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### **Systems and methods for inline Hypertext Transfer Protocol (HTTP) cookie encryption**

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#### **Abstract**

Systems and methods for inline HTTP cookie encryption include responsive to a user authenticating to a web service, intercepting a response from the web service; encrypting an HTTP cookie in the response; and forwarding the response to the user, the response comprising the encrypted HTTP cookie. Responsive to intercepting a subsequent request from the user to the web service, wherein the subsequent request includes the encrypted HTTP cookie; decrypting the encrypted HTTP cookie; and forwarding the subsequent request to the web service with the decrypted HTTP cookie.

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#### **Background/Summary**

## FIELD OF THE DISCLOSURE

[0001] The present disclosure relates generally to networking and computing. More particularly, the present disclosure relates to systems and methods for inline Hypertext Transfer Protocol (HTTP) cookie encryption.

## BACKGROUND OF THE DISCLOSURE

[0002] When users are authenticated to access a web application, the web application typically issues a Hypertext Transfer Protocol (HTTP) cookie. This HTTP cookie is used by the web application and accompanying systems to maintain the authentication of the user and maintain an application state without requiring the user to re-authenticate for each request. Many web security solutions provide access control during the authentication and authorization process, although, once authentication and authorization is completed, and an HTTP cookie is issued, a user can bypass the security enforcement provided by these solutions. These security products and systems can be bypassed due to stolen or exported cookies, deactivation of security products, and mobility of users. By utilizing the present inline HTTP encryption systems and methods, these issues can be avoided and eliminated by encrypting the issued HTTP cookie inline, thereby stopping the user from having access or knowledge of the originally issued HTTP cookie.

## BRIEF SUMMARY OF THE DISCLOSURE

[0003] In an embodiment, the present disclosure includes a method with steps, a cloud-based system configured to implement the steps, and a non-transitory computer-readable medium storing computer-executable instructions for causing performance of the steps. The steps include responsive to a user authenticating to a web service, intercepting a response from the web service; encrypting a Hypertext Transfer Protocol (HTTP) cookie in the response; and forwarding the response to the user, the response comprising the encrypted HTTP cookie.

[0004] The steps can further include performing inline monitoring via a cloud-based system of traffic between (i) a user device associated with the user, and (ii) the web service. The intercepting can be via a node of the cloud-based system, wherein the node is adapted to enforce one or more web security solutions. The steps can further include intercepting a subsequent request from the user to the web service, wherein the subsequent request includes the encrypted HTTP cookie; decrypting the encrypted HTTP cookie; and forwarding the subsequent request to the web service with the decrypted HTTP cookie. The steps can further include enforcing one or more web security solutions on the subsequent request; and forwarding the subsequent request and the decrypted HTTP cookie to the web service based thereon. Prior to the encrypting, the steps can further include enabling HTTP encryption via a Graphical User Interface (GUI). The web service can be any of a Software-as-a-Service (SaaS) application, an enterprise file share, a web application, and a private application. The user does not receive and does not have access to the HTTP cookie in the response because the encrypted HTTP session cookie has an HTTPOnly flag set, thus, the end user application treats it as an opaque token and does not inspect it or provide contents to the user. The web service does not receive and does not have access to the encrypted HTTP cookie. That is, the web service receives only the decrypted HTTP cookie and does not have access or knowledge about the inline encryption process. The steps can further include authenticating the user for the web service, wherein the authenticating includes determining if the user belongs to one or more user groups; and performing the encrypting based on the user belonging to one or more user groups.

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## Description

### BRIEF DESCRIPTION OF THE DRAWINGS

[0005] The present disclosure is illustrated and described herein with reference to the various drawings, in which like reference numbers are used to denote like system components/method

steps, as appropriate, and in which:

[0006] FIG. 1A is a network diagram of a cloud-based system offering security as a service.

[0007] FIG. 1B is a logical diagram of the cloud-based system operating as a zero-trust platform.

[0008] FIG. 1C is a logical diagram illustrating zero trust policies with the cloud-based system and a comparison with the conventional firewall-based approach.

[0009] FIG. 2 is a network diagram of an example implementation of the cloud-based system.

[0010] FIG. 3 is a block diagram of a server, which may be used in the cloud-based system, in other systems, or standalone.

[0011] FIG. 4 is a block diagram of a user device, which may be used with the cloud-based system or the like.

[0012] FIG. 5 is a network diagram of the cloud-based system illustrating an application on user devices with users configured to operate through the cloud-based system.

[0013] FIG. 6 is a flow diagram of an embodiment for inline encryption of HTTP session cookies.

[0014] FIG. 7 is a flow chart of a process for inline Hypertext Transfer Protocol (HTTP) cookie encryption.

## DETAILED DESCRIPTION OF THE DISCLOSURE

[0015] Cloud-based security solutions have emerged, such as Zscaler Internet Access (ZIA) and Zscaler Private Access (ZPA), available from Zscaler, Inc., the applicant and assignee of the present application. ZPA is a cloud service that provides seamless, zero trust access to private applications running on the public cloud, within the data center, within an enterprise network, etc. As described herein, ZPA is referred to as zero trust access to private applications or simply a zero trust access service. Here, applications are never exposed to the Internet, making them completely invisible to unauthorized users. The service enables the applications to connect to users via inside-out connectivity versus extending the network to them. Users are never placed on the network. This Zero Trust Network Access (ZTNA) approach supports both managed and unmanaged devices and any private application (not just web apps).

