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### System and method for secure access control

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#### Abstract

Disclosed is a system and method for providing secure access control to an electronic network or device. By limiting the ability of a single administrator to act unilaterally without the agreement and/or notification of further system administrators, the data integrity and security of stored data, such as email accounts, may be enhanced and risk of compromise ameliorated. By permitting multiple administrators acting in a concert of action to access stored data, such as without notification of the email account holder, potential misconduct by email account holders may be audited.

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## **Background/Summary**

CROSS-REFERENCE TO RELATED APPLICATIONS (1) This patent application is a continuation of U.S. patent application Ser. No. 18/104,939, filed Feb. 2, 2023, which is a continuation of U.S. patent application Ser. No. 17/492,818, filed Oct. 4, 2021, now issued as U.S. Pat. No. 11,575,681 on Feb. 7, 2023, which is a continuation of U.S. patent application Ser. No. 15/937,647, filed Mar. 27, 2018, now issued as U.S. Pat. No. 11,140,173 on Oct. 5, 2021, and claims priority to and the benefit of U.S. Provisional Patent Application No. 62/479,939 filed Mar. 31, 2017, and entitled "SYSTEM AND METHOD FOR SECURE ACCESS CONTROL," which is hereby incorporated by reference herein in its entirety for all purposes.

### **FIELD**

(1) The present disclosure relates generally to a system and method for providing secure access control to an electronic network or device.

### **BACKGROUND**

(2) The statements in this section merely provide background information related to the present disclosure and may not constitute prior art.

(3) The typical electronic mail (email), data storage and cloud storage systems allow a system administrator unrestricted access to users' accounts, data and credentials, including the user name, or login, and password of each user. Such access allows a system administrator to create, read, edit and delete email accounts, email messages, and/or data of any user without the user's knowledge. Such access also allows a system administrator to impersonate someone else without their knowledge; for example, a system administrator could send email messages from a user's email account, thereby giving the appearance that the user has sent the email message or the system administrator could create, read, update, and delete data from a user's cloud storage without the user's knowledge. Thus, there is a need for a system and method of secure access control such as for email, data storage, and cloud storage systems as recited further herein.

### **SUMMARY**

(4) A secure access control system is disclosed. In various instances, the secure access control system includes a secure access processor configured to issue a first authorization in response to a first concert of action between a first system administrator connected to the secure access processor and a second system administrator connectable to the secure access processor.

(5) The first authorization may include authorizing the first system administrator to access a secured data associated with a user device.

(6) In various instances, the first concert of action includes at least one of (1) an authorization message is received by the secure access processor from a second system administrator, and (2) an indication by the secure access processor that a notification message is transmitted by the secure access processor to a second system administrator.

(7) In various embodiments, the notification message includes an indication of the first authorization. Moreover, in various instances, the first authorization is denied in response to the second system administrator not being connected from the secure access processor.

(8) Moreover and also as described herein, a system and method for securing access to a user's electronic mail account is provided.

(9) In addition, a system and method for securing access to a user's electronic data storage is provided.

(10) Also, a system and method for securing access to a user's cloud storage account substantially as described herein is provided.

(11) A secure access control system is provided. The system may have a secure access processor. The secure access processor may be configured to issue a first authorization in response to a first concert of action between a first system administrator connected to the secure access processor and a second system administrator connectable to the secure access processor. In various embodiments, the first authorization includes authorizing the first system administrator to access a secured data associated with at least one of a user, a user device, and an access session. In various instances, the first concert of action includes at least one of an authorization message is received by the secure access processor from the second system administrator, and an indication by the secure access processor that a notification message is transmitted by the secure access processor to the second system administrator. The notification message may include an indication of the first authorization. The system may also include wherein the first authorization is denied in response to the second system administrator connectable to the secure access processor not being connected to the secure access processor.

(12) In various instances, the secured data is electronic mail. In further instances, the secured data is a limited access electronic resource including electronic cloud data storage.

(13) The first authorization may be granted in response to receiving by the secure access processor a message from the second system administrator. Also, the accessing the secured data by the first system administrator may include changing a user credential in the secured data. Moreover, the accessing the secured data by the first system administrator may include resetting a user credential in the secured data.

(14) In various instances, the secure access processor issues the first authorization in response to the first concert of action, the first concert of action including a secure access control method. The method may include setting an Administrator Integrity Count of an administrator counter of a privilege coordinator of the secure access control processor, the Administrator Integrity Count being a preset minimum number of system administrators. The method may include authenticating a plurality of system administrators to the secure access control system. The method may also include verifying a data access rule for each system administrator of the plurality of system administrators, in an administrative privileges database, by an access gating engine of the secure access control processor, and counting, by the administrator counter of a coordination engine of the secure access control processor, the plurality of system administrators, and determining a count being at least the Administrator Integrity Count. In various instances, the count indicates satisfaction of the first concert of action, the first concert of action including a number of system administrators being connected to the secure access control system being at least the Administrator Integrity Count.

(15) In various instances, the first authorization further includes permitting the first system administrator to change the secured data and further in response to the determining notifying the second system administrator of the permitting. Moreover, the first authorization may include permitting the first system administrator to access a user credential in the secured data via a credential change controller. Furthermore, the first authorization may include permitting the first system administrator to access a limited access electronic resource via a limited access electronic resource supervisor. Moreover, the first authorization may include permitting the first system administrator to revert a user credential in the secured data to a previous value via a credential reversion engine. Additionally, the first authorization may include logging, via a logging module, a change to a user credential.

(16) A method of secure access control is provided. The method may include various steps. For instance, the method may include setting an Administrator Integrity Count of an administrator counter of a privilege coordinator of a secure access control processor, the Administrator Integrity Count being a preset minimum number of system administrators. The method may include authenticating a plurality of system administrators to a secure access control system. Moreover, the method may include counting, by the administrator counter of a coordination engine, the plurality of system administrators, and determining a count being at least the Administrator Integrity Count. In various instances, the method may include, in response to the determining, issuing a first authorization to a first system administrator, and further in response to the determining, notifying a second system administrator of the permitting.

(17) The method may also include verifying a data access rule for each system administrator of the plurality of system administrators, in an administrative privileges database by an access gating engine of the secure access control processor, and wherein the first authorization includes permitting the first system administrator to access a user credential allowed by the data access rule, via a credential change controller.

(18) In various instances, the first authorization includes permitting the first system administrator to access a limited access electronic resource via a limited access electronic resource supervisor. Moreover, the first authorization may include permitting the first system administrator to revert a user credential to a previous value via a credential reversion engine. Furthermore, the method may contemplate logging, via a logging module, a change to a user credential.

(19) A non-transitory computer readable storage medium is provided. The medium may have stored computer code that causes a computer system to perform a secure access control method, the computer system including at least one computer and at least one storage medium, accessible by the at least one computer, in which is stored the secure access control method, the computer code to perform the method. The method may include setting an Administrator Integrity Count of an administrator counter of a privilege coordinator of a secure access control processor, the Administrator Integrity Count being a preset minimum number of system administrators. The method may include authenticating a plurality of system administrators to a secure access control system. The method may also include counting, by the administrator counter of a coordination engine, the plurality of system administrators, and determining a count being at least the Administrator Integrity Count. In various instances, the method includes, in response to the determining, issuing a first authorization to a first system administrator, and further in response to the determining, notifying a second system administrator of the permitting.

(20) In various instances, the non-transitory computer readable storage medium in which is stored computer code that causes the computer system to perform the secure access control method includes a method that also contemplates verifying a data access rule for each system administrator of the plurality of system administrators, in an administrative privileges database by an access gating engine of the secure access control processor, and wherein the first authorization includes permitting the first system administrator to access a user credential allowed by the data access rule, via a credential change controller.

(21) Finally, the non-transitory computer readable storage medium in which is stored computer code that causes the computer system to perform a secure access control method may include a method also wherein the first authorization includes permitting the first system administrator to access a limited access electronic resource via a limited access electronic resource supervisor.

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## Description

### BRIEF DESCRIPTION OF THE DRAWINGS

(1) For a more complete understanding of various embodiments of the present disclosure and the

advantages thereof, reference is now made to the following brief description, taken in connection with the accompanying drawings and detailed description, wherein like reference numerals represent like parts, and in which:

(2) FIG. 1 illustrates a secure access control system operating within a context environment, according to various embodiments;

(3) FIG. 2 illustrates various aspects of a secure access processor of a secure access control system according to FIG. 1; and

(4) FIG. 3 illustrates a method of secure access control, according to various embodiments.

#### DETAILED DESCRIPTION

(5) The present disclosure is generally described in detail with reference to embodiments illustrated in the drawings. However, other embodiments may be used and/or other changes may be made without departing from the spirit or scope of the present disclosure. The illustrative embodiments described in the detailed description are not meant to be limiting of the subject matter presented herein.

(6) Reference will now be made to the exemplary embodiments illustrated in the drawings, and specific language will be used to describe the same. It will nevertheless be understood that no limitation of the scope of the invention is thereby intended. Alterations and further modifications of the inventive features illustrated herein, and additional applications of the principles of the inventions as illustrated herein, which would occur to one skilled in the relevant art and having possession of this disclosure, are to be considered within the scope of the invention.

(7) In the following discussion, numerous specific details are set forth to provide a thorough understanding of the present invention. However, those skilled in the art will appreciate that the present invention may be practiced without such specific details. In other instances, well-known elements have been illustrated in schematic or block diagram form in order not to obscure the present invention in unnecessary detail. Additionally, for the most part, specific details, and the like have been omitted inasmuch as such details are not considered necessary to obtain a complete understanding of the present invention, and are considered to be within the understanding of persons of ordinary skill in the relevant art.

(8) Recent developments in secure credentials control have led to various ways to secure access to an account of a user. For instance, various related systems and methods for secure credentials control are provided in pages 3-17 of U.S. patent application Ser. No. 12/201,150, entitled "SECURE CREDENTIALS CONTROL METHOD" and filed on Aug. 29, 2008, which is incorporated by reference herein. For instance, various systems and methods of secure access control as discussed herein may be applied to the secure credentials control method incorporated by reference.

