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(54) **ANOMALY FACTOR ESTIMATION SYSTEM, METHOD, AND STORAGE MEDIUM**

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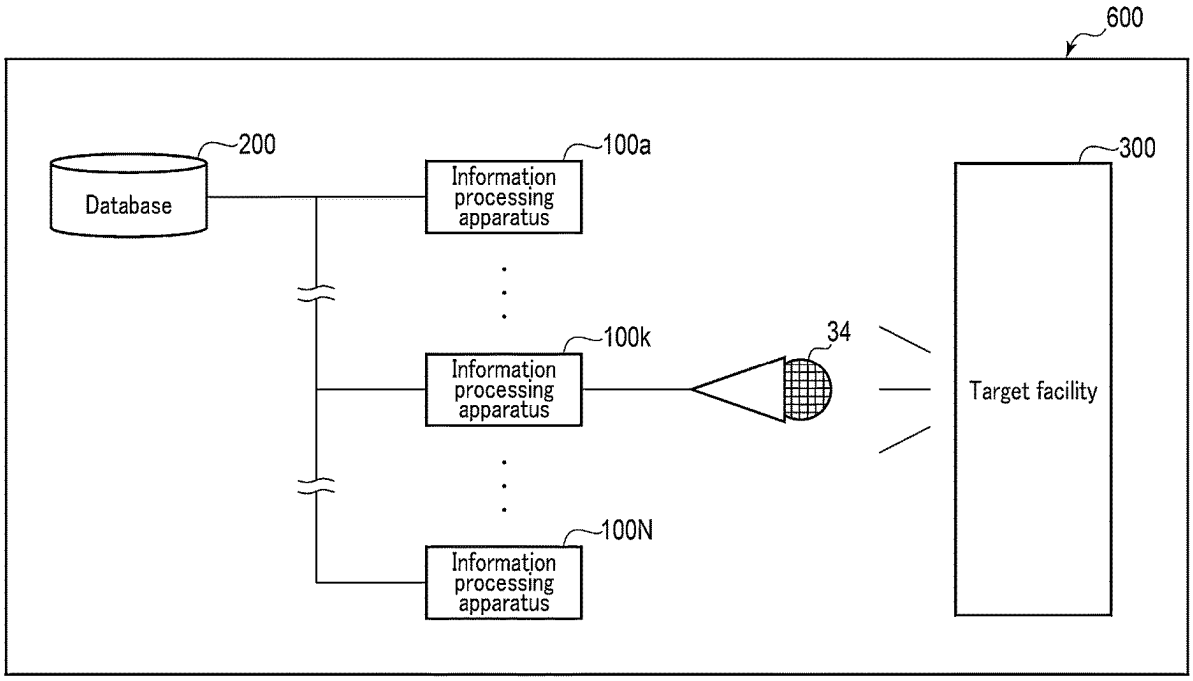
(57) **ABSTRACT**

According to one embodiment, an anomaly factor estimation system includes a processor. The processor extracts a first acoustic feature amount based on a frequency, time, and signal intensity from sound data. The processor calculates a first reconstruction error that is a difference between the first acoustic feature amount and a reconstructed feature amount obtained by reconstructing the first acoustic feature amount based on a reconstruction model. The processor estimates an anomaly factor by performing vector search in a database with a query vector based on the first reconstruction error. The database stores a plurality of anomaly factors and of sample vectors based on a plurality of second reconstruction errors in association with each other.



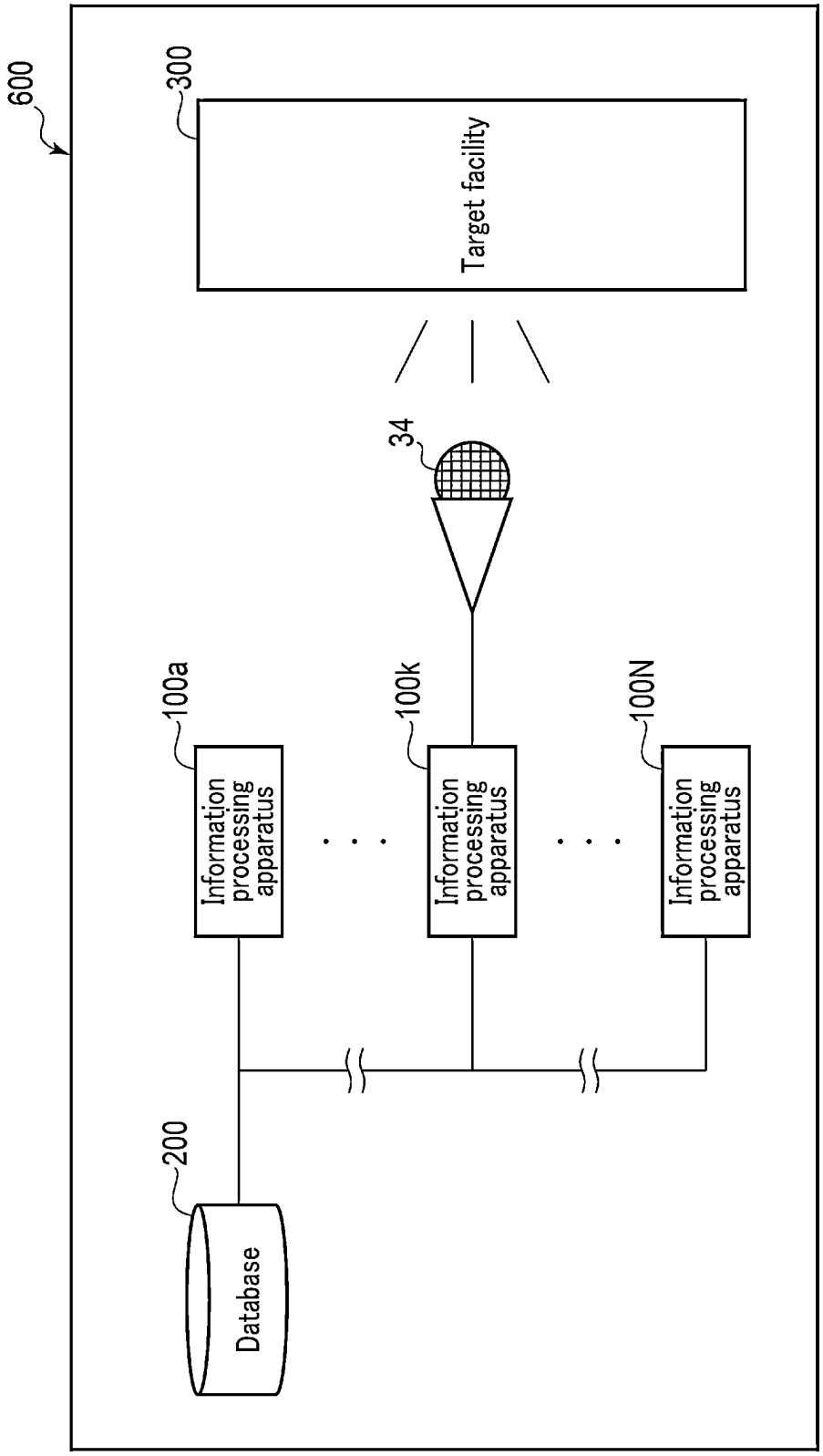

600
300
Target facility
34
100a
Information processing apparatus
100k
Information processing apparatus
100N
Information processing apparatus
200
Database

