ONKAR VINOD VICHARE

Application Lead – IT

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PROFILE SUMMARY

Quality Analyst with over 7.5 years of experience specialising in manual and automation testing, focusing on maximising customer satisfaction, process compliance, and software quality. Improved software quality and reduced defects through the introduction of defect and requirements management tools, requirements gathering, and testing best practices. Extensive experience in GUI testing, sanity/smoke testing, integration testing, system testing, regression testing, and UAT testing. Utilised tools including JIRA, Monday.com, Selenium IDE, SQL, JSON, and HTML. Developed comprehensive test plans and test cases, estimated and coordinated testing activities, and effectively tracked and managed bugs.

KEY SKILLS

Project Coordination	Client Coordination	Project Documentation
PMO	Project Execution	User Acceptance Testing
SQL	JIRA	Wireframing
Requirement Gathering	Client Interaction	Java
SDLC Life Cycle	MS Office	Team Handling
Gap Analysis	FRD / BRD	User Stories

WORK EXPERIENCE

Software Test Engineer | Xpedeon (Algorithms Software)

July 2024 – Present • Mumbai, India

- Gathered and analysed business logic from FRDs and SRS documents, translating stakeholder requirements into detailed test scenarios and user stories in Azure DevOps.
- Wrote user stories and use cases to fill requirement gaps; worked with stakeholders to keep everyone on the same page.
- Handled QA across all modules of a construction ERP including project planning, budgeting, procurement, resources, inventory, and compliance.
- Conducted comprehensive manual, automation, and API testing; executed mobile testing using Appium and cross-browser validation using BrowserStack.
- Maintained proactive defect documentation and coordinated with developers to streamline issue resolution in an Agile environment.
- Achieved a 15% reduction in critical defects over 4 release cycles, improving testing efficiency and product quality.

Quality Analyst | McCann Worldgroup

September 2021 – June 2024 • Mumbai, India

- Worked directly with clients to gather requirements and make sure what was delivered actually matched what they needed.
- Worked in an Agile setup, taking part in sprints, defect resolution, and retrospectives with dev and product teams.
- Conducted detailed testing of web forms, landing pages, and websites, along with mobile testing on Android devices.
- Supported User Acceptance Testing (UAT) to validate client requirements before go-live.
- Managed defect tracking and reporting using Monday.com; created and maintained test cases, user stories, and project documentation.
- Trained junior team members on testing practices and handled task assignments to keep projects on track.

Application Support Analyst / Business Analyst | Kavworks Technologies (Prêtture)
November 2019 – September 2021 • Mumbai, India

- Gathered requirements from clients, understood problem statements, and communicated them to the development team to propose solutions.
- Was the main contact between clients and the internal team — handled change requests, chased resolutions, and kept both sides in sync.
- Identified client requirements, performed gap analysis, and collaborated with the development team for new features and changes.
- Developed and executed test cases and plans for ERP software; led UAT and functional testing for client-specific releases.
- Trained clients on the software and stayed available to help them through issues and get comfortable using it.
- Created and maintained software product documentation, FRDs, and requirements documents.

Verification Specialist | Sterling Backcheck
April 2019 – October 2019 • Thane, India

- Verified and identified issues regarding clients, reporting them promptly.
- Conducted quality assurance on provided documents and raised defects.

Software Tester | Lionbridge Technologies
March 2017 – November 2017 • Navi Mumbai, India

- Backed preparation of defect management, communication, and test scope sections of the test plan.
- Conducted browser compatibility testing on various versions.
- Tested software behaviour on different devices and mobiles.

PROJECTS

Project	Description
Xpedeon ERP	QA for a construction ERP covering planning, budgeting, procurement, inventory, and compliance. Picked up requirements from FRDs and SRS, wrote user stories, ran API, functional, and database testing. Currently on migration from desktop EXE to web. Tools: Azure DevOps, Appium, BrowserStack.
BMW Website – India, Japan, Korea	QA for AEM websites and mobile apps across India, Japan, and Korea. Checked requirements with clients, ran cross-browser and device testing. Helped train the team and kept task tracking in order. Tools: AEM, BrowserStack, Monday.com.
BMW Lifestyle	Built and maintained automation frameworks for web applications. Implemented testing for browser-based apps, web reports, API transactions, and performance. Communicated test plan status to QA Manager and Project Manager for release decisions. Tools: Selenium, Azure DevOps.
Prêtture – ERP Software	Full QA and application support for a cloud-based fashion ERP. Gathered client requirements, performed gap analysis, and coordinated development. Managed on-premises setup, client training, and ongoing support. Conducted regression and feature testing post-release. Tools: JIRA, SQL.
ADM: Ecommerce Project	Test case design, execution, and reporting for an ecommerce platform. Published test summary reports with recommendations. Planned and executed regression and automation of regression processes. Coordinated with project managers and the IT team to keep releases on schedule.
Adobe Suite – InDesign, Animate, Illustrator	Manual and automated testing for Adobe desktop software. Covered functional testing, UI/UX validation, regression, and defect tracking through the full bug lifecycle across platforms and versions.
Live Site – Canon, VMware, Microsoft, Lionbridge	Live website testing across browsers, versions, and devices. Bug reporting and regression testing on resolved defects for multiple enterprise clients.

EDUCATION & CERTIFICATIONS

MBA / PGDM – Information Technology Project Management
Welingkar Institute of Management, Mumbai (2022) • 71%

B.Sc – Computers
University of Mumbai (2016) • 64%

- Advanced Professional Automation Test Specialist
- Professional Software Test Specialist
- Postman Essential Training
- Image Management – Soft Skills