(9) A secure access control method ameliorates the risk of unrestricted access to users' email accounts, data storage or cloud storage by a single system administrator. In an embodiment, a single system administrator is prevented from resetting or changing the credentials of a user's private data, such as an email account, thereby denying a single system administrator access to the user's private data, such as an email of an email account. In an embodiment, two or more system administrators acting in concert may reset or change the credentials associated with the user such as the credentials associated with the user's private data, such as an email account, thereby allowing a system administrator access to the user's private data, such as data of an email account, only upon a concerted action of a plurality of system administrators. For example, upon a preset minimum number of system administrators being connected to a system, a system administrator may be permitted to instantiate a change to a user's credential or instantiate a change to a user's private data, such as an email account, or instantiate an attempt to access a user's private data, such as an email account. A message may then be sent to one or more additional system administrators advising of this change and soliciting consent, or in various instances advising of this change and offering an opportunity to reject the desired access.

(10) Moreover, such a method permits access to user email account contents by system administrators, for instance, to access the company email account of an employee engaging in misconduct contrary to email account use policies, and yet further ameliorating the risk of misconduct by system administrators by only permitting such access upon the concerted action of more than one system administrator. For example, a single system administrator is prevented from reading or accessing user's private data, such as an email account, thereby denying a single system administrator access to the user's private data, such as an email account. In an embodiment, two or more system administrators acting in concert may read or access a user's private data, such as an email account, thereby allowing system administrator access to the user's private data, such as an email account only upon a concerted action of a plurality of system administrators. For example, upon a preset minimum number of system administrators being connected to a system, an administrator may be permitted to instantiate an attempt to access a user's private data, such as an email account. A message may then be sent to one or more additional system administrators advising of this attempted access and soliciting consent, or in various instances advising of this attempted access and offering an opportunity to reject the desired access.

(11) As apparent from the two above scenarios, the efficient and secure functioning of the computer network and network devices are improved. On the one hand, security and data integrity are enhanced, and yet on the other hand, flexible access, including covert access, credential reset, and credential management is permitted. In this manner, the usability of the network and network devices is maintained and enhanced while the data integrity and potential for network or device compromise, such as by automated scripts is further ameliorated.

(12) In an embodiment, "N" number of system administrators from a group of "X" number of system administrators, where "X" greater than or equal to "N", and wherein "N" is greater than or equal to two, acting in concert may reset or change the credentials of a user's private data, such as an email account and/or access the contents of a user's private data, such as an email account thereby allowing system administrator access to the user's private data, such as an email account only upon a concert of actors.

(13) In an embodiment, a single system administrator is prevented from resetting or changing the credentials of a user's data and/or cloud storage account, thereby denying a single system administrator access to the user's data and/or cloud data. In an embodiment, two or more system administrators acting in concert may reset or change the credentials of a user's data and/or cloud storage account, thereby allowing system administrator access to the user's cloud data. In an embodiment, "N" number of system administrators from a group of "X" number of system administrators, where "X" greater than or equal to "N", acting in concert may reset or change the credentials of a user's cloud storage account, thereby allowing system administrator access to the user's data and/or cloud data.

(14) In an embodiment, the two or more system administrators may access a user's account by changing a user's credentials and after said access the system administrators may be allowed to change the credentials back to the user's original credentials. This provision prevents a user from knowing that the system administrators accessed the user's account by temporarily resetting the user's credentials and then changing the credentials back without the user's knowledge. In this manner, service continuity and user login procedures are maintained without interruption due to the access by the system administrators. Moreover account audits are facilitated without needing user interaction, such as allowing automated or manual access to resources within the user's account such as for data audits, security scanning processes, monitoring of user account holder misconduct, and/or the like.

(15) The secure access control method, in an embodiment, tracks which system administrators, acting in concert or attempting to act unilaterally, accessed a user's account. Firstly, each time the credentials of a user's account are reset, or the account is reactivated, the date and time of the reset or reactivation event may be recorded in a secure table that any system administrator or designated

system administrators may inspect. Secondly, the system may send a notification message via email, text message, or the like, to a select group of two or more system administrators, notifying said system administrators of the dates and times of each reset and/or reactivation event for the user's account.

(16) With reference now to FIG. 1, a secure access control system **10** may operate within a context environment **2**. A context environment **2** comprises the real-world variables, constraints, structures, systems, and the like within which a secure access control system **10** operates. For example, a context environment **2** may comprise an operative scenario wherein secure access is desired and includes users having user devices **4**, a system administrator set **8** made up of system administrators, such as a first system administrator **12-1**, a second system administrator **12-2**, or a N.sup.th system administrator **12-n**, of the secure access control system **10**, as well as the secure access control system **10** itself. The context environment **2** may contain other users, other networks and other devices and may be secure or unsecure, such as being a distributed worldwide internet environment, or including a closed intranet environment, or including a combination of open and closed environments wherein devices, systems, and individuals interact.

(17) A user device **4** may compose a terminal device or other access mechanism whereby a user **3** may interoperate with the secure access control system **10** such as to transceiver data with a limited access electronic resource **16**, for instance, secure email. The user device **4** may receive data regarding the operation of the secure access control system **10**, and provide instructions to the secure access control system **10** regarding current or future operation and changes to operation. In various instances, a user device **4** may compose a browser session, such as on an internet browser of a computer. In further instances, a user device **4** may comprise a dedicated hardware device, or may comprise a smart phone running a browser session or an independent application, and/or the like. The user device **4** may instantiate an access session **5** wherein the user device **4** is authenticated to the secure access control system **10**. In various instances, the access session **5** includes a mechanism for confirming access authorization of the user device **4**. The mechanism may comprise a cryptographic key, a password, biometric information, a physical token and/or dongle, a hardware address such as a MAC address, and/or the like.

(18) A system administrator set **8** may comprise a plurality of system administrators **12**. For example, a system administrator set **8** may include a first system administrator **12-1**, a second system administrator **12-2**, and any number N of system administrators, such as a N.sup.th system administrator **12-n**, n being a value within the set of 2 to N, inclusive. The system administrator set **8** generally comprises no less than two system administrators. In various embodiments, a system administrator may comprise a script, a software module, an electronic agent operative in a processor, and/or a logical structure configured for interaction with a human. In further embodiments, a system administrator comprises a user device having elevated access privileges versus those associated with a typical user device **4**. A system administrator may comprise the combination of a user and a user device, or a user and at least one of a script, software module, electronic agent operative in a processor, and/or a logical structure configured of interaction with a user who are cooperatively operating.

(19) The user device **4** and each system administrator **12-1**, **12-2**, **12-n** of the system administrator set **8** may be in electronic communication with a communication interface **6**. Communication interface **6** is further in electronic communication with a secure access control system **10**. Moreover, while various interconnections between a secure access processor **20** and other aspects of secure access control system **10** are depicted in FIG. 1 as direct electronic or logical connections separate from communication interface **6**, one may appreciate that these connections may also be, in whole or in part, an aspect of communication interface **6**. Moreover, a portion of each aspect of the secure access control system **10** may be located within communication interface **6** and/or distributed throughout various aspects or resources of communication interface **6**, so that the visual depiction in FIG. 1 of the various aspects of the secure access control system **10** as a separate from



the communication interface **6** are for convenience only and not intended to limit the secure access control system **10** from arrangement in cloud-based or other operative structures, as desired.

(20) Referring now to the secure access control system **10**, a secure access control system **10** comprises an electronic system configured to selectively permit system administrators access to data associated with a user **3**. The user **3** may access the data via a user device **4** operating an access session **5** having credentials. In various instances, system administrators **12-1, 12-2, 12-n** may desire to alter the access session **5** such as by changing the credentials associated with the user device **4** and/or may further desire to access the private data **17** associated with the user **3**. In various instances, a secure access control system **10** stores the data associated with the user **3** (private data **17**) in a limited access electronic resource **16** aspect of the secure access control system **10**, although in further instances, the limited access electronic resource **16** may be separate from the secure access control system **10**, such as provided by a remote and/or cloud resource.

(21) The secure access control system **10** may comprise an administrative privileges database **14**. An administrative privileges database **14** may comprise a repository of data access rules **15-1, 15-2, 15-n** associated with individual system administrators **12-1, 12-2, 12-n** of the system administrator set **8**. In various instances a data access rule is associated with each system administrator, although in further embodiments, only a subset of system administrators are associated with a data access rule. For example a first data access rule **15-1** may be associated with a first system administrator **12-1**, a second data access rule **15-2** may be associated with a second system administrator **12-2**, and an N.sup.th data access rule **15-n** may be associated with an N.sup.th system administrator **12-n**. Data access rules **15-1, 15-2, 15-n** may include indicia of different types of data a system administrator **12-1, 12-2, 12-n** is allowed or disallowed access to, indicia of different types of access a system administrator **12-1, 12-2, 12-n** has to data, such as viewing, changing, reverting to a previous value, reverting to a previous value but not otherwise changing, deleting, copying, creating, adding, and/or the like. The specific aspects of data access rules will be discussed further herein.

(22) The secure access control system **10** may comprise a credentials database **18**. A credentials database **18** may comprise a repository of the credentials associated with an access session **5** of a user device **4**. For instance, a credentials database **18** may include data representative of the correct challenge response, key, unique identifier. etc. that would authorize an access session **5** to read and/or write private data **17** in a limited access electronic resource **16**.

(23) The secure access control system **10** may compose a limited access electronic resource **16**. A limited access electronic resource **16** may comprise data belonging to a user and desired to be accessed by a user operating a user device **4** having an access session **5** instantiated therein. For instance, a limited access electronic resource **16** may include private data **17**. This private data **17** may comprise email, a control session such as to control an Internet-of-Things device, a repository of files, and/or any non-publically accessible data.

(24) Finally, a secure access control system **10** may comprise a secure access processor **20**. While various aspects of an example secure access processor **20** will be discussed elsewhere herein, a secure access processor **20** may comprise an electronic processor and memory configured to direct the interchange of data among the user device **4**, at least one system administrator **12-1, 12-2, 12-n** of the system administrator set **8**, communication interface **6** resources, as well as the administrative privileges database **14**, the credentials database **18** and the limited access electronic resource **16**. In this manner the security and data integrity of the databases may be maintained. In various embodiments, the secure access processor **20** is configured to issue a first authorization comprising authorizing a system administrator **12-1, 12-2, 12-n** to access private data **17** associated with a user device **4** in response to a first concert of action. The first concert of action may comprise at least an authorization message received by the secure access processor **20** from a second system administrator **12-1, 12-2, 12-n**. The first concert of action may further comprise an indication that a notification message comprising an indication of the first authorization is

transmitted to a second system administrator **12-2**, **12-2**, **12-n**.