### Example Cloud-Based System Architecture

[0016] FIG. 1A is a network diagram of a cloud-based system **100** offering security as a service. Specifically, the cloud-based system **100** can offer a Secure Internet and Web Gateway as a service to various users **102**, as well as other cloud services. In this manner, the cloud-based system **100** is located between the users **102** and the Internet as well as any cloud services **106** (or applications) accessed by the users **102**. As such, the cloud-based system **100** provides inline monitoring inspecting traffic between the users **102**, the Internet **104**, and the cloud services **106**, including Secure Sockets Layer (SSL), Transport Layer Security (TLS) traffic. The cloud-based system **100** can offer access control, threat prevention, data protection, etc. The access control can include a cloud-based firewall, cloud-based intrusion detection, Uniform Resource Locator (URL) filtering, bandwidth control, Domain Name System (DNS) filtering, etc. The threat prevention can include cloud-based intrusion prevention, protection against advanced threats (malware, spam, Cross-Site Scripting (XSS), phishing, etc.), cloud-based sandbox, antivirus, DNS security, etc. The data protection can include Data Loss Prevention (DLP), cloud application security such as via a Cloud Access Security Broker (CASB), file type control, etc.

[0017] The cloud-based firewall can provide Deep Packet Inspection (DPI) and access controls across various ports and protocols as well as being application and user aware. The URL filtering can block, allow, or limit website access based on policy for a user, group of users, or entire organization, including specific destinations or categories of URLs (e.g., gambling, social media, etc.). The bandwidth control can enforce bandwidth policies and prioritize critical applications such as relative to recreational traffic. DNS filtering can control and block DNS requests against known and malicious destinations.

[0018] The cloud-based intrusion prevention and advanced threat protection can deliver full threat protection against malicious content such as browser exploits, scripts, identified botnets and

malware callbacks, etc. The cloud-based sandbox can block zero-day exploits (just identified) by analyzing unknown files for malicious behavior. Advantageously, the cloud-based system **100** is multi-tenant and can service a large volume of the users **102**. As such, newly discovered threats can be promulgated throughout the cloud-based system **100** for all tenants practically instantaneously. The antivirus protection can include antivirus, antispyware, antimalware, etc. protection for the users **102**, using signatures sourced and constantly updated. The DNS security can identify and route command-and-control connections to threat detection engines for full content inspection. [0019] The DLP can use standard and/or custom dictionaries to continuously monitor the users **102**, including compressed and/or TLS-encrypted traffic. Again, being in a cloud implementation, the cloud-based system **100** can scale this monitoring with near-zero latency on the users **102**. The cloud application security can include CASB functionality to discover and control user access to known and unknown cloud services **106**. The file type controls enable true file type control by the user, location, destination, etc. to determine which files are allowed or not.

[0020] For illustration purposes, the users **102** of the cloud-based system **100** can include a mobile device **110**, a headquarters (HQ) **112** which can include or connect to a data center (DC) **114**, Internet of Things (IOT) devices **116**, a branch office/remote location **118**, etc., and each includes one or more user devices (an example user device **300** is illustrated in FIG. 5). The devices **110**, **116**, and the locations **112**, **114**, **118** are shown for illustrative purposes, and those skilled in the art will recognize there are various access scenarios and other users **102** for the cloud-based system **100**, all of which are contemplated herein. The users **102** can be associated with a tenant, which may include an enterprise, a corporation, an organization, etc. That is, a tenant is a group of users who share a common access with specific privileges to the cloud-based system **100**, a cloud service, etc. In an embodiment, the headquarters **112** can include an enterprise's network with resources in the data center **114**. The mobile device **110** can be a so-called road warrior, i.e., users that are off-site, on-the-road, etc. Those skilled in the art will recognize a user **102** has to use a corresponding user device **300** for accessing the cloud-based system **100** and the like, and the description herein may use the user **102** and/or the user device **300** interchangeably.

[0021] Further, the cloud-based system **100** can be multi-tenant, with each tenant having its own users **102** and configuration, policy, rules, etc. One advantage of the multi-tenancy and a large volume of users is the zero-day/zero-hour protection in that a new vulnerability can be detected and then instantly remediated across the entire cloud-based system **100**. The same applies to policy, rule, configuration, etc. changes—they are instantly remediated across the entire cloud-based system **100**. As well, new features in the cloud-based system **100** can also be rolled up simultaneously across the user base, as opposed to selective and time-consuming upgrades on every device at the locations **112**, **114**, **118**, and the devices **110**, **116**.

[0022] Logically, the cloud-based system **100** can be viewed as an overlay network between users (at the locations **112**, **114**, **118**, and the devices **110**, **116**) and the Internet **104** and the cloud services **106**. Previously, the IT deployment model included enterprise resources and applications stored within the data center **114** (i.e., physical devices) behind a firewall (perimeter), accessible by employees, partners, contractors, etc. on-site or remote via Virtual Private Networks (VPNs), etc. The cloud-based system **100** is replacing the conventional deployment model. The cloud-based system **100** can be used to implement these services in the cloud without requiring the physical devices and management thereof by enterprise IT administrators. As an ever-present overlay network, the cloud-based system **100** can provide the same functions as the physical devices and/or appliances regardless of geography or location of the users **102**, as well as independent of platform, operating system, network access technique, network access provider, etc.

[0023] There are various techniques to forward traffic between the users **102** at the locations **112**, **114**, **118**, and via the devices **110**, **116**, and the cloud-based system **100**. Typically, the locations **112**, **114**, **118** can use tunneling where all traffic is forward through the cloud-based system **100**. For example, various tunneling protocols are contemplated, such as Generic Routing Encapsulation

(GRE), Layer Two Tunneling Protocol (L2TP), Internet Protocol (IP) Security (IPsec), customized tunneling protocols, etc. The devices **110**, **116**, when not at one of the locations **112**, **114**, **118** can use a local application that forwards traffic, a proxy such as via a Proxy Auto-Config (PAC) file, and the like. An application of the local application is the application **350** described in detail herein as a connector application. A key aspect of the cloud-based system **100** is all traffic between the users **102** and the Internet **104** or the cloud services **106** is via the cloud-based system **100**. As such, the cloud-based system **100** has visibility to enable various functions, all of which are performed off the user device in the cloud.

