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# Method and apparatus for inter-networking and multilevel control for devices in smart homes and smart communities

#### Abstract

Aspects of the subject disclosure may include, for example, a method in which a processing system configures one or more robots to perform tasks in an establishment, and assigns to the robots privileges and/or priorities in accordance with a policy. The method also includes detecting a situation in the establishment requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation. Other embodiments are disclosed.

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# **Background/Summary**

#### FIELD OF THE DISCLOSURE

(1) The subject disclosure relates to smart homes, smart businesses and smart communities, and more particularly to facilitating inter-networking and collaboration among devices therein. BACKGROUND

<sup>&</sup>quot;Robot;" Microsoft Computer Dictionary; 2002; Microsoft Press; Fifth Edition; p. 456. cited by examiner

<sup>&</sup>quot;Rosey the Robot." The Jetsons, created by William Hanna and Joseph Barbera, Season 1, Episode 1, Hanna-Barbera Studios, Sep. 23, 1962. cited by examiner

(2) A smart home can have several devices (robots or "bots") for performing specialized tasks. The smart home may also include a wide variety of sensing, monitoring and communication devices, referred to generally as Internet of Things (IoT) devices.

# **Description**

#### BRIEF DESCRIPTION OF THE DRAWINGS

- (1) Reference will now be made to the accompanying drawings, which are not necessarily drawn to scale, and wherein:
- (2) FIG. **1** is a block diagram illustrating an exemplary, non-limiting embodiment of a communications network in accordance with various aspects described herein.
- (3) FIG. **2**A is a block diagram illustrating an example, non-limiting embodiment of a system functioning within the communication network of FIG. **1** and in which a smart home controller communicates with robots and IoT devices, in accordance with various aspects described herein.
- (4) FIG. **2**B schematically illustrates a smart community in which a smart community controller communicates with smart home controllers, in accordance with embodiments of the disclosure.
- (5) FIG. **2**C schematically illustrates a hierarchy of smart home and smart business controllers, communicating with a smart community controller that communicates with a smart city controller, in accordance with embodiments of the disclosure.
- (6) FIG. **2**D schematically illustrates details of the smart home controllers, smart community controller and smart city controller of FIG. **2**C, in accordance with additional embodiments of the disclosure.
- (7) FIG. **2**E depicts an illustrative embodiment of a method in accordance with various aspects described herein.
- (8) FIG. **3** is a block diagram illustrating an example, non-limiting embodiment of a virtualized communication network in accordance with various aspects described herein.
- (9) FIG. **4** is a block diagram of an example, non-limiting embodiment of a computing environment in accordance with various aspects described herein.
- (10) FIG. **5** is a block diagram of an example, non-limiting embodiment of a mobile network platform in accordance with various aspects described herein.
- (11) FIG. **6** is a block diagram of an example, non-limiting embodiment of a communication device in accordance with various aspects described herein.

#### **DETAILED DESCRIPTION**

- (12) The subject disclosure describes, among other things, illustrative embodiments for configuring robots (bots) to perform tasks in an establishment (a smart home or smart business) of a community, where a controller manages situations in the establishment and assigns privileges and priorities to the bots in the establishment, and where the establishments in the community have peer-to-peer communication. Other embodiments are described in the subject disclosure.
- (13) One or more aspects of the subject disclosure include a device that comprises a processing system including a processor and a memory that stores instructions; the instructions, when executed by the processing system, facilitate performance of operations. The operations include obtaining preferences of a user in an establishment that includes one or more robots, and configuring the robots to perform tasks based on the preferences. The operations also include assigning to the one or more robots privileges and/or priorities in accordance with a policy; detecting a situation in the establishment requiring performance of at least one of the tasks; and facilitating the performance of the tasks by at least one of the robots. The operations further include dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation.
- (14) One or more aspects of the subject disclosure include a non-transitory machine-readable

medium that comprises instructions; the instructions, when executed by a processing system including a processor, facilitate performance of operations. The operations include obtaining preferences of a user in an establishment that includes one or more robots, and configuring the robots to perform tasks based on the preferences; the smart home is one of a plurality of establishments forming a smart community. The operations also include assigning to the one or more robots privileges and/or priorities in accordance with a policy; detecting a situation in the establishment requiring performance of at least one of the tasks; and facilitating the performance of the tasks by at least one of the robots. The operations further include dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation.

- (15) One or more aspects of the subject disclosure include a method that includes obtaining, by a processing system including a processor, preferences of a user in an establishment that includes one or more robots, and configuring the robots to perform tasks based on the preferences. The method also includes assigning to the one or more robots privileges and/or priorities in accordance with a policy; detecting a situation in the establishment requiring performance of at least one of the tasks; and facilitating the performance of the tasks by at least one of the robots. The method further includes dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation.
- (16) Referring now to FIG. **1**, a block diagram is shown illustrating an example, non-limiting embodiment of a system **100** in accordance with various aspects described herein. For example, system **100** can facilitate in whole or in part configuring one or more robots to perform tasks in a smart home; assigning to the robots privileges and/or priorities in accordance with a policy; detecting a situation in the smart home requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation. In particular, a communications network **125** is presented for providing broadband access **110** to a plurality of data terminals 114 via access terminal 112, wireless access 120 to a plurality of mobile devices 124 and vehicle 126 via base station or access point 122, voice access 130 to a plurality of telephony devices 134, via switching device 132 and/or media access 140 to a plurality of audio/video display devices 144 via media terminal 142. In addition, communication network 125 is coupled to one or more content sources 175 of audio, video, graphics, text and/or other media. While broadband access 110, wireless access 120, voice access 130 and media access 140 are shown separately, one or more of these forms of access can be combined to provide multiple access services to a single client device (e.g., mobile devices 124 can receive media content via media terminal **142**, data terminal **114** can be provided voice access via switching device **132**, and so on). (17) The communications network **125** includes a plurality of network elements (NE) **150**, **152**, **154**, **156**, etc. for facilitating the broadband access **110**, wireless access **120**, voice access **130**, media access **140** and/or the distribution of content from content sources **175**. The communications network **125** can include a circuit switched or packet switched network, a voice over Internet protocol (VoIP) network, Internet protocol (IP) network, a cable network, a passive or active optical network, a 4G, 5G, or higher generation wireless access network, WIMAX network, UltraWideband network, personal area network or other wireless access network, a broadcast satellite network and/or other communications network.
- (18) In various embodiments, the access terminal **112** can include a digital subscriber line access multiplexer (DSLAM), cable modem termination system (CMTS), optical line terminal (OLT) and/or other access terminal. The data terminals **114** can include personal computers, laptop computers, netbook computers, tablets or other computing devices along with digital subscriber line (DSL) modems, data over coax service interface specification (DOCSIS) modems or other cable modems, a wireless modem such as a 4G, 5G, or higher generation modem, an optical modem and/or other access devices.

