

Esteban Nelson Gómez

Project Manager BBA | PMP | SMC



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Location: Córdoba (5010), Argentina

Summary

I am a project manager with experience on software development and scrum. Between my achievements are:

- * Successfully led significant software development projects while adhering to the Scrum framework.
- * Contributed to the successful execution of various projects across Argentina and other countries.
- * Met and exceeded customer expectations.
- * Played a crucial role in promoting a culture of teamwork and collaboration by implementing adaptive methodologies to enhance project efficiency and delivery.
- * Contributed to achieving project objectives, ensuring client satisfaction, and driving organizational success.
- * Collaborated closely with cross-functional teams to ensure seamless integration and adoption of digital tools and platforms.

By hiring me, you can expect a dedicated professional committed to delivering results, exceeding expectations, and managing projects and teams effectively.

Languages

- **English** Proficiency Level: B2
- **Spanish** Proficiency Level: Native

Education

UES21 - Córdoba, Argentina | Website: [UES21](https://www.ues21.edu.ar/)

- Bachelor of Business Administration (BBA - graduate degree) - 2010-2015
- Technician in Management Planning (undergraduate degree) - 2010-2013

Professional Certifications

- PMP® - Project Management Professional (2019)
- Scrum Manager Certified (2018)

Technical Skills

- Project Planning and Scheduling
- Budget Management
- Risk Management
- Resource Allocation
- Quality Assurance
- Change Management
- Scrum | kanban

Interpersonal and Leadership Skills

- Effective Communication
- Team Leadership
- Conflict Resolution
- Stakeholder Management
- Decision-Making
- Negotiation

Organizational and Analytical Skills

- Strategic Planning
- Analytical Thinking
- Time Management

Tools Proficiency

- **Project Management:** MS-Project, Redmine, Jira, Service Now, Trello Kanban.
- **AI:** ChatGPT, Google Gemini.
- **Office Tools:** MS Office. (MS Excel, Word, PPT).
- **Communication:** Slack, Google Suite (Meet, Chat, Calendar, Firebase), MS-Teams.
- **Programming Languages:** C, SQL, ASP, PHP, Perl, Bash, VisualBasic.
- **DBMs:** MS SQL Server, MySQL.
- **Operating Systems:** Linux (Debian, Redhat), Solaris, and Windows.

Professional Experience

1. Epidata SA - Buenos Aires, Argentina (Remote) - february 2023 to february 2024

Website: <https://epidata.net/es/empresa/>

Epidata is a leading innovation outsourcing company specializing in software development, design services, application modernization, IoT, RPA, AI, Data Management, Architecture, and Integrations.

Position held: Project Manager

Key Responsibilities and Achievements:

As a Project Manager at Epidata, I successfully led two significant software development projects for the government of the Buenos Aires city.

- a) miBA, a mobile solution as the official gateway to GCABA's digital products. This app enables citizens to interact, record personal information, conduct transactions, manage appointments, and access documentation ([link to official site](#)).
- b) The 'Citizen Folder' project involved developing a Java middleware solution deployed on OpenShift (OPC). to facilitate the exchange of documentation between various city departments and citizens. It serves as the primary provider of documentation for miba app.

The projects involved cross-functional teams of more than 15 professionals, including architects, functional analysts, front-end and back-end developers in various technologies, and quality assurance/tester experts.

2. Kinetic SA - Córdoba, Argentina (Remote) - may 2018 to january 2022

Website: <https://kinetic-corp.com/>

Kinetic SA is a renowned leader in management services, technology optimization, and talent development, dedicated to nurturing individuals' talents, enhancing their skills, and refining their competencies.

Position held: Project Manager

Key Responsibilities and Achievements:

During my time at Kinetic SA, I was a member of the Project Management team and contributed to the successful execution of various projects across Argentina. Below, I outline my involvement in key initiatives.

3. UES21 University - Córdoba, Argentina (Híbrido) - august 2020 to january 2022

Website: <https://21.edu.ar/>

UES21 University is a prestigious institution of higher education renowned for its diverse array of undergraduate, graduate, and postgraduate programs, along with a rich offering of courses, seminars, and workshops.

Position held: Project Manager

Key Responsibilities and Achievements:

I led several projects, such as the Digital Transformation and eCommerce Platform initiatives. These projects produced outstanding outcomes and greatly contributed to the university's strategic goals.

Digital Transformation Project:

- Led the digital transformation efforts aimed at modernizing and enhancing various aspects of the university's operations.
- Implemented innovative solutions to streamline processes, improve efficiency, and enhance the overall digital experience for students, faculty, and staff.

eCommerce Platform Project:

- Directed the development and implementation of an eCommerce platform tailored to the unique needs of the university community.
- Facilitated seamless online transactions for students, faculty, and alumni, enabling convenient access to educational resources and services.
- Implemented robust security measures to safeguard sensitive data and ensure compliance with industry standards and regulations.

4. Sancor Seguros -Assurance Company - (Onsite) - july 2019 to december 2020

Website: <https://www.sancorseguros.com.ar/>

Sancor Seguros offers a wide range of insurance options for individuals, companies, shops, educational institutions and more. Sancor Seguros is ranked as one of the most important assurance companies in latinamerica.

Position held: Project Manager

Key responsibilities and achievements:

During my time in the company, I played an important role in the successful migration of the old legacy ERP platform to SAP S/4 Hana. This project was complex and significant, involving a comprehensive suite of modules for Insurance FI-FS-CD.