FIG. 1

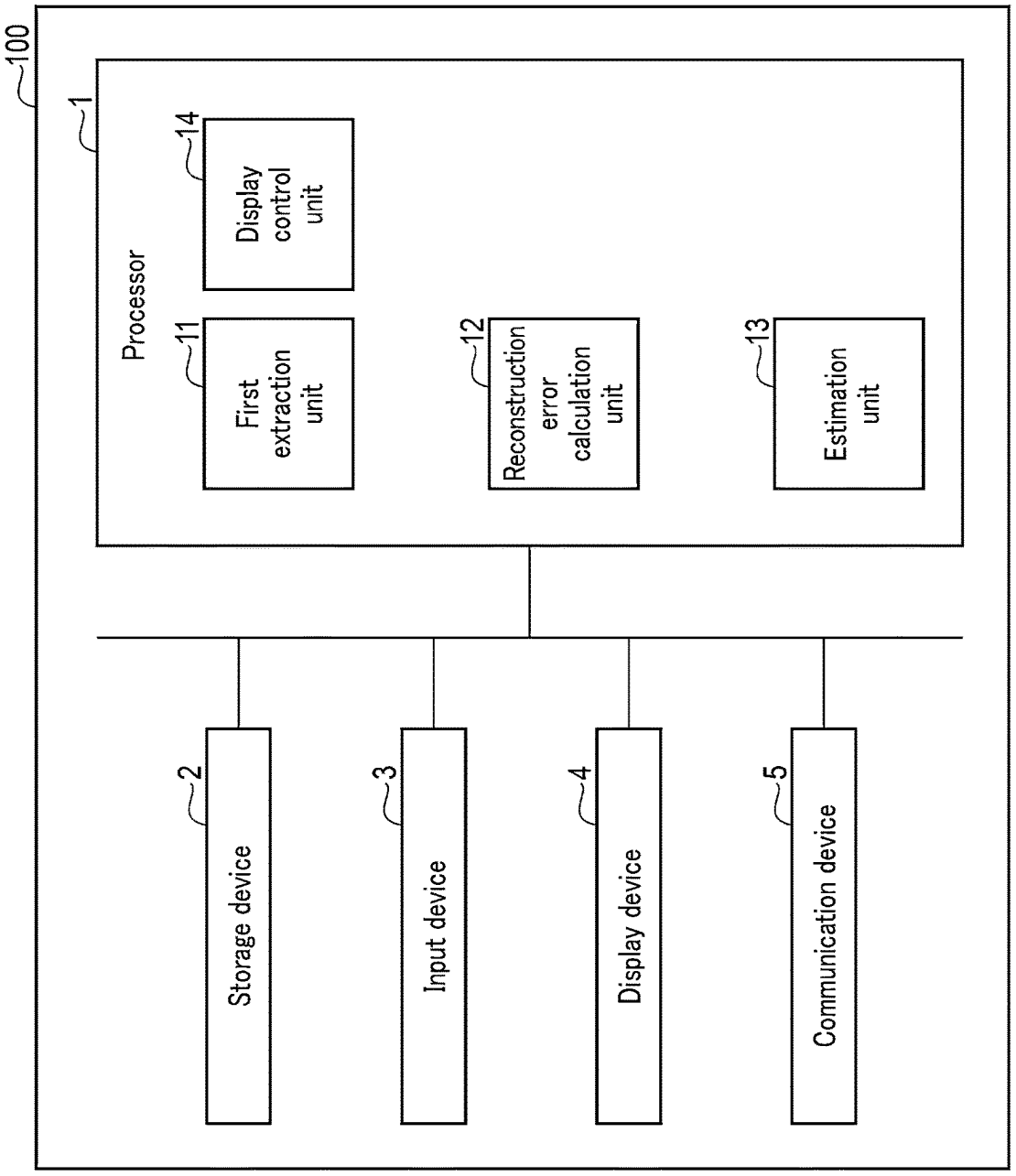

100
1
Processor
14
Display control unit
11
First extraction unit
12
Reconstruction error calculation unit
13
Estimation unit
2
Storage device
3
Input device
4
Display device
5
Communication device

FIG. 2

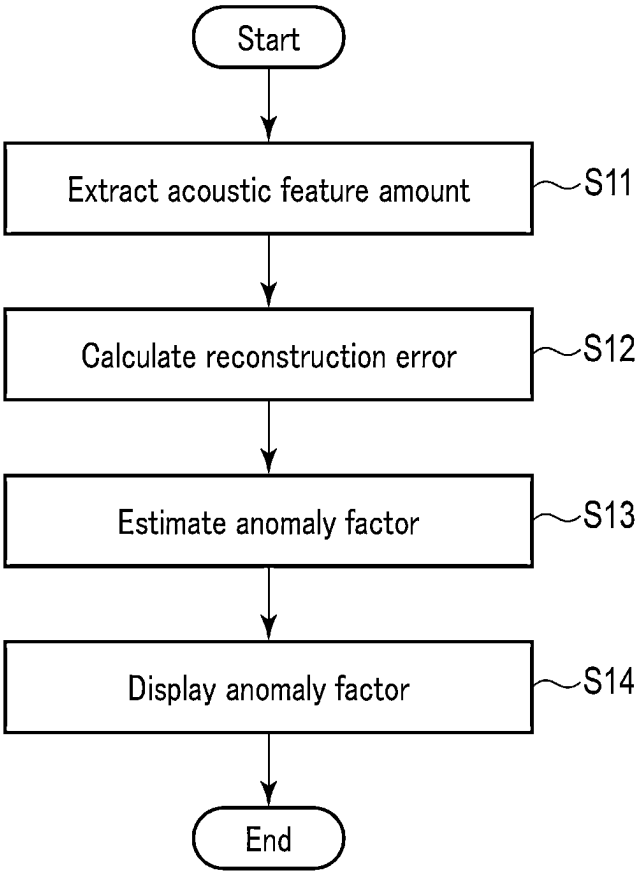

Start
Extract acoustic feature amount
S11
Calculate reconstruction error
S12
Estimate anomaly factor
S13
Display anomaly factor
S14
End