- (19) In various embodiments, the base station or access point **122** can include a 4G, 5G, or higher generation base station, an access point that operates via an 802.11 standard such as 802.11n, 802.11ac or other wireless access terminal. The mobile devices **124** can include mobile phones, e-readers, tablets, phablets, wireless modems, and/or other mobile computing devices.
- (20) In various embodiments, the switching device **132** can include a private branch exchange or central office switch, a media services gateway, VoIP gateway or other gateway device and/or other switching device. The telephony devices **134** can include traditional telephones (with or without a terminal adapter), VoIP telephones and/or other telephony devices.
- (21) In various embodiments, the media terminal **142** can include a cable head-end or other TV head-end, a satellite receiver, gateway or other media terminal **142**. The display devices **144** can include televisions with or without a set top box, personal computers and/or other display devices.
- (22) In various embodiments, the content sources **175** include broadcast television and radio sources, video on demand platforms and streaming video and audio services platforms, one or more content data networks, data servers, web servers and other content servers, and/or other sources of media.
- (23) In various embodiments, the communications network **125** can include wired, optical and/or wireless links and the network elements **150**, **152**, **154**, **156**, etc. can include service switching points, signal transfer points, service control points, network gateways, media distribution hubs, servers, firewalls, routers, edge devices, switches and other network nodes for routing and controlling communications traffic over wired, optical and wireless links as part of the Internet and other public networks as well as one or more private networks, for managing subscriber access, for billing and network management and for supporting other network functions.
- (24) FIG. **2**A is a block diagram illustrating an example, non-limiting embodiment of a system **201** functioning within the communication network of FIG. **1** in accordance with various aspects described herein. In an embodiment, a Smart Home (SH) **210** can include robots (bots) **215** and IoT devices **216**, communicating with a Smart Home controller (SH controller or SHC) **211**. The bots can be configured to perform specialized tasks for one or more persons (e.g. family members residing in the SH). One or more of the bots **215** can perform any of a variety of tasks, for example cooking, personal care, nursing care, teaching etc. In various embodiments, the bots **215** can coordinate performance of tasks with each other and with the IoT devices **216**, using sensing devices, local networking and peer-to-peer communication.
- (25) In additional embodiments, a Smart Business (SB) can use smart bots for a variety of tasks (e.g., loading/unloading merchandise, picking items listed on a customer's order, demonstrating/recommending products to customers, etc.). The smart bots of a SB can be managed by Smart Business controller (SBC). If a business has multiple locations, an SBC may be located at one of those locations and manage bots at that location and bots at the other locations. A bot based in a SB may also be configured to interact with a bot from a SH, to provide customer service. (The term "establishment," as used herein, may refer to either a smart home or smart business.) (26) Smart bots may be managed according to policies, which can be based on factors including an event (e.g. a party being given at a SH, a meeting being held at a SB), availability of bots (either within a SH or shared between SHs), properties and/or capabilities of bots (including shared bots), and rules regarding how bots may be used and/or shared. In particular embodiments, bots may be assigned privileges and priorities, which can resolve conflicts between bots; for example, if a task performed by one bot interferes with a task performed by another bot, the bot with higher priority will be allowed to proceed, while operation of the other bot is suspended.
- (27) Privileges and priorities of bots may be based on industry standards or industry best practices, homeowner preferences, and/or external conditions (e.g. a bot tasked with closing windows will temporarily be granted high priority and/or greater range of movement if a thunderstorm is forecast). Rules governing bots can include restrictions on movement of bots (e.g. bot not permitted to go to specified areas of the SH or SB), and/or restrictions on operation of bots (e.g. bot not

- permitted to take pictures in certain locations or situations). Movement restrictions on bots may also depend on the type of bot, the time of day, etc. A bot in a SH can serve multiple family members; for each family member, the privileges and priority of the bot may be different.
- (28) In additional embodiments, a smart bot may be time-shared between smart homes and/or smart businesses. In further embodiments, artificial intelligence (AI) techniques, including machine learning (ML) may be used by the SHC to optimize assignment of privileges and/or priorities for each bot in a SH, and to optimize conflict resolution between bots.
- (29) In some embodiments, a bot in a SH may be programmed to present a particular personality to the family member being served. A bot in a SH can also be dynamically reprogrammed with a personality that best serves the family at a particular time and/or in a particular situation.
- (30) Smart bots may communicate and coordinate their activities in a variety of ways. For example, bots may interact (i) directly in a peer-to-peer fashion; (ii) via controllers (SHCs and/or SBCs) using a gateway; and/or (iii) via controllers using a cloud architecture. In various embodiments, smart bots can be controlled using a multi-level hierarchy of controllers. For example, in a system **202** illustrated schematically in FIG. **2B**, a group of SHs **221** each having a SHC **224** may be organized as a Smart Community (SC) **220** that includes a Smart Community controller (SCC) **225** in communication with the SHCs **224**. The Smart Community can be both physical and logical. In a particular embodiment, the SCC **225** can communicate with external systems **229** providing services to individuals and families (e.g., police, firefighters, hospitals, etc.).
- (31) Smart bots in a smart community can form a network managed by the SCC. In particular, the smart bots in the SC can be shared according to a schedule generated by the SCC. Accordingly, the SCC can optimize utilization of the sharable resources provided by the smart bots, and provide policies for operation and movement of the smart bots. The shared bots in a SC can be dynamically reprogrammed to best serve the family being served at any given time. The SCC can reside either at a physical location in the community (e.g. an office of a homeowners' association or HOA) or in the cloud.
- (32) In various embodiments, sharing smart bots between SHs in a SC requires that a bot be transported from one SH in the SC to another SH. This can be done using carrier bots controlled by the SCC.
- (33) In a particular embodiment, a home that does not have a SH controller (that is, a non-smart home) can join the smart community to receive services managed by the SCC. The SCC can dispatch a sharable bot to the non-smart home according to a sharing schedule to provide a service for a predetermined period of time.
- (34) FIG. **2**C schematically illustrates **203** a hierarchy of Smart Home controllers and Smart Business controllers, communicating with a smart community controller that communicates with a smart city controller, in accordance with embodiments of the disclosure. A Smart Community (SC) **230** includes Smart Businesses (SB) **232** with Smart Business controllers (SBC) **233**, and Smart Homes (SH) **234** with Smart Home controllers (SHC) **235**. In this embodiment, the SHs and SBs share a group **236** of smart bots; each of the sharable smart bots is managed, according to a schedule, at different times by different SBCs and SHCs of the SC.
- (35) The SC is managed by a Smart Community controller (SCC) **231**, communicating with each of the SBCs and SHCs. The SCC **231** can determine policies to assign priorities and privileges to each of the bots in the SC. In particular, the SCC **231** can assign priorities and privileges to each of the sharable bots, depending on which SH the bot is presently serving. In this embodiment, a storage unit **237** communicating with the SCC maintains an inventory of the bots in the SC (including particularly the sharable bots), information regarding the policies applicable to the various bots, and information regarding the programming of each of the bots. A shared bot moving from one SH/SB to another SH/SB may thus be dynamically reprogrammed to perform a task at its next SH/SB in an optimized manner.
- (36) The SCC 231 may be one of a group of SCCs managed by a Smart City controller (SCityC)

- **238** in communication with the various SCCs. In particular embodiments, the SCityC may be implemented in a cloud architecture **239**.
- (37) FIG. 2D schematically illustrates details of the smart home controllers, smart community controller and smart city controller of FIG. 2C, in accordance with additional embodiments of the disclosure. In various embodiments, Smart Home controllers in a Smart Community communicate in a peer-to-peer arrangement, while Smart Home controllers (SHCs), Smart Community controllers (SCCs), and a Smart City controller (SCityC) are arranged in a hierarchy and communicate via gateways.
- (38) For example, SHCs **2411**, **2412** in a SC communicate using a peer-to-peer connection **242** and are both managed by a SCC **243**, which is managed by a SCityC **245**. The SHCs can reside locally in their respective SHs or in the cloud; the SCC can reside at a premises separate from the SHs or in the cloud.
- (39) The SHCs **2411**, **2412** can assign privileges and/or priorities to the bots located at the respective SHs. In various embodiments, a SH controller (e.g. SH controller **2411**) can include a function **2417** to detect a trigger event that indicates a need for a service to be provided by a bot (alternatively, to receive a request for the service). A SHC can also include a trigger function **2418** to analyze an event or a received request, and then facilitate an action by one or more bots of the SH. The action may include physical transport of a bot to the SH (either within the SC or from another SC). The SHC can also include a function **2419** for altering a bot to perform a different service, and/or provide the bot with new capabilities for performing an existing service. In particular embodiments, the SHC can cause a bot to be re-programmed, so that the bot can perform a needed service. In additional embodiments, the SH controller can cause a software module to be downloaded to a bot, to provide the bot with new capabilities.
- (40) The SCC **243** can perform functions similar to the SHCs **2411**, **2412**. In particular, the SCC can manage events or situations affecting multiple SHs, assign privileges/priorities to any or all of the bots in the SC, and facilitate actions by any or all of the bots in the SC.
- (41) In an embodiment, SCityC **245** resides in the cloud **249**; a management server **244** that includes one or more databases **2441** also resides in the cloud. The management server database can include policies and permissions applicable to the bots in the various SCs in the Smart City. In particular, the database **2441** can maintain updated profiles (capabilities, priorities and privileges) of bots shared between communities in the Smart City.
- (42) FIG. **2**E depicts an illustrative embodiment of a method **205** in accordance with various aspects described herein. In an embodiment, a Smart Home controller (SHC) for a smart home is configured to communicate with bots and IoT devices in that smart home (step **2502**). The SHC is also configured to communicate with other SHs in a smart community (step **2504**).
- (43) The SHC can then obtain preferences of the SH homeowner, and configure and/or program the bots and devices according to those preferences (step **2506**). The SHC can also assign privileges and priorities to the bots and devices, in accordance with policies applicable to the SH and/or devices located in the SH (step **2508**). In particular embodiments, ML/AI techniques may be used to optimize these assignments, and to perform conflict resolution procedures.
- (44) When the SHC is alerted to a situation requiring task(s) to be performed (either by detecting conditions in the home or by user input), the SHC can direct suitable bots to perform those tasks (step **2510**). In particular embodiments, one or more bots may be assigned to a family member in the SH, and configured to respond specifically to that family member's needs and/or instructions.
- (45) The SHC can also dynamically re-program bots operating in the SH, to address a particular situation (step **2512**). In additional embodiments, the SH can send a request to another SHC, or to the smart community controller (SCC), to obtain additional bots; those bots can be physically transported (e.g. from a neighboring SH) or virtually transported to the requesting SH (e.g. by downloading a module to a bot residing in the SH to improve capabilities of that bot).
- (46) While for purposes of simplicity of explanation, the respective processes are shown and

