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IDENTITY ACCESS MANAGEMENT SYSTEM AND METHOD

Abstract

Authorization for a user may be dynamically tailored per application or per application function, rather than globally managed by an administrator. For example, in some embodiments, an identity access management system may generate a suitable authorization token (or authorization token information) to enable a user to login to an application or perform a particular function. The authorization token may be dynamically generated and tailored based on filtering various identity information otherwise available from an identity system, access boundaries of applicable application functions, or other factors.

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Background/Summary

CROSS-REFERENCE TO RELATED APPLICATIONS [0001] This application claims the benefit of U.S. Provisional Application No. 63/241,423 filed on Sep. 7, 2021, entitled “Identity Access Management System and Method,” which is incorporated herein by reference in its entirety.

BACKGROUND

[0002] Aspects of one or more embodiments of the present disclosure relate to identity and access management systems, and more particularly, to systems and methods of dynamic authorization management.

[0003] Identity and access management (IAM) systems enable organizations to control user access to critical information within the organizations. For example, IAM systems typically require the integration of various disparate systems to enable a single seamless login capability focused on identity, authentication, and authorization, which may each use a complex set of requirements including, for example, accurate contact data, business relationships, multi-factor authentication, least privilege access authorities, device identity, single sign-on token management, and/or the like.

[0004] While authentication (or in other words, determining whether a user is who he/she claims to be) may be well implemented, authorization (or in other words, defining what the user can do within the system once authenticated) may be less dynamic. For example, because lack of authorization may hinder a user's job, more authorization than needed may typically be provided. Moreover, because IAM systems may be focused on minimizing or reducing integration, process-heavy management of people and authorization may be required. Thus, an organization may be faced with choosing between complex authorization management that may be less dynamic and prone to errors, or avoiding the use of least privilege access, which may increase risks to the organization.

[0005] The above information disclosed in this Background section is for enhancement of understanding of the background of the present disclosure, and therefore, it may contain information that does not constitute prior art.

SUMMARY

[0006] In examples, aspects of the present disclosure include a method comprising: receiving an identity token for a user; receiving user attributes associated with the identity token; filtering the user attributes according to an application profile of an application to identify a user attribute set, wherein the user attribute set is a subset of the user attributes; generating an application specific user profile including the user attribute set; identifying an authorization policy associated with the application; determining whether the application specific user profile is sufficient to satisfy the authorization policy; generating, when the application specific user profile is sufficient to satisfy the authorization policy, an authorization token; and providing the authorization token.

[0007] In additional examples, aspects of the present disclosure include a system, comprising: at least one processor, memory, operatively connected to the at least one processor and storing instructions that, when executed by the at least one processor, cause the system to perform a method. In examples, the method comprises: receiving an identity token for a user; receiving user attributes associated with the identity token; filtering the user attributes according to an application profile of an application to identify a user attribute set, wherein the user attribute set is a subset of the user attributes; generating an application specific user profile including the user attribute set; identifying an authorization policy associated with the application; determining whether the application specific user profile is sufficient to satisfy the authorization policy; generating, when

the application specific user profile is sufficient to satisfy the authorization policy, an authorization token; and providing the authorization token.

[0008] In additional examples, aspects of the present disclosure include a system comprising: a master data management store configured to store user attributes of a plurality of users; an authentication service configured to receive an identity token corresponding to a login to an application for a user of the plurality of users, and to query the master data management store according to the identity token to identify a user attribute set relevant to the application; and an authorization service configured to determine permissions and access levels of the user for the application according to one or more user attributes in the user attribute set of the user. In examples, the authorization service comprises a logic policy engine configured to: generate an authorization policy according to one or more application functions and application requirements of the application; associate one or more user attribute types to the authorization policy; and generate an authorization token according to the authorization policy, the authorization token being configured to enable the one or more application functions of the application for the user.

[0009] This summary is provided to introduce a selection of concepts in a simplified form that are further described below in the Detailed Description. This summary is not intended to identify key features or essential features of the claimed subject matter, nor is it intended to be used to limit the scope of the claimed subject matter.

Description

BRIEF DESCRIPTION OF THE DRAWINGS

[0010] The above and other aspects and features of the present disclosure will be more clearly understood from the following detailed description of the illustrative, non-limiting example embodiments with reference to the accompanying drawings.

[0011] FIG. 1 illustrates an environment of an identity and access management system according to one or more embodiments of the present disclosure.

[0012] FIG. 2 illustrates an identity and access management system according to one or more embodiments of the present disclosure.

[0013] FIG. 3 illustrates policy engines of an authorization service according to one or more embodiments of the present disclosure.

[0014] FIG. 4 is a flowchart of a method of generating authorization policies according to one or more embodiments of the present disclosure.

[0015] FIG. 5 is a flowchart of a method of generating an application specific user profile according to one or more embodiments of the present disclosure.

[0016] FIG. 6 is a flowchart of a method of generating an authorization token according to one or more embodiments of the present disclosure.

DETAILED DESCRIPTION

[0017] Hereinafter, embodiments will be described in more detail with reference to the accompanying drawings, in which like reference numbers refer to like elements throughout. The present disclosure, however, may be embodied in various different forms, and should not be construed as being limited to only the illustrated embodiments herein. Rather, these embodiments are provided as examples so that this disclosure will be thorough and complete, and will fully convey the aspects and features of the present disclosure to those skilled in the art. Accordingly, processes, elements, and techniques that are not necessary to those having ordinary skill in the art for a complete understanding of the aspects and features of the present disclosure may not be described. Unless otherwise noted, like reference numerals denote like elements throughout the attached drawings and the written description, and thus, redundant description thereof may not be repeated.

[0018] Generally, authorization may pose various complexities in an IAM system, as a multitude of applications and systems may exist in a modern organization, each with its own permissions and access levels. Thus, simple duplication of user rights or general groupings of user rights have become the norm, such that each user's correct access rights to each of the applications may be rarely managed well. However, when providing authorization, the smallest amount of privilege required to do a job may be desired for security purposes, so this lack of individual access rights management may increase the security risks to the organization. In addition, the lack of individual access rights management may not provide the flexibility desired for the applications and systems to adapt more granularly to business roles, which may result in localized and distributed authorization among them, and/or the inability to properly secure or scale authentication according to the level of access needed or desired. Moreover, with the shift to massively distributed workforces, the popularity of zero trust frameworks may add further complexities in determining if and how much authorization should be granted, for example, such as the device being used or the location of the requested access. This may exponentially increase the complexities of authorization policy management for effectively securing and managing an infrastructure.

[0019] According to one or more embodiments of the present disclosure, authorization for a user may be dynamically tailored per application, rather than globally managed by an administrator (e.g., such as an information technology (IT) professional of the organization) using group type authorization schemes that are mapped to local business roles individually managed by the applications. For example, in some embodiments, the IAM system may generate a suitable authorization token (or authorization token information) to enable a user to login to an application with suitable permissions and access levels. The authorization token may be dynamically generated based on various user attributes, access boundaries of various application functions, and/or the like, which may be centrally managed by the IAM system.

[0020] In some embodiments, the access boundaries of the various application functions may be defined by the applications based on business roles, business goals, business policies, and/or other rules and requirements provided by the applications to enable various application functions when certain user attributes are present. Accordingly, the IAM system may provide a suitable interface (e.g., an Application Programming Interface (API)) for the applications to define the inputs expected in the authorization token to enable certain application functions, which may be tied to various user attributes and contact information, such that the authorization token may be properly formatted for the application to understand and enable the proper permissions and access levels for the user. Thus, in some embodiments, the resulting authorization token may have a relatively smaller payload by reducing the amount of unnecessary information for the application to process.