(25) Having discussed each aspect of the secure access control system **10**, focused attention is directed to the administrative privileges database **14**. As mentioned, the administrative privileges database **14** comprises data access rules **15-1**, **15-2**, **15-n**. Each data access rule **15-1**, **15-2**, **15-n** comprises an administrator ID, such as a first administrator ID **22-1**, a second administrator ID **22-2**, or any number N of administrator IDs such as N.sup.th administrator ID **22-n**. Similarly, each data access rule comprises a privilege indicator, such as a first privilege indicator **24-1**, a second privilege indicator **24-2**, or any number N of privilege indicators such as N.sup.th privilege indicator **24-n**.

(26) An administrator ID, such as a first administrator ID **22-1**, a second administrator ID **22-2**, and an N.sup.th administrator ID **22-n** may comprise a unique identifier corresponding to the identity of a system administrator. For instance, the first administrator ID **22-1** may comprise an unique identifier, such as a text string, a numerical value, a hexadecimal value, an integer value, a bit mask, and/or the like uniquely corresponding to the first system administrator **12-1**. Similarly, the second administrator ID **22-2** may comprise an unique identifier, such as a text string, a numerical value, a hexadecimal value, an integer value, a bit mask, and/or the like uniquely corresponding to the second system administrator **12-2**. Moreover, any number N such as a N.sup.th administrator ID **22-n** may comprise an unique identifier, such as a text string, a numerical value, a hexadecimal value, an integer value, a bit mask, and/or the like uniquely corresponding to the N.sup.th administrator ID **22-n**.

(27) A privilege indicator, such as a first privilege indicator **24-1**, a second privilege indicator **24-2**, and an N.sup.th privilege indicator **24-n** may comprise a flag corresponding to the access limit s restricting the access of the system administrator **12-1**, **12-2**, **12-n** to the private data **17** in the limited access electronic resource **16** and the data in an administrator facing data store **26** and/or user facing data store **28** of the credentials database **18**. For instance, the privilege indicators **24-1**, **24-2**, and **24-n** may each comprise a flag indicating authorization to view, change, revert to a previous value, revert to a previous value but not otherwise delete, copy, create, and/or take any action with respect to data within the credentials database **18**, and/or with respect to data within the limited access electronic resource **16**, such as private data **17**. While this is only one example of a privilege flag, any other combination of these or other privileges may be contemplated, as desired.

(28) For example, a first system administrator **12-1** may only be permitted to view private data **17** associated with a user, user device, or access session **5** in a limited access electronic resource **16** in response to a first concert of action with a second system administrator **12-2**, but may be permitted to take other actions independently, such as to create a new user credential **27** associated with a new access session S of a new user device **4** of an existing user **3**.

(29) For further example, a first system administrator **12-1** may only be permitted to change a credential associated with an access session S in concert with a second system administrator **12-2**, but may be permitted to take other actions independently, such as to create a new credential associated with a new access session S of a new user device **4**.

(30) All such rules are stored in the administrative privileges database **14** as privilege indicators associated with administrator IDs. For instance, such rules for the first system administrator **12-1** are stored in the administrative privileges database **14** as first privilege indicators **24-1** associated with a first administrator ID **22-1** which are both aspects of a first data access rule **15-1**.

(31) Attention is now directed to the credentials database **18**. A credentials database **18** may comprise a repository of user credentials **27** associated with a user **3**, user device **4**, and/or user access session **5** configured to permit a user access session **5** to access the private data **17** within the limited access electronic resource **16**. In various instances, the credentials database **18** includes an administrator facing data store **26** and a user facing data store **28**. The user facing data store **28** comprises data accessible to the user device **4**, such as a user credential **27**. The administrator facing data store **26** comprises data accessible to at least one system administrator **12-1**, **12-2**, **12-n**

of the system administrator set **8**. For example, the user facing data store **28** may comprise a user credential **27** associated with a user access session **5**, such as a user password. In various instances, one or more system administrator **12-1**, **12-2**, **12-n** may be permitted to change a password, but not to view the current password. In such a scenario, the administrator facing data store **26** would exclude a human readable form of the user password, but would instead include a pointer, token, or the like that would enable a system administrator **12-1**, **12-2**, **12-n** to selectively change the specific password but not read the currently stored value of the password in the user facing data store **28**.

(32) In further instances, the administrator facing data store **26** may comprise an piecewise bitmask or other mechanism whereby different system administrators **12-1**, **12-2**, **12-n** only have access to a portion of the data necessary to interact with the user facing data store **28**, such as only having a portion of the data necessary to change a user credential **27**, such as user's password, and must act in concert to achieve the change.

(33) In still further instances, the administrator facing data store **26** may comprise a piecewise bitmask or other mechanism whereby different system administrators only have access to a portion of the data necessary to interact with the private data **17** linked to a specific user **3**, user device **4**, or access session **5**. For instance, the user facing data store **28** may contain indicia of a link ("User Account Identifier") between an access session **5** and a particular email account stored in the private data **17** of the limited access electronic resource **16**. Two different tokens (a first token and a second token) may be required for any system administrator **12-1**, **12-2**, **12-n** to access this private data **17**. The administrator facing data store **26** may comprise a record corresponding to User Account Identifier and contain the first token and the second token. In various instances, a first system administrator **12-1** is permitted access to the first token only, while a second system administrator **12-2** is permitted access only to the second token only, wherein the first token and second token are non-identical. As such, the bifurcation of data within the credentials database **18** ameliorates a risk that a single system administrator **12-1**, **12-2**, **12-n** gain access to the private data **17**, or to the user credential **27** within the user facing data store **28**, without a concert of action with another system administrator **12-1**, **12-2**, **12-n**. In further instances, this bifurcation is accomplished not by bit masking, or multiple tokens, or having only a portion of necessary data, but by a challenge and response query sent to another system administrator **12-1**, **12-2**, **12-n** who must respond before the bitmask, token, or necessary data is applied in order to gain the desired access. In yet further instances, this bifurcation is accomplished by a requirement that a preset minimum number of system administrators **12-1**, **12-2**, **12-n** are situated to be capable of receiving communication from the secure access control system **10** (e.g., "connected to the secure access control system **10**"), and a notification is sent at least a subset of the preset minimum number of system administrators **12-2**, **12-2**, **12-n** so that no one system administrator may act in secret.

(34) Having discussed aspects of the secure access control system **10**, continued attention is directed at FIG. **1** and further attention directed toward FIG. **2** for a discussion of specific aspects of the secure access processor **20**.

(35) In various instances, a secure access processor **20** comprises a plurality of engines, modules, controllers, transceivers, supervisors, and/or the like connected in operative communication on a secure access bus **50**. As used herein, an engine, module, controller, transceiver, or supervisor all refer to a logical or physical subcomponent of the secure access processor **20**. The word choice "engine," "module," "controller," "transceiver," or "supervisor" is not meant to differentiate the features or capabilities of the engine, module, controller, transceiver, or supervisor from each other, but is provided for enhanced readability.

(36) As used herein, a secure access bus **50** may comprise a physical bus, or may compose a logical bus resident in the secure access processor **20**. The intercommunication among aspects of the secure access processor **20** with each other, as well as with external resources connected to the secure access processor **20**, such as the administrative privileges database **14**, the limited access electronic resource **16**, the credentials database **18**, and the communication interface **6**, are

controlled by a bus controller **52** configured to direct communication on the secure access bus **50**.

(37) Moreover, the bus controller **52** may comprise a logical unit of the secure access processor **20** configured to direct communications between and among the different engines, modules, controllers, transceivers, supervisors connected to the secure access bus **50** and similarly among the bus controller **52** and external aspects.

(38) The secure access processor **20** may comprise an access gating engine **30**. An access gating engine **30** may receive an access request from a system administrator, such as a first system administrator **12-1**, a second system administrator **12-2**, or an N.sup.th system administrator **12-n** to access data in the credentials database **18** or the limited access electronic resource **16**. The access gating engine **30** may retrieve an access rule, such as a first data access rule **15-1**, a second data access rule **15-2**, or an N.sup.th data access rule **15-n** from the administrative privileges database **14** by matching the requesting system administrator **12-1**, **12-2**, **12-n** to an administrator ID **22-1**, **22-2**, **22-n** associated with a data access rule **15-1**, **15-2**, **15-n**. Upon retrieval of the data access rule **15-1**, **15-2**, **15-n**, the access gating engine **30** may load the privilege indicator **24-1**, **24-2**, **24-n** associated with the data access rule **15-1**, **15-2**, **15-n**. For instance, in response to a first data access rule **15-1** being loaded, the first privilege indicator **24-1** is retrieved, and similarly for the second data access rule **15-2** being loaded, the second privilege indicator **24-2** is retrieved, and similarly for the N.sup.th data access rule **15-n** the N.sup.th privilege indicator **24-n** is retrieved. If the privilege indicator **24-1**, **24-2**, **24-n** indicates that the access request is within the subset of actions that the specific system administrator **12-1**, **12-2**, **12-n** is authorized to perform, then the access gating engine **30** grants the requested access.

(39) The secure access processor **20** may comprise an authentication module **32**. The authentication module **32** may load a user credential **27** from the user facing data store **28** of the credentials database **18** and confirm that the user **3**, user device **4**, and access session **5** is presenting a valid session credential corresponding to the user credentials **27**. In response to the presentation of a valid session credential, the access session **5** is permitted access to private data **17** reposed in the limited access electronic resource **16**, and/or access the user facing data store **28** of the credentials database **18**.

(40) Similarly, the authentication module **32** may determine whether a purported system administrator **12-1**, **12-2**, **12-n** is an actual system administrator **12-1**, **12-2**, **12-n** and allow or disallow an attempted connection of the purported system administrator **12-1**, **12-2**, **12-n** to the secure access processor **20**.

(41) The secure access processor **20** may comprise a coordination engine **34**, configured to evaluate the concert of action for compliance with the secure access processor **20** operative principles. The coordination engine **34** may further comprise a privilege coordinator **54** and an administrator counter **56**. The coordination engine **34** may coordinate the access request of a system administrator **12-1**, **12-2**, **12-n** with one or more additional system administrator **12-1**, **12-2**, **12-n** so that the access request is only fulfilled upon a first concert of action between/among multiple system administrators **12-1**, **12-2**, **12-n**. For example a first system administrator **12-1** may request to reset a user credential **27** associated with a user **3**, user device **4**, and/or access session **5**. For example, a user **3** may have forgotten a password and wish to have the password reset. For further example, a first system administrator **12-1** may request to obtain access to private data **17** associated with a user **3**, a user device **4**, and/or an access session **5** which is located in the limited access electronic resource **16**. For instance, a user **3** may be suspected of engaging in unauthorized activity within the context environment **2** and a review or audit of the private data **17** associated with the user **3**, the user device **4**, and/or the access session **5** may be desired. In various instances, the granting of access to the private data **17** to a system administrator **12-1**, **12-2**, **12-n** happens without the user's knowledge. In various instances, the granting of access to the private data **17** to a system administrator **12-1**, **12-2**, **12-n** happens only upon a first concert of action between/among a first system administrator **12-1** and second system administrator **12-2**, or any greater number N of

N.sup.th system administrators 12-*n* as desired.