FIG. 3

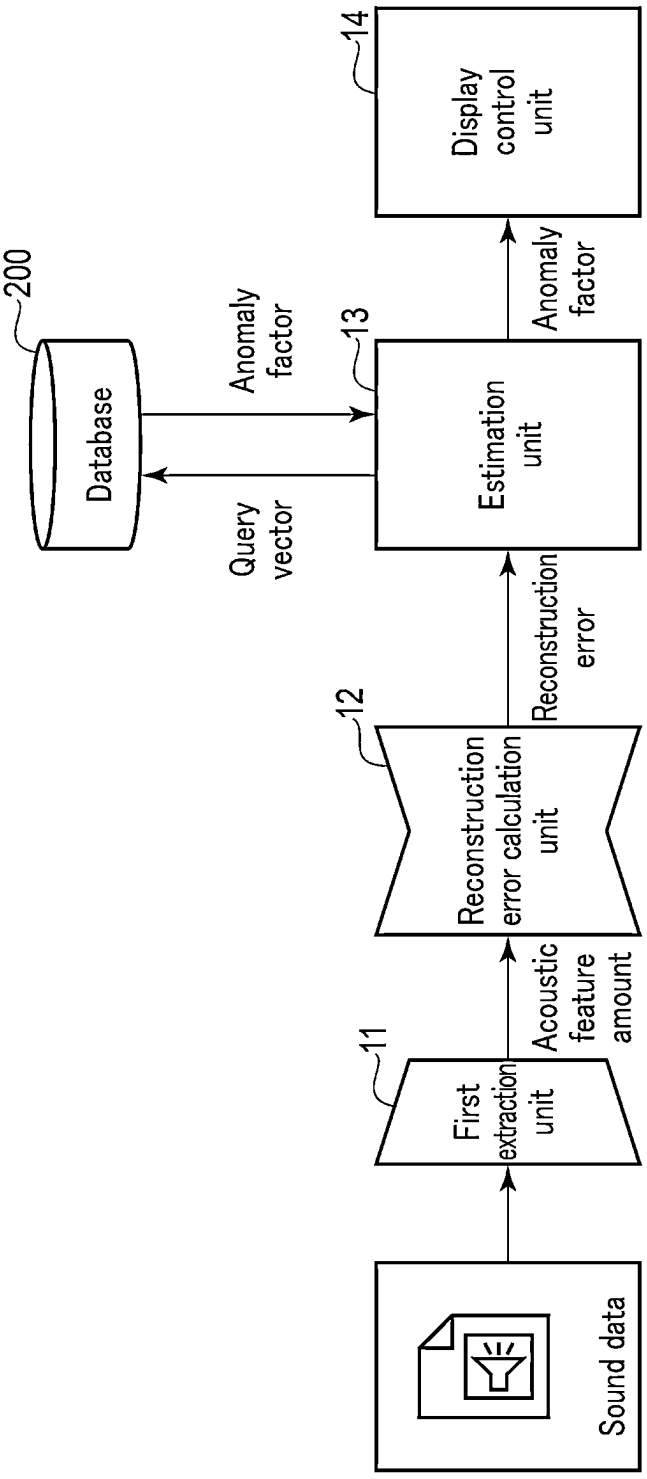

Sound data
11
First extraction unit
Acoustic feature amount
12
Reconstruction error calculation unit
Reconstruction error
13
Estimation unit
Anomaly factor
Query vector
200
Database
Anomaly factor
14
Display control unit

FIG. 4

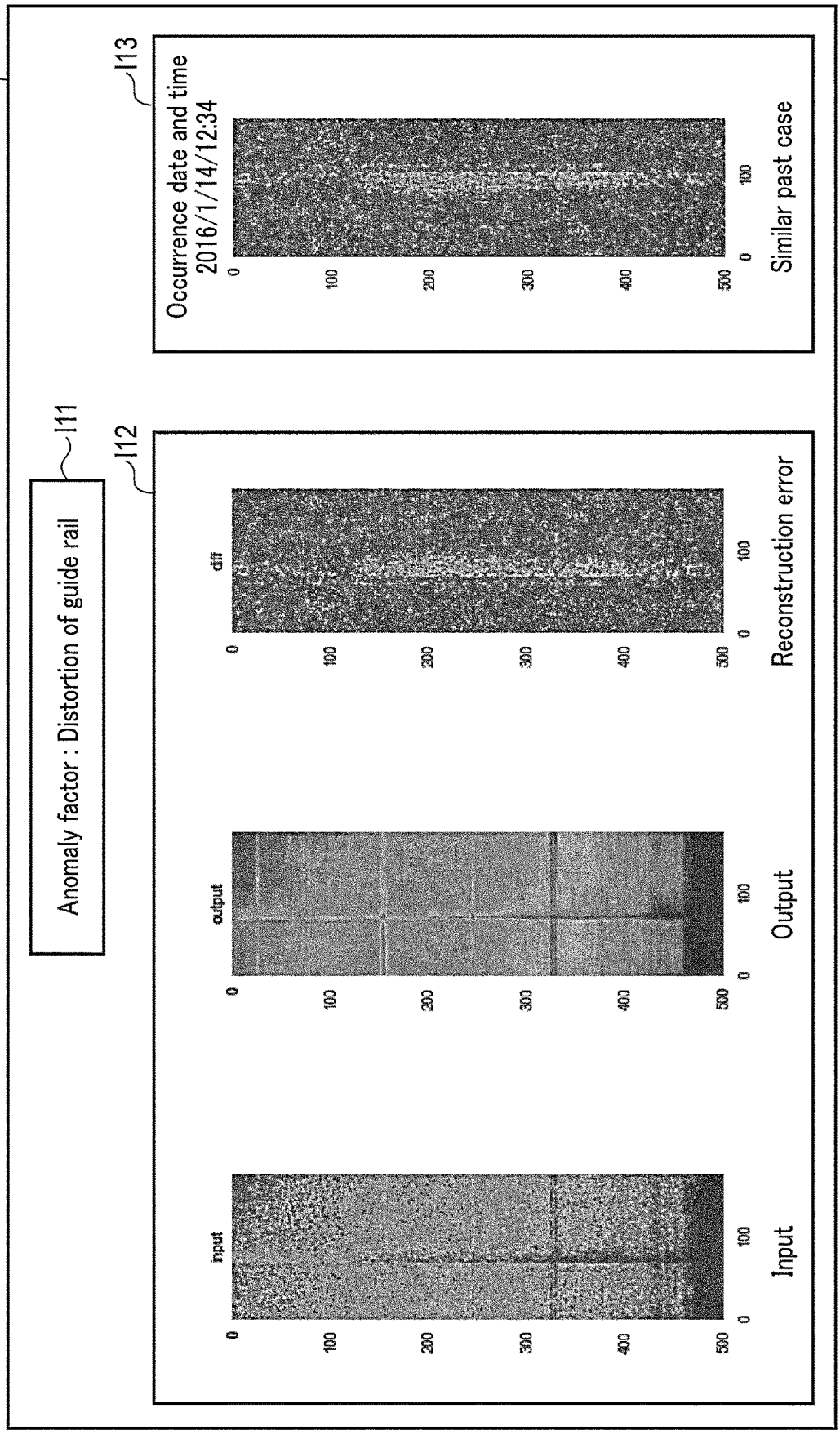

I1
I13
Occurrence date and time
2016/1/14/12:34
Similar past case
I11
Anomaly factor : Distortion of guide rail
I12
diff
Reconstruction error
output
Output
input
Input
0
100
200
300
400
500