[0021] In some embodiments, the user attributes and various other contact information used to generate the authorization tokens may be stored in a centralized data store (e.g., a contacts master data management (MDM) service) managed by the IAM system that is accessible by the applications on demand. Accordingly, instead of each of the applications managing its own user attributes and contact information, which may not be shared with other applications, the centralized data store may be a source of ground truth for all the user attributes and contact information used by each of the applications subscribed to the centralized data store to drive the authorizations for the applications. By using the centralized data store as a source of ground truth for holistic user data (e.g., user attributes and contact information), the operational reliability of modern data environments may be leveraged, while creating flexibility in the source of truth for the user data.

[0022] In some embodiments, the user attributes and contact information may be stored in a general data format to be used by multiple different applications, rather than being locked into a specific set of fields or attributes, such that it may be replaced over time without changing front-end components of the authentication and authorization services. For example, in some embodiments, no specific data structures may be defined, which may allow for complex relationships to be mapped in the centralized data store that may be optionally used to make downstream

authentication and authorization decisions. Thus, instead of a single level of hierarchy of the user data (e.g., the user attributes and contact information), complex parent/child relationships, groupings, and/or references to expandable sub-groups may be implemented to improve or maximize flexibility. Moreover, in some embodiments, centralizing the user data may allow for seamless integration to future systems with lightweight code to standard software data mechanisms, for example, such as J SON on a pub/sub bus, J SON returned from REST APIs, SQL, and/or the like.

[0023] In some embodiments, authentication may be scaled as needed or desired in order to dynamically provide suitable authorizations to a user. For example, in some embodiments, the IAM system may couple a username/password authentication mechanism with more complex multi-factor authentication (MFA) mechanisms, for example, such as client-based push notifications, hard or soft token one time passwords (TOTP), smart cards, biometrics, or any other suitable authentication mechanism. Authentication may then be used downstream to set authorization policies and access levels, based on the authentication mechanism used, and redundancy may be created to add flexibility. For example, if a user is authenticated without an appropriate authentication mechanism for a particular application or for enabling a particular application function within the application, the IAM system may require the user to provide the appropriate authentication mechanism before being authorized with suitable permissions or access levels to use the particular application.

[0024] In some embodiments, the permissions or access levels of a user for a particular application may be dynamically modified by the IAM system as needed or desired (e.g., per access request, upon the occurrence of an event, and/or the like). For example, in some embodiments, the permissions or access levels granted to a user for a particular application may be time-limited according to one or more of the user attributes and/or the occurrence of an event. As a non-limiting example, a user may be tagged with an attribute (e.g., a role attribute) indicating that the user is a product deployment engineer, and thus, may need super user permissions for a particular application during a production deployment event, but not as much permissions at other times. In this example, the IAM system may be communicably connected to a global change request system to identify change requests corresponding to production deployment times that may affect the particular application, and may modify the user's access levels for the particular application for a suitable duration at the production deployment times. As another example, the access levels granted to a user for a particular application may be dynamically modified based on a security event, for example, such as when the organization is under a current threat or attack. In this case, the IAM system may limit access rights to applications and systems for all or some of the users in order to reduce risks to the organization until the threat or attack has dissipated.

[0025] In some embodiments, the IAM system may include an artificial intelligence (AI) policy engine that uses a supervised machine learning model to determine and dynamically adjust the user's permissions and access levels as appropriate. For example, the number of attributes that define the user, the applications accessed by the user, the device that the user is using, and where the user is located may be some of the factors used to train models that determine whether authorization should be permitted or not. The recommendations and actions provided by the AI policy engine may then be verified by a human policy engine (e.g., a human verification policy engine), insuring that such recommendations and actions are appropriate and correct, while enabling the AI policy engine to continuously reinforce and train itself based on a constantly verified training set.

[0026] Through this combination of quick-AI decision making with human supervision, the authentication mechanism used, and the source of ground truth for the user attributes and contact information, full complexity of rich security privilege may be brought forward for an application, without the sizable overhead to pre-approval for access. Accordingly, in some embodiments, access to an application may be permitted more quickly, while using human oversight on defined intervals

with less interruption.

[0027] FIG. 1 illustrates an environment of an identity and access management system according to one or more embodiments of the present disclosure.

[0028] Referring to FIG. 1, in some embodiments, the environment **100** may include an enterprise environment **100** of an organization (e.g., a business). The enterprise environment **100** may include an identity and access management (IAM) system **102** to provide dynamic role-based access control (dynamic RBAC) to one or more applications App 1 to App N (where N is a natural number) for a plurality of users of user devices **104a** and **104b** (hereinafter, collectively referred to as users **104** or user devices **104**, or individually referred to as a user **104** or a user device **104**). For example, the IAM system **102** may identify, authenticate, and authorize each of the users **104** over a network **106** to login to the one or more applications App 1 to App N with appropriate permissions and access levels based on various user attributes and contact information of the users, their roles within the organization, access boundaries of various application functions, event information from other enterprise systems and subsystems, and the like, in order to perform various job related functions. Accordingly, each of the users **104** may be granted access to different ones of the applications App 1 to App N, or may be granted different access or permission levels to the applications App 1 to App N. For example, one user may be granted read and modify rights to certain files based on his/her particular roles and attributes, while another user may be granted no access rights or only read rights to those same files based on his/her particular roles and attributes.

[0029] In brief overview, when a user **104** logs in to a particular application (e.g., App 1) managed by an application provider **122** via a user interface UI or a user experience UX using a suitable authentication mechanism (e.g., a username and password, multi-factor authentication mechanism, hard or soft token time-based one time password (TOTP), smart card, biometrics, and/or the like), the application provider **122** may communicate with one or more identity provider(s) **124** to authenticate the user **104**. The identity provider(s) **124** may generate a suitable identity token based on the authentication mechanism used, and may provide the identity token to the IAM system **102**. The IAM system **102** may use the identity token to identify application specific user attributes of the user that are expected by the particular application in order to provide the suitable permissions and access levels for the user. The IAM system **102** may generate and provide an authorization token (or authorization token information) to the identity provider(s) **124** according to the application specific user attributes, and the identity provider(s) **124** may generate and provide a login token to complete the login of the user. The login token may include at least the authorization token (or the authorization token information) to enable the application to provide the suitable permissions and access levels to the user. In some embodiments, the login token may include information combined from the identity token and the authorization token.

[0030] The network **106** may be structured to enable the exchange of data, values, instructions, messages, and/or the like among the IAM system **102** and the user devices **104**. In various embodiments, the network **106** may include any suitable wired or wireless network (e.g., a Local Area Network (LAN), a Wide Area Network (WAN), cellular communications network, and/or the like). For example, the network **106** may include Frequency Division Multiple Access (FDMA), Time Division Multiple Access (TDMA), Code Division Multiple Access (CDMA) (e.g., Evolution-Data Optimized (EVDO)), Universal Mobile Telecommunications Systems (UMTS) (e.g., Time Division Synchronous CDMA (TD-SCDMA or TDS)), Wideband Code Division Multiple Access (WCDMA), Long Term Evolution (LTE), evolved Multimedia Broadcast Multicast Services (eMBMS), High-Speed Downlink Packet Access (HSDPA), Universal Terrestrial Radio Access (UTRA), Global System for Mobile Communications (GSM), Code Division Multiple Access 1× Radio Transmission Technology (1×), General Packet Radio Service (GPRS), Personal Communications Service (PCS), 802.11X, Bluetooth, Wi-Fi, any suitable wired network, combinations thereof, and/or the like.