(42) In each instance, the coordination engine 34 coordinates the access request of the first system administrator 12-1 with a second system administrator 12-2 so that no one system administrator, such as first system administrator 12-1, can unilaterally access private data 17. Similarly, the coordination engine 34 coordinates the access request of the first system administrator 12-1 with a second system administrator 12-2 so that no one system administrator, such as first system administrator 12-1, can unilaterally access or reset or otherwise obtain or change a user credential 27. Specifically, the privilege coordinator 54 may interoperate with the access gating engine 30 as discussed above to determine the first privilege indicator 24-1 associated with the first system administrator 12-1 and to determine the second privilege indicator 24-2 associated with the second system administrator 12-2. The coordination engine 34 determines whether the first privilege indicator 24-1 and second privilege indicator 24-2 comprise flags that, when combined, indicate an authorization to take the desired action. As such, the flags associated with the privilege indicator of a single system administrator 12-1, 12-2, 12-*n* are insufficient to indicate authorization to perform the action, whereas the flags of one system administrator 12-1, 12-2, 12-*n* when combined with the flags of another system administrator 12-1, 12-2, 12-*n* indicate the requisite necessary privileges. In various embodiments, any combination of a set number of system administrators 12-1, 12-2, 12-*n* greater than one is sufficient, whereas in further embodiments, only specific system administrators 12-1, 12-2, 12-*n* have a privilege indicator 24-1, 24-2, 24-*n* indicating authorization to access the private data 17 or user credential 27 or interoperate with another system administrator 12-1, 12-2, 12-*n* to access the private data 17 or user credential 27. For instance, some system administrators 12-1, 12-2, 12-*n* may access the private data 17 of a user only upon a first concert of action with three additional system administrators, whereas in further instances, some other system administrators 12-1, 12-2, 12-*n* may access the private data 17 of a user 3 only upon a first concert of action with one additional system administrator 12-1, 12-2, 12-*n*. In still further instances, a first system administrator 12-1 may access the private data 17 of a certain user upon a first concert of action with additional system administrator(s) 12-1, 12-2, 12-*n* but not the private data 17 of other users 3, such as other system administrators 12-1, 12-2, 12-*n* themselves who may have private data 17. In further instances, the flag associated with the privilege indicator of a single system administrator 12-1, 12-2, 12-*n* is sufficient to indicate authorization to perform the action, however a challenge and response sequence is presented, such as via the notification engine 48, to another system administrator 12-1, 12-2, 12-*n* prior to permitting the action to occur. In yet further instances, the flag associated with the privilege indicator of a single system administrator 12-1, 12-2, 12-*n* is sufficient to indicate authorization to perform the action, however a notification is presented, such as via the notification engine 48, to a preset minimum number (the Administrator Integrity Count as discussed below) of additional system administrators 12-1, 12-2, 12-*n* concurrent with permitting the action to occur.

(43) Moreover, in various instances, the flags associated with the privilege indicator of a system administrator 12-1, 12-2, 12-*n* may be altered to prevent the system administrator 12-1, 12-2, 12-*n* from receiving any notifications, and/or being queried to provide any authorizations of other system administrators 12-1, 12-2, 12-*n* to perform any actions, and/or from being permitted to perform one or more action, such as in response to the system administrator 12-1, 12-2, 12-*n* being investigated for misconduct. Moreover, in response to the system administrator 12-1, 12-2, 12-*n* being investigated for misconduct, the flags associated with the privilege indicator of the system administrator 12-1, 12-2, 12-*n* may be altered to prevent the system administrator 12-1, 12-2, 12-*n* from receiving any notifications, and/or being queried to provide any authorization s of other system administrators 12-1, 12-2, 12-*n* to perform any actions, and/or from being permitted to perform one or more action, wherein the actions relate to the investigation of the system administrator for misconduct. For instance, the actions may include access to the credentials of the system administrator 12-1, 12-2, 12-*n* and/or the personal or private data of the system

administrator **12-1**, **12-1**, **12-n**.

(44) The coordination engine **34** further comprise as an administrator counter **56**. An administrator counter **56** comprises an engine configured to store a value representative of the number of system administrators **12-1**, **12-2**, **12-n** solicited by the privilege coordinator **54** of the coordination engine **34** and determine that the number of system administrators **12-1**, **12-2**, **12-n** solicited and who have sufficient privileges according to their privilege indicator(s) **24-1**, **24-2**, **24-n** is greater than or equal to a preset minimum number ("Administrator Integrity Count"). The Administrator Integrity Count may be set to a value such as two or three or four or any value as desired during the setup of the secure access control system **10**, or may be represented within the user credential **27**, or may be derived from the flags of one or more privilege indicator **24-1**, **24-2**, **24-n**.

(45) The secure access processor **20** may comprise a logging module **36**. A logging module **36** may monitor all data traffic on secure access bus **SO** transmitted or received by the outward facing I/O transceiver **46** and/or the inward facing I/O transceiver **44** originating from a system administrator **12-1**, **12-2**, **12-n** or transmitted to a system administrator **12-1**, **12-2**, **12-n**, or responsive to an action of a system administrator **12-1**, **12-2**, **12-n**. In this manner, the behavior of a system administrator **12-1**, **12-2**, **12-n** within the secure access control system **10** is recorded. For instance, if the access gating engine **30** denies a system administrator **12-1**, **12-2**, **12-n** access to data for which the system administrator **12-1**, **12-2**, **12-n** lacks the necessary privilege indicator **24-1**, **24-2**, **24-n**, the date, time, action of the system administrator **12-1**, **12-2**, **12-n**, and response of the access control system **10** will be recorded. Moreover, if the coordination engine **34** denies a system administrator **12-1**, **12-2**, **12-n** access to data for which the system administrator **12-1**, **12-2**, **12-n** lacks the necessary concert of action with another system administrator **12-1**, **12-2**, **12-n**, this interaction will also be recorded by the logging module **36**. One having ordinary skill in the art will appreciate that further aspects may be logged by the logging module **36** and that the above discussed scenarios are non-exhaustive.

(46) The secure access processor **20** may compose a credential retrieval supervisor **38**. Upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator **12-1**, **12-2**, **12-n** is authorized to retrieve a user credential **27**, the credential retrieval supervisor **38** may be directed by the coordination engine **34** to retrieve the user credential **27** for further processing. In various instances, the credential retrieval supervisor **38** may be the only module of the secure access processor **20** permitted to access the user facing data store **28** of the credentials database **18** for acts to retrieve a user credential **27**. In this manner, the integrity of the user facing data store **28** may be enhanced, as may the security of the same data because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by preventing any access to the memory space associated with the user facing data store **28** by aspects of the secure access processor **20** other than the credential retrieval supervisor **38** for acts to retrieve the user credentials **27**.

(47) The secure access processor **20** may comprise a credential change controller **40**. Upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator **12-1**, **12-2**, **12-n** is authorized to retrieve a user credential **27**, and further upon retrieval of the user credential **27** by the credential retrieval supervisor **38**, a credential change controller **40** may be directed by the coordination engine **34** to permit a system administrator **12-1**, **12-2**, **12-n** to change the user credential **27**. In further embodiments, it is not necessary to retrieve the credential, but rather an unretrieved user credential **27** may be changed in place by the system administrator **12-1**, **12-2**, **12-n** without loading of the user credential **27**. In this manner, the risk of exposure of the user credential **27** value is ameliorated.

(48) For example, the access gating engine **30** and coordination engine **34** may indicate that a system administrator **12-1**, **12-2**, **12-n** is authorized to access an administrator facing data store **26** of the credentials database **18** and retrieve a record associated with a user credential **27** located in the user facing data store **28** of the credentials database **18**. The system administrator **12-1**, **12-2**,

**12-n** may transmit an instruction to change the user credential **27** and may transmit a new value for the user credential **27**. The system administrator **12-1, 12-2, 12-n** may transmit an instruction to reset the user credential **27** to a default value and may transmit a reset instruction. This instruction is received by the outward facing I/O transceiver **46** of the secure access processor **20**, which then forwards the instruction on the secure access bus **50** to the credential change controller **40**. The credential change controller **40** then may interoperate with the user facing data store **28** to change or reset the value of the user credential **27** stored therein. In various instances, the credential change controller **40** may be the only module of the secure access processor **20** permitted to access the user facing data store **28** of the credentials database **18** for acts to change the user credentials **27**. In this manner, the integrity of the user facing data store **28** may be enhanced, as may the security of the same data because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by preventing any access to the memory space associated with the user facing data store **28** by aspects of the secure access processor **20** other than the credential change controller **40** for acts to change the user credentials **27**.

(49) The secure access processor **20** may comprise a credential reversion engine **42**. Upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator is authorized to reset a user credential **27**, and further upon retrieval of the user credential **27** by the credential retrieval supervisor **38**, a credential reversion engine **42** may be directed by the coordination engine **34** to permit a system administrator **12-1, 12-2, 12-n** to revert the user credential **27** to a prior value or reset the user credential **27** to a default or automatically selected value. In further embodiments, it is not necessary to retrieve the user credential **27**, but rather an unretrieved user credential **27** may be changed in place by the system administrator **12-1, 12-2, 12-n** without retrieval by the credential retrieval supervisor **38**. In this manner, the risk of exposure of the user credential **27** is ameliorated.

(50) For example, the access gating engine **30** and coordination engine **34** may indicate that a system administrator **12-1, 12-2, 12-n** is authorized to access an administrator facing data store **26** of the credentials database **18** and retrieve a record associated with a user credential **27** located in the user facing data store **28** of the credentials database **18**. The system administrator **12-1, 12-2, 12-n** may transmit an instruction to revert the user credential **27** to a previous value, regardless of whether the system administrator **12-1, 12-2, 12-n** does or does not know that value, or to revert the user credential **27** to a default value. The system administrator **12-1, 12-2, 12-n** may transmit an instruction to reset the user credential **27** to a default value or to a previous value and may transmit a reset instruction. This instruction is received by the outward facing I/O transceiver **46** of the secure access processor **20**, which then forwards the instruction on the secure access bus **50** to the credential reversion engine **42**. The credential reversion engine **42** then may interoperate with the user facing data store **28** to revert the value of the user credential **27** stored therein. In various instances, the credential reversion engine **42** may be the only module of the secure access processor **20** permitted to access the user facing data store **28** of the credentials database **18** to revert the user credential **27**. In this manner, the integrity of the user facing data store **28** may be enhanced, as may the security of the same data because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by preventing any access to the memory space associated with the user facing data store **28** by aspects of the secure access processor **20** other than the credential reversion engine **42** for acts to revert the user credentials **27**.