FIG. 5

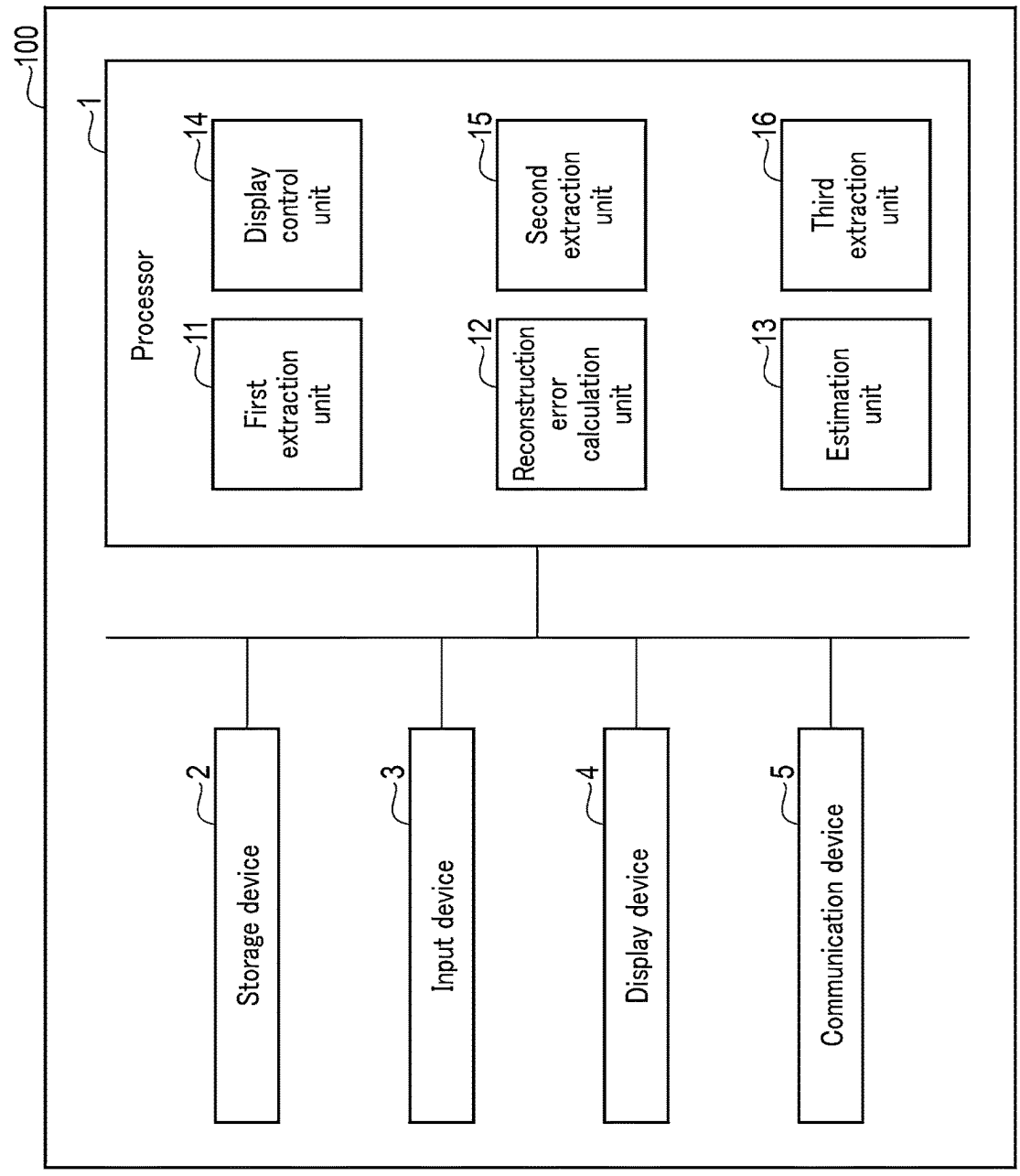

100
1
Processor
11
First extraction unit
12
Reconstruction error calculation unit
13
Estimation unit
14
Display control unit
15
Second extraction unit
16
Third extraction unit
2
Storage device
3
Input device
4
Display device
5
Communication device

FIG. 6

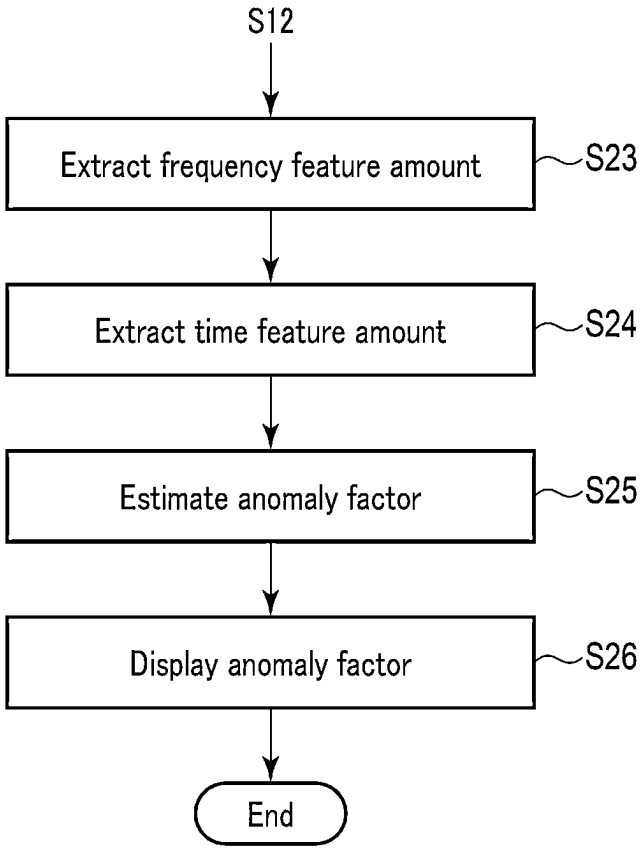

S12
Extract frequency feature amount
S23
Extract time feature amount
S24
Estimate anomaly factor
S25
Display anomaly factor
S26
End