described as a series of blocks in FIG. **2E**, it is to be understood and appreciated that the claimed subject matter is not limited by the order of the blocks, as some blocks may occur in different orders and/or concurrently with other blocks from what is depicted and described herein. Moreover, not all illustrated blocks may be required to implement the methods described herein. (47) Referring now to FIG. **3**, a block diagram **300** is shown illustrating an example, non-limiting embodiment of a virtualized communication network in accordance with various aspects described herein. In particular a virtualized communication network is presented that can be used to implement some or all of the subsystems and functions of system **100**, the subsystems and functions of system **200**, and method **230** presented in FIGS. **1**, **2A**, **2B**, **2C**, and **3**. For example, virtualized communication network **300** can facilitate in whole or in part configuring one or more robots to perform tasks in a smart home; assigning to the robots privileges and/or priorities in accordance with a policy; detecting a situation in the smart home requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation.

- (48) In particular, a cloud networking architecture is shown that leverages cloud technologies and supports rapid innovation and scalability via a transport layer **350**, a virtualized network function cloud **325** and/or one or more cloud computing environments **375**. In various embodiments, this cloud networking architecture is an open architecture that leverages application programming interfaces (APIs); reduces complexity from services and operations; supports more nimble business models; and rapidly and seamlessly scales to meet evolving customer requirements including traffic growth, diversity of traffic types, and diversity of performance and reliability expectations. (49) In contrast to traditional network elements—which are typically integrated to perform a single function, the virtualized communication network employs virtual network elements (VNEs) **330**, 332, 334, etc. that perform some or all of the functions of network elements 150, 152, 154, 156, etc. For example, the network architecture can provide a substrate of networking capability, often called Network Function Virtualization Infrastructure (NFVI) or simply infrastructure that is capable of being directed with software and Software Defined Networking (SDN) protocols to perform a broad variety of network functions and services. This infrastructure can include several types of substrates. The most typical type of substrate being servers that support Network Function Virtualization (NFV), followed by packet forwarding capabilities based on generic computing resources, with specialized network technologies brought to bear when general-purpose processors or general-purpose integrated circuit devices offered by merchants (referred to herein as merchant silicon) are not appropriate. In this case, communication services can be implemented as cloudcentric workloads.
- (50) As an example, a traditional network element **150** (shown in FIG. **1**), such as an edge router can be implemented via a VNE **330** composed of NFV software modules, merchant silicon, and associated controllers. The software can be written so that increasing workload consumes incremental resources from a common resource pool, and moreover so that it is elastic: so, the resources are only consumed when needed. In a similar fashion, other network elements such as other routers, switches, edge caches, and middle boxes are instantiated from the common resource pool. Such sharing of infrastructure across a broad set of uses makes planning and growing infrastructure easier to manage.
- (51) In an embodiment, the transport layer **350** includes fiber, cable, wired and/or wireless transport elements, network elements and interfaces to provide broadband access **110**, wireless access **120**, voice access **130**, media access **140** and/or access to content sources **175** for distribution of content to any or all of the access technologies. In particular, in some cases a network element needs to be positioned at a specific place, and this allows for less sharing of common infrastructure. Other times, the network elements have specific physical layer adapters that cannot be abstracted or virtualized and might require special DSP code and analog front ends (AFEs) that do not lend

themselves to implementation as VNEs **330**, **332** or **334**. These network elements can be included in transport layer **350**.

(52) The virtualized network function cloud **325** interfaces with the transport layer **350** to provide the VNEs **330**, **332**, **334**, etc. to provide specific NFVs. In particular, the virtualized network function cloud **325** leverages cloud operations, applications, and architectures to support networking workloads. The virtualized network elements 330, 332 and 334 can employ network function software that provides either a one-for-one mapping of traditional network element function or alternately some combination of network functions designed for cloud computing. For example, VNEs **330**, **332** and **334** can include route reflectors, domain name system (DNS) servers, and dynamic host configuration protocol (DHCP) servers, system architecture evolution (SAE) and/or mobility management entity (MME) gateways, broadband network gateways, IP edge routers for IP-VPN, Ethernet and other services, load balancers, distributers and other network elements. Because these elements do not typically need to forward large amounts of traffic, their workload can be distributed across a number of servers—each of which adds a portion of the capability, and which creates an elastic function with higher availability overall than its former monolithic version. These virtual network elements 330, 332, 334, etc. can be instantiated and managed using an orchestration approach similar to those used in cloud compute services. (53) The cloud computing environments **375** can interface with the virtualized network function cloud **325** via APIs that expose functional capabilities of the VNEs **330**, **332**, **334**, etc. to provide the flexible and expanded capabilities to the virtualized network function cloud **325**. In particular, network workloads may have applications distributed across the virtualized network function cloud **325** and cloud computing environment **375** and in the commercial cloud or might simply orchestrate workloads supported entirely in NFV infrastructure from these third-party locations. (54) Turning now to FIG. 4, there is illustrated a block diagram of a computing environment in accordance with various aspects described herein. In order to provide additional context for various embodiments of the embodiments described herein, FIG. 4 and the following discussion are intended to provide a brief, general description of a suitable computing environment **400** in which the various embodiments of the subject disclosure can be implemented. In particular, computing environment 400 can be used in the implementation of network elements 150, 152, 154, 156, access terminal 112, base station or access point 122, switching device 132, media terminal 142, and/or VNEs 330, 332, 334, etc. Each of these devices can be implemented via computerexecutable instructions that can run on one or more computers, and/or in combination with other program modules and/or as a combination of hardware and software. For example, computing environment **400** can facilitate in whole or in part configuring one or more robots to perform tasks in a smart home; assigning to the robots privileges and/or priorities in accordance with a policy; detecting a situation in the smart home requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation. (55) Generally, program modules comprise routines, programs, components, data structures, etc., that perform particular tasks or implement particular abstract data types. Moreover, those skilled in the art will appreciate that the methods can be practiced with other computer system configurations, comprising single-processor or multiprocessor computer systems, minicomputers, mainframe computers, as well as personal computers, hand-held computing devices, microprocessor-based or programmable consumer electronics, and the like, each of which can be operatively coupled to one or more associated devices.

(56) As used herein, a processing circuit includes one or more processors as well as other application specific circuits such as an application specific integrated circuit, digital logic circuit, state machine, programmable gate array or other circuit that processes input signals or data and that produces output signals or data in response thereto. It should be noted that any functions and features described herein in association with the operation of a processor could likewise be

performed by a processing circuit.

