

Screen/ element description	Usability issue	Heuristic Category	Probable effect on user	Severity rating		
				Frequency (Rare Common)	Impact (Low High)	Persistence (Very Not)
EXPERT 1						
main filter screen	box doesn't tick when clicking text	3, 10	harder to tick box	common	low	very
main filter screen	whole button doesn't open dropdown	8, 10	harder to open menu	common	high	very
restuarant info page	cannot view detailed reviews	2	cannot read reviews	common	high	very
default preferences	not easy to see save button	6	dont save preferences	common	high	not
compare list	cannot easily remove item	4	too many steps to delete an item	common	low	not
various screens	clicking non-arrow button area does not open menu	3	need to click the same button multiple times	common	high	very
EXPERT 2						
Home, restaurant	Expected I could click anywhere on page to save selection and close dropdown	4	Would not have know choice wasn't saved	rare	low	very
Home/ search	How to clear selections? Currently Home button does this.	3, 4	Might help in changed mind during process	rare	low	not
Home / search	If home button wasn't meant to clear selection, should there be a home button on the page? Suggests this isn't the me page.	3	None really unless lost / new user	rare	low	not
Profile / restaurant	back button on restaurant page taking back to map	4	Get lost, need to find way back	rare	low	not
Compare/ mylist	Would like to have delete option when click on restaurant	4	would be a bonus	rare	low	not
Mylist / edit	Edit page possibly redundant	9	2 less steps, going to edit page and then back after	rare	low	not
EXPERT 3						
main page	have to click down button icon	10	annoyance	common	low	very
main page	have to click down button to save seletion	10	annoyance, get results that you dont want	common	low	very
pizza page	have to click deals word rather than the whole tab	10	annoyance	rare	low	not
all	the colour pink, orange sparks hunger and thirst	7	the colour pink does not make me feel hungry but rather distracts the user from food	common	high	very
resturant page	short cut to compare page, you have to go back to map to go to the compare	9	user gets lost having to return to the map and then moving into compare	rare	high	not
resturant page	short cut to favourites page, you have to go back to map to go to the favourites	9	user gets lost having to return to the map and then moving into favourites	rare	high	not
history	should be able to save from here	9	have to go and try and search for it again	rare	high	very
my list	have to go to edit and then click and remove before the resturant and then go back and refreshes the list page	7,8	this could be a delete button when the user clicks on the resturant	rare	high	not
EXPERT 4						
Main	Want to touch anywhere on the box, not on the down arrow as it is small	10	annoyance	common	low	not
Main	maybe have a reset button next to GO	3	annoyance	rare	low	not
Restaurant	There are a number of different sections of this page	5	slow the user down, or send in wrong direction	common	low	very
Restaurant	menu is quite small	7	lots of scrolling if menu is long, annoyance	common	low	not
Recommendation	Small pause before the saved pop-up and then it stays on screen until user clicks again	1	User might try to click twice	rare	low	not
Recommendation	Clicking on the saved pop-up doesn't make it dissappear	4	May not be able to navigate away as expected	rare	low	not
Restaurant	Can not click on the thumbs, other apps have this functionality	2 & 10	May confuse user when they cannot enter a review here	common	high	very
Profile	Edit button is not for changing the saved places	8	Delete button is obscured, but edit is visible. However edit is for a different task	rare	low	not
History	Not able to delete	4	Evidence on marital infidelity	rare	low	very
Default	Unclear what the undo button is for	8	Users may not access this feature	common	low	not
My List	The cards here are not expandable with options like in the other pages	2	Users may not realise they need to use the edit button, frustration	common	low	not
My List	Save does not take the user away from the edit screen	8 & 10	Users may not know they are still editing, may expect to be back at the final list	common	high	not
EXPERT 5						
main page	have to click exactly on dropdown arrow to open	10	frustration, difficult to select	common	low	very
main page	can only select the box not the whole word for options	10	frustration, difficult to select	common	low	very
main page	must select arrow to close and save selection	3,8	doesnt save, cant continue	common	high	not
list page	have to go through too many options to delete an option	3	cant delete, frustration	rare	low	very
history	cant save an option from here	9	more steps	rare	low	very
deals	same issue with dropdowns as main	3,8,10	frustration, difficult to select	rare	low	very
default	not clear that need to select save	1	wont save, user wont know what to do	rare	high	not
restaurant	cant go directly to compare or favourites, have to go back to map first	9	more steps	rare	low	not
recommend	after choosing option, saved message has to be clicked out of and then back,	8	more steps,	common	low	very
saved	cant undo delete	4	mistakes cant be undone	common	low	not