FIG. 7

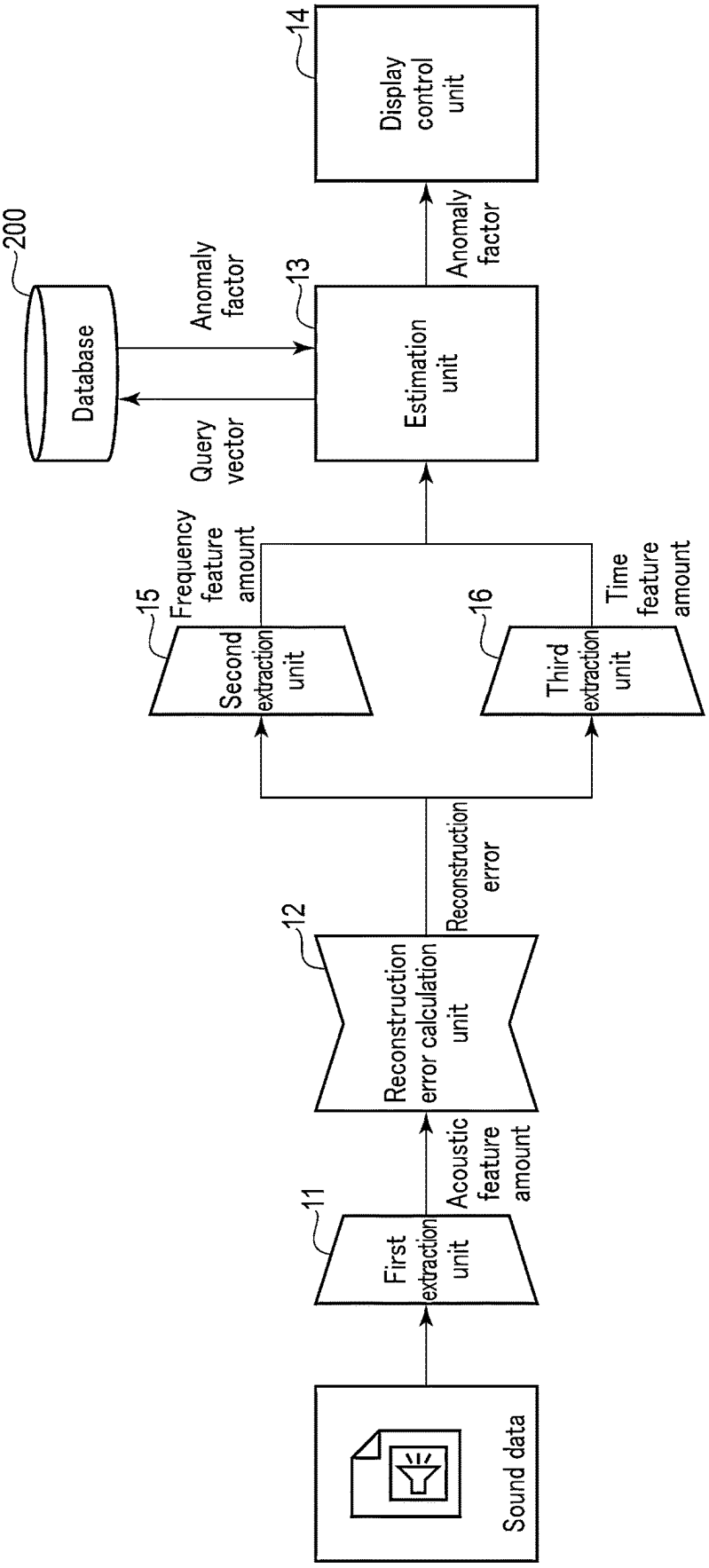

Sound data
First extraction unit
11
Acoustic feature amount
Reconstruction error calculation unit
12
Reconstruction error
Second extraction unit
15
Frequency feature amount
Third extraction unit
16
Time feature amount
Estimation unit
13
Query vector
Anomaly factor
Database
200
Anomaly factor
Display control unit
14

FIG. 8

Anomaly factor	Frequency distribution	Duration
Brake failure	Plurality of peaks	Long duration
Distortion of guide rail	Entire band	Short duration
Car wheel failure	Entire band	Long duration

