Resume

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Summary:

Over the past decade, I have gained experience in IT project management. During this time, I have had the opportunity to lead software development teams using Scrum and Agile principles and tools. Furthermore, I have had the privilege of being a member of management teams as PM for a variety of initiatives, including the integration of SAP S4 Hana into an insurance company, the development of mobile apps and e-commerce platforms, the creation of financial software, the development of medical care apps, the migration of a large physical wintel infrastructure to a virtual one, and the facilitation of the digital transformation process in a prestigious Argentinean college, among other notable projects. Throughout the course of my career, I have had the opportunity to demonstrate my ability to effectively and efficiently manage projects, optimize processes, and leverage technology to achieve organizational success. I have been able to adapt to evolving industry trends and collaborate with cross-functional teams to develop innovative solutions. I am proactive in resolving issues and possess strong communication skills.

Moreover, I hold pertinent certifications such as the Project Management Professional (PMP©), Certified Scrum Master (CSM), and training from the Harvard Negotiation Project in Theory and Tools. These certifications demonstrate my proficiency in agile project management, technical project leadership, and efficient communication.

Technical Skills:

- **Project Planning and Scheduling:**

    - Developing detailed project plans, timelines, and milestones.

    - Utilizing project management tools such as Gantt charts and project scheduling software.

- **Budget Management:**

    - Creating and managing project budgets.

    - Monitoring and controlling project expenses.

- **Risk Management:**

    - Identifying potential project risks and developing risk mitigation strategies.

    - Implementing risk management plans to minimize project disruptions.

- **Resource Allocation:**

    - Allocating resources efficiently to ensure project goals are met.

    - Managing and optimizing resource utilization.

- **Quality Assurance:**

    - Implementing quality assurance processes to deliver high-quality project outcomes.

    - Conducting regular quality reviews and audits.

- **Change Management:**

    - Implementing and managing changes in project scope.

    - Assessing the impact of changes on project timelines and resources.

Interpersonal and Leadership Skills:

- **Effective Communication:**

  - Effective verbal and written communication with team members, stakeholders, and clients.

  - Facilitating clear communication channels within the project team.

- **Team Leadership:**

  - Leading and motivating cross-functional project teams.

  - Fostering a collaborative and positive team environment.

- **Conflict Resolution:**

  - Identifying and addressing conflicts within the team.

  - Implementing conflict resolution strategies to maintain a productive working environment.

- **Stakeholder Management:**

  - Building and maintaining positive relationships with stakeholders.

  - Managing stakeholder expectations and communication.

- **Decision-Making:**

  - Making informed and timely decisions to keep the project on track.

  - Evaluating options and considering the impact on project goals.

- **Negotiation:**

  - Negotiating project terms, contracts, and resource allocations.

  - Resolving conflicts and reaching consensus among project stakeholders.

Organizational and Analytical Skills:

- **Strategic Planning:**
  - Aligning project goals with organizational objectives.
  - Contributing to the development of organizational strategies.

- **Analytical Thinking:**
  - Analyzing project data and performance metrics.
  - Making data-driven decisions to improve project efficiency.

- **Time Management:**
  - Efficiently managing time and prioritizing tasks.
  - Ensuring project milestones are met within established timelines.

- **Adaptability:**
  - Adapting to changing project requirements and priorities.
  - Embracing innovation and continuous improvement.

- **Documentation and Reporting:**
  - Maintaining comprehensive project documentation.
  - Generating regular status reports for project stakeholders.

Tools Proficiency:

- **Project Management:**
  - MS Project: 5+ years
  - Project Libre: 5+ years
  - Redmine: 5+ years
  - Service Now: 2+ years
  - Trello and similar for Kanban: 5+ years

- **AI:**
  - Open AI ChatGPT: 1+ year
  - Google Geminis: 1+ year

- **Office Tools:**
  - MS Office: 10+ years
  - MS Excel: 10+ years
  - MS PowerPoint: 10+ years

- **Corporate Chat and Communication Tools:**
  - Slack: 5+ years
  - MS Teams: 5+ years
  - Google Suite (Meet, Chat, Calendar, Firebase): 10+ years

- **Programming Languages:**
  - C, SQL, ASP, PHP, Perl, Bash, VisualBasic: 10+ years

- **DBMs:**
  - MS SQL Server: 5+ years
  - MySQL: 5+ years

- **Operating Systems:**
  - Linux (Debian, Redhat), Solaris, and Windows: 10+ years

- **Corporate Backup & Recovery:**
  - Veritas Netbackup (Solaris Certified): 5+ years
  - Tivoli Storage Manager (Windows Certified)

Education:

Institution: UES21 - Córdoba, Argentina.