(51) The secure access processor **20** may comprise a limited access electronic resource supervisor **58**. Upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator **12-1, 12-2, 12-n** is authorized to access private data **17**, the limited access electronic resource supervisor **58** may be directed by the coordination engine **34** to access the private data **17** for further processing. In various instances, limited access electronic resource supervisor **58** may be the only module of the secure access processor **20** permitted to access the limited access electronic resource **16**. In this manner, the integrity of the limited access electronic resource **16** may be

enhanced, as may the security of the same data because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by preventing any access to the memory space associated with the limited access electronic resource **16** and the private data **17** by aspects of the secure access processor **20** other than the limited access electronic resource supervisor **58**.

(52) In further instances, upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator **12-1, 12-2, 12-n** is authorized to retrieve private data **17**, the limited access electronic resource supervisor **58** may be directed by the coordination engine **34** to retrieve the private data **17** for further processing and/or transmission to the system administrator **12-1, 12-2, 12-n**. In various instances, limited access electronic resource supervisor **58** may be the only module of the secure access processor **20** permitted to access the limited access electronic resource **16** and/or retrieve private data **17**. In this manner, the integrity of the limited access electronic resource **16** may be enhanced, as may the security of the same data because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by preventing any access to the memory space associated with the limited access electronic resource **16** and the private data **17** by aspects of the secure access processor **20** other than the limited access electronic resource supervisor **58**.

(53) In various embodiments, a limited access electronic resource supervisor **58** may be directed by the coordination engine **34** to permit a system administrator **12-1, 12-2, 12-n** to change the private data **17**. In some instances, it is not necessary to retrieve the private data **17**, but rather unretrieved private data **17** may be changed in place by the system administrator **12-1, 12-2, 12-n** without loading of the private data **17**. In this manner, the risk of exposure of the private data **17** is ameliorated. In association with changing the private data **17**, the system administrator **12-1, 12-2, 12-n** may transmit an instruction to change the private data **17** and may transmit a new value for the private data **17**. This instruction is received by the outward facing I/O transceiver **46** of the secure access processor **20**, which then forwards the instruction on the secure access bus **50** to the limited access electronic resource supervisor **58**. The limited access electronic resource supervisor **58** then may interoperate with the limited access electronic resource **16** to change the value of the private data **17** stored therein.

(54) For further example of what the limited access electronic resource supervisor **58** may do, upon an indication by the access gating engine **30** and the coordination engine **34** that a system administrator **12-1, 12-2, 12-n** is authorized to reset the private data **17** to a default value, a limited access electronic resource supervisor **58** may be directed by the coordination engine **34** to permit a system administrator **12-1, 12-2, 12-n** to revert the private data **17** to a prior value regardless of whether the administrator does or does not know that value or reset the private data **17** to a default or automatically selected value. In further embodiments, it is not necessary to retrieve the private data **17**, but rather unretrieved private data **17** may be reset or reverted in place by the system administrator **12-1, 12-2, 12-n** without retrieval by the limited access electronic resource supervisor **58**. In this manner, the risk of exposure of the private data **17** is ameliorated. The system administrator **12-1, 12-2, 12-n** may transmit an instruction to reset the private data **17** to a default value or to a previous value and may transmit a reset instruction. This instruction is received by the outward facing I/O transceiver **46** of the secure access processor **20**, which then forwards the instruction on the secure access bus **50** to the limited access electronic resource supervisor **58**. The limited access electronic resource supervisor **58** then may interoperate with the limited access electronic resource **16** to reset or revert the value of the private data **17** stored therein. In various instances, the limited access electronic resource supervisor **58** may be the only module of the secure access processor **20** permitted to access the private data **17** of the limited access electronic resource **16** to reset or revert the private data **17**. In this manner, the integrity of the limited access electronic resource **16** may be enhanced, as may the security of the private data **17** because a risk presented by unauthorized code, scripts, memory overflow exploits, etc. may be ameliorated by



preventing any access to the memory space associated with the limited access electronic resource **16** by aspects of the secure access processor **20** other than the limited access electronic resource supervisor **58** for acts to reset or revert private data **17**.

(55) The secure access processor **20** may compose an inward facing I/O transceiver **44**. An inward facing I/O transceiver **44** may receive communication from the outward facing I/O transceiver **46** or may transmit communication to the outward facing I/O transceiver **46**. In various embodiments, the inward facing I/O transceiver **44** and the outward facing I/O transceiver **46** are logical partitions of the same transceiver.

(56) In this manner, communication originating outside of the secure access processor **20** may be isolated from the secure access bus **50**. For instance, communication received from a user device **4**, a system administrator **12-1**, **12-2**, **12-n** of a system administrator set **8**, or any other origin may propagate through the communication interface **6** to the secure access processor **20**. This communication transits in or out of the outward facing I/O transceiver **46**. The outward facing I/O transceiver **46** is further configured to reject malformed data, data not intended for the secure access processor **20**, hostile data such as data attempting to exploit the operative principles, security weaknesses, etc. of a system or device encompassing the secure access processor **20**, and the like. The outward facing I/O transceiver **46** forwards communication properly destined for aspects of the secure access processor **20** to the inward facing I/O transceiver **44** which propagates the communication to the secure access bus **50**.

(57) Furthermore, the inward facing I/O transceiver **44** may be permitted to communicate with other aspects of the secure access processor **20** while the outward facing I/O transceiver **46** may be denied from communicating with any aspect of the secure access processor **20** except for the inward facing I/O transceiver **44**. Thus, the inward facing I/O transceiver **44** may receive communication from the outward facing I/O transceiver **46** and forward it the secure access bus **50**. Similarly, the inward facing I/O transceiver **44** may receive communication from other aspects of the secure access processor **20**, as well as from aspects connected thereto, such as an administrative privileges database **14**, a credentials database **18**, and a limited access electronic resource **16** and forward it to the secure access bus **50**, such as for eventual communication to other aspects or to the outward facing I/O transceiver **46**.

(58) In yet further embodiments, one or more of the administrative privileges database **14**, the credentials database **18**, and the limited access electronic resource **16** is connected to the secure access processor **20** by a network upon which other devices may exchange traffic. In such case, the outward facing I/O transceiver **46** rather than the inward facing I/O transceiver **44** may transceiver data between the secure access bus **50** and/or the other aspects of the secure access control system **10** and the one or more of the administrative privileges database **14**, the credentials database **18**, and the limited access electronic resource **16** connected via the mentioned network.

(59) The secure access processor **20** may comprise a notification engine **48**. In various embodiments, it may be desirable to notify the user of the actions or inactions of the secure access control system **10**, such as in response to a user device **4**, an access session **5**, a system administrator **12-1**, **12-2**, **12-n** of the system administrator set **8**, and/or aspects of the secure access processor **20**, the administrative privileges database **14**, the credentials database **18**, and/or the limited access electronic resource **16**. The notification engine **48** may also notify one or more system administrator **12-1**, **12-2**, **12-n** of the acts or attempted acts of other system administrator(s) **12-1**, **12-2**, **12-n**, such as to permit an authorization challenge and response that authorizes or denies the act or attempted act, or such as to provide notifications simply for informational purposes. In some instances, the notification engine **48** refrains from notifying the user **3**, user device **4**, and access session **5** of the acts or attempted acts of one or more system administrator **12-1**, **12-2**, **12-n**, so that system administrators **12-1**, **12-2**, **12-n** may operate with a first concert of action to access the private data **17** within the limited access electronic resource **16** without the user **3**, user device **4**, and access session **5** being aware of the access.

(60) The notification engine **48** may transmit via communication interface **6** a communication to a user device **4** and/or system administrator **12-1, 12-2, 12-n**. The transmission may be scheduled, or may be unscheduled. The transmission may be pushed to the user device **4** and/or system administrator **12-1, 12-2, 12-n** or may be retrieved by the user device **4** and/or system administrator **12-1, 12-2, 12-n** at a time selected by the user device **4** and/or system administrator **12-1, 12-2, 12-n**.

(61) The transmission may comprise a visual display on a user-readable display. In various instances, the visual display further comprises an instruction to rearrange elements depicted on a user-readable display, such as by translating them spatially, or removing focus, or sending to the background, various elements depicted on the user-readable display, so that the transmission is readable. The transmission may further comprise an instruction to display text, or images, or play sounds, or vibrate, or illuminate an indicator, and/or the like to communicate the nature of the message embodied in the transmission.

(62) In various embodiments, the notification engine **48** comprises one or more APIs, communication protocols, and/or the like configured to enable communication with a variety of different user devices **4** or system administrators **12-1, 12-2, 12-n** running different software or instantiating varying access sessions **5**. For instance, an access session **5** comprising a silent terminal session between the user device **4** and the secure access processor **20** such as to effectuate an automatic process may be associated with a user notification comprising a direction to create or modify an electronic log. In further instances, the access session **5**, such as an active interaction with a user **3**, may be associated with a visual or audio cue.

(63) Referring now to FIGS. **1-2** as well as FIG. **3**, this plurality of engines, modules, controllers, transceivers and/or the like may be structured and arranged to perform a method of secure access control **100**.

(64) A method of secure access control **100** may comprise creating a set of system administrators **8** comprising system administrators **12-1, 12-2, 12-n**. In addition, the preset minimum number of system administrators **12-1, 12-2, 12-n** who must act in concert to satisfy the administrator counter **56** of the privilege coordinator **54** is set (the minimum Administrator Integrity Count). In various instances, setup step **102** is performed by bus controller **52** of the secure access processor **20**, though in further instances it may be performed other aspects of the secure access processor **20** or may be loaded directly to the secure access processor **20** by an initial external set up device.

