



Clax® Soft 2-in-1 Fabric Softener - neutralizer

Revision: 2025-04-07

Version: 07.0

1. IDENTIFICATION

Product name:	Clax® Soft 2-in-1 Fabric Softener - neutralizer
SDS #:	MS0800096
Recommended use:	<ul style="list-style-type: none"> • Industrial/Institutional • Laundry Additive • This product is intended to be diluted prior to use
Uses advised against:	Uses other than those identified are not recommended

Manufacturer, importer, supplier:	Canadian Headquarters
US Headquarters	Diversey Canada, Inc.
Diversey, Inc.	6150 Kennedy Road Unit 3
1300 Altura Rd., Suite 125	Mississauga, Ontario L5T 2J4
Fort Mill, SC 29708	Phone: 1-800-668-7171
Phone: 1-888-352-2249	
SDS Internet Address: https://sds.diversey.com	

Emergency telephone number: 1-800-851-7145; 1-651-917-6133 (Int'l)

2. HAZARDS IDENTIFICATION

Classification for the undiluted product

Eye irritation, Category 2A
Corrosive to metals, Category 1



Signal word: Warning.

Hazard Statements

CAUSES SERIOUS EYE IRRITATION. MAY BE CORROSIVE TO METALS.

Precautionary Statements

Keep only in original container. Avoid contact with eyes, skin and clothing. Wash affected areas thoroughly after handling. May cause irritation to mouth, throat and stomach. Wear chemical-splash goggles and chemical-resistant gloves. IF SWALLOWED: Call a Poison Center or doctor/physician if you feel unwell. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing for at least 15 minutes. If eye irritation persists: Get medical advice or attention. Absorb spillage to prevent material damage. Store in corrosive-resistant container with a resistant inner liner. Dispose of in accordance with all federal, state and local applicable regulations. SUPPLEMENTAL INFORMATION: DO NOT MIX WITH AMMONIA, BLEACH OR OTHER CHLORINATED COMPOUNDS. Mix only with water. Can react to release hazardous gases. May vigorously react with strong alkaline products resulting in spattering and excessive heat.

Health hazards not otherwise classified (HHNOC) - Not applicable

Physical hazards not otherwise classified (PHNOC) - Not applicable

Classification for the diluted product 1:200

This product, when diluted as stated on the label, is not classified as hazardous according to OSHA 29CFR 1910.1200 (HazCom 2012-GHS) and Canadian Hazardous Products Regulations (HPR) (WHMIS 2015-GHS).

Hazard and Precautionary Statements

None required.

3. COMPOSITION/INFORMATION ON INGREDIENTS

Classified Ingredients

Ingredient(s)	CAS #	Weight %
Citric acid	77-92-9	5 - 10%
Dipropylene glycol methyl ether	34590-94-8	1 - 5%
Alcohol ethoxylate	68002-97-1	> 0.1 - 1%
Isopropyl alcohol	67-63-0	> 0.1 - 1%

4. FIRST AID MEASURES

Undiluted Product:

Eyes: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing for at least 15 minutes. If eye irritation persists: Get medical advice/attention.

Skin: Wash with plenty of water for at least 15 minutes.

Inhalation: No specific first aid measures are required.

Ingestion: IF SWALLOWED: Call a Poison Center (1-800-851-7145) or doctor/physician if you feel unwell.

Most Important Symptoms/Effects: No information available.

Immediate medical attention and special treatment needed Not applicable.

Diluted Product:

Eyes: Rinse with plenty of water.

Skin: No specific first aid measures are required

Inhalation: No specific first aid measures are required

Ingestion: IF SWALLOWED: Call a Poison Center (1-800-851-7145) or doctor/physician if you feel unwell.

5. FIRE-FIGHTING MEASURES

Specific methods: No special methods required

Suitable extinguishing media: The product is not flammable. Extinguish fire using agent suitable for surrounding fire.

Specific hazards: Although this product has a flash point below 200 Deg. F, it is an aqueous solution containing an alcohol and does not sustain combustion. Corrosive material (See sections 8 and 10).

Special protective equipment for firefighters: As in any fire, wear self-contained breathing apparatus pressure-demand, MSHA/NIOSH (approved or equivalent) and full protective gear.

Extinguishing media which must not be used for safety reasons: No information available.

6. ACCIDENTAL RELEASE MEASURES

Personal precautions:

Put on appropriate personal protective equipment (see Section 8.).