[0031] While FIG. 1 shows only a part of the enterprise environment **100** including the IAM

system **102**, the identity provider(s) **124**, and the application provider(s) **122**, the present disclosure is not limited thereto. For example, as would be understood by those skilled in the art, the enterprise environment **100** may include various other enterprise systems and subsystems, for example, such as human resource (HR) management systems, global change request management systems, enterprise resource planning (ERP) systems, various security systems, and/or the like. These systems and subsystems may be directly connected to the IAM system **102** (e.g., via local wired or wireless communications) or via the network **106** (e.g., a WAN, the Internet, a cellular network, and/or the like). Accordingly, in some embodiments, the IAM system **102** may receive and analyze various information (e.g., event information) from these enterprise systems and subsystems to determine if and how much authorization may be granted at any given time.

[0032] FIG. 2 illustrates an identity and access management system according to one or more embodiments of the present disclosure.

[0033] Referring to FIG. 2, the IAM system **102** may be communicably connected to the application providers **122** and the identity providers **124**. For example, in some embodiments, the IAM system **102** may include an application interface (e.g., AP Is) **212** for communicating with the application providers **122**, and a secured interface **214** for communicating with the identity providers **124**. While FIG. 2 shows each of the application interface **212** and the secured interface **214** as separate interfaces, the present disclosure is not limited thereto, and in other embodiments the application interface **212** and the secured interface **214** may be a part of the same interface.

[0034] The interfaces **212** and **214** may be or include wired or wireless communications interfaces (e.g., jacks, antennas, transmitters, receivers, transceivers, wire terminals, and/or the like) for conducting data communications with the IAM system **102**. In various embodiments, communications via interfaces **212** and **214** can be direct (e.g., local wired or wireless communications) or via the network **106** (e.g., a WAN, the Internet, a cellular network, and/or the like). For example, interfaces **212** and **214** may include a Wi-Fi transceiver for communicating via a wireless communications network. In another example, interfaces **212** and **214** may include an Ethernet card and port for sending and receiving data via an Ethernet-based communications link or network. In another example, one or more of interfaces **212** and **214** may include cellular or mobile phone communications transceivers. In various embodiments, the interfaces **212** and **214** may support various protocols (e.g., TCP/IP, User Datagram Protocol UDP, Hypertext Transfer Protocol HTTP, Internet Message Access Protocol IMAP, Simple Mail Transfer Protocol SMTP, and/or the like) and/or data communication interfaces (e.g., APIs, Web Services, and/or the like) for facilitating data communications with the application providers **122** and the identity providers **124**.

[0035] The application providers **122** may manage the applications App 1 to App N, and may define various application functions and their access boundaries for each of the applications App 1 to App N. For example, the application providers **122** may communicate with the IAM system **102** to define the application functions and their access boundaries based on, for example, business roles, business policies, mappings, functions, and/or the like. The application providers **122** may provide application requirements (e.g., formatting and input requirements) to the IAM system **102** in order to generate a suitable authorization token (or authorization token information) that may be understood by an application to provide a suitable level of access to a user. The application requirements may correspond to the user attributes and formatting requirements expected by the application in order to enable certain ones of the application functions. For example, in some embodiments, the IAM system **102** may expose various AP Is (e.g., via the application interface **212**) to the application providers **122** to enable the applications providers **122** to define the application functions, and the application requirements (e.g., the formatting and expected input requirements) for the authorization tokens to be usable by the applications to determine the permissions and access levels of a user.

[0036] The identity providers **124** may provide identity and/or authentication services for the applications App 1 to App N to authenticate the users. For example, when a user logs in to an

application (e.g., via the UI or UX of the application) using a user device **104**, the user may provide login information (e.g., an authentication mechanism such as a username and password, multi-factor authentication mechanism, hard or soft TOTP, smart card, biometrics, and/or the like) at the UI or UX (e.g., a login page, access device, and/or the like). The login information may be provided to the identity providers **122** to identify and authenticate the user. For example, in response to the login information, the identity providers **122** may generate a suitable identity token according to the authentication mechanism provided by the user to identify and authenticate the user, and may provide the identity token to the IAM system **102** to determine the authorizations of the user within the application. For example, the identity token may include identity information (e.g., username or other authentication mechanism used to authenticate the user) and group information (e.g., active directory (AD) group information) associated with the user. In some embodiments, the identity token may also identify the application to which the user is requesting login. Some non-limiting examples of the identity providers **122** may include, for example, Azure (e.g., Azure B2C, Azure AD, and/or the like), Okta, Google, Facebook, and/or the like.

[0037] The IAM system **102** may generate a suitable authorization token (or authorization token information) for the user to login to and access an application based on the app functions and app requirements defined for the application by a corresponding application provider **122**, various user attributes particular to the user and used by the application to determine the permissions and access levels of the user, and the authentication mechanism used to authenticate the user. For example, in some embodiments, the IAM system **102** may generate corresponding authorization policies according to the app functions and app requirements defined by the application providers **122**, and when the user logs in to a particular application, the corresponding authorization policies for the particular application may be driven by the user attributes of the user identified using the identity token, such that when certain user attributes are present, the corresponding authorization policies may be executed to generate a suitable authorization token (or authorization token information) for the particular application to provide a level of access to the particular user according to the information contained in the authorization token.

[0038] In some embodiments, the identity token may be used to identify whether the authentication mechanism used to authenticate the user is sufficient to grant the authorizations of a particular authorization policy. For example, when a user is switching through applications using SSO, a subsequent application may have different authentication requirements from those of the previous application, such that the IAM system **102** may require the user to authenticate again using a different authentication mechanism (e.g., a multi-factor authentication mechanism) before being granted suitable permissions and access levels to use the subsequent application. Accordingly, if certain attributes are present and the authentication mechanism used to authenticate the user is appropriate, the corresponding authorization policies may be executed to generate the authorization token (or the authorization token information), which may then be used by the identity provider **124** to generate a login token to complete login for the user to the corresponding application. The corresponding application may process the login token to provide suitable permissions or access levels to the user based on the information contained in the authorization token (or the authorization token information) in the login token.

[0039] In more detail, the IAM system **102** may include a processing circuit **216** including one or more processors **218** and memory (e.g., one or more memory or other storage devices) **220**. Although illustrated as a single processing circuit **216** in FIG. 2, the processing circuit may be distributed and implemented on multiple computing devices and storage devices. The processing circuit **216** may be communicably connected to the application interface **212** and the secured interface **214**, such that the processing circuit **216** and the various components thereof can send and receive data via the interfaces **212** and **214**. The processor **218** may be implemented with one or more general-purpose processors, an ASIC, one or more FPGAs, a DSP, a group of processing components that are distributed over various geographic locations or housed in a single location or

device, or other suitable electronic processing components.

[0040] The memory (e.g., memory device, memory unit, one or more memory devices, storage device, or the like) **220** may be implemented with RAM, NVRAM, ROM, Flash Memory, hard disk storage, cloud storage, and/or other suitable electronic storage devices. The memory **220** stores data and/or computer code for facilitating at least some of the various processes described herein. The memory **220** includes tangible, non-transitory, volatile or non-volatile memory. The memory **220** may include database components, object code components, script components, and/or any other type of information structure for supporting the various activities and information structures described in the present application. According to an embodiment, the memory **220** is communicably connected to processor **218** via the processing circuit **216**, and includes computer code for executing (e.g., by processing circuit **216** and/or the processor **218**) one or more processes described herein. For example, the memory **220** stores instructions or programming logic that, when executed by the processor **218**, controls the operations of the IAM system **102**. In some embodiments, the processor **218** and the memory **220** may form or be part of various processing circuits in the IAM system **102**.