(65) As system administrators **12-1, 12-2, 12-n** connect (e.g., “log in”) to the secure access control system **10** (step **104**), a number of system administrators **12-1, 12-2, 12-n** is authenticated to the secure access control system **10**, such as being connected to the secure access processor **20** (step **104**) and verified as having an associated data access rule **15-1, 15-2, 15-n** in the administrative privileges database **14** by the access gating engine **30** and/or by the authentication module **32** (step **104**). The number of system administrators **12-1, 12-2, 12-n** is counted by the administrator counter **56** of the coordination engine **34** as reaching the preset minimum number of system administrators **12-1, 12-2, 12-n** needed for a particular action (e.g., reaching the Administrator Integrity Count) (step **106**). If the preset minimum number of system administrators **12-1, 12-2, 12-n** are not authenticated to the system and/or are not authenticated to access or change a user's account or data at step **106** (e.g., fewer than the Administrator Integrity Count) then the system loops back to step **104** until the process is aborted or the Administrator Integrity Count is reached (the preset minimum number of system administrators **12-1, 12-2, 12-n** are authenticated) at step **106**. In various embodiments the system administrator set **8** comprises N system administrators **12-1, 12-2, 12-n**, where N equals the Administrator Integrity Count. In instances wherein a challenge and response is presented to one or more system administrator **12-1, 12-2, 12-n** to authorize or deny the attempted act of another system administrator **12-1, 12-2, 12-n**, or in the instance of bifurcated tokens and/or bitmasks. N may be relatively small, whereas in further instances, N may be desired to be large such as when additional system administrators **12-1, 12-2, 12-n** are simply notified of

the attempted act, rather than required to actively interact with the secure access control system **10**. In further instances, these principles are combined such that a bifurcated aspect of a bitmask and/or token is provided automatically by the additional connected system administrator **12-1, 12-2, 12-n** in combination with the provision of notification(s).

(66) In response to the preset minimum number of system administrators **12-1, 12-2, 12-n** being connected (e.g., the Administrator Integrity Count is satisfied), then one or more of the system administrators **12-1, 12-2, 12-n** may access or change a user's account (e.g., user credential **27**) or data (e.g., private data **17**) (step **108**). Various embodiments may include features whereby certain system administrators **12-1, 12-2, 12-n** may only access a user's account (e.g., user credential **27**) or data (e.g., private data **17**) via a credential retrieval supervisor **38**, while other system administrators **12-1, 12-2, 12-n** may only be allowed to change a user's account (e.g., user credential **27**) via a credential change controller **40**, and other can access a user's account (e.g., user credential **27**) or data (e.g., private data **17**) within a limited access electronic resource **16** via a limited access electronic resource supervisor **58**. Various embodiments may include features whereby still further system administrators **12-1, 12-2, 12-n** may revert a user's account (e.g., user credential **27**) to a previous value via a credential reversion engine **42** or data (e.g., private data **17**) to a previous value via a limited access electronic resource supervisor **58**. After the preset minimum number of system administrators system administrators **12-1, 12-2, 12-n** is authenticated (e.g., the Administrator Integrity Count is satisfied), at step **106**, one or more of the system administrators **12-1, 12-2, 12-n** may access the user account (e.g., user credential **72**) or data (e.g., private data **17**), including, for example, cloud storage and/or may change a user account (e.g., user credential **72**) as their own privilege indicator **24-1.24-1, 24-n** permits at step **108**. When the one or more authenticated system administrators **12-1, 12-2, 12-n** with the appropriate privilege indicator **24-1, 24-1, 24-n** access, change, reset, and/or revert the user's account (e.g., user credential **27**) or data (e.g., private data **17**), a notification message, such as email, text or the like, may be sent to designated system administrators **12-1, 12-2, 12-n**, users **3**, user devices **4**, access sessions **5**, and/or other designees via the notification engine **48** (step **112**).

(67) If the user's account (e.g., user credential **27**) or data (e.g., private data **17**) has been changed, the method of secure access control **100** may further log information relating to the change, via a logging module **36** (step **112**). Such logging may include storing the date, time and nature of the change in a secure table that may be available for inspection by credentialed (e.g., authorized) system administrators **12-1, 12-2, 12-n**. As an on-going process, the method of secure access control **100** may examine the use account (e.g., user credential **72**) at step **110** to determine whether the user account (e.g., user credential **72**) has been changed. If the user account (e.g., user credential **72**) has not been changed, the method of secure access control **100** may continue normal operation at step **114** (e.g., return to step **110**).

(68) The detailed description of various embodiments herein makes reference to the accompanying drawings and pictures, which show various embodiments by way of illustration. While these various embodiments are described in sufficient detail to enable those skilled in the art to practice the disclosure, it should be understood that other embodiments may be realized and that logical and mechanical changes may be made without departing from the spirit and scope of the disclosure. Thus, the detailed description herein is presented for purposes of illustration only and not of limitation. For example, the steps recited in any of the method or process descriptions may be executed in any order and are not limited to the order presented. Moreover, any of the functions or steps may be outsourced to or performed by one or more third parties. Furthermore, any reference to singular includes plural embodiments, and any reference to more than one component may include a singular embodiment.

(69) As used herein, the term "communication interface," such as with respect to communication interface **6** provided in FIG. **1** includes any RS232 serial interface (Terminal interface). USB, network, cloud, cloud computing system or electronic communications system or method which

incorporates hardware and/or software components. Communication among the parties may be accomplished through any suitable communication channels, such as, for example, a telephone network, an extranet, an intranet, Internet, point of interaction device (point of sale device, personal digital assistant (e.g., iPhone®, Palm Pilot®, Blackberry®), cellular phone, kiosk, etc.), on line communications, satellite communications, off-line communications, wireless communications, transponder communications, local area network (LAN), wide area network (WAN), virtual private network (VPN), networked or linked devices, keyboard, mouse and/or any suitable communication or data input modality. Moreover, although the system is frequently described herein as being implemented with TCP/IP communications protocols, the system may also be implemented using IPX, Appletalk, IP-6, NetBIOS, OSI, any tunneling protocol (e.g., IPsec, SSH), or any number of existing or future protocols. If the network is in the nature of a public network, such as the Internet, it may be advantageous to presume the network to be insecure and open to eavesdroppers. Specific information related to the protocols, standards, and application software utilized in connection with the Internet is generally known to those skilled in the art and, as such, need not be detailed herein. See, for example, DILIP NAIK, INTERNET STANDARDS AND PROTOCOLS(1998); JAVA 2 COMPLETE, various authors, (Sybex 1999); DEBORAH RAY AND ERIC RAY, MASTERING HTML 4.0 (1997); and LOSHIN, TCP/IP CLEARLY EXPLAINED (1997) and DAVID GOURLEY AND BRIAN TOTTY, HTTP, THE DEFINITIVE GUIDE (2002), the contents of which are hereby incorporated by reference.

(70) A network may be unsecure. Thus, communication over the network may utilize data encryption. Encryption may be performed by way of any of the techniques now available in the art or which may become available—e.g., Twofish, RSA, El Gamal, Schorr signature, DSA, PGP, PKI, GPG (GnuPG), and symmetric and asymmetric cryptosystems.

(71) Any communication, transmission and/or channel discussed herein may include any system or method for delivering content (e.g., data, information, metadata, etc.), and/or the content itself. The content may be presented in any form or medium, and in various embodiments, the content may be delivered electronically and/or capable of being presented electronically. For example, a channel may comprise a website or device (e.g., Facebook, YouTube®, AppleTV®, Pandora®, xBox®, Sony® Playstation®), a uniform resource locator (“URL”), a document (e.g., a Microsoft Word® document, a Microsoft Excel® document, an Adobe .pdf document, etc.), an “ebook,” an “emagazine,” an application or microapplication (as described herein), an SMS or other type of text message, an email. Facebook, twitter, MMS and/or other type of communication technology. In various embodiments, a channel may be hosted or provided by a data partner. In various embodiments, the distribution channel may comprise at least one of a merchant website, a social media website, affiliate or partner websites, an external vendor, a mobile device communication, social media network and/or location based service. Distribution channels may include at least one of a merchant website, a social media site, affiliate or partner websites, an external vendor, and a mobile device communication. Examples of social media sites include Facebook®, Foursquare®, Twitter®, MySpace®, LinkedIn®, and the like. Examples of affiliate or partner websites include American Express®, Visa®, Google®, and the like. Moreover, examples of mobile device communications include texting, email, and mobile applications for smartphones.

(72) In various embodiments, the methods described herein are implemented using the various particular machines described herein. The methods described herein may be implemented using the below particular machines, and those hereinafter developed, in any suitable combination, as would be appreciated immediately by one skilled in the art. Further, as is unambiguous from this disclosure, the methods described herein may result in various transformations of certain articles.

(73) For the sake of brevity, conventional data networking, application development and other functional aspects of the systems (and components of the individual operating components of the systems) may not be described in detail herein. Furthermore, the connecting lines shown in the various figures contained herein are intended to represent exemplary functional relationships and/or

physical couplings between the various elements. It should be noted that many alternative or additional functional relationships or physical connections may be present in a practical system.

(74) The various system components discussed herein may include one or more of the following: a host server or other computing systems including a processor for processing digital data; a memory coupled to the processor for storing digital data; an input digitizer coupled to the processor for inputting digital data; an application program stored in the memory and accessible by the processor for directing processing of digital data by the processor; a display device coupled to the processor and memory for display in g information derived from digital data processed by the processor; and a plurality of databases. Various databases used herein may include: client data; merchant data; utility company data; institution data; regulatory agency data; and/or like data useful in the operation of the system. As those skilled in the art will appreciate, user computer may include an operating system (e.g., Windows NT®, Windows 95/98/2000®, Windows XP®, Windows Vista®, Windows 7®, OS2, UNIX®, Linux®, Solaris®, MacOS, etc.) as well as various conventional support software and drivers typically associated with computers.

(75) The present system or any part(s) or function(s) thereof may be implemented using hardware, software or a combination thereof and may be implemented in one or more computer systems or other processing systems. However, the manipulations performed by embodiments were often referred to in terms, such as determining or selecting, which are commonly associated with mental operations performed by a human operator. No such capability of a human operator is necessary, possible, or desirable in most cases, in any of the operations described herein. Rather, the operations may be machine operations not performable by mere human activity.

(76) In fact, in various embodiments, the embodiments are directed toward one or more computer systems capable of carrying out the functionality described herein. The computer system includes one or more processors, such as processor. The processor is connected to a communication infrastructure (e.g., a communications bus, cross over bar, or network). Various software embodiments are described in terms of this exemplary computer system. After reading this description, it will become apparent to a person skilled in the relevant art(s) how to implement various embodiments using other computer systems and/or architectures. Computer system can include a display interface that forwards graphics, text, and other data from the communication infrastructure (or from a frame buffer not shown) for display on a display unit.