- (57) The illustrated embodiments of the embodiments herein can be also practiced in distributed computing environments where certain tasks are performed by remote processing devices that are linked through a communications network. In a distributed computing environment, program modules can be located in both local and remote memory storage devices.
- (58) Computing devices typically comprise a variety of media, which can comprise computer-readable storage media and/or communications media, which two terms are used herein differently from one another as follows. Computer-readable storage media can be any available storage media that can be accessed by the computer and comprises both volatile and nonvolatile media, removable and non-removable media. By way of example, and not limitation, computer-readable storage media can be implemented in connection with any method or technology for storage of information such as computer-readable instructions, program modules, structured data or unstructured data.
- (59) Computer-readable storage media can comprise, but are not limited to, random access memory (RAM), read only memory (ROM), electrically erasable programmable read only memory (EEPROM), flash memory or other memory technology, compact disk read only memory (CD-ROM), digital versatile disk (DVD) or other optical disk storage, magnetic cassettes, magnetic tape, magnetic disk storage or other magnetic storage devices or other tangible and/or non-transitory media which can be used to store desired information. In this regard, the terms "tangible" or "non-transitory" herein as applied to storage, memory or computer-readable media, are to be understood to exclude only propagating transitory signals per se as modifiers and do not relinquish rights to all standard storage, memory or computer-readable media that are not only propagating transitory signals per se.
- (60) Computer-readable storage media can be accessed by one or more local or remote computing devices, e.g., via access requests, queries or other data retrieval protocols, for a variety of operations with respect to the information stored by the medium.
- (61) Communications media typically embody computer-readable instructions, data structures, program modules or other structured or unstructured data in a data signal such as a modulated data signal, e.g., a carrier wave or other transport mechanism, and comprises any information delivery or transport media. The term "modulated data signal" or signals refers to a signal that has one or more of its characteristics set or changed in such a manner as to encode information in one or more signals. By way of example, and not limitation, communication media comprise wired media, such as a wired network or direct-wired connection, and wireless media such as acoustic, RF, infrared and other wireless media.
- (62) With reference again to FIG. **4**, the example environment can comprise a computer **402**, the computer **402** comprising a processing unit **404**, a system memory **406** and a system bus **408**. The system bus **408** couples system components including, but not limited to, the system memory **406** to the processing unit **404**. The processing unit **404** can be any of various commercially available processors. Dual microprocessors and other multiprocessor architectures can also be employed as the processing unit **404**.
- (63) The system bus **408** can be any of several types of bus structure that can further interconnect to a memory bus (with or without a memory controller), a peripheral bus, and a local bus using any of a variety of commercially available bus architectures. The system memory **406** comprises ROM **410** and RAM **412**. A basic input/output system (BIOS) can be stored in a non-volatile memory such as ROM, erasable programmable read only memory (EPROM), EEPROM, which BIOS contains the basic routines that help to transfer information between elements within the computer **402**, such as during startup. The RAM **412** can also comprise a high-speed RAM such as static RAM for caching data.
- (64) The computer **402** further comprises an internal hard disk drive (HDD) **414** (e.g., EIDE, SATA), which internal HDD **414** can also be configured for external use in a suitable chassis (not

shown), a magnetic floppy disk drive (FDD) **416**, (e.g., to read from or write to a removable diskette **418**) and an optical disk drive **420**, (e.g., reading a CD-ROM disk **422** or, to read from or write to other high-capacity optical media such as the DVD). The HDD **414**, magnetic FDD **416** and optical disk drive **420** can be connected to the system bus **408** by a hard disk drive interface **424**, a magnetic disk drive interface **426** and an optical drive interface **428**, respectively. The hard disk drive interface **424** for external drive implementations comprises at least one or both of Universal Serial Bus (USB) and Institute of Electrical and Electronics Engineers (IEEE) 1394 interface technologies. Other external drive connection technologies are within contemplation of the embodiments described herein.

- (65) The drives and their associated computer-readable storage media provide nonvolatile storage of data, data structures, computer-executable instructions, and so forth. For the computer **402**, the drives and storage media accommodate the storage of any data in a suitable digital format. Although the description of computer-readable storage media above refers to a hard disk drive (HDD), a removable magnetic diskette, and a removable optical media such as a CD or DVD, it should be appreciated by those skilled in the art that other types of storage media which are readable by a computer, such as zip drives, magnetic cassettes, flash memory cards, cartridges, and the like, can also be used in the example operating environment, and further, that any such storage media can contain computer-executable instructions for performing the methods described herein. (66) A number of program modules can be stored in the drives and RAM **412**, comprising an operating system **430**, one or more application programs **432**, other program modules **434** and program data **436**. All or portions of the operating system, applications, modules, and/or data can also be cached in the RAM **412**. The systems and methods described herein can be implemented utilizing various commercially available operating systems or combinations of operating systems. (67) A user can enter commands and information into the computer 402 through one or more wired/wireless input devices, e.g., a keyboard 438 and a pointing device, such as a mouse 440. Other input devices (not shown) can comprise a microphone, an infrared (IR) remote control, a joystick, a game pad, a stylus pen, touch screen or the like. These and other input devices are often connected to the processing unit **404** through an input device interface **442** that can be coupled to the system bus **408**, but can be connected by other interfaces, such as a parallel port, an IEEE 1394 serial port, a game port, a universal serial bus (USB) port, an IR interface, etc. (68) A monitor **444** or other type of display device can be also connected to the system bus **408** via an interface, such as a video adapter **446**. It will also be appreciated that in alternative embodiments, a monitor 444 can also be any display device (e.g., another computer having a display, a smart phone, a tablet computer, etc.) for receiving display information associated with computer **402** via any communication means, including via the Internet and cloud-based networks.
- (69) The computer **402** can operate in a networked environment using logical connections via wired and/or wireless communications to one or more remote computers, such as a remote computer(s) **448**. The remote computer(s) **448** can be a workstation, a server computer, a router, a personal computer, portable computer, microprocessor-based entertainment appliance, a peer device or other common network node, and typically comprises many or all of the elements described relative to the computer **402**, although, for purposes of brevity, only a remote memory/storage device **450** is illustrated. The logical connections depicted comprise wired/wireless connectivity to a local area network (LAN) **452** and/or larger networks, e.g., a wide area network (WAN) **454**. Such LAN and WAN networking environments are commonplace in offices and companies, and facilitate enterprise-wide computer networks, such as intranets, all of which can connect to a global communications network, e.g., the Internet.

In addition to the monitor **444**, a computer typically comprises other peripheral output devices (not

shown), such as speakers, printers, etc.

(70) When used in a LAN networking environment, the computer **402** can be connected to the LAN **452** through a wired and/or wireless communication network interface or adapter **456**. The

adapter **456** can facilitate wired or wireless communication to the LAN **452**, which can also comprise a wireless AP disposed thereon for communicating with the adapter **456**.