[0041] In some embodiments, the memory **220** includes a contacts master data management (MDM) service **222**, an authentication service **224**, and an authorization service **226**. Services **222** to **226** may be configured to receive inputs from the application providers **122**, the identity providers **124**, and other data sources (e.g., other enterprise systems and subsystems), determine actions for the IAM system **102** based on the inputs, generate control signals based on the actions, and provide the generated control signals to the interfaces **212** and **214** for communicating with the application providers **122** and the identity providers **124**, respectively. While FIG. 2 shows that each of the contacts MDM service **222**, the authentication service **224**, and the authorization service **226** are part of the same processing circuit **216**, the present disclosure is not limited thereto. For example, each of the services **222** to **226** may be implemented on one or more internal processing circuits with respect to the IAM system **102** or may be implemented on one or more external processing circuits as part of a cloud-based computing system.

[0042] In some embodiments, the contacts MDM service **222** may include a centralized data store for storing the user attributes and other contact information of each of the users **104** that are used to generate the authorization tokens for accessing each of the applications App 1 to App N (e.g., see FIG. 1). For example, the user attributes may include core attributes (e.g., the name (e.g., first, middle, and last), date of birth (DOB), address, email, and/or the like), role attributes (e.g., department, title, and/or the like), scope attributes (e.g., functions, responsibilities, and/or the like), association attributes (governmental, private, and/or the like), hierarchy attributes (e.g., organizational hierarchy, supervisor, and/or the like), and/or other attributes and tags that define the various attributes and other contact information of the users that are used by various different applications App 1 to App N, such that the contacts MDM service **222** stores all of the user attributes and contact information required by the applications App 1 to App N to provide the appropriate permissions and access levels to the user. These attributes may be distinctive or may partially overlap with one another depending on the attribute types used by the different applications App 1 to App N, and different applications App 1 to App N may use different ones and/or combinations of the attribute types. For example, one application may require certain role and association attributes in an authorization token, while another application may require certain scope and hierarchy attributes in an authorization token, and there may be some overlap between them depending on the types of attributes used by the various applications to provide the appropriate authorizations. Accordingly, the contacts MDM service **222** serves as a centralized data store for all of the user attributes and contact information used by the various different applications App 1 to App N in order to provide the suitable permissions and access levels to various different users **104** based on their particular attributes stored in the contacts MDM service **222**.

[0043] The contacts MDM service **222** may communicate and/or be synchronized with the user

attributes and other contact information stored by the identity providers **124** and other enterprise systems or subsystems (e.g., HR management system), such that all of the user attributes and other contact information used by each of the applications App 1 to App N may be stored therein. In some embodiments, the authentication service **224** and/or the authorization service **226** may query the user attributes and contact information from the contacts MDM service **222** as needed or desired in order to authenticate and/or authorize the users to login to the applications App 1 to App N with the appropriate permissions and access levels. For example, the authentication service **224** may query the contacts MDM service **222** using information contained in the identity token provided by an identity provider **124** to generate an application specific user profile. The application specific user profile may be specific to the particular application to which the user is requesting login, such that it contains only the user attributes of the user from among all of the user attributes stored by the contacts MDM service **222** that are used by the particular application to grant suitable permissions and access levels to the user.

[0044] In some embodiments, the contacts MDM service **222** may be accessible by the applications App 1 to App N to provide desired contact information to the applications App 1 to App N on demand. For example, in some embodiments, the contacts MDM service **222** may be implemented based on a publish and subscribe model such that the applications that are subscribed thereto may request the user attributes and contact information for the users **104**, and the contacts MDM service **222** may publish responses to the subscribed applications. Accordingly, instead of each of the applications App 1 to App N managing its own contact information, which may not be shared, the contacts MDM service **222** may be a source of ground truth for all the user attributes and other contact information that are used to drive the authorizations for each of the various applications App 1 to App N.

[0045] The authentication service **224** may communicate with the identity providers **124** to identify and authenticate the login information of the users **104**. For example, the authentication service **224** may communicate with the identity providers **124** to provide single sign-on (SSO) services **232**, multi-factor authentication services **234**, and/or the like. The identity providers **124** may identify and authenticate the user according to an authentication mechanism used, and may generate and provide an identity token to the authentication service **224**. The identity token may include, for example, identity information of the user, active directory (AD) group information of the user, and/or the like.

[0046] In some embodiments, the authentication service **224** may parse the identity information for the user from the identity token, and may query the contacts MDM service **222** based on the identity information to retrieve the user attributes of the user. In some embodiments, the authentication service **224** may identify an application corresponding to the user login, and may filter the user attributes according to an application profile for the application. For example, as discussed in more detail below, in some embodiments, when the authorization service **226** generates the authorization policies for an application based on the app functions **244** and the app requirements **245** of the application, the authorization service **226** may generate an application profile for the application corresponding to all of the various sets and combinations of user attribute types used to enable the various application functions of the application. Thus, when a user logs in to the application, the authentication service **224** may use the application profile for the application to filter the user attributes of the user stored in the contacts MDM service **222** according to the user attribute types used by the application to generate an application specific user profile (e.g., an app user profile) to include only those user attributes (e.g., user attribute set) of the user that are relevant to the application in determining the permissions or access levels that should be granted to the user. The authentication service **224** may provide the app user profile to the authorization service **226** to select and execute one or more corresponding authorization policies to generate a suitable authorization token according to the user attribute set in the app user profile.

[0047] In some embodiments, the authentication service **224** may provide federation services **236**

for the identity providers **124**, for example, when supporting SSO and the like. In some embodiments, the authentication service **224** may determine the authentication mechanism used to authenticate the user from the identity token.

[0048] In some embodiments, the authentication service **224** may communicate with the authorization service **226** to determine whether the authentication mechanism used is appropriate for the level of access that may be granted to the user by the authorization service **226**. For example, if an authorization policy used to generate an authorization token indicates that a different authentication mechanism is required in order to grant the corresponding permissions and access levels, the authorization service **226** may communicate with the authentication service **224** to request that the user be authenticated again using the different authentication mechanism before granting the authorization (e.g., before generating or providing the authorization token). In this example, the authentication service **224** may communicate with the identity providers **124** to request the user to provide the different authentication mechanism in order to generate and provide a new identity token according to a different authentication mechanism that is appropriate for the authorization granted by the authorization service **226**, and the new identity token may be used to generate the authorization token for authorizing the user.

[0049] For a non-limiting example, in the case of SSO, when a user switches from a public application that accepts an SSO identity token to another application that requires a multi-factor authentication identity token, the authorization service **226** in executing an authorization policy may communicate with the authentication service **224** to request the multi-factor authentication identity token in order to generate the authorization token. The authentication service **224** may communicate with the identity providers **124** to authenticate the user based on a multi-factor authentication mechanism, and the identity providers **124** may generate and provide a new identity token corresponding to the multi-factor authentication mechanism used to authenticate the user.

[0050] The authorization service **226** may generate the authorization policies according to the app functions **244** and the app requirements **245** provided by the application providers **122**, and may execute suitable ones of the authorization policies to generate the authorization tokens according to the user attribute set of the user in the app user profile. For example, in some embodiments, the authorization service **226** may include a plurality of policy engines **242** that may define the authorization policies of each of the applications App 1 to App N to generate a suitable authorization token for the user to access a particular application with suitable permissions and access levels. The authorization policies may be generated based on the app functions **244** and the app requirements **245** defined by the application providers **122**, and the authorization policies may be executed to generate the authorization token based on the particular user attributes and contact information of the user (e.g., the user attribute set) contained in the app user profile for the user and the authentication mechanism used to authenticate the user.