(77) Computer system also includes a main memory, such as for example random access memory (RAM), and may also include a secondary memory. The secondary memory may include, for example, a hard disk drive and/or a removable storage drive, representing a floppy disk drive, a magnetic tape drive, an optical disk drive, etc. The removable storage drive reads from and/or writes to a removable storage unit in a well-known manner. Removable storage unit represents a floppy disk, magnetic tape, optical disk, etc. which is read by and written to by removable storage drive. As will be appreciated, the removable storage unit includes a computer usable storage medium having stored therein computer software and/or data.

(78) In various embodiments, secondary memory may include other similar devices for allowing computer programs or other instructions to be loaded into computer system. Such devices may include, for example, a removable storage unit and an interface. Examples of such may include a program cartridge and cartridge interface (such as that found in video game devices), a removable memory chip (such as an erasable programmable read only memory (EPROM), or programmable read only memory (PROM)) and associated socket, and other removable storage units and interfaces, which allow software and data to be transferred from the removable storage unit to computer system.

(79) Computer system may also include a communications interface. Communications interface allows software and data to be transferred between computer system and external devices. Examples of communications interface may include a modem, a network interface (such as an Ethernet card), a communications port, a Personal Computer Memory Card International

Association (PCMCIA) slot and card, etc. Software and data transferred via communications interface are in the form of signals which may be electronic, electromagnetic, and optical or other signals capable of being received by communications interface. These signals are provided to communications interface via a communications path (e.g., channel). This channel carries signals and may be implemented using wire, cable, fiber optics, a telephone line, a cellular link, a radio frequency (RF) link, wireless and other communications channels.

(80) The terms “computer program medium” and “computer usable medium” and “computer readable medium” are used to generally refer to media such as removable storage drive and a hard disk installed in hard disk drive. These computer program products provide software to computer system.

(81) Computer programs (also referred to as computer control logic) are stored in main memory and/or secondary memory. Computer programs may also be received via communications interface. Such computer programs, when executed, enable the computer system to perform the features as discussed herein. In particular, the computer programs, when executed, enable the processor to perform the features of various embodiments. Accordingly, such computer programs represent controllers of the computer system.

(82) In various embodiments, software may be stored in a computer program product and loaded into computer system using removable storage drive, hard disk drive or communications interface. The control logic (software), when executed by the processor, causes the processor to perform the functions of various embodiments as described herein. In various embodiments, hardware components such as application specific integrated circuits (ASICs) are implemented. Implementation of the hardware state machine so as to perform the functions described herein will be apparent to persons skilled in the relevant art(s).

(83) The various system components may be independently, separately or collectively suitably coupled to the network via data links which includes, for example, a connection to an Internet Service Provider (ISP) over the local loop as is typically used in connection with standard modem communication, cable modem, Dish Networks®, ISDN, Digital Subscriber Line (DSL), or various wireless communication methods, see, e.g., GILBERT HELD, UNDERSTANDING DATA COMMUNICATIONS (1996), which is hereby incorporated by reference. It is noted that the network may be implemented as other types of networks, such as an interactive television (ITV) network. Moreover, the system contemplates the use, sale or distribution of any goods, services or information over any network having similar functionality described herein.

(84) “Cloud” or “Cloud computing” includes a model for enabling convenient, on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction. Cloud computing may include location-independent computing, whereby shared servers provide resources, software, and data to computers and other devices on demand. For more information regarding cloud computing, see the NIST's (National Institute of Standards and Technology) definition of cloud computing at <http://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-14S.pdf> (last visited March 2017), which is hereby incorporated by reference in its entirety.

(85) As used herein, “transmit” may include sending electronic data from one system component to another over a network connection. Additionally, as used herein, “data” may include encompassing information such as commands, queries, files, data for storage, and the like in digital or any other form.

(86) The computers discussed herein may provide a suitable website or other Internet-based graphical user interface which is accessible by users. In one embodiment, the Microsoft Internet Information Server (IIS), Microsoft Transaction Server (MTS), and Microsoft SQL Server, are used in conjunction with the Microsoft operating system, Microsoft NT web server software, a Microsoft SQL Server database system, and a Microsoft Commerce Server. Additionally,

components such as Access or Microsoft SQL Server, Oracle, Sybase, Informix MySQL, Interbase, etc., may be used to provide an Active Data Object (ADO) compliant database management system. In one embodiment, the Apache web server is used in conjunction with a Linux operating system, a MySQL database, and the Perl, PHP, and/or Python programming languages.

(87) Any of the communications, inputs, storage, databases or displays discussed herein may be facilitated through a website having web pages. The term “web page” as it is used herein is not meant to limit the type of documents and applications that might be used to interact with the user. For example, a typical website might include, in addition to standard HTML documents, various forms. Java applets, JavaScript, active server pages (ASP), common gateway interface scripts (CGI), extensible markup language (XML), dynamic HTML, cascading style sheets (CSS), AJAX (Asynchronous Javascript And XML), helper applications, plug-ins, and the like. A server may include a web service that receives a request from a web server, the request including a URL (<http://yahoo.com/stockquotes/ge>) and an IP address (123.56.789.234). The web server retrieves the appropriate web pages and sends the data or applications for the web pages to the IP address. Web services are applications that are capable of interacting with other applications over a communications means, such as the internet. Web services are typically based on standards or protocols such as XML, SOAP, AJAX, WSDL and UDDI. Web services methods are well known in the art, and are covered in many standard texts. See, e.g., ALEX NGHIEM, IT WEB SERVICES: A ROADMAP FOR THE ENTERPRISE (2003), hereby incorporated by reference.

(88) Practitioners will also appreciate that there are a number of methods for displaying data within a browser-based document. Data may be represented as standard text or within a fixed list, scrollable list, drop-down list, editable text field, fixed text field, pop-up window, and the like. Likewise, there are a number of methods available for modifying data in a web page such as, for example, free text entry using a keyboard, selection of menu items, check boxes, option boxes, and the like.

(89) The system and method may be described herein in terms of functional block components, screen shots, optional selections and various processing steps. It should be appreciated that such functional blocks may be realized by any number of hardware and/or software components configured to perform the specified functions. For example, the system may employ various integrated circuit components, e.g., memory elements, processing elements, logic elements, look-up tables, and the like, which may carry out a variety of functions under the control of one or more micro-processors or other control devices. Similarly, the software elements of the system may be implemented with any programming or scripting language such as C, C++, C#, Java, JavaScript, VBScript, Macromedia Cold Fusion, COBOL, Microsoft Active Server Pages, assembly, PERL, PHP, awk, Python. Visual Basic, SQL Stored Procedures, PUSQL, any UNIX shell script, and extensible markup language (XML) with the various algorithms being implemented with any combination of data structures, objects, processes, routines or other programming elements. Further, it should be noted that the system may employ any number of conventional techniques for data transmission, signaling, data processing, network control, and the like, further, the system could be used to detect or prevent security issues with a client-side scripting language, such as JavaScript, VBScript or the like. For a basic introduction of cryptography and network security, see any of the following references: (1) “Applied Cryptography: Protocols, Algorithms, And Source Code In C,” by Bruce Schneier, published by John Wiley & Sons (second edition, 1995); (2) “Java Cryptography” by Jonathan Knudson, published by O'Reilly & Associates (1998); (3) “Cryptography & Network Security: Principles & Practice” by William Stallings, published by Prentice Hall; all of which are hereby incorporated by reference.

(90) As will be appreciated by one of ordinary skill in the art, the system may be embodied as a customization of an existing system, an add-on product, a processing apparatus executing upgraded software, a standalone system, a distributed system, a method, a data processing system, a device for data processing, and/or a computer program product. Accordingly, any portion of the system or

a module may take the form of a processing apparatus executing code, an internet based embodiment, an entirely hardware embodiment, or an embodiment combining aspects of the internet, software and hardware. Furthermore, the system may take the form of a computer program product on a computer-readable storage medium having computer-readable program code means embodied in the storage medium. Any suitable computer-readable storage medium may be utilized, including hard disks, CD-ROM, optical storage devices, magnetic storage devices, and/or the like.

(91) The system and method is described herein with reference to screen shots, block diagrams and flowchart illustrations of methods, apparatus (e.g., systems), and computer program products according to various embodiments. It will be understood that each functional block of the block diagrams and the flowchart illustrations, and combinations of functional blocks in the block diagrams and flowchart illustrations, respectively, can be implemented by computer program instructions.

(92) These computer program instructions may be loaded onto a programmable data processing apparatus to produce a machine, such that the instructions that execute on the computer or other programmable data processing apparatus create means for implementing the functions specified in the flowchart block or blocks. These computer program instructions may also be stored in a computer-readable memory that can direct a computer or other programmable data processing apparatus to function in a particular manner, such that the instructions stored in the computer-readable memory produce an article of manufacture including instruction means which implement the function specified in the flowchart block or blocks. The computer program instructions may also be loaded onto a computer or other programmable data processing apparatus to cause a series of operational steps to be performed on the computer or other programmable apparatus to produce a computer implemented process such that the instructions which execute on the computer or other programmable apparatus provide steps for implementing the functions specified in the flowchart block or blocks.

(93) Accordingly, functional blocks of the block diagrams and flowchart illustrations support combinations of means for performing the specified functions, combinations of steps for performing the specified functions, and program instruction means for performing the specified functions. It will also be understood that each functional block of the block diagrams and flowchart illustrations, and combinations of functional blocks in the block diagrams and flowchart illustrations, can be implemented by either special purpose hardware-based computer systems which perform the specified functions or steps, or suitable combinations of special purpose hardware and computer instructions. Further, illustrations of the process flows and the descriptions thereof may make reference to user windows, webpages, websites, web forms, prompts, etc. Practitioners will appreciate that the illustrated steps described herein may comprise in any number of configurations including the use of windows, webpages, web forms, popup windows, prompts and the like. It should be further appreciated that the multiple steps as illustrated and described may be combined in to single webpages and/or windows but have been expanded for the sake of simplicity. In other cases, steps illustrated and described as single process steps may be separated into multiple webpages and/or windows but have been combined for simplicity.

(94) The term “non-transitory” is to be understood to remove only propagating transitory signals per se from the claim scope and does not relinquish rights to all standard computer-readable media that are not only propagating transitory signals per se. Stated another way, the meaning of the term “non-transitory computer-readable medium” and “non-transitory computer-readable storage medium” should be construed to exclude only those types of transitory computer-readable media which were found in *In Re Nuijten* to fall outside the scope of patentable subject matter under 35 U.S.C. § 101.