- (71) When used in a WAN networking environment, the computer **402** can comprise a modem **458** or can be connected to a communications server on the WAN **454** or has other means for establishing communications over the WAN **454**, such as by way of the Internet. The modem **458**, which can be internal or external and a wired or wireless device, can be connected to the system bus **408** via the input device interface **442**. In a networked environment, program modules depicted relative to the computer **402** or portions thereof, can be stored in the remote memory/storage device **450**. It will be appreciated that the network connections shown are example and other means of establishing a communications link between the computers can be used.
- (72) The computer **402** can be operable to communicate with any wireless devices or entities operatively disposed in wireless communication, e.g., a printer, scanner, desktop and/or portable computer, portable data assistant, communications satellite, any piece of equipment or location associated with a wirelessly detectable tag (e.g., a kiosk, news stand, restroom), and telephone. This can comprise Wireless Fidelity (Wi-Fi) and BLUETOOTH® wireless technologies. Thus, the communication can be a predefined structure as with a conventional network or simply an ad hoc communication between at least two devices.
- (73) Wi-Fi can allow connection to the Internet from a couch at home, a bed in a hotel room or a conference room at work, without wires. Wi-Fi is a wireless technology similar to that used in a cell phone that enables such devices, e.g., computers, to send and receive data indoors and out; anywhere within the range of a base station. Wi-Fi networks use radio technologies called IEEE 802.11 (a, b, g, n, ac, ag, etc.) to provide secure, reliable, fast wireless connectivity. A Wi-Fi network can be used to connect computers to each other, to the Internet, and to wired networks (which can use IEEE 802.3 or Ethernet). Wi-Fi networks operate in the unlicensed 2.4 and 5 GHz radio bands for example or with products that contain both bands (dual band), so the networks can provide real-world performance similar to the basic 10BaseT wired Ethernet networks used in many offices.
- (74) Turning now to FIG. 5, an embodiment **500** of a mobile network platform **510** is shown that is an example of network elements 150, 152, 154, 156, and/or VNEs 330, 332, 334, etc. For example, platform **510** can facilitate in whole or in part configuring one or more robots to perform tasks in a smart home; assigning to the robots privileges and/or priorities in accordance with a policy; detecting a situation in the smart home requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation. In one or more embodiments, the mobile network platform 510 can generate and receive signals transmitted and received by base stations or access points such as base station or access point **122**. Generally, mobile network platform **510** can comprise components, e.g., nodes, gateways, interfaces, servers, or disparate platforms, that facilitate both packet-switched (PS) (e.g., internet protocol (IP), frame relay, asynchronous transfer mode (ATM)) and circuit-switched (CS) traffic (e.g., voice and data), as well as control generation for networked wireless telecommunication. As a non-limiting example, mobile network platform **510** can be included in telecommunications carrier networks and can be considered carrier-side components as discussed elsewhere herein. Mobile network platform **510** comprises CS gateway node(s) **512** which can interface CS traffic received from legacy networks like telephony network(s) **540** (e.g., public switched telephone network (PSTN), or public land mobile network (PLMN)) or a signaling system #7 (SS7) network **560**. CS gateway node(s) 512 can authorize and authenticate traffic (e.g., voice) arising from such networks. Additionally, CS gateway node(s) **512** can access mobility, or roaming, data generated through SS7 network **560**; for instance, mobility data stored in a visited location register (VLR), which can reside in memory **530**. Moreover, CS gateway node(s) **512** interfaces CS-based traffic and signaling and PS gateway node(s) 518. As an example, in a 3GPP UMTS network, CS gateway

- node(s) **512** can be realized at least in part in gateway GPRS support node(s) (GGSN). It should be appreciated that functionality and specific operation of CS gateway node(s) **512**, PS gateway node(s) **518**, and serving node(s) **516**, is provided and dictated by radio technology(ies) utilized by mobile network platform **510** for telecommunication over a radio access network **520** with other devices, such as a radiotelephone **575**.
- (75) In addition to receiving and processing CS-switched traffic and signaling, PS gateway node(s) **518** can authorize and authenticate PS-based data sessions with served mobile devices. Data sessions can comprise traffic, or content(s), exchanged with networks external to the mobile network platform **510**, like wide area network(s) (WANs) **550**, enterprise network(s) **570**, and service network(s) **580**, which can be embodied in local area network(s) (LANs), can also be interfaced with mobile network platform **510** through PS gateway node(s) **518**. It is to be noted that WANs **550** and enterprise network(s) **570** can embody, at least in part, a service network(s) like IP multimedia subsystem (IMS). Based on radio technology layer(s) available in technology resource(s) or radio access network **520**, PS gateway node(s) **518** can generate packet data protocol contexts when a data session is established; other data structures that facilitate routing of packetized data also can be generated. To that end, in an aspect, PS gateway node(s) **518** can comprise a tunnel interface (e.g., tunnel termination gateway (TTG) in 3GPP UMTS network(s) (not shown)) which can facilitate packetized communication with disparate wireless network(s), such as Wi-Fi networks.
- (76) In embodiment **500**, mobile network platform **510** also comprises serving node(s) **516** that, based upon available radio technology layer(s) within technology resource(s) in the radio access network **520**, convey the various packetized flows of data streams received through PS gateway node(s) **518**. It is to be noted that for technology resource(s) that rely primarily on CS communication, server node(s) can deliver traffic without reliance on PS gateway node(s) **518**; for example, server node(s) can embody at least in part a mobile switching center. As an example, in a 3GPP UMTS network, serving node(s) **516** can be embodied in serving GPRS support node(s) (SGSN).
- (77) For radio technologies that exploit packetized communication, server(s) **514** in mobile network platform **510** can execute numerous applications that can generate multiple disparate packetized data streams or flows, and manage (e.g., schedule, queue, format . . . ) such flows. Such application(s) can comprise add-on features to standard services (for example, provisioning, billing, customer support . . . ) provided by mobile network platform **510**. Data streams (e.g., content(s) that are part of a voice call or data session) can be conveyed to PS gateway node(s) **518** for authorization/authentication and initiation of a data session, and to serving node(s) **516** for communication thereafter. In addition to application server, server(s) **514** can comprise utility server(s), a utility server can comprise a provisioning server, an operations and maintenance server, a security server that can implement at least in part a certificate authority and firewalls as well as other security mechanisms, and the like. In an aspect, security server(s) secure communication served through mobile network platform **510** to ensure network's operation and data integrity in addition to authorization and authentication procedures that CS gateway node(s) **512** and PS gateway node(s) **518** can enact. Moreover, provisioning server(s) can provision services from external network(s) like networks operated by a disparate service provider; for instance, WAN **550** or Global Positioning System (GPS) network(s) (not shown). Provisioning server(s) can also provision coverage through networks associated to mobile network platform **510** (e.g., deployed and operated by the same service provider), such as antenna networks that enhance wireless service coverage by providing more network coverage.
- (78) It is to be noted that server(s) **514** can comprise one or more processors configured to confer at least in part the functionality of mobile network platform **510**. To that end, the one or more processors can execute code instructions stored in memory **530**, for example. It should be appreciated that server(s) **514** can comprise a content manager, which operates in substantially the

same manner as described hereinbefore.

- (79) In example embodiment **500**, memory **530** can store information related to operation of mobile network platform **510**. Other operational information can comprise provisioning information of mobile devices served through mobile network platform **510**, subscriber databases; application intelligence, pricing schemes, e.g., promotional rates, flat-rate programs, couponing campaigns; technical specification(s) consistent with telecommunication protocols for operation of disparate radio, or wireless, technology layers; and so forth. Memory **530** can also store information from at least one of telephony network(s) **540**, WAN **550**, SS7 network **560**, or enterprise network(s) **570**. In an aspect, memory **530** can be, for example, accessed as part of a data store component or as a remotely connected memory store.
- (80) In order to provide a context for the various aspects of the disclosed subject matter, FIG. 5, and the following discussion, are intended to provide a brief, general description of a suitable environment in which the various aspects of the disclosed subject matter can be implemented. While the subject matter has been described above in the general context of computer-executable instructions of a computer program that runs on a computer and/or computers, those skilled in the art will recognize that the disclosed subject matter also can be implemented in combination with other program modules. Generally, program modules comprise routines, programs, components, data structures, etc. that perform particular tasks and/or implement particular abstract data types. (81) Turning now to FIG. **6**, an illustrative embodiment of a communication device **600** is shown. The communication device 600 can serve as an illustrative embodiment of devices such as data terminals 114, mobile devices 124, vehicle 126, display devices 144 or other client devices for communication via communications network **125**. For example, computing device **600** can facilitate in whole or in part configuring one or more robots to perform tasks in a smart home; assigning to the robots privileges and/or priorities in accordance with a policy; detecting a situation in the smart home requiring performance of a task; facilitating the performance of the task by at least one of the robots; and dynamically reprogramming at least one of the robots in response to the situation to perform a specialized task to address the situation.
- (82) The communication device **600** can comprise a wireline and/or wireless transceiver **602** (herein transceiver **602**), a user interface (UI) **604**, a power supply **614**, a location receiver **616**, a motion sensor **618**, an orientation sensor **620**, and a controller **606** for managing operations thereof. The transceiver **602** can support short-range or long-range wireless access technologies such as Bluetooth®, ZigBee®, Wi-Fi, DECT, or cellular communication technologies, just to mention a few (Bluetooth® and ZigBee® are trademarks registered by the Bluetooth® Special Interest Group and the ZigBee® Alliance, respectively). Cellular technologies can include, for example, CDMA-1×, UMTS/HSDPA, GSM/GPRS, TDMA/EDGE, EV/DO, WiMAX, SDR, LTE, as well as other next generation wireless communication technologies as they arise. The transceiver **602** can also be adapted to support circuit-switched wireline access technologies (such as PSTN), packet-switched wireline access technologies (such as TCP/IP, VoIP, etc.), and combinations thereof.
- (83) The UI **604** can include a depressible or touch-sensitive keypad **608** with a navigation mechanism such as a roller ball, a joystick, a mouse, or a navigation disk for manipulating operations of the communication device **600**. The keypad **608** can be an integral part of a housing assembly of the communication device **600** or an independent device operably coupled thereto by a tethered wireline interface (such as a USB cable) or a wireless interface supporting for example Bluetooth®. The keypad **608** can represent a numeric keypad commonly used by phones, and/or a QWERTY keypad with alphanumeric keys. The UI **604** can further include a display **610** such as monochrome or color LCD (Liquid Crystal Display), OLED (Organic Light Emitting Diode) or other suitable display technology for conveying images to an end user of the communication device **600**. In an embodiment where the display **610** is touch-sensitive, a portion or all of the keypad **608** can be presented by way of the display **610** with navigation features.
- (84) The display 610 can use touch screen technology to also serve as a user interface for detecting