[0051] For example, in some embodiments, the app functions **244** may correspond to different functions of an application that may be provided based on the permissions and access levels of a user, and the app requirements **245** may define the expected inputs (e.g., the user attributes) and formatting requirements of the authorization token in order to enable the app functions **244**. Thus, the app functions **244** may define the access boundaries of the application, and the app requirements **245** may define the particular business roles, business goals, business policies, mappings, and/or the like that are used by an application to provide the permissions and access levels necessary to access a particular app function **244** of the application.

[0052] The policy engines **242** may generate various authorization policies according to the app functions **244** and the app requirements **245** defined by the application providers **122**, and may generate a corresponding application profile for each of the applications App 1 to App N to associate (e.g., to tie or to map) each of the authorization policies to various expected user attributes that, when present, triggers the execution of a corresponding authorization policy to generate the authorization token. Accordingly, when a user requests login to a particular

application, the authentication service **224** may use the application profile of the particular application to filter the user attributes retrieved from the contacts MDM service **222** to generate the app user profile for the user, and the authorization service **226** may use the app user profile to determine which of the authorization policies to execute in order to generate an appropriate authorization token for the particular application.

[0053] As a non-limiting example, an app function **244** may provide that “people in the billing department should be able to read and modify account information to adjust resources.” In this example, a corresponding app requirement **245** may define the user attributes needed by the application to determine that a user is in the billing department in order to enable the app function **244** of reading and modifying account information for the user. The policy engines **242** may generate an authorization policy according to the app function **244** and the corresponding app requirements **245** that, when executed, generates an authorization token to enable such app function **244**. The policy engines **242** may associate (e.g., may tie or map) the authorization policy to certain user attributes (e.g., title, department, and/or the like) in a corresponding application profile, which may be used by the authentication service **224** to retrieve the certain user attributes from the contacts MDM **22** that identify whether the user is in the billing department (e.g., a functional role) as mapped to application roles (e.g., business roles) defined by the app function **244**, such that when a user logging into the application has the correct user attributes, the authorization policy may be executed to generate the authorization token indicating that the user is in the billing department, and thus, is authorized to read and modify account information to adjust resources.

[0054] In some embodiments, in order to support legacy systems that use general groupings of user rights to provide access, the policy engines **242** may also generate authorization tokens based on groupings in an activity directory (AD) group **246** that are mapped to local business roles individually managed by the applications. For example, because some of the applications App 1 to App N may already be configured to provide access based on local mappings of business roles to various groups in the AD group **246**, the policy engines **242** may generate authorization policies that utilize the groups in the AD group **246** to generate the authorization tokens. The groups in the AD group **246** may be distinguishable from the user attributes and contact information in the contacts MDM **222**, in that they may refer to a group of people (e.g., billing department) rather than individual attributes of a user (e.g., a billing coordinator). In this case, there may be a transitional period in which operational teams may evaluate the AD groups, and may translate the AD groups to suitable sets of user attributes used by the applications to determine the authorizations of the users. In the case of conflicts (e.g., overlapping user attribute sets and AD groups), the application providers **122** may define how the IAM system **102** should handle the conflicts. However, the present disclosure is not limited thereto, and in other embodiments, the AD group **246** may be omitted.

[0055] Accordingly, in various embodiments, the policy engines **242** may generate the authorization policies based on the app functions **244** and/or the AD groups **246**, which may be selectively executed according to the particular user attributes of the user and the authentication mechanism used to authenticate the user in order to generate a suitable authorization token that may be used by an application to provide the appropriate permissions and access levels to the user. The policy engines **242** will be described in more detail hereinafter with reference to FIG. 3.

[0056] FIG. 3 illustrates policy engines of an authorization service, such as the authorization service **226**, according to one or more embodiments of the present disclosure.

[0057] Referring to FIG. 3, the policies engines **242** may include a logic policy engine **302**, a human policy engine (e.g., a human verification policy engine) **304**, and an AI policy engine **306** to determine the permissions and access levels that may be granted to a user based on the particular user attributes of the user. The logic policy engine **302** may generate authorization policies according to the app functions **244** and the app requirements **245** defined by the application providers **122**, and the human policy engine **304** (e.g., via a system administrator **310**) may define

the AD groups **246** such that authorization policies may be generated according to the AD groups **246**. The human policy engine **304** may override the authorizations granted to a user (e.g., by the logic policy engine **302**), and may adjust the permissions and access levels of the user as appropriate. The AI policy engine **306** may be trained over time to appropriately select and/or adjust the authorization policies using supervised machine learning models that may be verified and reinforced by the human policy engine **304**.

[0058] In some embodiments, the authorization policies may be tiered (e.g., Tier 1 to Tier M) in various suitable authorization tiers **308** according to a level of access that may be granted to a user, such that the lower the tier, the more authorization rights are granted to the user. For example, a top tier Tier 1 may include the least restrictive authorization policies to generate an authorization token that provides birth-rights (e.g., minimal authorization rights or global authorization rights) for a user across various applications, and a lowest tier Tier M (where M is a natural number) may include the most restrictive authorization policies to generate an application specific authorization token that provides maximum authorization rights for a user on a per-application or per-service basis.

[0059] In some embodiments, each of the tiers (e.g., Tier 1 to Tier M) may be associated with (e.g., tied to) one or more user attributes, such that if a user has certain user attributes, an appropriate tier may be selected so that the authorization policies thereof may be executed to generate the authorization token. For example, the logic policy engine **302** may generate a corresponding application profile for each of the tiers defining the user attributes needed to execute the authorization policies of the tiers, and the application profile may be used by the authentication service **224** to filter the user attributes from the contacts MDM **222** in response to a user login request as discussed above. The user attributes that are associated with each of the tiers may depend on the app function **244** or AD group **246** used to generate the authorization policies of a corresponding tier. For example, in some embodiments, the logic policy engine **302** may analyze the app functions **244** and the app requirements **245** to determine the user attributes needed to associate (e.g., to tie) a user to an application role (e.g., a business role) defined by a corresponding app function **244**. As another example, in some embodiments, the human policy engine **304** (e.g., via the system administrator **310**) may define the groups in the AD group **246**, such that the human policy engine **304** may translate the groups in the AD group to various user attribute sets during a transitional period that the application can associate with a corresponding app function **244**. In some embodiments, the AI policy engine **306** may assist with the migration of the groups in the AD groups to various user attribute sets, which may be verified by the human policy engine **304**.

[0060] In some embodiments, the authorization policies in the authorization tiers **308** may define the authentication requirements needed to authorize a user. For example, while executing the authorization policies of a particular tier based on the user attribute set of the app user profile, the authorization policies may indicate that a different authentication mechanism is needed to properly authenticate the user for a corresponding application function. In this case, the logic policy engine **302** may request the different authentication mechanism for the user from the authentication service **224** in order to authorize the user for the corresponding application. In some embodiments, if the user cannot be authenticated via the different authentication mechanism, the authorization may be denied, or the authorization policies of a different lesser restrictive authorization tier may be selected and executed based on the previous authentication mechanism provided.