Environmental precautions and clean-up methods:

Clean-up methods - large spillage. Absorb spill with inert material (e.g. dry sand or earth), then place in a chemical waste container. Use a water rinse for final clean-up.

7. HANDLING AND STORAGE

Handling: Can react to release hazardous gases. Do not mix with other products or chemicals except as directed on the label. Mix only with water. Avoid contact with skin, eyes and clothing. Wash thoroughly after handling. Do not taste or swallow. Product residue may remain on/in empty containers. All precautions for handling the product must be used in handling the empty container and residue. Remove and wash contaminated clothing and footwear before re-use. Absorb spillage to prevent material damage. FOR COMMERCIAL AND INDUSTRIAL USE ONLY.

Storage: Store in corrosive-resistant container with a resistant inner liner.

8. EXPOSURE CONTROLS / PERSONAL PROTECTION

Exposure Guidelines:

Ingredient(s)	ACGIH	OSHA
Dipropylene glycol methyl ether	50 ppm (TWA)	100 ppm (TWA) 600 mg/m ³ (TWA) Skin

Isopropyl alcohol	400 ppm (STEL) 200 ppm (TWA)	400 ppm (TWA) 980 mg/m ³ (TWA)
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Undiluted Product:

Engineering measures to reduce exposure:

Good general ventilation should be sufficient to control airborne levels.

Personal Protective Equipment

It is the responsibility of the employer to determine the potential risk of exposure to hazardous chemicals for employees in the workplace in order to determine the necessity, selection, and use of personal protective equipment.

Eye protection:	Chemical-splash goggles.
Hand protection:	Chemical-resistant gloves.
Skin and body protection:	No personal protective equipment required under normal use conditions.
Respiratory protection:	No personal protective equipment required under normal use conditions. If aerosols, mists, or vapors are not adequately controlled by ventilation, use appropriate respiratory protection to avoid over-exposure.
Hygiene measures:	Handle in accordance with good industrial hygiene and safety practice.

Diluted Product:

Engineering measures to reduce exposure:

Good general ventilation should be sufficient to control airborne levels.

Personal Protective Equipment

Eye protection:	No personal protective equipment required under normal use conditions.
Hand protection:	No personal protective equipment required under normal use conditions.
Skin and body protection:	No personal protective equipment required under normal use conditions.
Respiratory protection:	No personal protective equipment required under normal use conditions.
Hygiene measures:	Handle in accordance with good industrial hygiene and safety practice.

9. PHYSICAL AND CHEMICAL PROPERTIES

Physical State Liquid

Evaporation Rate: No information available

Odor threshold: No information available.

Melting point/freezing point (°C): Not determined

Autoignition temperature: No information available

Solubility in other solvents: No information available

Density: 1.04 Kg/L

Bulk density: No information available

Flash point (°F): > 200.12 °F > 93.4 °C

Kinematic viscosity No information available

VOC: 2.7 % *

Flammability (Solid or Gas): Not applicable

Sustained combustion: Not applicable

Explosion limits: - upper: Not determined - lower: Not determined

Color: Opaque , Blue

Odor: Floral

Boiling point/range: Not determined

Decomposition temperature: Not determined

Solubility: Completely Soluble

Relative Density (relative to water): 1.04

Vapor density: No information available

Vapor pressure: No information available.

Partition coefficient (n-octanol/water): No information available

Elemental Phosphorus: 0.00 % by wt.

pH: <= 2

Corrosion to metals: Metal corrosive

Dilution pH: ≈ 3.1

Dilution Flash Point (°F): > 200.12 °F > 93.4 °C

VOC % by wt. at use dilution: 0 %

* - Title 17, California Code of Regulations, Division 3, Chapter 1, Subchapter 8.5, Article 2, Consumer Products, Sections 94508

10. STABILITY AND REACTIVITY

Reactivity: Not Applicable

Stability: The product is stable

Possibility of hazardous reactions: May vigorously react with strong alkaline products resulting in spattering and excessive heat.

Hazardous decomposition products: None reasonably foreseeable.

Materials to avoid: Strong bases. Ammonia. Do not mix with chlorinated products (such as bleach). Do not mix with any other product or chemical unless specified in the use directions.

Conditions to avoid: None known.

11. TOXICOLOGICAL INFORMATION

Information on likely routes of exposure:

Skin contact, Inhalation, Eye contact

Delayed, immediate, or chronic effects and symptoms from short and long-term exposure

Skin contact: Unlikely to be irritant in normal use.