user input. As a touch screen display, the communication device **600** can be adapted to present a user interface having graphical user interface (GUI) elements that can be selected by a user with a touch of a finger. The display **610** can be equipped with capacitive, resistive or other forms of sensing technology to detect how much surface area of a user's finger has been placed on a portion of the touch screen display. This sensing information can be used to control the manipulation of the GUI elements or other functions of the user interface. The display **610** can be an integral part of the housing assembly of the communication device **600** or an independent device communicatively coupled thereto by a tethered wireline interface (such as a cable) or a wireless interface.

- (85) The UI **604** can also include an audio system **612** that utilizes audio technology for conveying low volume audio (such as audio heard in proximity of a human ear) and high-volume audio (such as speakerphone for hands free operation). The audio system **612** can further include a microphone for receiving audible signals of an end user. The audio system **612** can also be used for voice recognition applications. The UI **604** can further include an image sensor **613** such as a charged coupled device (CCD) camera for capturing still or moving images.
- (86) The power supply **614** can utilize common power management technologies such as replaceable and rechargeable batteries, supply regulation technologies, and/or charging system technologies for supplying energy to the components of the communication device **600** to facilitate long-range or short-range portable communications. Alternatively, or in combination, the charging system can utilize external power sources such as DC power supplied over a physical interface such as a USB port or other suitable tethering technologies.
- (87) The location receiver **616** can utilize location technology such as a global positioning system (GPS) receiver capable of assisted GPS for identifying a location of the communication device **600** based on signals generated by a constellation of GPS satellites, which can be used for facilitating location services such as navigation. The motion sensor **618** can utilize motion sensing technology such as an accelerometer, a gyroscope, or other suitable motion sensing technology to detect motion of the communication device **600** in three-dimensional space. The orientation sensor **620** can utilize orientation sensing technology such as a magnetometer to detect the orientation of the communication device **600** (north, south, west, and east, as well as combined orientations in degrees, minutes, or other suitable orientation metrics).
- (88) The communication device **600** can use the transceiver **602** to also determine a proximity to a cellular, Wi-Fi, Bluetooth®, or other wireless access points by sensing techniques such as utilizing a received signal strength indicator (RSSI) and/or signal time of arrival (TOA) or time of flight (TOF) measurements. The controller **606** can utilize computing technologies such as a microprocessor, a digital signal processor (DSP), programmable gate arrays, application specific integrated circuits, and/or a video processor with associated storage memory such as Flash, ROM, RAM, SRAM, DRAM or other storage technologies for executing computer instructions, controlling, and processing data supplied by the aforementioned components of the communication device **600**.
- (89) Other components not shown in FIG. **6** can be used in one or more embodiments of the subject disclosure. For instance, the communication device **600** can include a slot for adding or removing an identity module such as a Subscriber Identity Module (SIM) card or Universal Integrated Circuit Card (UICC). SIM or UICC cards can be used for identifying subscriber services, executing programs, storing subscriber data, and so on.
- (90) The terms "first," "second," "third," and so forth, as used in the claims, unless otherwise clear by context, is for clarity only and does not otherwise indicate or imply any order in time. For instance, "a first determination," "a second determination," and "a third determination," does not indicate or imply that the first determination is to be made before the second determination, or vice versa, etc.
- (91) In the subject specification, terms such as "store," "storage," "data store," data storage," "database," and substantially any other information storage component relevant to operation and

functionality of a component, refer to "memory components," or entities embodied in a "memory" or components comprising the memory. It will be appreciated that the memory components described herein can be either volatile memory or nonvolatile memory, or can comprise both volatile and nonvolatile memory, by way of illustration, and not limitation, volatile memory, nonvolatile memory, disk storage, and memory storage. Further, nonvolatile memory can be included in read only memory (ROM), programmable ROM (PROM), electrically programmable ROM (EPROM), electrically erasable programmable ROM (EEPROM), or flash memory. Volatile memory can comprise random access memory (RAM), which acts as external cache memory. By way of illustration and not limitation, RAM is available in many forms such as synchronous RAM (SRAM), dynamic RAM (DRAM), synchronous DRAM (SDRAM), double data rate SDRAM (DDR SDRAM), enhanced SDRAM (ESDRAM), Synchlink DRAM (SLDRAM), and direct Rambus RAM (DRRAM). Additionally, the disclosed memory components of systems or methods herein are intended to comprise, without being limited to comprising, these and any other suitable types of memory.

- (92) Moreover, it will be noted that the disclosed subject matter can be practiced with other computer system configurations, comprising single-processor or multiprocessor computer systems, mini-computing devices, mainframe computers, as well as personal computers, hand-held computing devices (e.g., PDA, phone, smartphone, watch, tablet computers, netbook computers, etc.), microprocessor-based or programmable consumer or industrial electronics, and the like. The illustrated aspects can also be practiced in distributed computing environments where tasks are performed by remote processing devices that are linked through a communications network; however, some if not all aspects of the subject disclosure can be practiced on stand-alone computers. In a distributed computing environment, program modules can be located in both local and remote memory storage devices.
- (93) In one or more embodiments, information regarding use of services can be generated including services being accessed, media consumption history, user preferences, and so forth. This information can be obtained by various methods including user input, detecting types of communications (e.g., video content vs. audio content), analysis of content streams, sampling, and so forth. The generating, obtaining and/or monitoring of this information can be responsive to an authorization provided by the user. In one or more embodiments, an analysis of data can be subject to authorization from user(s) associated with the data, such as an opt-in, an opt-out, acknowledgement requirements, notifications, selective authorization based on types of data, and so forth.
- (94) Some of the embodiments described herein can also employ artificial intelligence (AI) to facilitate automating one or more features described herein. The embodiments (e.g., in connection with automatically identifying acquired cell sites that provide a maximum value/benefit after addition to an existing communication network) can employ various AI-based schemes for carrying out various embodiments thereof. Moreover, the classifier can be employed to determine a ranking or priority of each cell site of the acquired network. A classifier is a function that maps an input attribute vector, x=(x.sub.1, x.sub.2, x.sub.3, x.sub.4... x.sub.n), to a confidence that the input belongs to a class, that is, f(x)=confidence (class). Such classification can employ a probabilistic and/or statistical-based analysis (e.g., factoring into the analysis utilities and costs) to determine or infer an action that a user desires to be automatically performed. A support vector machine (SVM) is an example of a classifier that can be employed. The SVM operates by finding a hypersurface in the space of possible inputs, which the hypersurface attempts to split the triggering criteria from the non-triggering events. Intuitively, this makes the classification correct for testing data that is near, but not identical to training data. Other directed and undirected model classification approaches comprise, e.g., naïve Bayes, Bayesian networks, decision trees, neural networks, fuzzy logic models, and probabilistic classification models providing different patterns of independence can be employed. Classification as used herein also is inclusive of statistical regression that is utilized to

develop models of priority.