FIG. 9

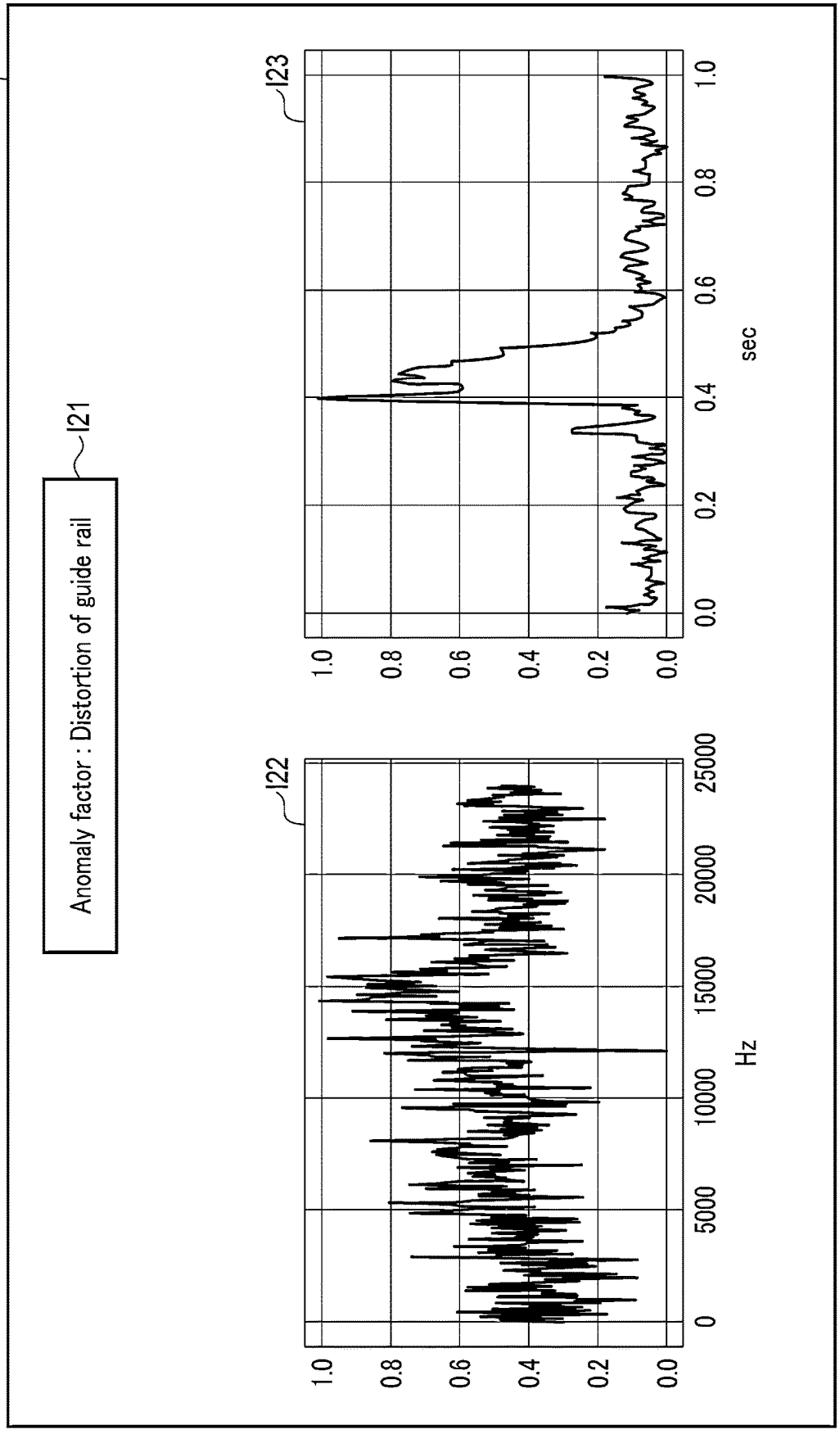

12
121
Anomaly factor : Distortion of guide rail
122
123
Hz
sec
0
5000
10000
15000
20000
25000
0.0
0.2
0.4
0.6
0.8
1.0

FIG. 10

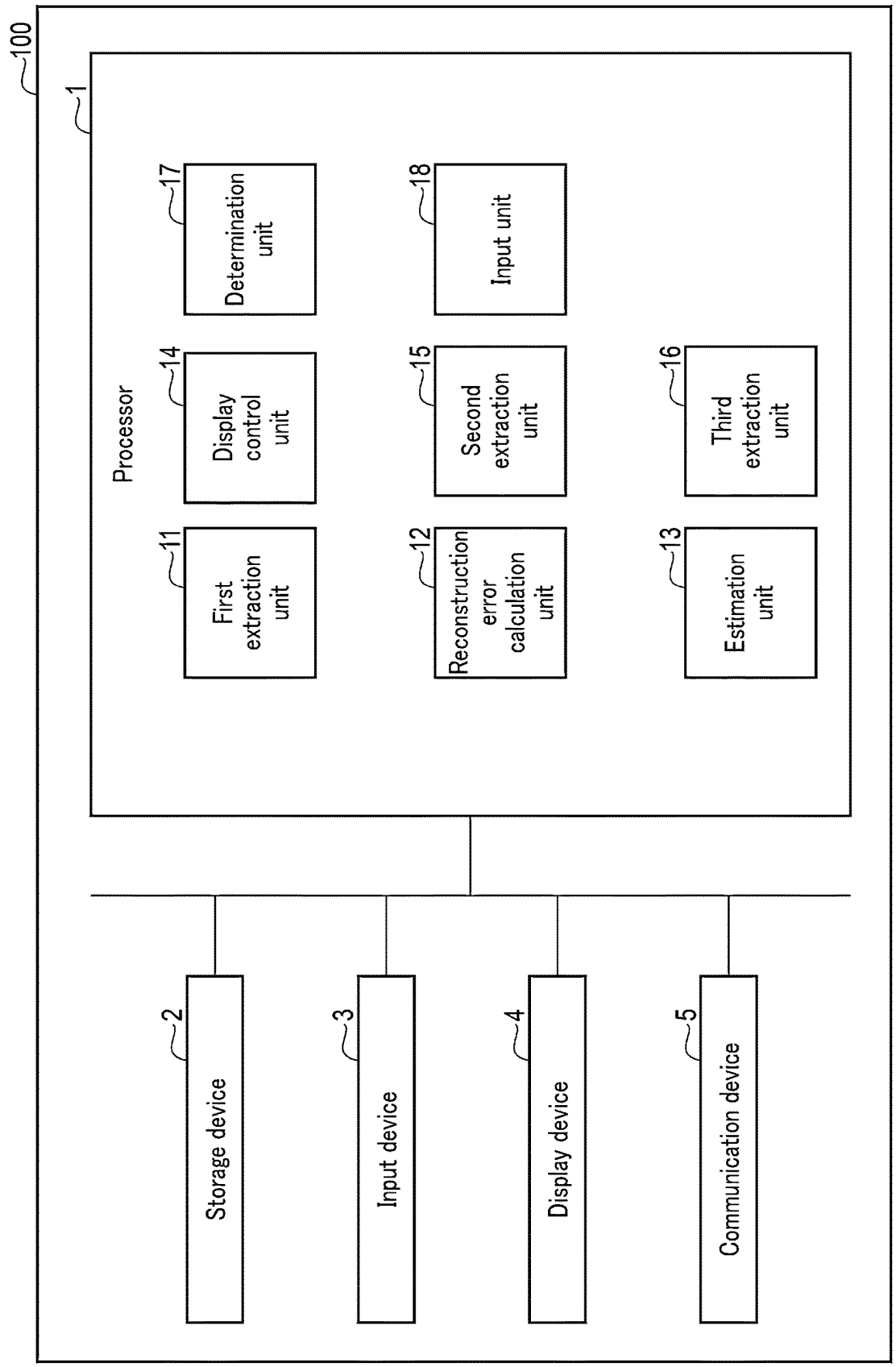

100
1
Processor
11
First extraction unit
12
Reconstruction error calculation unit
13
Estimation unit
14
Display control unit
15
Second extraction unit
16
Third extraction unit
17
Determination unit
18
Input unit
2
Storage device
3
Input device
4
Display device
5
Communication device

FIG. 11

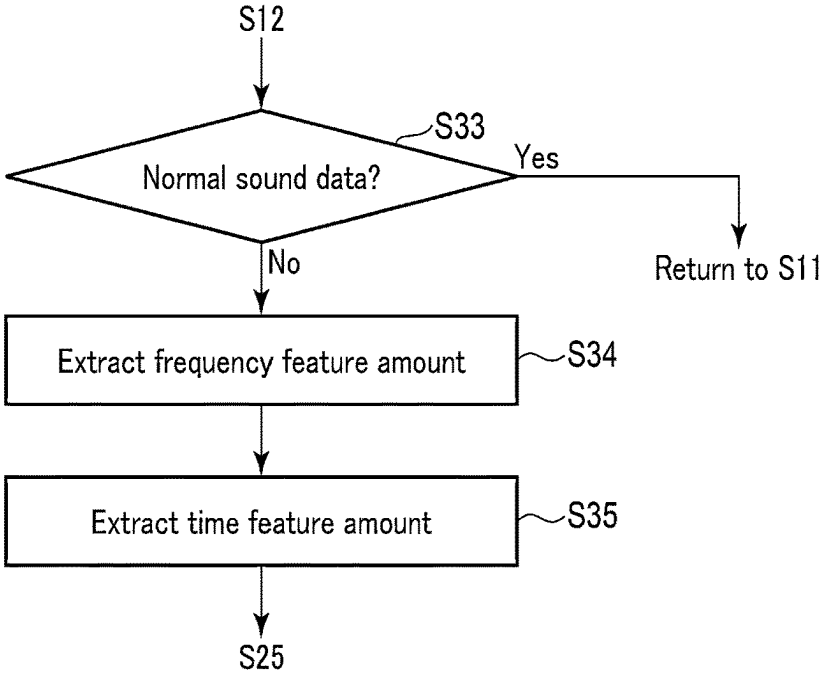

S12
S33
Normal sound data?
Yes
Return to S11
No
Extract frequency feature amount
S34
Extract time feature amount
S35
S25