[0024] The cloud-based system **100** can also include a management system **120** for tenant access to provide global policy and configuration as well as real-time analytics. This enables IT administrators to have a unified view of user activity, threat intelligence, application usage, etc. For example, IT administrators can drill-down to a per-user level to understand events and correlate threats, to identify compromised devices, to have application visibility, and the like. The cloud-based system **100** can further include connectivity to an Identity Provider (IDP) **122** for authentication of the users **102** and to a Security Information and Event Management (SIEM) system **124** for event logging. The system **124** can provide alert and activity logs on a per-user **102** basis.

### Zero Trust

[0025] FIG. 1B is a logical diagram of the cloud-based system **100** operating as a zero-trust platform. Zero trust is a framework for securing organizations in the cloud and mobile world that asserts that no user or application should be trusted by default. Following a key zero trust principle, least-privileged access, trust is established based on context (e.g., user identity and location, the security posture of the endpoint, the app or service being requested) with policy checks at each step, via the cloud-based system **100**. Zero trust is a cybersecurity strategy wherein security policy is applied based on context established through least-privileged access controls and strict user authentication—not assumed trust. A well-tuned zero trust architecture leads to simpler network infrastructure, a better user experience, and improved cyberthreat defense.

[0026] Establishing a zero trust architecture requires visibility and control over the environment's users and traffic, including that which is encrypted; monitoring and verification of traffic between parts of the environment; and strong multifactor authentication (MFA) methods beyond passwords, such as biometrics or one-time codes. This is performed via the cloud-based system **100**. Critically, in a zero trust architecture, a resource's network location is not the biggest factor in its security posture anymore. Instead of rigid network segmentation, your data, workflows, services, and such are protected by software-defined microsegmentation, enabling you to keep them secure anywhere, whether in your data center or in distributed hybrid and multicloud environments.

[0027] The core concept of zero trust is simple: assume everything is hostile by default. It is a major departure from the network security model built on the centralized data center and secure network perimeter. These network architectures rely on approved IP addresses, ports, and protocols to establish access controls and validate what's trusted inside the network, generally including anybody connecting via remote access VPN. In contrast, a zero trust approach treats all traffic, even if it is already inside the perimeter, as hostile. For example, workloads are blocked from communicating until they are validated by a set of attributes, such as a fingerprint or identity. Identity-based validation policies result in stronger security that travels with the workload wherever it communicates—in a public cloud, a hybrid environment, a container, or an on-premises network architecture.

[0028] Because protection is environment-agnostic, zero trust secures applications and services even if they communicate across network environments, requiring no architectural changes or policy updates. Zero trust securely connects users, devices, and applications using business policies over any network, enabling safe digital transformation. Zero trust is about more than user identity, segmentation, and secure access. It is a strategy upon which to build a cybersecurity ecosystem.

[0029] At its core are three tenets:

[0030] Terminate every connection: Technologies like firewalls use a “passthrough” approach, inspecting files as they are delivered. If a malicious file is detected, alerts are often too late. An effective zero trust solution terminates every connection to allow an inline proxy architecture to inspect all traffic, including encrypted traffic, in real time—before it reaches its destination—to prevent ransomware, malware, and more.

[0031] Protect data using granular context-based policies: Zero trust policies verify access requests and rights based on context, including user identity, device, location, type of content, and the application being requested. Policies are adaptive, so user access privileges are continually reassessed as context changes.

[0032] Reduce risk by eliminating the attack surface: With a zero trust approach, users connect directly to the apps and resources they need, never to networks (see ZTNA). Direct user-to-app and app-to-app connections eliminate the risk of lateral movement and prevent compromised devices from infecting other resources. Plus, users and apps are invisible to the internet, so they cannot be discovered or attacked.

[0033] FIG. 1C is a logical diagram illustrating zero trust policies with the cloud-based system **100** and a comparison with the conventional firewall-based approach. Zero trust with the cloud-based system **100** allows per session policy decisions and enforcement regardless of the user **102** location. Unlike the conventional firewall-based approach, this eliminates attack surfaces, there are no inbound connections; prevents lateral movement, the user is not on the network; prevents compromise, allowing encrypted inspection; and prevents data loss with inline inspection.

Example Implementation of the Cloud-Based System

[0034] FIG. 2 is a network diagram of an example implementation of the cloud-based system **100**. In an embodiment, the cloud-based system **100** includes a plurality of nodes (EN) **150**, labeled as nodes **150-1**, **150-2**, **150-N**, interconnected to one another and interconnected to a central authority (CA) **152**. The nodes **150** and the central authority **152**, while described as nodes, can include one or more servers, including physical servers, virtual machines (VM) executed on physical hardware, etc. An example of a server is illustrated in FIG. 4. The cloud-based system **100** further includes a log router **154** that connects to a storage cluster **156** for supporting log maintenance from the nodes **150**. The central authority **152** provide centralized policy, real-time threat updates, etc. and coordinates the distribution of this data between the nodes **150**. The nodes **150** provide an onramp to the users **102** and are configured to execute policy, based on the central authority **152**, for each user **102**. The nodes **150** can be geographically distributed, and the policy for each user **102** follows that user **102** as he or she connects to the nearest (or other criteria) node **150**.

[0035] Of note, the cloud-based system **100** is an external system meaning it is separate from tenant's private networks (enterprise networks) as well as from networks associated with the devices **110**, **116**, and locations **112**, **118**. Also, of note, the present disclosure describes a private node **150P** that is both part of the cloud-based system **100** and part of a private network. Further, the term nodes as used herein with respect to the cloud-based system **100** can be one or more servers, including physical servers, virtual machines (VM) executed on physical hardware, appliances, custom hardware, compute resources, clusters, etc., as described above, i.e., the nodes **150** contemplate any physical implementation of computer resources. In some embodiments, the nodes **150** can be Secure Web Gateways (SWGs), proxies, Secure Access Service Edge (SASE), etc.