- **Bachelor of Business Administration (BBA)**
  - 2010-2015

  - Website: UES21

  - Earned a Bachelor of Business Administration degree, focusing on various aspects of business management and administration.

- **University Technician in Management Planning**
  - 2010-2013

  - Website: UES21

  - Attained a University Technician degree in Management Planning, specializing in strategic planning and project management.

Professional Certifications:

- **PMP© - Project Management Professional**

  - 2019

  - PMI Credential #2572273

  - Website: PMI

  - Earned the prestigious Project Management Professional certification from the Project Management Institute, demonstrating proficiency in project management principles, practices, and methodologies. Equipped with the knowledge and skills necessary to lead and manage complex projects effectively.

- **Scrum Manager Certified**

  - 2018

  - Credential #22389

- Website: [Scrum Manager](#)

- Obtained the Scrum Manager Certified designation, validating expertise in Scrum framework implementation and agile project management. Skilled in facilitating Scrum processes, fostering collaboration, and driving iterative development cycles to deliver high-quality results.

- **Harvard Negotiation Project Theory and Tools - CMI**
  - 2012

  - Website: [CMI Interser](#)

  - Completed the Harvard Negotiation Project Theory and Tools course offered by CMI Interser, gaining insights into negotiation strategies and techniques developed by Harvard Law School. Acquired practical skills to navigate complex negotiations and achieve mutually beneficial outcomes.

- **How to Manage a Remote Team - GitLab**
  - 2023

  - Website: [Coursera - Certificate](#)

  - Successfully completed the "How to Manage a Remote Team" course offered by GitLab on Coursera. Acquired essential knowledge and best practices for effectively managing and leading remote teams in distributed work environments.

Languages:

- **English**

  - Proficiency Level: B2

  - Possess a proficient level of English, equivalent to the B2 level on the Common European Framework of Reference for Languages (CEFR). Capable of effectively communicating in English in various contexts, both verbally and in writing.

- **Spanish**

  - Proficiency Level: Native.

○ Fluent in Spanish, with native-level proficiency. Able to communicate fluently and confidently in Spanish, both orally and in written form, with a deep understanding of linguistic nuances and cultural context.

Professional Experience:

On my LinkedIn profile you can find over 20 recommendations I have received throughout my career. These recommendations are from individuals to whom I reported, those who reported to me, and my colleagues who performed similar tasks. The recommendations indicate that I possess several strengths, including a sense of responsibility, proactivity, effective communication, passion, and a focus on delivering quality.

This is the roadmap that took to me here to reach my strengths thus far.

1. Epidata SA - Buenos Aires, Argentina (Remote) - february 2023 to february 2024

Website: https://epidata.net/es/empresa/

Epidata is a leading innovation outsourcing company specializing in software development, design services, application modernization, IoT, RPA, AI, Data Management, Architecture, and Integrations.

Position held: Project Manager

Key Responsibilities and Achievements:

As a Project Manager at Epidata, I successfully led two significant software development projects while adhering to the Scrum principles. Client: Government of the Buenos Aires city.

a) One of these projects, the miBA App, applies as the official gateway to GCABA's digital products.This app enables citizens to interact, record personal information, conduct transactions, manage appointments, and access documentation (link to official site).

b) The 'Citizen Folder' project involved developing a Java middleware solution deployed on OpenShift (OPC) to facilitate the exchange of documentation between various city departments and citizens. It serves as the primary provider of documentation for miba.

The projects involved cross-functional teams of more than 15 professionals, including architects, functional analysts, front-end and back-end developers in various technologies, and quality assurance/tester experts.

During my time, I successfully developed both products to new stages of maturity, meeting and exceeding customer expectations. I also played a key role in promoting a culture of teamwork and collaboration, implementing adaptive methodologies to improve project efficiency and delivery.

2. Kinetic SA - Córdoba, Argentina (Remote) - may 2018 to january 2022

Website: https://kinetic-corp.com/

Kinetic SA is a renowned leader in management services, technology optimization, and talent development, dedicated to nurturing individuals' talents, enhancing their skills, and refining their competencies.

Position held: Project Manager

Key Responsibilities and Achievements:

During my time at Kinetic SA, I was a key member of the Project Management team and contributed to the successful execution of various projects across Argentina. Below, I outline my involvement in key initiatives.