FIG. 12

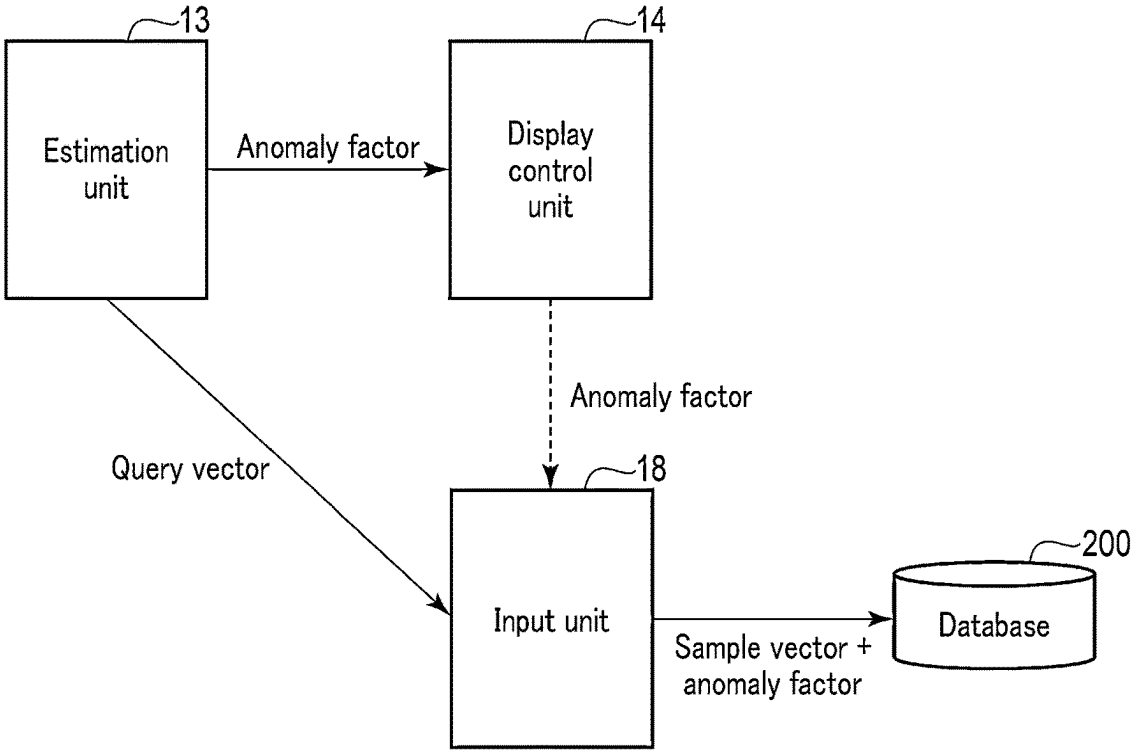

13
Estimation unit
Anomaly factor
14
Display control unit
Anomaly factor
Query vector
18
Input unit
200
Database
Sample vector + anomaly factor