[0036] The nodes **150** are full-featured secure internet gateways that provide integrated internet security. They inspect all web traffic bi-directionally for malware and enforce security, compliance, and firewall policies, as described herein, as well as various additional functionality. In an embodiment, each node **150** has two main modules for inspecting traffic and applying policies: a web module and a firewall module. The nodes **150** are deployed around the world and can handle hundreds of thousands of concurrent users with millions of concurrent sessions. Because of this,

regardless of where the users **102** are, they can access the Internet **104** from any device, and the nodes **150** protect the traffic and apply corporate policies. The nodes **150** can implement various inspection engines therein, and optionally, send sandboxing to another system. The nodes **150** include significant fault tolerance capabilities, such as deployment in active-active mode to ensure availability and redundancy as well as continuous monitoring.

[0037] In an embodiment, customer traffic is not passed to any other component within the cloud-based system **100**, and the nodes **150** can be configured never to store any data to disk. Packet data is held in memory for inspection and then, based on policy, is either forwarded or dropped. Log data generated for every transaction is compressed, tokenized, and exported over secure Transport Layer Security (TLS) connections to the log routers **154** that direct the logs to the storage cluster **156**, hosted in the appropriate geographical region, for each organization. In an embodiment, all data destined for or received from the Internet is processed through one of the nodes **150**. In another embodiment, specific data specified by each tenant, e.g., only email, only executable files, etc., is processed through one of the nodes **150**.

[0038] Each of the nodes **150** may generate a decision vector  $D=[d_1, d_2, \dots, d_n]$  for a content item of one or more parts  $C=[c_1, c_2, \dots, c_m]$ . Each decision vector may identify a threat classification, e.g., clean, spyware, malware, undesirable content, innocuous, spam email, unknown, etc. For example, the output of each element of the decision vector  $D$  may be based on the output of one or more data inspection engines. In an embodiment, the threat classification may be reduced to a subset of categories, e.g., violating, non-violating, neutral, unknown. Based on the subset classification, the node **150** may allow the distribution of the content item, preclude distribution of the content item, allow distribution of the content item after a cleaning process, or perform threat detection on the content item. In an embodiment, the actions taken by one of the nodes **150** may be determinative on the threat classification of the content item and on a security policy of the tenant to which the content item is being sent from or from which the content item is being requested by. A content item is violating if, for any part  $C=[c_1, c_2, \dots, c_m]$  of the content item, at any of the nodes **150**, any one of the data inspection engines generates an output that results in a classification of “violating.”

[0039] The central authority **152** hosts all customer (tenant) policy and configuration settings. It monitors the cloud and provides a central location for software and database updates and threat intelligence. Given the multi-tenant architecture, the central authority **152** is redundant and backed up in multiple different data centers. The nodes **150** establish persistent connections to the central authority **152** to download all policy configurations. When a new user connects to a node **150**, a policy request is sent to the central authority **152** through this connection. The central authority **152** then calculates the policies that apply to that user **102** and sends the policy to the node **150** as a highly compressed bitmap.

[0040] The policy can be tenant-specific and can include access privileges for users, websites and/or content that is disallowed, restricted domains, DLP dictionaries, etc. Once downloaded, a tenant's policy is cached until a policy change is made in the management system **120**. The policy can be tenant-specific and can include access privileges for users, websites and/or content that is disallowed, restricted domains, DLP dictionaries, etc. When this happens, all of the cached policies are purged, and the nodes **150** request the new policy when the user **102** next makes a request. In an embodiment, the node **150** exchange “heartbeats” periodically, so all nodes **150** are informed when there is a policy change. Any node **150** can then pull the change in policy when it sees a new request.

[0041] The cloud-based system **100** can be a private cloud, a public cloud, a combination of a private cloud and a public cloud (hybrid cloud), or the like. Cloud computing systems and methods abstract away physical servers, storage, networking, etc., and instead offer these as on-demand and elastic resources. The National Institute of Standards and Technology (NIST) provides a concise and specific definition which states cloud computing is a model for enabling convenient, on-

demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. Cloud computing differs from the classic client-server model by providing applications from a server that are executed and managed by a client's web browser or the like, with no installed client version of an application required. Centralization gives cloud service providers complete control over the versions of the browser-based and other applications provided to clients, which removes the need for version upgrades or license management on individual client computing devices. The phrase "Software as a Service" (SaaS) is sometimes used to describe application programs offered through cloud computing. A common shorthand for a provided cloud computing service (or even an aggregation of all existing cloud services) is "the cloud." The cloud-based system **100** is illustrated herein as an example embodiment of a cloud-based system, and other implementations are also contemplated.

[0042] As described herein, the terms cloud services and cloud applications may be used interchangeably. The cloud service **106** is any service made available to users on-demand via the Internet, as opposed to being provided from a company's on-premises servers. A cloud application, or cloud app, is a software program where cloud-based and local components work together. The cloud-based system **100** can be utilized to provide example cloud services, including Zscaler Internet Access (ZIA), Zscaler Private Access (ZPA), and Zscaler Digital Experience (ZDX), all from Zscaler, Inc. (the assignee and applicant of the present application). Also, there can be multiple different cloud-based systems **100**, including ones with different architectures and multiple cloud services. The ZIA service can provide the access control, threat prevention, and data protection described above with reference to the cloud-based system **100**. ZPA can include access control, microservice segmentation, etc. The ZDX service can provide monitoring of user experience, e.g., Quality of Experience (QoE), Quality of Service (QoS), etc., in a manner that can gain insights based on continuous, inline monitoring. For example, the ZIA service can provide a user with Internet Access, and the ZPA service can provide a user with access to enterprise resources instead of traditional Virtual Private Networks (VPNs), namely ZPA provides Zero Trust Network Access (ZTNA). Those of ordinary skill in the art will recognize various other types of cloud services **106** are also contemplated. Also, other types of cloud architectures are also contemplated, with the cloud-based system **100** presented for illustration purposes.