Throughout these projects, I had several responsibilities that helped achieve project objectives, client satisfaction, and organizational success.

3. UES21 University - Córdoba, Argentina (Hibrid) - august 2020 to january 2022

Website: https://21.edu.ar/

UES21 University is a prestigious institution of higher education renowned for its diverse array of undergraduate, graduate, and postgraduate programs, along with a rich offering of courses, seminars, and workshops spanning various fields including science, innovation, technology, and education.

Position held: Project Manager

Key Responsibilities and Achievements:

During my time at UES21 University, I led several important projects, such as the Digital Transformation and eCommerce Platform initiatives. These projects produced outstanding

outcomes and greatly contributed to the university's strategic goals. Further details are provided below:

Digital Transformation Project:

- Led the digital transformation efforts aimed at modernizing and enhancing various aspects of the university's operations.

- Implemented innovative solutions to streamline processes, improve efficiency, and enhance the overall digital experience for students, faculty, and staff.

- Collaborated closely with cross-functional teams to ensure seamless integration and adoption of digital tools and platforms.

- Achieved notable milestones in enhancing the university's digital presence and capabilities, positioning UES21 as a leader in the digital education landscape.

eCommerce Platform Project:

- Directed the development and implementation of an eCommerce platform tailored to the unique needs of the university community.

- Facilitated seamless online transactions for students, faculty, and alumni, enabling convenient access to educational resources and services.

- Implemented robust security measures to safeguard sensitive data and ensure compliance with industry standards and regulations.

- Successfully launched the eCommerce platform, garnering positive feedback from stakeholders and driving increased engagement and revenue generation for the university.

- Through effective project management and strategic planning, I played a pivotal role in driving innovation and fostering growth at UES21 University, leaving a lasting impact on the institution's digital transformation journey.

4. Sancor Seguros -Assurance Company - (Onsite) - july 2019 to august 2020

Website: https://www.sancorseguros.com.ar/

Sancor Seguros offers a wide range of insurance options for individuals, companies, shops, educational institutions and more. Sancor Seguros is ranked as one of the most important assurance companies in latinamerica.

Position held: Project Manager

Key responsibilities and achievements:

During my time in the company, I played a crucial role in the successful migration of the old legacy ERP platform to SAP S/4 HANA. This project was complex and significant, involving a comprehensive suite of modules for Insurance FI-FS-CD.

Specifically, I was responsible for four critical projects within the broader SAP Integration Program, which comprised a total of 16 initiatives called UP Program by Sancor:

a) Legacy Integration. As part of this project, I oversaw the integration of interfaces between the existing ERP system and the new SAP environment, ensuring continuity and interoperability.

b) I spearheaded the process of data migration, verifying and guaranteeing the integrity and accuracy of transferred data, a pivotal aspect of the project's success.

c) Additionally, I managed vendor invoice management (VIM). In this position, I oversaw the implementation of SAP Vendor Invoice Management, which streamlined and optimized invoice processing workflows to enhance efficiency and accuracy.

d) As a key member of the initiative to outsource to an external vendor, I contributed to the adoption and integration of OpenText Intelligent Capture, which leveraged advanced document management capabilities to automate and improve our document processing workflows.

Through effective project management, I ensured the smooth execution of critical components of the migration program and played a significant role in driving efficiency, accuracy, and effectiveness across business processes.

5. Bancor - Banco Córdoba - Argentina (Onsite) - may 2018 to july 2019

Website: https://www.bancor.com.ar/

Bancor is a leading private banking institution affiliated with the Province of Córdoba, Argentina. Bancor serves as a cornerstone of financial services within the region. It is one of the most important banks in Argentina with government participation.

Position held: Project Manager

Key Responsibilities and Achievements:

As Project Manager at Bancor, I successfully led a major initiative to upgrade the IBM AS400 system, which is a critical component of the bank's operations. This involved managing a team of 30 skilled professionals and navigating the complexities of this high-risk upgrade.

Although the project was challenging, it was meticulously planned and executed within the stipulated three-month time frame. This resulted in a successful implementation that ensured the seamless continuity of the operational infrastructure.

Additionally, I spearheaded the development and launch of **'appto'**, the first outsourced software development initiative in Bancor. 'appto' is an innovative online platform dedicated to facilitating mortgage loans. This initiative entailed creating a user-friendly website accessible at the following link, which provides customers with a convenient and efficient means of accessing mortgage services. Through strategic planning and effective project management, appto emerged as a valuable asset, enhancing the institution's offerings and solidifying its position as a frontrunner in the financial services industry in its region.