(95) Systems, methods and computer program products are provided. In the detailed description here in, references to “various embodiments”, “one embodiment”, “an embodiment”, “an example embodiment”, etc., indicate that the embodiment described may include a particular feature,



structure, or characteristic, but every embodiment may not necessarily include the particular feature, structure, or characteristic. Moreover, such phrases are not necessarily referring to the same embodiment. Further, when a particular feature, structure, or characteristic is described in connection with an embodiment, it is submitted that it is within the knowledge of one skilled in the art to affect such feature, structure, or characteristic in connection with other embodiments whether or not explicitly described. After reading the description, it will be apparent to one skilled in the relevant art(s) how to implement the disclosure in alternative embodiments.

(96) Benefits, other advantages, and solutions to problems have been described herein with regard to specific embodiments. However, the benefits, advantages, solutions to problems, and any elements that may cause any benefit, advantage, or solution to occur or become more pronounced are not to be construed as critical, required, or essential features or elements of the disclosure. The scope of the disclosure is accordingly to be limited by nothing other than the appended claims, in which reference to an element in the singular is not intended to mean “one and only one” unless explicitly so stated, but rather “one or more.” Moreover, where a phrase similar to ‘at least one of A, B, and C’ or ‘at least one of A, B, or C’ is used in the claims or specification, it is intended that the phrase be interpreted to mean that A alone may be present in an embodiment, B alone may be present in an embodiment, C alone may be present in an embodiment, or that any combination of the elements A, B and C may be present in a single embodiment; for example, A and B, A and C, B and C, or A and B and C. Although the disclosure includes a method, it is contemplated that it may be embodied as computer program instructions on a tangible computer-readable carrier, such as a magnetic or optical memory or a magnetic or optical disk. All structural, chemical, and functional equivalents to the elements of the above-described exemplary embodiments that are known to those of ordinary skill in the art are expressly incorporated herein by reference and are intended to be encompassed by the present claims. Moreover, it is not necessary for a device or method to address each and every problem sought to be solved by the present disclosure, for it to be encompassed by the present claims.

(97) Furthermore, no element, component, or method step in the present disclosure is intended to be dedicated to the public regardless of whether the element, component, or method step is explicitly recited in the claims. No claim element herein is to be construed under the provisions of 35 U.S.C. 112 (t) unless the element is expressly recited using the phrase “means for.” As used herein, the terms “comprises”, “comprising”, or any other variation thereof, are intended to cover a non-exclusive inclusion, such that a process, method, article, or apparatus that comprises a list of elements does not include only those elements but may include other elements not expressly listed or inherent to such process, method, article, or apparatus.

(98) The foregoing method descriptions and the process flow diagrams are provided merely as illustrative examples and are not intended to require or imply that the steps of the various embodiments must be performed in the order presented. The steps in the foregoing embodiments may be performed in any order. Words such as “then,” “next,” etc., are not intended to limit the order of the steps; these words are simply used to guide the reader through the description of the methods. Although process flow diagrams may describe the operations as a sequential process, many of the operations can be performed in parallel or concurrently. In addition, the order of the operations may be rearranged. A process may correspond to a method, a function, a procedure, a subroutine, a subprogram, etc. When a process corresponds to a function, its termination may correspond to a return of the function to the calling function or the main function.

(99) The various illustrative logical blocks, modules, circuits, and algorithm steps described in connection with the embodiments disclosed herein may be implemented as electronic hardware, computer software, or combinations of both. To clearly illustrate this interchangeability of hardware and software, various illustrative components, blocks, modules, circuits, and steps have been described above generally in terms of their functionality. Whether such functionality is implemented as hardware or software depends upon the particular application and design

constraints imposed on the overall system. Skilled artisans may implement the described functionality in varying ways for each particular application, but such implementation decisions should not be interpreted as causing departure from the scope of the present invention.

(100) Embodiments implemented in computer software may be implemented in software, firmware, middleware, microcode, hardware description languages, or the like, or any combination thereof. A code segment or machine-executable instructions may represent a procedure, a function, a subprogram, a program, a routine, a subroutine, a module, a software package, a class, or any combination of instructions, data structures, or program statements. A code segment may be coupled to another code segment or a hardware circuit by passing and/or receiving information, data, arguments, parameters, or memory contents. Information, arguments, parameters, data, etc. may be passed, forwarded, or transmitted via any suitable means including memory sharing, message passing, token passing, network transmission, etc.

(101) The actual software code or specialized control hardware used of implement these systems and methods is not limiting of the invention. Thus, the operation and behavior of the systems and methods were described without reference to the specific software code being understood that software and control hardware can be designed to implement the systems and methods based on the description herein.

(102) When implemented in software, the functions may be stored as one or more instructions or code on a non-transitory computer-readable or processor-readable storage medium. The steps of a method or algorithm disclosed herein may be embodied in a processor-executable software module which may reside on a computer-readable or processor-readable storage medium. A non-transitory computer-readable or processor-readable media includes both computer storage media and tangible storage media that facilitate transfer of a computer program from one place to another. A non-transitory, processor-readable storage media may be any available media that may be accessed by a computer. By way of example, and not limitation, such non-transitory, processor-readable media may comprise RAM, ROM, EEPROM, CD-ROM or other optical disk storage, magnetic disk storage or other magnetic storage devices, or any other tangible storage medium that may be used to store desired program code in the form of instructions or data structures and that may be accessed by a computer or processor. Disk and disc, as used herein, include compact disc (CD), laser disc, optical disc, digital versatile disc (DVD), floppy disk, and Blu-ray disc where disks usually reproduce data magnetically, while discs reproduce data optically with lasers.

Combinations of the above should also be included within the scope of computer-readable media. Additionally, the operations of a method or algorithm may reside as one or any combination or set of codes and/or instructions on a non-transitory, processor-readable medium and/or computer-readable medium, which may be incorporated into a computer program product.

(103) The preceding description of the disclosed embodiments is provided to enable any person skilled in the art to make or use the present invention. Various modifications to these embodiments will be readily apparent to those skilled in the art, and the generic principles defined herein may be applied to other embodiments without departing from the spirit or scope of the invention. Thus, the present invention is not intended to be limited to the embodiments shown herein but is to be accorded the widest scope consistent with the following claims and the principles and novel features disclosed herein.

(104) While various aspects and embodiments have been disclosed, other aspects and embodiments are contemplated. The various aspects and embodiments disclosed are for purposes of illustration and are not intended to be limiting, with the true cope and spirit being indicated by the following claims.

## Claims

1. A system deployed within a Cloud-based communication network, the system comprising: a first computing device comprising: a first non-transitory computer readable storage medium storing instructions; and a first processor coupled to the first non-transitory computer readable storage medium and configured to execute the instructions to transmit a request to access user Cloud storage data managed by the system; and a second computing device comprising: a second non-transitory computer readable storage medium storing instructions; and a second processor coupled to the second non-transitory computer readable storage medium and configured to execute the instructions to: receive the request from the first computing device, set a minimum number of a system administrator set required for performing an action on at least the user Cloud storage data in accordance with the request, wherein the minimum number of the system administrator set required for performing the action is two or more, real-time detect how many system administrators are currently connected to the system, verify each system administrator currently connected to the system based at least upon a plurality of data access rules that are saved in a first database and associated with each system administrator for performing the action, retrieve credential information that are saved in a second database and associated with an access session of the user Cloud storage data via the first computing device, in response to detecting that a count of the system administrators currently connected to the system that are permitted to perform the action reaches the minimum number, issue an authorization to perform the action, and record information relating to the action performed.
2. The system of claim 1, wherein the credential information saved in the second database comprises an administrator facing data store and a user facing data store.
3. The system of claim 2, wherein the user facing data store comprises user credential information associated with the access session of the user Cloud storage data via the first computing device.
4. The system of claim 3, wherein the user credential information comprises a user password, and the administrator facing data store excludes a human readable form of the user password.
5. The system of claim 2, wherein the administrator facing data store comprises a piecewise bitmask to allow each system administrator to access a different portion of data for interacting with the user facing data store.
6. The system of claim 5, wherein the second processor is further configured to execute the instructions to allow two or more system administrators to act in concert to reset or change user credential information of the user Cloud storage data using the different portion of data.
7. The system of claim 6, wherein the second processor is further configured to execute the instructions to generate a notification to notify the two or more system administrators of dates and times of each reset or change of the user credential information.
8. The system of claim 1, wherein the access session of the user Cloud storage data comprises the first computing device running a browser session or an independent application.
9. The system of claim 1, wherein the user Cloud storage data comprise at least one of: user email account information, a control session for controlling an Internet-of-Things device, a user repository of files, and any non-publically accessible data of the user.
10. A computer-implemented method, comprising: transmitting, via a first processor of a first computing device, a request to access user Cloud storage data managed by a system; receiving, via a second processor a second computing device, the request from the first computing device; setting a minimum number of a system administrator set required for performing an action on at least the user Cloud storage data in accordance with the request, wherein the minimum number of the system administrator set required for performing the action is two or more; real-time detecting how many system administrators are currently connected to the system; verifying each system administrator currently connected to the system based at least upon a plurality of data access rules that are saved in a first database and associated with each system administrator for performing the action; retrieving credential information that are saved in a second database and associated with an

access session of the user Cloud storage data via the first computing device; in response to detecting that a count of the system administrators currently connected to the system that are permitted to perform the action reaches the minimum number, issuing an authorization to perform the action; and recording information relating to the action performed.

11. The computer-implemented method of claim 10, wherein the credential information saved in the second database comprises an administrator facing data store and a user facing data store.

12. The computer-implemented method of claim 11, wherein the user facing data store comprises user credential information associated with the access session of the user Cloud storage data via the first computing device.

13. The computer-implemented method of claim 11, wherein the user credential information comprises a user password, and the administrator facing data store excludes a human readable form of the user password.

14. The computer-implemented method of claim 11, wherein the administrator facing data store comprises a piecewise bitmask to allow each system administrator to access a different portion of data for interacting with the user facing data store.

15. The computer-implemented method of claim 14, further comprising instructing two or more system administrators to act in concert to reset or change user credential information of the user Cloud storage data using the different portion of data.

16. The computer-implemented method of claim 15, further comprising generating a notification to notify the two or more system administrators of dates and times of each reset or change of the user credential information.

17. The computer-implemented method of claim 10, wherein the access session of the user Cloud storage data comprises the first computing device running a browser session or an independent application.

18. The computer-implemented method of claim 10, wherein the user Cloud storage data comprise at least one of: user email account information, a control session for controlling an Internet-of-Things device, a user repository of files, and any non-publically accessible data of the user.

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