#### Example Server Architecture

[0043] FIG. **3** is a block diagram of a server **200**, which may be used in the cloud-based system **100**, in other systems, or standalone. For example, the nodes **150** and the central authority **152** may be formed as one or more of the servers **200**. The server **200** may be a digital computer that, in terms of hardware architecture, generally includes a processor **202**, input/output (I/O) interfaces **204**, a network interface **206**, a data store **208**, and memory **210**. It should be appreciated by those of ordinary skill in the art that FIG. **3** depicts the server **200** in an oversimplified manner, and a practical embodiment may include additional components and suitably configured processing logic to support known or conventional operating features that are not described in detail herein. The components (**202**, **204**, **206**, **208**, and **210**) are communicatively coupled via a local interface **212**. The local interface **212** may be, for example, but not limited to, one or more buses or other wired or wireless connections, as is known in the art. The local interface **212** may have additional elements, which are omitted for simplicity, such as controllers, buffers (caches), drivers, repeaters, and receivers, among many others, to enable communications. Further, the local interface **212** may include address, control, and/or data connections to enable appropriate communications among the aforementioned components.

[0044] The processor **202** is a hardware device for executing software instructions. The processor **202** may be any custom made or commercially available processor, a Central Processing Unit (CPU), an auxiliary processor among several processors associated with the server **200**, a semiconductor-based microprocessor (in the form of a microchip or chipset), or generally any



device for executing software instructions. When the server **200** is in operation, the processor **202** is configured to execute software stored within the memory **210**, to communicate data to and from the memory **210**, and to generally control operations of the server **200** pursuant to the software instructions. The I/O interfaces **204** may be used to receive user input from and/or for providing system output to one or more devices or components.

[0045] The network interface **206** may be used to enable the server **200** to communicate on a network, such as the Internet **104**. The network interface **206** may include, for example, an Ethernet card or adapter or a Wireless Local Area Network (WLAN) card or adapter. The network interface **206** may include address, control, and/or data connections to enable appropriate communications on the network. A data store **208** may be used to store data. The data store **208** may include any of volatile memory elements (e.g., random access memory (RAM, such as DRAM, SRAM, SDRAM, and the like)), nonvolatile memory elements (e.g., ROM, hard drive, tape, CDROM, and the like), and combinations thereof.

[0046] Moreover, the data store **208** may incorporate electronic, magnetic, optical, and/or other types of storage media. In one example, the data store **208** may be located internal to the server **200**, such as, for example, an internal hard drive connected to the local interface **212** in the server **200**. Additionally, in another embodiment, the data store **208** may be located external to the server **200** such as, for example, an external hard drive connected to the I/O interfaces **204** (e.g., SCSI or USB connection). In a further embodiment, the data store **208** may be connected to the server **200** through a network, such as, for example, a network-attached file server.

[0047] The memory **210** may include any of volatile memory elements (e.g., random access memory (RAM, such as DRAM, SRAM, SDRAM, etc.)), nonvolatile memory elements (e.g., ROM, hard drive, tape, CDROM, etc.), and combinations thereof. Moreover, the memory **210** may incorporate electronic, magnetic, optical, and/or other types of storage media. Note that the memory **210** may have a distributed architecture, where various components are situated remotely from one another but can be accessed by the processor **202**. The software in memory **210** may include one or more software programs, each of which includes an ordered listing of executable instructions for implementing logical functions. The software in the memory **210** includes a suitable Operating System (O/S) **214** and one or more programs **216**. The operating system **214** essentially controls the execution of other computer programs, such as the one or more programs **216**, and provides scheduling, input-output control, file and data management, memory management, and communication control and related services. The one or more programs **216** may be configured to implement the various processes, algorithms, methods, techniques, etc. described herein.

#### Example User Device Architecture

[0048] FIG. **4** is a block diagram of a user device **300**, which may be used with the cloud-based system **100** or the like. Specifically, the user device **300** can form a device used by one of the users **102**, and this may include common devices such as laptops, smartphones, tablets, netbooks, personal digital assistants, MP3 players, cell phones, e-book readers, IOT devices, servers, desktops, printers, televisions, streaming media devices, and the like. The user device **300** can be a digital device that, in terms of hardware architecture, generally includes a processor **302**, I/O interfaces **304**, a network interface **306**, a data store **308**, and memory **310**. It should be appreciated by those of ordinary skill in the art that FIG. **4** depicts the user device **300** in an oversimplified manner, and a practical embodiment may include additional components and suitably configured processing logic to support known or conventional operating features that are not described in detail herein. The components (**302**, **304**, **306**, **308**, and **302**) are communicatively coupled via a local interface **312**. The local interface **312** can be, for example, but not limited to, one or more buses or other wired or wireless connections, as is known in the art. The local interface **312** can have additional elements, which are omitted for simplicity, such as controllers, buffers (caches), drivers, repeaters, and receivers, among many others, to enable communications. Further, the local

interface **312** may include address, control, and/or data connections to enable appropriate communications among the aforementioned components.

[0049] The processor **302** is a hardware device for executing software instructions. The processor **302** can be any custom made or commercially available processor, a CPU, an auxiliary processor among several processors associated with the user device **300**, a semiconductor-based microprocessor (in the form of a microchip or chipset), or generally any device for executing software instructions. When the user device **300** is in operation, the processor **302** is configured to execute software stored within the memory **310**, to communicate data to and from the memory **310**, and to generally control operations of the user device **300** pursuant to the software instructions. In an embodiment, the processor **302** may include a mobile optimized processor such as optimized for power consumption and mobile applications. The I/O interfaces **304** can be used to receive user input from and/or for providing system output. User input can be provided via, for example, a keypad, a touch screen, a scroll ball, a scroll bar, buttons, a barcode scanner, and the like. System output can be provided via a display device such as a Liquid Crystal Display (LCD), touch screen, and the like.