Specifically, I was responsible for four critical projects within the broader SAP Integration Program, which comprised a total of 16 initiatives called UP Program by Sancor. Those 4 projects were:

- a) **Legacy Integration.** As part of this project, I oversaw the integration of "interfaces" between the existing ERP system and the new SAP environment, ensuring continuity and interoperability.
- b) I spearheaded the process of **data migration**, verifying and guaranteeing the integrity and accuracy of transferred data, a pivotal aspect of the project's success.
- c) Additionally, I managed **vendor invoice management (VIM)**. In this position, I oversaw the implementation of SAP Vendor Invoice Management, which streamlined and optimized invoice processing workflows to enhance efficiency and accuracy.
- d) I contributed to the adoption and integration of **OpenText Intelligent Capture**, which leveraged advanced document management capabilities to automate and improve the document processing workflows.

Through effective project management, I ensured the smooth execution of critical components of the migration program and played a significant role in driving efficiency, accuracy, and effectiveness across business processes.

5. Bancor - Banco Córdoba - Argentina (Onsite) - may 2018 to july 2019

Website: <https://www.bancor.com.ar/>

Bancor is a leading private banking institution affiliated with the Province of Córdoba, Argentina. Bancor serves as a cornerstone of financial services within the region. It is one of the most important banks in Argentina with government participation.

Position held: Project Manager

Key Responsibilities and Achievements:

As Project Manager at Bancor, I successfully led a major initiative to upgrade the IBM AS400 system, which is a critical component of the bank's operations. This involved managing a team of 30 skilled professionals and navigating the complexities of this high-risk upgrade. Although the project was challenging, it was meticulously planned and executed within the stipulated three-month time frame. This resulted in a successful implementation that ensured the seamless continuity of the operational infrastructure.

Additionally, I spearheaded the development and launch of '**appto**', the first outsourced software development initiative in Bancor. 'appto' is an innovative online platform dedicated to facilitating mortgage loans. This initiative entailed creating a user-friendly website accessible at the following

[link](#), which provides customers with a convenient and efficient means of accessing mortgage services. Through strategic planning and effective project management, appto emerged as a valuable asset, enhancing the institution's offerings and solidifying its position as a frontrunner in the financial services industry in its region.

6. IBM - Buenos Aires, Argentina (Remote) - june 2009 to july 2017

Website: <https://www.ibm.com/planetwide/ar/>

IBM, affectionately known as Big Blue, stands as an iconic American multinational technology corporation headquartered in Armonk, New York, with a global presence spanning over 175 countries. Renowned for its cutting-edge innovations in computer hardware, middleware, and software, IBM also offers comprehensive hosting and consulting services, ranging from mainframe computing to advancements in nanotechnology.

Position held: IT Capacity Manager

Key Responsibilities and Achievements:

During my time as an IT Capacity Manager at IBM, I undertook a pivotal role in ensuring the optimal implementation and monitoring of predefined capacity levels within the IT environment. This involved striking a delicate balance between the capacity demands articulated by our clientele and the available operational and planned resources. Noteworthy clients served during this period included Novartis Pharma, Santander Rio Bank, and Manulife Financial Corporation, among others.

Specifically, my responsibilities included:

- * Collaborating closely with clients to understand their unique capacity requirements and planning the future adjustments.
- * Implementing robust monitoring mechanisms to track and maintain optimal capacity levels, ensuring seamless operations and customer satisfaction.
- * Facilitating strategic discussions and negotiations to reconcile conflicting demands and optimize resource utilization.
- * Participating in a significant migration initiative at Manulife Financial Corporation, transitioning their IT infrastructure from wintel physical to virtual VMWare Cloud environment.

7. HP - Córdoba, Argentina (Onsite) - june 2008 to june 2009

LinkedIn Profile: [HP Global Services](#)

Hewlett-Packard, commonly referred to as HP, stands as a pioneering American multinational information technology company headquartered in Palo Alto, California, with a global footprint renowned for its innovative solutions and services.

Position held: B&R Technical Leader

Key Responsibilities and Achievements:

During my time at HP, I served as the B&R Technical Leader, playing a role in supporting the server infrastructure and robotics for data backup and recovery operations at American Airlines' Tulsa data center in the United States.

My key responsibilities included providing technical leadership and expertise in backup and recovery (B&R) systems to ensure the reliability and efficiency of data protection mechanisms.

Collaborating closely with cross-functional teams to deploy and maintain robust server infrastructure and robotics solutions customized to the unique needs of American Airlines' data center.

Implementing proactive measures to optimize data backup and recovery processes, minimizing downtime and enhancing operational resilience.

Serving as point of contact for troubleshooting and resolving technical issues related to B&R systems, ensuring seamless continuity of critical business operations.

8. EDS - Córdoba, Argentina (Onsite) - may 2007 to may 2008

Wikipedia Page: [Electronic Data Systems \(EDS\)](#)

Electronic Data Systems (EDS) was a distinguished American multinational information technology equipment and services company, founded in 1962 by Ross Perot and headquartered in Plano, Texas.

Position held: B&R Analyst

Key Responsibilities and Achievements:

During my time at EDS, I worked as a B&R Analyst. In this role, I was part of the team that supported the server infrastructure and robotics library for data backup and recovery operations at American Airlines' Tulsa data center in the United States.

I achieved certification in Veritas NetBackup administration over Solaris.

As a technical support provider, I was part of the team who operated the server infrastructure and robotics library to ensure reliable and efficient data backup and recovery processes.

I impulsed initiatives to enhance the B&R ecosystem through the implementation of Perl automation strategies, driving efficiency and productivity gains.

I was part of a team that helped to improve the B&R environment, increase operational efficiency, and contribute to the success of data backup and recovery operations at American Airlines' Tulsa data centre. Our approach involved using automation and innovative techniques to streamline operations and reduce downtime.

References:

- **Matías Drudi** - Software Delivery Manager at UALA (Córdoba, Argentina)
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