Eye contact: Causes serious eye irritation. Symptoms may include pain, redness, and watering.

Ingestion: May be irritating to mouth, throat and stomach.

Inhalation: Symptoms may include coughing and difficulty breathing. May be irritating to nose, throat, and respiratory tract.

Sensitization: No known effects.

Target Organs (SE): None known

Target Organs (RE):

Carcinogen Listings: Isopropyl alcohol is only classified as an IARC 1 carcinogen & OSHA due to possible exposure to sulfuric acid mist that can be generated during its manufacture. We do not manufacture isopropyl alcohol; therefore, it is not considered a carcinogen in our products.

Numerical measures of toxicity

ATE - Oral (mg/kg): >2000

ATE - Dermal (mg/kg): >2000

ATE - Inhalatory, gases (mg/l): >20000

ATE - Inhalatory, mists (mg/l): >5

ATE - Inhalatory, vapors (mg/l): >20

12. ECOLOGICAL INFORMATION

Ecotoxicity: No information available.

Persistence and Degradability: No information available.

Bioaccumulation: No information available.

Mobility: No information available.

Other adverse effects No information available.

13. DISPOSAL CONSIDERATIONS

Waste from residues / unused products (undiluted product): This product, as sold, if discarded or disposed, is a hazardous waste according to Federal regulations (40 CFR 261). Under RCRA, it is the responsibility of the user of the product to determine, at the time of disposal, whether the waste solution meets RCRA criteria for hazardous waste. Dispose in compliance with all Federal, state, provincial, and local laws and regulations.

Waste from residues / unused products (diluted product): This product, when diluted as stated on this SDS, is not a hazardous waste according to Federal regulations (40 CFR 261.4 (b)(4)). Under RCRA, it is the responsibility of the user of the product to determine, at the time of disposal, whether the waste solution meets RCRA criteria for hazardous waste. Dispose in compliance with all Federal, state, provincial, and local laws and regulations.

RCRA Hazard Class (undiluted product): D002 Corrosive Waste

RCRA Hazard Class (diluted product): Not Regulated

Contaminated Packaging: Do not re-use empty containers.

14. TRANSPORT INFORMATION

DOT/TDG/IMDG: The information provided below is the full transportation classification for this product. This description does not account for the package size(s) of this product, that may fall under a quantity exception, according to the applicable transportation regulations. When shipping dangerous goods, please consult with your internal, certified hazardous materials specialist to determine if any exceptions can be applied to your shipment.

DOT (Ground) Bill of Lading Description: UN3265, CORROSIVE LIQUID, ACIDIC, ORGANIC, N.O.S., (citric acid), 8, III

15. REGULATORY INFORMATION

International Inventories at CAS# Level

TSCA	All components are listed or otherwise exempt
DSL	All components are listed on DSL/NDSL or otherwise exempt.

US RIGHT TO KNOW (RTK)

Ingredient(s)	CAS #	MARTK:	NJRTK:	PARTK:	RIRTK:
Water	7732-18-5	-	-	-	-
Citric acid	77-92-9	-	-	-	-
Ethanaminium, 2-hydroxy-N,N-bis(2-hydroxyethyl)- N-methyl-, esters with C16-18 and C18-unsaturated fatty acids, methyl sulfates (salts)	157905-74-3	-	-	-	-
Dipropylene glycol methyl ether	34590-94-8	X	X	X	-
Alcohol ethoxylate	68002-97-1	-	-	-	-
Isopropyl alcohol	67-63-0	X	X	X	-

CERCLA/ SARA

Ingredient(s)	CAS #	Weight %	CERCLA/SARA RQ (lbs)	Section 302 TPQ (lbs)	Section 313
Dipropylene glycol methyl ether	34590-94-8	1 - 5%			X
Isopropyl alcohol	67-63-0	> 0.1 - 1%			X

Clean Air Act/Clean Water Act

Canadian Regulations

16. OTHER INFORMATION

NFPA (National Fire Protection Association)

Rating Scale: (Low Hazard) 0 - 4 (Extreme Hazard)

Health 2
Flammability 0
Instability 0
Special Hazards -

Diluted Product:
Health 0
Flammability 0
Instability 0
Special Hazards -

Revision: 2025-04-07
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Reason for revision: Not applicable
Prepared by: North American Regulatory Affairs
Additional advice: • Contains an added fragrance, see "Odor" heading in section 9 for specific description

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