[0050] The network interface **306** enables wireless communication to an external access device or network. Any number of suitable wireless data communication protocols, techniques, or methodologies can be supported by the network interface **306**, including any protocols for wireless communication. The data store **308** may be used to store data. The data store **308** may include any of volatile memory elements (e.g., random access memory (RAM, such as DRAM, SRAM, SDRAM, and the like)), nonvolatile memory elements (e.g., ROM, hard drive, tape, CDROM, and the like), and combinations thereof. Moreover, the data store **308** may incorporate electronic, magnetic, optical, and/or other types of storage media.

[0051] The memory **310** may include any of volatile memory elements (e.g., random access memory (RAM, such as DRAM, SRAM, SDRAM, etc.)), nonvolatile memory elements (e.g., ROM, hard drive, etc.), and combinations thereof. Moreover, the memory **310** may incorporate electronic, magnetic, optical, and/or other types of storage media. Note that the memory **310** may have a distributed architecture, where various components are situated remotely from one another but can be accessed by the processor **302**. The software in memory **310** can include one or more software programs, each of which includes an ordered listing of executable instructions for implementing logical functions. In the example of FIG. 3, the software in the memory **310** includes a suitable operating system **314** and programs **316**. The operating system **314** essentially controls the execution of other computer programs and provides scheduling, input-output control, file and data management, memory management, and communication control and related services. The programs **316** may include various applications, add-ons, etc. configured to provide end user functionality with the user device **300**. For example, example programs **316** may include, but not limited to, a web browser, social networking applications, streaming media applications, games, mapping and location applications, electronic mail applications, financial applications, and the like. In a typical example, the end-user typically uses one or more of the programs **316** along with a network such as the cloud-based system **100**.

#### User Device Application for Traffic Forwarding and Monitoring

[0052] FIG. 5 is a network diagram of the cloud-based system **100** illustrating an application **350** on user devices **300** with users **102** configured to operate through the cloud-based system **100**. Different types of user devices **300** are proliferating, including Bring Your Own Device (BYOD) as well as IT-managed devices. The conventional approach for a user device **300** to operate with the cloud-based system **100** as well as for accessing enterprise resources includes complex policies, VPNs, poor user experience, etc. The application **350** can automatically forward user traffic with the cloud-based system **100** as well as ensuring that security and access policies are enforced, regardless of device, location, operating system, or application. The application **350** automatically determines if a user **102** is looking to access the open Internet **104**, a SaaS app, or an internal app

running in public, private, or the datacenter and routes mobile traffic through the cloud-based system **100**. The application **350** can support various cloud services, including ZIA, ZPA, ZDX, etc., allowing the best-in-class security with zero trust access to internal apps. As described herein, the application **350** can also be referred to as a connector application.

[0053] The application **350** is configured to auto-route traffic for seamless user experience. This can be protocol as well as application-specific, and the application **350** can route traffic with a nearest or best fit node **150**. Further, the application **350** can detect trusted networks, allowed applications, etc. and support secure network access. The application **350** can also support the enrollment of the user device **300** prior to accessing applications. The application **350** can uniquely detect the users **102** based on fingerprinting the user device **300**, using criteria like device model, platform, operating system, etc. The application **350** can support Mobile Device Management (MDM) functions, allowing IT personnel to deploy and manage the user devices **300** seamlessly. This can also include the automatic installation of client and SSL certificates during enrollment. Finally, the application **350** provides visibility into device and app usage of the user **102** of the user device **300**.

[0054] The application **350** supports a secure, lightweight tunnel between the user device **300** and the cloud-based system **100**. For example, the lightweight tunnel can be HTTP-based. With the application **350**, there is no requirement for PAC files, an IPsec VPN, authentication cookies, or user **102** setup.

#### Inline Hypertext Transfer Protocol (HTTP) Cookie Encryption

[0055] Many web applications, responsive to authentication, issue Hypertext Transfer Protocol (HTTP) session cookies with HTTPOnly flags (HTTP-only cookies) to web browsers or endpoint software used by the authenticated user **102** and device **300**. These cookies are used to maintain user sessions, retain application-specific states, and are applied to all versions of HTTP. Inline web security products and services, such as those described herein, provide restrictions and enforcement to the user authentication, authorization processes, and inline traffic. Although, once an HTTP cookie is issued, the user could move away from inline security without breaking the established session with the web application. Further, HTTP cookies can be stolen or exported from authorized endpoints or software to compromise access to the web application for which it was issued.

[0056] HTTP session management can be challenging as a vast majority of services rely on HTTP cookies to maintain user states. These cookies are issued by servers associated with and retained by browsers or web-driven applications. Various issues associated with such issuance of HTTP cookies include stolen cookies, and the enforcement of session restrictions. That is, cookies can be stolen at the application level, and session enforcement restriction typically happens only during authentication. Once a user is issued a session cookie, restrictions usually no longer apply.

[0057] These issues are troublesome for Cloud Access Security Brokers (CASB), Next-Generation Firewalls (NGFW), and Secure Web Gateways (SWG) that are adapted to enforce various restrictions and access controls on authentication only. Once a user is in, if CASB/SWG is disabled or bypassed, access to the cloud application remains. For instance, the cloud-based system **100** enforces steering services to access corporate application instances. Although, after authentication, these services can be disabled by the user while access remains.

[0058] For example, the various security solutions enforced by the cloud-based system **100**, such as the access control described herein via SWG, can enforce access restrictions such as only allowing access to specific applications if the user is in an enterprise location, i.e., an office, or using an enterprise issued device. As described, these restrictions may only be enforced during authentication of the user during initial access of the application. The problems arise when, once the user is authenticated/granted access to an application and issued an HTTP cookie, the user can move away from an enterprise location and access the application outside of the controls of the various security solutions/products, and/or disable the various security solutions/products. Similarly, a user can potentially copy the access token (contents of the HTTP cookie) to a different

device, and continue accessing the application via a new unprotected device within the same session.