6. IBM - Buenos Aires, Argentina (Remote) - june 2009 to july 2017

Website: https://www.ibm.com/planetwide/ar/

IBM, affectionately known as Big Blue, stands as an iconic American multinational technology corporation headquartered in Armonk, New York, with a global presence spanning over 175 countries. Renowned for its cutting-edge innovations in computer hardware, middleware, and software, IBM also offers comprehensive hosting and consulting services, ranging from mainframe computing to advancements in nanotechnology.

Position held: IT Capacity Manager
Key Responsibilities and Achievements:

During my time as an IT Capacity Manager at IBM, I undertook a pivotal role in ensuring the optimal implementation and monitoring of predefined capacity levels within the IT environment. This involved striking a delicate balance between the capacity demands articulated by our clientele and the available operational and planned resources. Noteworthy clients served during this period included Novartis Pharma, Santander Rio Bank, and Manulife Financial Corporation, among others.

Specifically, my responsibilities included:

Collaborating closely with clients to understand their unique capacity requirements and planning the future adjustments.

Implementing robust monitoring mechanisms to track and maintain optimal capacity levels, ensuring seamless operations and customer satisfaction.

Facilitating strategic discussions and negotiations to reconcile conflicting demands and optimize resource utilization.

Participating in a significant migration initiative at Manulife Financial Corporation, transitioning their IT infrastructure from wintel physical to virtual environments.

7. HP - Córdoba, Argentina (Onsite) - june 2008 to june 2009

LinkedIn Profile: [HP Global Services](#)

Hewlett-Packard, commonly referred to as HP, stands as a pioneering American multinational information technology company headquartered in Palo Alto, California, with a global footprint renowned for its innovative solutions and services.

Position held: B&R Technical Leader
Key Responsibilities and Achievements:

During my time at HP, I served as the B&R Technical Leader, playing a crucial role in supporting the server infrastructure and robotics for data backup and recovery operations at American Airlines' Tulsa data center in the United States.

My key responsibilities included providing technical leadership and expertise in backup and recovery (B&R) systems to ensure the reliability and efficiency of data protection mechanisms.

Collaborating closely with cross-functional teams to deploy and maintain robust server infrastructure and robotics solutions customized to the unique needs of American Airlines' data center.

Implementing proactive measures to optimize data backup and recovery processes, minimizing downtime and enhancing operational resilience.

Serving as point of contact for troubleshooting and resolving technical issues related to B&R systems, ensuring seamless continuity of critical business operations.

During my time at American Airlines, I successfully improved the reliability and effectiveness of data backup and recovery operations, which greatly contributed to the overall success and stability of the company's IT infrastructure.

8. EDS - Córdoba, Argentina (Onsite) - may 2007 to may 2008

Wikipedia Page: [Electronic Data Systems (EDS)](#)

Electronic Data Systems (EDS) was a distinguished American multinational information technology equipment and services company, founded in 1962 by Ross Perot and headquartered in Plano, Texas. EDS operated as a subsidiary of General Motors from 1984 until its spinoff in 1996. In 2008, EDS was acquired by Hewlett-Packard, marking a significant milestone in the company's history.

Position held: B&R Analyst

Key Responsibilities and Achievements:

During my time at EDS, I worked as a B&R Analyst. In this role, I supported the server infrastructure and robotics library for data backup and recovery operations at American Airlines' Tulsa data center in the United States.

I achieved certification in Veritas NetBackup administration over Solaris.

My key responsibilities included:

As a technical support provider, I manage the server infrastructure and robotics library to ensure reliable and efficient data backup and recovery processes.

I collaborate closely with cross-functional teams to implement and maintain robust B&R solutions tailored to the unique needs of American Airlines' data center.

I spearhead initiatives to enhance the B&R ecosystem through the implementation of Perl automation strategies, driving efficiency and productivity gains.

I was part of a team that helped to improve the B&R environment, increase operational efficiency, and contribute to the success of data backup and recovery operations at American Airlines' Tulsa data centre. Our approach involved using automation and innovative techniques to streamline operations and reduce downtime.

Professional references:

- **Matías Drudi -** Software Delivery Manager at UALA (Córdoba, Argentina)
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  - LinkedIn: linkedin.com/in/matias-drudi
- **Pablo Llop** Director at UES21 (Córdoba, Argentina)
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