't clear, add text to the icon as well			
	What was their experience prior to this point?	No problems - overall reached here in about 10 seconds	Had no problems, had all been very smooth	No problems up to this point			
	What elements of the existing design did they like?	Like the bottom 3 tabs and the 3 tabs on the restaurant page, was very intuitive up till this point	liked the overall layout of the page and especially the 3 main tabs on this page, and the 3 bottom tabs	liked the tabs and was intuitive they could be selected, very clean and simple, liked when there was text included with the icons			
		TAM EVALUATION					
PU	I can accomplish deciding where to dine out more quickly using this application (1)	4	3 - Would strongly agree if clearer how to compare	4			
	This application enables me to make better decisions about where to dine out. (5)	4	4	4			
	Overall I find this application useful (6)	4	4	4			
PEOU	It is easy to use this application to decide where to dine out. (2)	4	3 - Having the menu and deals at the forefront was great	3 - liked the simple design, but the icons could sometimes be confusing			
	Overall I believe this application is easy to use. (3)	4	3 - Vague of journey to endpoint	3 - up till understanding that places could be compared with a list			
ATT	Overall my attitude towards this application I favourable (3)	4	3 - Like the app, but didn't like getting stuck	3 - smooth process but wants more clarity from restaurant to list page			
ITO	I will use this application on a regular basis in the future (1)	4	3 - Due to COVID won't be able to use it much now, plus normally only eats out about once a week	4			
	I will strongly recommend others to use this application (3)	4	3 - Agree because having more people you know using the apps the better the ratings	4			