- (95) As will be readily appreciated, one or more of the embodiments can employ classifiers that are explicitly trained (e.g., via a generic training data) as well as implicitly trained (e.g., via observing user equipment behavior, operator preferences, historical information, receiving extrinsic information). For example, SVMs can be configured via a learning or training phase within a classifier constructor and feature selection module. Thus, the classifier(s) can be used to automatically learn and perform a number of functions, including but not limited to determining according to predetermined criteria which of the acquired cell sites will benefit a maximum number of subscribers and/or which of the acquired cell sites will add minimum value to the existing communication network coverage, etc.
- (96) As used in some contexts in this application, in some embodiments, the terms "component," "system" and the like are intended to refer to, or comprise, a computer-related entity or an entity related to an operational apparatus with one or more specific functionalities, wherein the entity can be either hardware, a combination of hardware and software, software, or software in execution. As an example, a component may be, but is not limited to being, a process running on a processor, a processor, an object, an executable, a thread of execution, computer-executable instructions, a program, and/or a computer. By way of illustration and not limitation, both an application running on a server and the server can be a component. One or more components may reside within a process and/or thread of execution and a component may be localized on one computer and/or distributed between two or more computers. In addition, these components can execute from various computer readable media having various data structures stored thereon. The components may communicate via local and/or remote processes such as in accordance with a signal having one or more data packets (e.g., data from one component interacting with another component in a local system, distributed system, and/or across a network such as the Internet with other systems via the signal). As another example, a component can be an apparatus with specific functionality provided by mechanical parts operated by electric or electronic circuitry, which is operated by a software or firmware application executed by a processor, wherein the processor can be internal or external to the apparatus and executes at least a part of the software or firmware application. As yet another example, a component can be an apparatus that provides specific functionality through electronic components without mechanical parts, the electronic components can comprise a processor therein to execute software or firmware that confers at least in part the functionality of the electronic components. While various components have been illustrated as separate components, it will be appreciated that multiple components can be implemented as a single component, or a single component can be implemented as multiple components, without departing from example embodiments.
- (97) Further, the various embodiments can be implemented as a method, apparatus or article of manufacture using standard programming and/or engineering techniques to produce software, firmware, hardware or any combination thereof to control a computer to implement the disclosed subject matter. The term "article of manufacture" as used herein is intended to encompass a computer program accessible from any computer-readable device or computer-readable storage/communications media. For example, computer readable storage media can include, but are not limited to, magnetic storage devices (e.g., hard disk, floppy disk, magnetic strips), optical disks (e.g., compact disk (CD), digital versatile disk (DVD)), smart cards, and flash memory devices (e.g., card, stick, key drive). Of course, those skilled in the art will recognize many modifications can be made to this configuration without departing from the scope or spirit of the various embodiments.
- (98) In addition, the words "example" and "exemplary" are used herein to mean serving as an instance or illustration. Any embodiment or design described herein as "example" or "exemplary" is not necessarily to be construed as preferred or advantageous over other embodiments or designs. Rather, use of the word example or exemplary is intended to present concepts in a concrete fashion.

As used in this application, the term "or" is intended to mean an inclusive "or" rather than an exclusive "or". That is, unless specified otherwise or clear from context, "X employs A or B" is intended to mean any of the natural inclusive permutations. That is, if X employs A; X employs B; or X employs both A and B, then "X employs A or B" is satisfied under any of the foregoing instances. In addition, the articles "a" and "an" as used in this application and the appended claims should generally be construed to mean "one or more" unless specified otherwise or clear from context to be directed to a singular form.

- (99) Moreover, terms such as "user equipment," "mobile station," "mobile," subscriber station," "access terminal," "terminal," "handset," "mobile device" (and/or terms representing similar terminology) can refer to a wireless device utilized by a subscriber or user of a wireless communication service to receive or convey data, control, voice, video, sound, gaming or substantially any data-stream or signaling-stream. The foregoing terms are utilized interchangeably herein and with reference to the related drawings.
- (100) Furthermore, the terms "user," "subscriber," "customer," "consumer" and the like are employed interchangeably throughout, unless context warrants particular distinctions among the terms. It should be appreciated that such terms can refer to human entities or automated components supported through artificial intelligence (e.g., a capacity to make inference based, at least, on complex mathematical formalisms), which can provide simulated vision, sound recognition and so forth.
- (101) As employed herein, the term "processor" can refer to substantially any computing processing unit or device comprising, but not limited to comprising, single-core processors; single-processors with software multithread execution capability; multi-core processors with hardware multithread technology; parallel platforms; and parallel platforms with distributed shared memory. Additionally, a processor can refer to an integrated circuit, an application specific integrated circuit (ASIC), a digital signal processor (DSP), a field programmable gate array (FPGA), a programmable logic controller (PLC), a complex programmable logic device (CPLD), a discrete gate or transistor logic, discrete hardware components or any combination thereof designed to perform the functions described herein. Processors can exploit nano-scale architectures such as, but not limited to, molecular and quantum-dot based transistors, switches and gates, in order to optimize space usage or enhance performance of user equipment. A processor can also be implemented as a combination of computing processing units.
- (102) As used herein, terms such as "data storage," data storage," "database," and substantially any other information storage component relevant to operation and functionality of a component, refer to "memory components," or entities embodied in a "memory" or components comprising the memory. It will be appreciated that the memory components or computer-readable storage media, described herein can be either volatile memory or nonvolatile memory or can include both volatile and nonvolatile memory.
- (103) What has been described above includes mere examples of various embodiments. It is, of course, not possible to describe every conceivable combination of components or methodologies for purposes of describing these examples, but one of ordinary skill in the art can recognize that many further combinations and permutations of the present embodiments are possible. Accordingly, the embodiments disclosed and/or claimed herein are intended to embrace all such alterations, modifications and variations that fall within the spirit and scope of the appended claims. Furthermore, to the extent that the term "includes" is used in either the detailed description or the claims, such term is intended to be inclusive in a manner similar to the term "comprising" as "comprising" is interpreted when employed as a transitional word in a claim. (104) In addition, a flow diagram may include a "start" and/or "continue" indication. The "start"

and "continue" indications reflect that the steps presented can optionally be incorporated in or

otherwise used in conjunction with other routines. In this context, "start" indicates the beginning of

the first step presented and may be preceded by other activities not specifically shown. Further, the "continue" indication reflects that the steps presented may be performed multiple times and/or may be succeeded by other activities not specifically shown. Further, while a flow diagram indicates a particular ordering of steps, other orderings are likewise possible provided that the principles of causality are maintained.

(105) As may also be used herein, the term(s) "operably coupled to", "coupled to", and/or "coupling" includes direct coupling between items and/or indirect coupling between items via one or more intervening items. Such items and intervening items include, but are not limited to, junctions, communication paths, components, circuit elements, circuits, functional blocks, and/or devices. As an example of indirect coupling, a signal conveyed from a first item to a second item may be modified by one or more intervening items by modifying the form, nature or format of information in a signal, while one or more elements of the information in the signal are nevertheless conveyed in a manner than can be recognized by the second item. In a further example of indirect coupling, an action in a first item can cause a reaction on the second item, as a result of actions and/or reactions in one or more intervening items.