[0061] Accordingly, in some embodiments, when a user **104** logs into an application via an app UI/UX, the identity provider **124** may generate a suitable identity token according to the authentication mechanism used, and may provide the identity token to the authentication service **224**. The identity token may include identity information corresponding to the authentication mechanism used, AD group information associated with the user, and/or the like. The authentication service **224** may use the identity information to retrieve the user attributes from the contacts MDM **222**, and may filter the user attributes into a user attribute set according to a

corresponding application profile of the application to generate the app user profile. The authorization service **242** (e.g., the logic policy engine **302**) may use the user attribute set in the app user profile to identify one or more authorization tiers **308** tied to one or more of the user attributes in the user attribute set, and may execute the authorization policies of the one or more authorization tiers **308**. The logic policy engine **302** may determine from the authorization policies of the one or more authorization tiers **308** whether the authentication mechanism used to authenticate the user is appropriate for the authorization policies. If the authentication mechanism is appropriate, the logic policy engine **302** may generate the authorization token according to the authorization policies, and the authorization token may be provided to the identity provider **124** to complete login of the user **104** to the application with suitable permissions and access levels defined by the authorization token. For example, the identity provider **124** may generate a login token including at least the authorization token (or the authorization token information) to complete the login of the user. In some embodiments, the login token may include information combined from the identity token and the authorization token. The permissions and access levels provided by the logic policy engine **302** may then be adjusted and/or overridden by the human policy engine **304** as needed or desired. [0062] The actions of the logic policy engine **302** and the human policy engine **304**, and the interactions between them, may be observed by the AI policy engine **306** to learn how to grant suitable permissions and access levels over time. For example, the permissions and access levels granted by the logic policy engine **302** and any adjustments thereto by the human policy engine **304** may be used as labeled datasets to train the AI policy engine **306** to make authorization recommendations in a training mode. In some embodiments, the AI policy engine **306** may monitor other enterprise subsystems **212**, user activities, type of user device used, location of the requested access, the user attributes used to select an authorization tier, and/or the like to make recommendations to modify authorization threshold levels and/or to recommend modifications to the permissions and access levels granted to a user as needed or desired. The recommendations of the AI policy engine **306** may then be verified by the human policy engine **304** as part of a cross validation process, and once the recommendations are appropriate and suitably accurate, the AI policy engine **306** may dynamically modify the authorizations granted to users as needed or desired in an assist mode.

[0063] For example, in some embodiments, the AI policy engine **306** may monitor events occurring in the enterprise environment **100**, and may modify the authorizations provided to the users **104** as needed or desired. For example, in some embodiments, the AI policy engine **306** may communicate with a security system of the enterprise subsystems **312** to modify authorization threshold levels depending on a threat level. In this case, the authorization threshold levels may be modified, for example, by limiting the authorization policies of some of the lower authorization tiers **308** from being executed, or by increasing the authentication requirements for at least some of the authorization tiers **308**. For example, the app functions **244**, the authorization policies generated by the logic policy engine **302**, the user attributes associated thereto, the level of authentication required by the authorization policies, and/or the like may be categorized by the AI policy engine **306** into various privileges, and those categorized as higher privileges may be prevented from being used until normal operations resume.

[0064] As another example, the AI policy engine **306** may communicate with a global change request system of the enterprise subsystems **312** to identify production deployment events during which time-limited authorizations may be granted to some users having appropriate user attributes. For example, in response to a production deployment event, the AI policy engine **306** may identify users having a production deployment tag attribute to grant enhanced permissions or access levels to the identified users for the affected applications for a duration of the production deployment event.

[0065] In some embodiments, the AI policy engine **306** may observe user actions to determine whether the user's permissions and access levels may be modified. For example, the AI policy

engine **306** may identify the applications accessed by the user, the device used, the location and/or network of the requested access, and/or the like to determine discrepancies in order to appropriately adjust the authorization thresholds of the user. For example, if the requested access is from a trusted location, the AI policy engine **306** may lower the authorization thresholds for the user. On the other hand, if the user is requesting access to a rarely used application, from an unknown device, an untrusted location, and/or the like, the AI policy engine **306** may increase the authorization thresholds for the user.

[0066] As a non-limiting example, the AI policy engine **306** may determine that a user who has similar privileges to other users, always logs in at similar times, has the same manager, the predecessor in the same role of the user had the same access, and/or the like may be permitted access to an application. In addition, if no security incidents have arisen from devices running the same software versions, from the same city, the same broadband networks, and have used a soft time-based TOTP to authenticate, then the AI policy engine **306** may grant elevated permissions or access levels to the user, despite the user not being connected to his/her usual network.

[0067] The human policy engine **304** may be used to verify the recommendations and actions of the AI policy engine **306**. For example, in some embodiments, groupings of similar attributes to permit authorization may be coupled with alerting and logging when a user is identified as higher risk. The system administrators, the user's manager, other users, the user him/herself, the application owner, and/or the like may all be identified to provide a safeguard against abuse. In addition, these same users may be used as a verification system for other users whose authorization is not granted. For example, a user may be prompted with a screen that states he/she was denied, but because the AI policy engine **306** may not be confident in its output, a quick button may be presented to ask multiple other users if they can authorize the attempted access. The human policy engine **304** may also permit the AI policy engine **306** to continuously reinforce and train itself based on a constantly verified training set. The AI policy engine **306** may be further trained through periodic audits of users whom it decided could have access, ensuring both that they should still be permitted and that the original decision was in fact correct. Accordingly, in some embodiments, access to an application may be permitted more quickly, while using human oversight on defined intervals with less interruption.

[0068] FIG. **4** is a flowchart of a method of generating authorization policies according to one or more embodiments of the present disclosure. For example, the method **400** may be performed by the authorization service **226** (e.g., the policy engines **242**) shown in FIGS. **2** and **3**. However, the present disclosure is not limited thereto, and the operations shown in the method **400** may be performed by any suitable one of the components and elements or any suitable combination of the components and elements of those of one or more example embodiments described above. Further, the present disclosure is not limited to the sequence or number of the operations of the method **400** shown in FIG. **4**, and can be altered into any desired sequence or number of operations as recognized by a person having ordinary skill in the art. For example, in some embodiments, the order may vary, or the method **400** may include fewer or additional operations.

[0069] Referring to FIG. **4**, the method **400** may start, and an application function of an application and application requirements to enable the application function may be received at block **405**. For example, the application providers **122** may communicate with the IAM system **102** via the application interface **212** (e.g., AP Is) to define the application functions and their access boundaries, as well as the application requirements (e.g., formatting and input requirements) of an authorization token to enable the application functions. For example, the application requirements may identify the expected user attributes for the application to enable the application functions, as well as the formatting requirements of the authorization token to include the expected user attributes in a format that may be used by the application to provide the suitable permissions and access levels to the user.

[0070] One or more authorization policies may be generated according to the application function

and the application requirements at block **410**. For example, in some embodiments, the authorization service **226** (e.g., the logic policy engine **302**) may generate one or more authorization policies to enable one or more application functions according to the application requirements of those application functions. In some embodiments, the authorization policies may further define an appropriate level of authentication in order to authorize the user for a corresponding application function.

[0071] An authorization tier may be determined according to an access level granted by the one or more authorization policies at block **415**. For example, in some embodiments, the authorization service **226** (e.g., the logic policy engine **302**) may order all of the authorization policies generated for a particular application in a plurality of tiers according to the level of access granted (e.g., the application functions enabled) by the authorization policies. Each tier may include one or more authorization policies for enabling one or more application functions of the application, and may be associated with one or more user attributes expected by the application in order to enable the one or more application functions.