[0059] In order to protect such user sessions and ensure that users do not move outside of the provided security coverage, the present disclosure provides systems and methods for inline HTTP cookie encryption. By utilizing the present systems and methods, HTTP cookies can be transparently encrypted by the cloud-based system **100** via the various security products and services provided therein. In various embodiments, the encryption is applied during the processing of an HTTP response with the corresponding Set-Cookie HTTP header. Similarly, the decryption can be applied when processing an HTTP Cookie header in a subsequent response from the client.

[0060] The encryption approaches described herein do not affect operation of the web application or endpoint software because the HTTP session cookie designated by the HTTPOnly flag is transient for the endpoint software and not accessible or mutable by endpoint application logic. Further, the user **102**, the user device **300**, and the web service are not aware of the encryption/decryption because it is performed inline between the components. In various embodiments, based on specific security requirements by the customers of the cloud-based system **100**, various encryption and/or obfuscation algorithms can be used with either common, organization-specific, department-specific, or user-specific encryption keys. Further, the cookie name may be modified in order to eliminate potential impact on application operation when users are not covered by inline security controls and cookie decryption is not applied.

[0061] The HTTP session cookie encryption services described herein can be enabled via administrative Graphical User Interfaces (GUIs), APIs, etc. (interfaces) associated with customers of the cloud-based system **100**. That is, the inline encryption of HTTP session cookies can be enabled for specific individual clients, users, user groups, customers, applications, etc. of the cloud-based system **100** by enabling an HTTP cookie flag through GUIs associated with security controls. For example, as part of the present systems and methods, the systems can be adapted to, during authentication, determine if the user belongs to one or more user groups. Based thereon, the systems can enforce the present inline HTTP encryption. The user groups can be preconfigured for customers of the cloud-based system, for example, based on high risk users, departments, etc.

[0062] FIG. **6** is a flow diagram of an embodiment for inline encryption of HTTP session cookies. Again, the cloud-based system **100** via one or more nodes **150** is adapted to enforce the various web security services and products described herein. A user **102**, via a user device **300**, can authenticate to a web service **402**, i.e., a Software-as-a-Service (SaaS) application, enterprise file share, web application, private application, or the like. Responsive to the web service **402** issuing an HTTP cookie, the cloud-based system **100**, via one or more nodes **150**, can intercept this response and encrypt the issued HTTP cookie. The encrypted HTTP cookie is then passed to the user **102**. In any subsequent requests from the user **102** to the web service **402** which includes the encrypted HTTP cookie, the cloud-based system **100** is adapted to intercept the request and decrypt the HTTP cookie before passing the request to the web service **402**. In various embodiments, the intercepting, encrypting, and decrypting can be performed by the application **350** in coordination with the cloud-based system **100**. That is, the application **350** can be adapted to ingest live traffic and perform the encrypting and decrypting based thereon.

[0063] Therefore, the user **102** does not receive the actual issued HTTP cookie, but instead receives an encrypted version. Similarly, the web service does not receive the encrypted HTTP cookie but receives the decrypted HTTP cookie from the cloud-based system with the response. That is, if the user bypasses the web security services in subsequent requests, the web service would not be able to identify the cookie, and the session would not continue without reauthentication through the cloud-based system **100**.

[0064] Utilization of the present systems and methods ensures that issued HTTP cookies are encrypted by the cloud-based system **100** before they reach a user, service, client, endpoint, etc. by doing so, the issued cookie is protected and thereby eliminated that risk of user sessions being

hijacked. By utilizing the present systems and methods for inline HTTP cookie encryption, it can be ensured that web application sessions are only valid as long as traffic is passed through the various web security products and services of the cloud-based system **100**. Further, stolen or exported cookies become invalid and do not grant access to web applications due to the clients not having access or knowing the original HTTP cookie.

#### Process for Inline HTTP Cookie Encryption

[0065] FIG. 7 is a flow chart of a process **700** for inline HTTP cookie encryption. The process **700** includes responsive to a user authenticating to a web service, intercepting a response from the web service (step **702**); encrypting a Hypertext Transfer Protocol (HTTP) cookie in the response (step **704**); and forwarding the response to the user, the response comprising the encrypted HTTP cookie (step **706**).

[0066] The process **700** can further include performing inline monitoring via a cloud-based system of traffic between (i) a user device associated with the user, and (ii) the web service. The intercepting can be via a node of the cloud-based system, wherein the node is adapted to enforce one or more web security solutions. The steps can further include intercepting a subsequent request from the user to the web service, wherein the subsequent request includes the encrypted HTTP cookie; decrypting the encrypted HTTP cookie; and forwarding the subsequent request to the web service with the decrypted HTTP cookie. The steps can further include enforcing one or more web security solutions on the subsequent request; and forwarding the subsequent request and the decrypted HTTP cookie to the web service based thereon. Prior to the encrypting, the steps can further include enabling HTTP session cookie encryption via an interface. The web service can be any of a Software-as-a-Service (SaaS) application, an enterprise file share, a web application, and a private application. The user does not receive and does not have access to the HTTP cookie in the response. The web service does not receive and does not have access to the encrypted HTTP cookie. The steps can further include authenticating the user for the web service, wherein the authenticating includes determining if the user belongs to one or more user groups; and performing the encrypting based on the user belonging to one or more user groups.