(106) Although specific embodiments have been illustrated and described herein, it should be appreciated that any arrangement which achieves the same or similar purpose may be substituted for the embodiments described or shown by the subject disclosure. The subject disclosure is intended to cover any and all adaptations or variations of various embodiments. Combinations of the above embodiments, and other embodiments not specifically described herein, can be used in the subject disclosure. For instance, one or more features from one or more embodiments can be combined with one or more features of one or more other embodiments. In one or more embodiments, features that are positively recited can also be negatively recited and excluded from the embodiment with or without replacement by another structural and/or functional feature. The steps or functions described with respect to the embodiments of the subject disclosure can be performed in any order. The steps or functions described with respect to the embodiments of the subject disclosure can be performed alone or in combination with other steps or functions of the subject disclosure, as well as from other embodiments or from other steps that have not been described in the subject disclosure. Further, more than or less than all of the features described with respect to an embodiment can also be utilized.

#### **Claims**

1. A method comprising: obtaining, by a processing system including a processor, preferences of a user in a first establishment, the first establishment including one or more first robots therein; configuring, by the processing system based at least in part on the preferences, the one or more first robots to perform one or more tasks; assigning, by the processing system, privileges, priorities or a combination thereof to the one or more first robots, wherein the assigning is performed in accordance with a policy; detecting, by the processing system using one or more sensor devices located in the first establishment, a situation in the first establishment requiring performance of at least one of the one or more tasks; and in response to the detecting the situation: coordinating, by the processing system, with a controller associated with a second establishment different from and external to the first establishment to borrow and physically transport one or more second robots from the second establishment to the first establishment, wherein the controller is configured to manage a plurality of carrier bots that are usable to physically transport robots between different establishments, and wherein the coordinating triggers the controller to perform actions that include identifying at least one carrier bot of the plurality of carrier bots to utilize to physically transport the one or more second robots, and causing the at least one carrier bot of the plurality of carrier bots to obtain the one or more second robots from the second establishment and to physically transport the one or more second robots to the first establishment, and dynamically reprogramming,

by the processing system, at least one of the one or more first robots and at least one of the one or more second robots to perform a specialized taskto address the situation, wherein the actions of the controller further include determining a schedule for sharing of the one or more second robots of the second establishment with the first establishment, based on the schedule, determining first timing of physical transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment to the second establishment and second timing of physical return transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment backto the second establishment, and causing the physical transportation and the physical return transportation of the one or more second robots to be performed by the at least one carrier bot of the plurality of carrier bots in accordance with the schedule.

- 2. The method of claim 1, wherein the first establishment has located therein a plurality of robots each configured to perform a specialized task.
- 3. The method of claim 1, wherein the one or more sensor devices communicate via the Internet of Things (IoT).
- 4. The method of claim 1, wherein the first establishment is one of a plurality of establishments forming a community, wherein the community comprises a community controller, wherein the plurality of establishments communicate via peer-to-peer connections, and wherein each of the plurality of establishments communicates with the community controller via a gateway. 5. A non-transitory machine-readable medium comprising executable instructions that, when executed by a processing system including a processor, facilitate performance of operations, the operations comprising: obtaining preferences of a user in a first establishment, wherein the first establishment is one of a plurality of establishments forming a community, the first establishment including one or more first robots therein; configuring, based at least in part on the preferences, the one or more first robots to perform one or more tasks; assigning, to the one or more first robots, privileges, priorities or a combination thereof, wherein the assigning is performed in accordance with a policy; detecting a situation in the first establishment requiring performance of at least one of the one or more tasks; and in response to the detecting the situation: coordinating with a controller associated with a second establishment of the plurality of establishments to borrow and physically transport one or more second robots from the second establishment to the first establishment, wherein the controller is configured to manage a plurality of carrier bots that are usable to physically transport robots between different establishments, and wherein the coordinating triggers the controller to perform actions that include identifying at least one carrier bot of the plurality of carrier bots to utilize to physically transport the one or more second robots, and causing the at least one carrier bot of the plurality of carrier bots to obtain the one or more second robots from the second establishment and to physically transport the one or more second robots to the first establishment, and dynamically reprogramming at least one of the one or more first robots and at least one of the one or more second robots that have been borrowed and physically transported to the first establishment to perform a specialized task to address the situation, wherein the actions of the controller further include determining a schedule for sharing of the one or more second robots of the second establishment with the first establishment, based on the schedule, determining first timing of physical transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment to the second establishment and second timing of physical return transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment backto the second establishment, and causing the physical transportation and the physical return transportation of the one or more second robots to be performed by the at least one carrier bot of the plurality of carrier bots in accordance with the schedule.
- 6. The non-transitory machine-readable medium of claim 5, wherein the first establishment has located therein a plurality of robots each configured to perform a specialized task.

- 7. The non-transitory machine-readable medium of claim 5, wherein the first establishment further comprises one or more sensor devices that communicate via the Internet of Things (IoT), and wherein the situation is detected at least in part by the one or more sensor devices.
- 8. The non-transitory machine-readable medium of claim 5, wherein the community comprises a community controller, and wherein the coordinating involves facilitation of communications by the community controller.
- 9. A device, comprising: a processing system including a processor; and a memory that stores executable instructions that, when executed by the processing system, facilitate performance of operations, the operations comprising: obtaining preferences of a user in a first establishment, the first establishment including one or more first robots therein; configuring, based at least in part on the preferences, the one or more first robots to perform one or more tasks; assigning, to the one or more first robots, privileges, priorities or a combination thereof, wherein the assigning is performed in accordance with a policy; detecting a situation in the first establishment requiring performance of at least one of the one or more tasks; and in response to the detecting the situation: coordinating with a controller associated with a second establishment different from and external to the first establishment to borrow and physically transport one or more second robots from the second establishment to the first establishment, wherein the controller is configured to manage a plurality of carrier bots that are usable to physically transport robots between different establishments, and wherein the coordinating triggers the controller to perform actions that include identifying at least one carrier bot of the plurality of carrier bots to utilize to physically transport the one or more second robots, and causing the at least one carrier bot of the plurality of carrier bots to obtain the one or more second robots from the second establishment and to physically transport the one or more second robots to the first establishment, and dynamically reprogramming at least one of the one or more first robots and at least one of the one or more second robots that have been borrowed and physically transported to the first establishment to perform a specialized task to address the situation, wherein the actions of the controller further include determining a schedule for sharing of the one or more second robots of the second establishment with the first establishment, based on the schedule, determining first timing of physical transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment to the second establishment and second timing of physical return transportation of the one or more second robots by way of the at least one carrier bot of the plurality of carrier bots from the first establishment backto the second establishment, and causing the physical transportation and the physical return transportation of the one or more second robots to be performed by the at least one carrier bot of the plurality of carrier bots in accordance with the schedule.
- 10. The device of claim 9, wherein the first establishment has located therein a plurality of robots each configured to perform a specialized task.
- 11. The device of claim 9, wherein a robot of the one or more first robots is configured to be controlled by an individual residing in the first establishment.
- 12. The device of claim 9, wherein the first establishment further comprises one or more sensor devices that communicate via the Internet of Things (IoT).
- 13. The device of claim 12, wherein the situation is detected at least in part by the one or more sensor devices.
- 14. The device of claim 9, wherein the first establishment is one of a plurality of establishments that comprise a community having a community controller, wherein the establishments communicate via peer-to-peer connections, and wherein each of the plurality of establishments communicates with the community controller via a gateway.
- 15. The device of claim 14, wherein the community comprises a plurality of sharable robots that are shared among the plurality of establishments.
- 16. The device of claim 9, wherein the assigning is performed at least in part using machine learning/artificial intelligence (ML/AI) techniques.

- 17. The device of claim 16, wherein the operations further comprise performing a conflict resolution procedure for two or more robots using the ML/AI techniques.
- 18. The device of claim 9, wherein the privileges comprise access to a specified portion of the first establishment.
- 19. The device of claim 9, wherein the reprogramming comprises downloading software to the at least one of the one or more first robots and the at least one of the one or more second robots to improve a capability thereof.
- 20. The device of claim 9 wherein the configuring is performed at least in part in accordance with user input to the processing system.