[0072] An application profile associating one or more user attributes to the authorization tier may be generated at block **420**. For example, in some embodiments, the authorization policies for a particular application may be driven based on certain user attributes, that when present, allow the application to provide access to the corresponding application functions. Accordingly, the application profile for an application may be generated by the authorization service **226** to map the authorization tier to certain user attributes defined by the application requirements, and the application profile may be used (e.g., by the authentication service **224**) to filter all of the user attributes of the user stored in the contacts MDM **222** to include only the user attribute set relevant to the application in order to provide the suitable authorizations to the user.

[0073] The one or more authorization policies may be executed in response to one or more attributes or one or more combination of attributes in the user attribute set at block **425**, and the method **400** may end. For example, as discussed in more detail with reference to FIG. 5, in some embodiments, during a user login, the authentication service **224** may query the contacts MDM service **222** for the user's attributes according to the identity token received from the identity providers **124**, and may filter the user's attributes according to the application profile for a corresponding application to identify only those user attributes that are relevant to the corresponding application. The authentication service **224** may generate an application specific user profile including the user attribute set corresponding to only those user attributes that are relevant to the corresponding application, and may provide the application specific user profile to the authorization service **226** to identify one or more authorization tiers according to one or more user attributes in the user attribute set. The authorization service **226** may execute the authorization policies of the identified one or more authorization tiers to generate an authorization token including the relevant user attributes used by the corresponding application to provide the authorization.

[0074] FIG. 5 is a flowchart of a method of generating an application specific user profile for authorizing a user according to one or more embodiments of the present disclosure. For example, the method **500** may be performed by the authentication service **224** and/or the authorization service **226** (e.g., the policy engines **242**) shown in FIGS. 2 and 3. However, the present disclosure is not limited thereto, and the operations shown in the method **500** may be performed by any suitable one of the components and elements or any suitable combination of the components and elements of those of one or more example embodiments described above. Further, the present disclosure is not limited to the sequence or number of the operations of the method **500** shown in FIG. 5, and can be altered into any desired sequence or number of operations as recognized by a person having ordinary skill in the art. For example, in some embodiments, the order may vary, or the method **500** may include fewer or additional operations.

[0075] Referring to FIG. 5, the method **500** may start, and an identity token for a user login to an

application may be received at block **505**. For example, in some embodiments, the authentication service **224** may receive an identity token from an identity provider **124** corresponding to a user login at a UI/UX of a corresponding application. The identity token may include identity information (e.g., an authentication mechanism) of the user, group information (e.g., AD group information) that the user is associated with, and/or the like. In some embodiments, the identity token may further identify the application to which the user is requesting login.

[0076] User attributes associated with the identity token may be retrieved at block **510**. For example, in some embodiments, the authentication service **224** may query the contacts MDM service **222** according to the identity information contained in the identity token to identify all of the user attributes associated with the user. The user attributes may then be filtered according to an application profile of the application to identify a user attribute set at block **515**, and an application specific user profile including the user attribute set may be generated at block **520**. For example, the authentication service **224** may identify a corresponding application profile of the application (or may communicate with the authorization service **226** to provide the corresponding application profile), and may filter the user attributes retrieved from the contacts MDM service **222** to identify the user attribute set relevant to the application for providing the suitable permissions and access levels to the user. The authentication service **224** may generate the application specific user profile including the user attribute set, and may provide the application specific user profile to the authorization service **226** to generate a suitable authorization token.

[0077] Accordingly, in some embodiments, one or more authorization tiers may be identified according to one or more user attributes or one or more combinations of the user attributes in the application specific user profile at block **525** to generate the suitable authorization token, and the method **500** may end. For example, as discussed in more detail below with reference to FIG. **6**, in some embodiments, the authorization service **226** may identify one or more authorization tiers based on one or more user attributes or one or more combinations of user attributes in the user attribute set of the application specific user profile, and may execute the authorization policies of the authorization tiers to generate the suitable authorization token.

[0078] FIG. **6** is a flowchart of a method of generating an authorization token according to one or more embodiments of the present disclosure. For example, the method **600** may be performed by the authorization service **226** (e.g., the policy engines **242**) and/or the authentication service **224** shown in FIGS. **2** and **3**. However, the present disclosure is not limited thereto, and the operations shown in the method **600** may be performed by any suitable one of the components and elements or any suitable combination of the components and elements of those of one or more example embodiments described above. Further, the present disclosure is not limited to the sequence or number of the operations of the method **600** shown in FIG. **6**, and can be altered into any desired sequence or number of operations as recognized by a person having ordinary skill in the art. For example, in some embodiments, the order may vary, or the method **600** may include fewer or additional operations.

[0079] Referring to FIG. **6**, the method **600** may start, and an application specific user profile including a user attribute set may be received at block **605**. For example, in some embodiments, as discussed above, the authentication service **224** may generate the application specific user profile by querying the contacts MDM service **222** according to the identity information of the identity token to retrieve the user attributes of the user, and filtering the user attributes according to an application profile of the application to identify a user attribute set relevant to the application for providing suitable permissions and access levels to the user. The authentication service **224** may provide the application specific user profile to the authorization service **226**.

[0080] An authorization tier associated with one or more user attributes in the user attribute set may be identified at block **610**, and an authorization policy associated with the authorization tier may be identified at block **615**. For example, in some embodiments, the authorization service **226** may identify one or more authorization tiers that are associated with (e.g., tied to) one or more user

attributes or one or more combinations of user attributes contained in the user attribute set, and each of the authorization tiers may include one or more authorization policies.

[0081] In some embodiments, the authorization policy may then be used to determine whether the authentication mechanism used to authenticate the user is sufficient to grant the permissions and access levels of the authorization policy at block **620**. If the authentication mechanism is not sufficient (e.g., no N at block **620**), additional or a different authentication method may be requested at block **625**. For example, in some embodiments, the authorization service **226** (e.g., the logic policy engine **302**) may communicate with the authentication service **224** to request the additional or different authentication of the user based on a different authentication mechanism. The authentication service **224** may communicate with the identity provider **124** to provide the additional or different authentication method based on the different authentication mechanism.

[0082] A new identity token may be received at block **630**. For example, the identity provider **124** may generate and provide the new identity token based on the different authentication mechanism used to authenticate the user, and the method may continue at block **620** to determine whether the different authentication mechanism is sufficient. If the different authentication mechanism is sufficient or the original authentication mechanism is sufficient (e.g., yes Y at block **620**) according to the authorization policy, an authorization token may be generated based on the authorization policy at block **635**. The authorization token may be transmitted at block **640**, and the method **600** may end. For example, in some embodiments, the authorization service **226** may transmit the authorization token to the identity provider **124**, and the identity provider **124** may generate a suitable login token to complete the login of the user to the application. The login token may include at least the authorization token (or the authorization token information) including the expected user attributes for the application to provide the suitable permissions and access levels to the user. In some embodiments, the login token may include information combined from the identity token and the authorization token. Accordingly, the user may be logged in to the application using the login token, and the application may provide the appropriate permissions and access levels to the user based on the authorization token (or authorization token information) in the login token.

[0083] In some embodiments, the method **600** may further include a process of determining event information at least prior to transmitting the authorization token at block **640**. For example, in some embodiments, the AI policy engine **306** may receive event notifications from other enterprise subsystems **312**, and may modify and/or override the permissions and access levels granted by an authorization token generated by the logic policy engine **302**. Accordingly, in some embodiments, the AI policy engine **306** may interrupt the method **600** at any suitable process block as necessary or desired according to the event notifications to modify authorization thresholds and/or timing thresholds of the authorizations granted to users.