#### CONCLUSION

[0067] It will be appreciated that some embodiments described herein may include one or more generic or specialized processors (“one or more processors”) such as microprocessors; Central Processing Units (CPUs); Digital Signal Processors (DSPs); customized processors such as Network Processors (NPs) or Network Processing Units (NPUs), Graphics Processing Units (GPUs), or the like; Field Programmable Gate Arrays (FPGAs); and the like along with unique stored program instructions (including both software and firmware) for control thereof to implement, in conjunction with certain non-processor circuits, some, most, or all of the functions of the methods and/or systems described herein. Alternatively, some or all functions may be implemented by a state machine that has no stored program instructions, or in one or more Application Specific Integrated Circuits (ASICs), in which each function or some combinations of certain of the functions are implemented as custom logic or circuitry. Of course, a combination of the aforementioned approaches may be used. For some of the embodiments described herein, a corresponding device such as hardware, software, firmware, and a combination thereof can be referred to as “circuitry configured or adapted to,” “logic configured or adapted to,” etc. perform a set of operations, steps, methods, processes, algorithms, functions, techniques, etc. as described herein for the various embodiments.

[0068] Moreover, some embodiments may include a non-transitory computer-readable storage medium having computer readable code stored thereon for programming a computer, server, appliance, device, processor, circuit, etc. each of which may include a processor to perform functions as described and claimed herein. Examples of such computer-readable storage mediums include, but are not limited to, a hard disk, an optical storage device, a magnetic storage device, a ROM (Read Only Memory), a PROM (Programmable Read Only Memory), an EPROM (Erasable

Programmable Read Only Memory), an EEPROM (Electrically Erasable Programmable Read Only Memory), Flash memory, and the like. When stored in the non-transitory computer readable medium, software can include instructions executable by a processor or device (e.g., any type of programmable circuitry or logic) that, in response to such execution, cause a processor or the device to perform a set of operations, steps, methods, processes, algorithms, functions, techniques, etc. as described herein for the various embodiments.

[0069] Although the present disclosure has been illustrated and described herein with reference to preferred embodiments and specific examples thereof, it will be readily apparent to those of ordinary skill in the art that other embodiments and examples may perform similar functions and/or achieve like results. All such equivalent embodiments and examples are within the spirit and scope of the present disclosure, are contemplated thereby, and are intended to be covered by the following claims. The foregoing sections include headers for various embodiments and those skilled in the art will appreciate these various embodiments may be used in combination with one another as well as individually.

## Claims

1. A method comprising steps of: responsive to a user authenticating to a web service, intercepting a response form the web service; encrypting a Hypertext Transfer Protocol (HTTP) cookie in the response; and forwarding the response to the user, the response comprising the encrypted HTTP cookie.
2. The method of claim 1, wherein the steps comprise: performing inline monitoring via a cloud-based system of traffic between (i) a user device associated with the user, and (ii) the web service.
3. The method of claim 2, wherein the intercepting is via a node of the cloud-based system, and wherein the node is adapted to enforce one or more web security solutions.
4. The method of claim 1, wherein the steps further comprise: intercepting a subsequent request from the user to the web service, wherein the subsequent request includes the encrypted HTTP cookie; decrypting the encrypted HTTP cookie; and forwarding the subsequent request to the web service with the decrypted HTTP cookie.
5. The method of claim 4, wherein the steps further comprise: enforcing one or more web security solutions on the subsequent request; and forwarding the subsequent request and the decrypted HTTP cookie to the web service based thereon.
6. The method of claim 1, wherein prior to the encrypting, the steps comprise: enabling HTTP session cookie encryption via an interface.
7. The method of claim 1, wherein the web service is any of a Software-as-a-Service (SaaS) application, an enterprise file share, a web application, and a private application.
8. The method of claim 1, wherein the user does not receive, and does not have access to the HTTP cookie in the response.
9. The method of claim 1, wherein the web service does not receive, and does not have access to contents of the encrypted HTTP cookie.
10. The method of claim 1, wherein the steps comprise: authenticating the user for the web service, wherein the authenticating includes determining if the user belongs to one or more user groups; and performing the encrypting based on the user belonging to one or more user groups.
11. A non-transitory computer-readable medium comprising instructions that, when executed, cause one or more processors to perform steps of: responsive to a user authenticating to a web service, intercepting a response form the web service; encrypting a Hypertext Transfer Protocol (HTTP) cookie in the response; and forwarding the response to the user, the response comprising the encrypted HTTP cookie.
12. The non-transitory computer-readable medium of claim 11, wherein the steps comprise: performing inline monitoring via a cloud-based system of traffic between (i) a user device

associated with the user, and (ii) the web service.

**13.** The non-transitory computer-readable medium of claim 12, wherein the intercepting is via a node of the cloud-based system, and wherein the node is adapted to enforce one or more web security solutions.

**14.** The non-transitory computer-readable medium of claim 11, wherein the steps further comprise: intercepting a subsequent request from the user to the web service, wherein the subsequent request includes the encrypted HTTP cookie; decrypting the encrypted HTTP cookie; and forwarding the subsequent request to the web service with the decrypted HTTP cookie.

**15.** The non-transitory computer-readable medium of claim 14, wherein the steps further comprise: enforcing one or more web security solutions on the subsequent request; and forwarding the subsequent request and the decrypted HTTP cookie to the web service based thereon.

**16.** The non-transitory computer-readable medium of claim 11, wherein prior to the encrypting, the steps comprise: enabling HTTP session cookie encryption via an interface.

**17.** The non-transitory computer-readable medium of claim 11, wherein the web service is any of a Software-as-a-Service (SaaS) application, an enterprise file share, a web application, and a private application.

**18.** The non-transitory computer-readable medium of claim 11, wherein the user does not receive, and does not have access to contents of the HTTP cookie in the response.

**19.** The non-transitory computer-readable medium of claim 11, wherein the web service does not receive, and does not have access to the encrypted HTTP cookie.

**20.** The non-transitory computer-readable medium of claim 11, wherein the steps comprise: authenticating the user for the web service, wherein the authenticating includes determining if the user belongs to one or more user groups; and performing the encrypting based on the user belonging to one or more user groups.

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