[0084] In the drawings, the relative sizes of elements, layers, and regions may be exaggerated and/or simplified for clarity. Spatially relative terms, such as “beneath,” “below,” “lower,” “under,” “above,” “upper,” and the like, may be used herein for ease of explanation to describe one element or feature's relationship to another element(s) or feature(s) as illustrated in the figures. It will be understood that the spatially relative terms are intended to encompass different orientations of the device in use or in operation, in addition to the orientation depicted in the figures. For example, if the device in the figures is turned over, elements described as “below” or “beneath” or “under” other elements or features would then be oriented “above” the other elements or features. Thus, the example terms “below” and “under” can encompass both an orientation of above and below. The device may be otherwise oriented (e.g., rotated 90 degrees or at other orientations) and the spatially relative descriptors used herein should be interpreted accordingly.

[0085] It will be understood that, although the terms “first,” “second,” “third,” etc., may be used herein to describe various elements, components, regions, layers and/or sections, these elements, components, regions, layers and/or sections should not be limited by these terms. These terms are

used to distinguish one element, component, region, layer or section from another element, component, region, layer or section. Thus, a first element, component, region, layer or section described below could be termed a second element, component, region, layer or section, without departing from the spirit and scope of the present disclosure.

[0086] It will be understood that when an element or layer is referred to as being “on,” “connected to,” or “coupled to” another element or layer, it can be directly on, connected to, or coupled to the other element or layer, or one or more intervening elements or layers may be present. Similarly, when a layer, an area, or an element is referred to as being “electrically connected” to another layer, area, or element, it may be directly electrically connected to the other layer, area, or element, and/or may be indirectly electrically connected with one or more intervening layers, areas, or elements therebetween. In addition, it will also be understood that when an element or layer is referred to as being “between” two elements or layers, it can be the only element or layer between the two elements or layers, or one or more intervening elements or layers may also be present.

[0087] When a certain embodiment may be implemented differently, a specific process order may be different from the described order. For example, two consecutively described processes may be performed at the same or substantially at the same time, or may be performed in an order opposite to the described order.

[0088] The terminology used herein is for the purpose of describing particular embodiments and is not intended to be limiting of the present disclosure. As used herein, the singular forms “a” and “an” are intended to include the plural forms as well, unless the context clearly indicates otherwise. It will be further understood that the terms “comprises,” “comprising,” “includes,” “including,” “has,” “have,” and “having,” when used in this specification, specify the presence of the stated features, integers, steps, operations, elements, and/or components, but do not preclude the presence or addition of one or more other features, integers, steps, operations, elements, components, and/or groups thereof. As used herein, the term “and/or” includes any and all combinations of one or more of the associated listed items. For example, the expression “A and/or B” denotes A, B, or A and B. Expressions such as “at least one of,” when preceding a list of elements, modify the entire list of elements and do not modify the individual elements of the list. For example, the expression “at least one of a, b, or c” indicates only a, only b, only c, both a and b, both a and c, both b and c, all of a, b, and c, or variations thereof.

[0089] As used herein, the term “substantially,” “about,” and similar terms are used as terms of approximation and not as terms of degree, and are intended to account for the inherent variations in measured or calculated values that would be recognized by those of ordinary skill in the art.

Further, the use of “may” when describing embodiments of the present disclosure refers to “one or more embodiments of the present disclosure.” As used herein, the terms “use,” “using,” and “used” may be considered synonymous with the terms “utilize,” “utilizing,” and “utilized,” respectively.

[0090] The electronic or electric devices and/or any other relevant devices or components according to embodiments of the present disclosure described herein may be implemented utilizing any suitable hardware, firmware (e.g. an application-specific integrated circuit), software, or a combination of software, firmware, and hardware. For example, the various components of these devices may be formed on one integrated circuit (IC) chip or on separate IC chips. Further, the various components of these devices may be implemented on a flexible printed circuit film, a tape carrier package (TCP), a printed circuit board (PCB), or formed on one substrate. Further, the various components of these devices may be a process or thread, running on one or more processors, in one or more computing devices, executing computer program instructions and interacting with other system components for performing the various functionalities described herein. The computer program instructions are stored in a memory which may be implemented in a computing device using a standard memory device, such as, for example, a random access memory (RAM). The computer program instructions may also be stored in other non-transitory computer readable media such as, for example, a CD-ROM, flash drive, or the like. Also, a person of skill in

the art should recognize that the functionality of various computing devices may be combined or integrated into a single computing device, or the functionality of a particular computing device may be distributed across one or more other computing devices without departing from the spirit and scope of the example embodiments of the present disclosure.

[0091] Unless otherwise defined, all terms (including technical and scientific terms) used herein have the same meaning as commonly understood by one of ordinary skill in the art to which the present disclosure belongs. It will be further understood that terms, such as those defined in commonly used dictionaries, should be interpreted as having a meaning that is consistent with their meaning in the context of the relevant art and/or the present specification, and should not be interpreted in an idealized or overly formal sense, unless expressly so defined herein.

[0092] Although some embodiments have been described, those skilled in the art will readily appreciate that various modifications are possible in the embodiments without departing from the spirit and scope of the present disclosure. It will be understood that descriptions of features or aspects within each embodiment should typically be considered as available for other similar features or aspects in other embodiments, unless otherwise described. Thus, as would be apparent to one of ordinary skill in the art, features, characteristics, and/or elements described in connection with a particular embodiment may be used singly or in combination with features, characteristics, and/or elements described in connection with other embodiments unless otherwise specifically indicated. Therefore, it is to be understood that the foregoing is illustrative of various example embodiments and is not to be construed as limited to the specific embodiments disclosed herein, and that various modifications to the disclosed embodiments, as well as other example embodiments, are intended to be included within the spirit and scope of the present disclosure as defined in the appended claims, and their equivalents.

Claims

1. An identity and access management system comprising: a master data management store configured to store user attributes of a plurality of users; an authentication service configured to receive an identity token corresponding to a login to an application for a user of the plurality of users, and to query the master data management store according to the identity token to identify a user attribute set relevant to the application; and an authorization service configured to determine permissions and access levels of the user for the application according to one or more user attributes in the user attribute set of the user, wherein the authorization service comprises a logic policy engine configured to: generate an authorization policy according to one or more application functions and application requirements of the application; associate one or more user attribute types to the authorization policy; and generate an authorization token according to the authorization policy, the authorization token being configured to enable the one or more application functions of the application for the user.
2. The system of claim 1, wherein the authorization service comprises an artificial intelligence (AI) policy engine trained to adjust the permissions and access levels granted by the logic policy engine according to a supervised learning model.
3. The system of claim 1, wherein the authorization service comprises a human policy engine configured to verify the permissions and access levels granted by the AI policy engine.
4. The system of claim 3, wherein the human policy engine is configured to modify the permissions and access levels granted by the logic policy engine, and the AI policy engine is configured to observe the modifications of the human policy engine as a labeled dataset for training.
5. The system of claim 1, wherein the logic policy engine is configured to generate an application profile for the application corresponding to a mapping of the one or more user attribute types to the authorization policy.
6. The system of claim 5, wherein the authentication service is configured to: query the master data

management store according to identity information of the user included in the identity token to retrieve the user attributes associated with the user; and filter the user attributes associated with the user according to the application profile for the application to identify the user attribute set of the user relevant to the application.

7. The system of claim 6, wherein the authorization service is configured to: identify the authorization policy from among a plurality of tiered authorization policies in response to the one or more user attributes in the user attribute set of the user corresponding to the one or more user attribute types associated with the authorization policy; and execute the authorization policy to generate the authorization token.

8. The system of claim 7, wherein the authorization service is configured to: identify a different authentication requirement from the authorization policy than the one used to authenticate the user; and request a different authentication mechanism based on the different authentication requirement to generate the authorization token.