FIG. 13

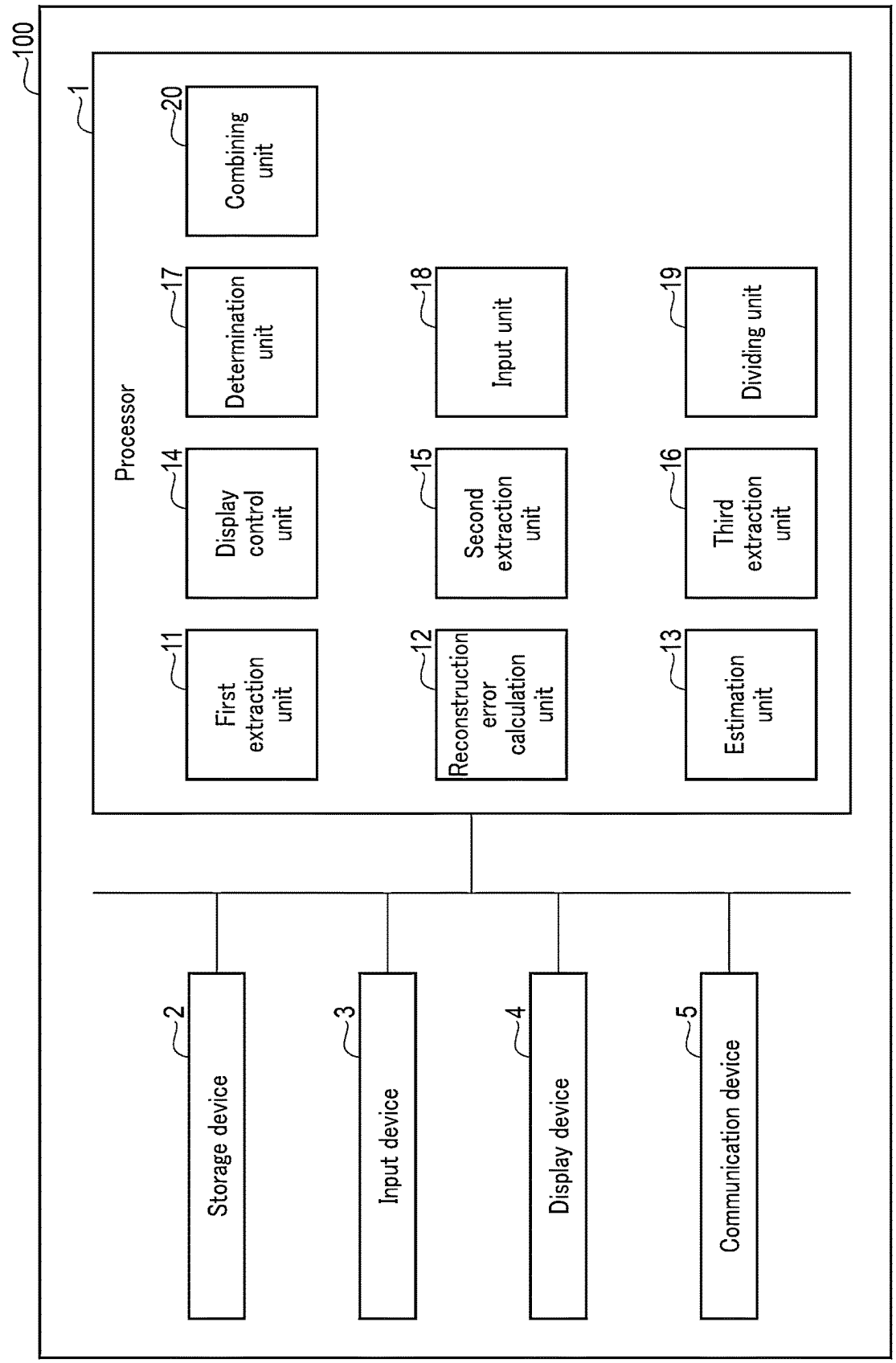

100
1
Processor
20
Combining unit
17
Determination unit
18
Input unit
19
Dividing unit
14
Display control unit
15
Second extraction unit
16
Third extraction unit
11
First extraction unit
12
Reconstruction error calculation unit
13
Estimation unit
2
Storage device
3
Input device
4
Display device
5
Communication device

FIG. 14

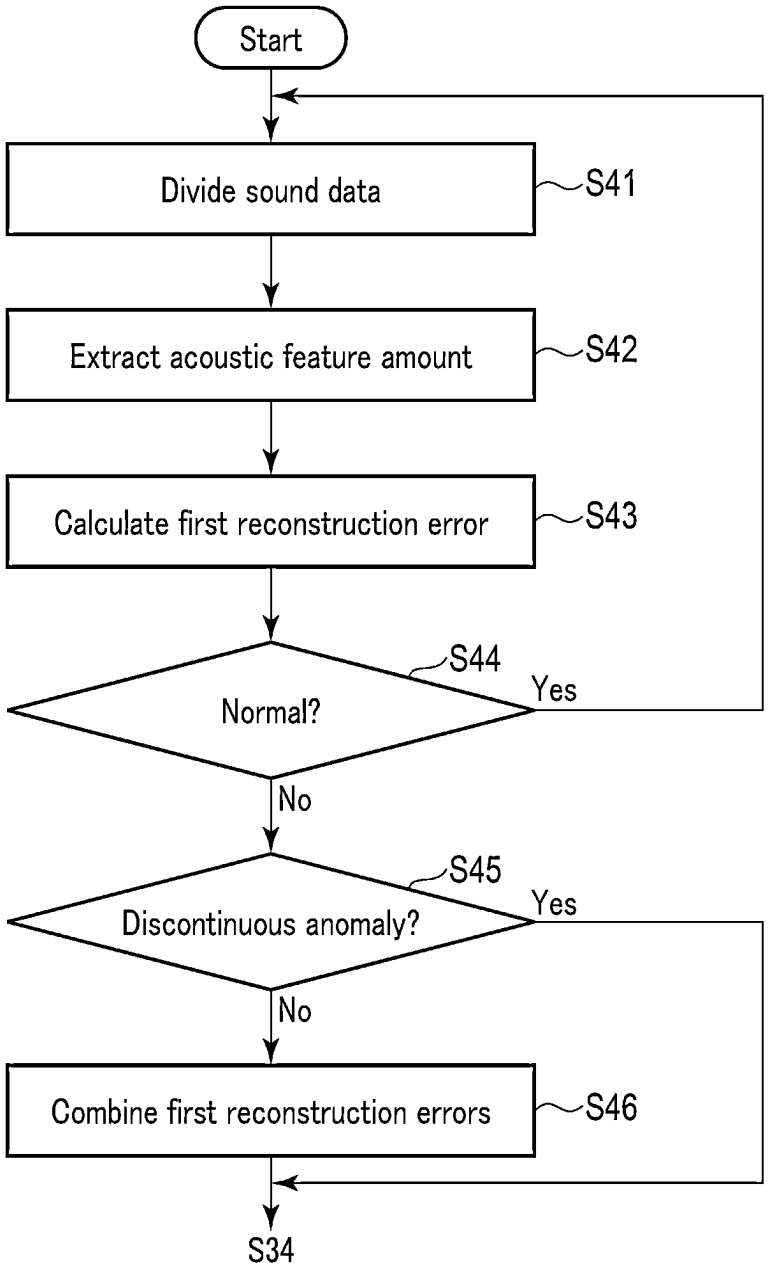

Start
Divide sound data
S41
Extract acoustic feature amount
S42
Calculate first reconstruction error
S43
S44
Normal?
Yes
No
S45
Discontinuous anomaly?
Yes
No
Combine first reconstruction errors
S46
S34

FIG. 15

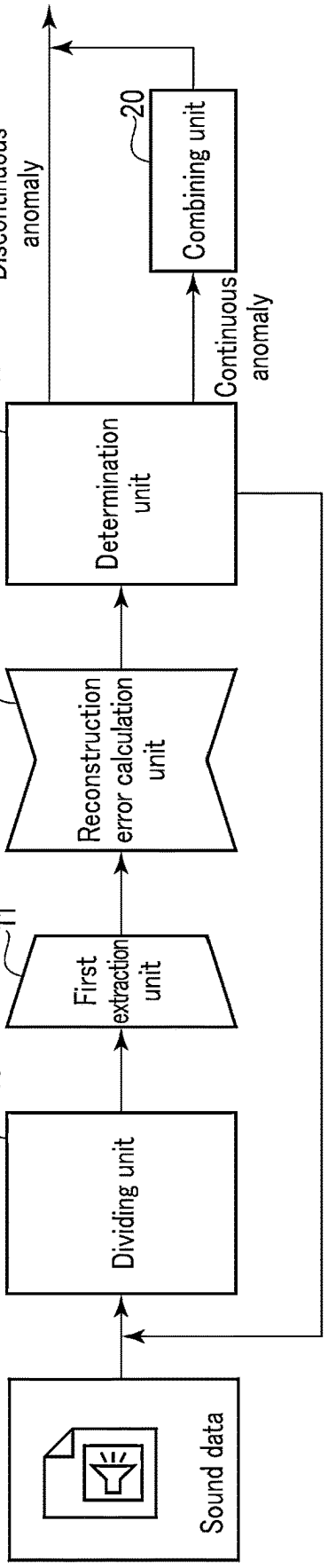

Sound data
19
Dividing unit
11
First extraction unit
12
Reconstruction error calculation unit
17
Determination unit
Normal
Continuous anomaly
20
Combining unit
Discontinuous anomaly

FIG. 16

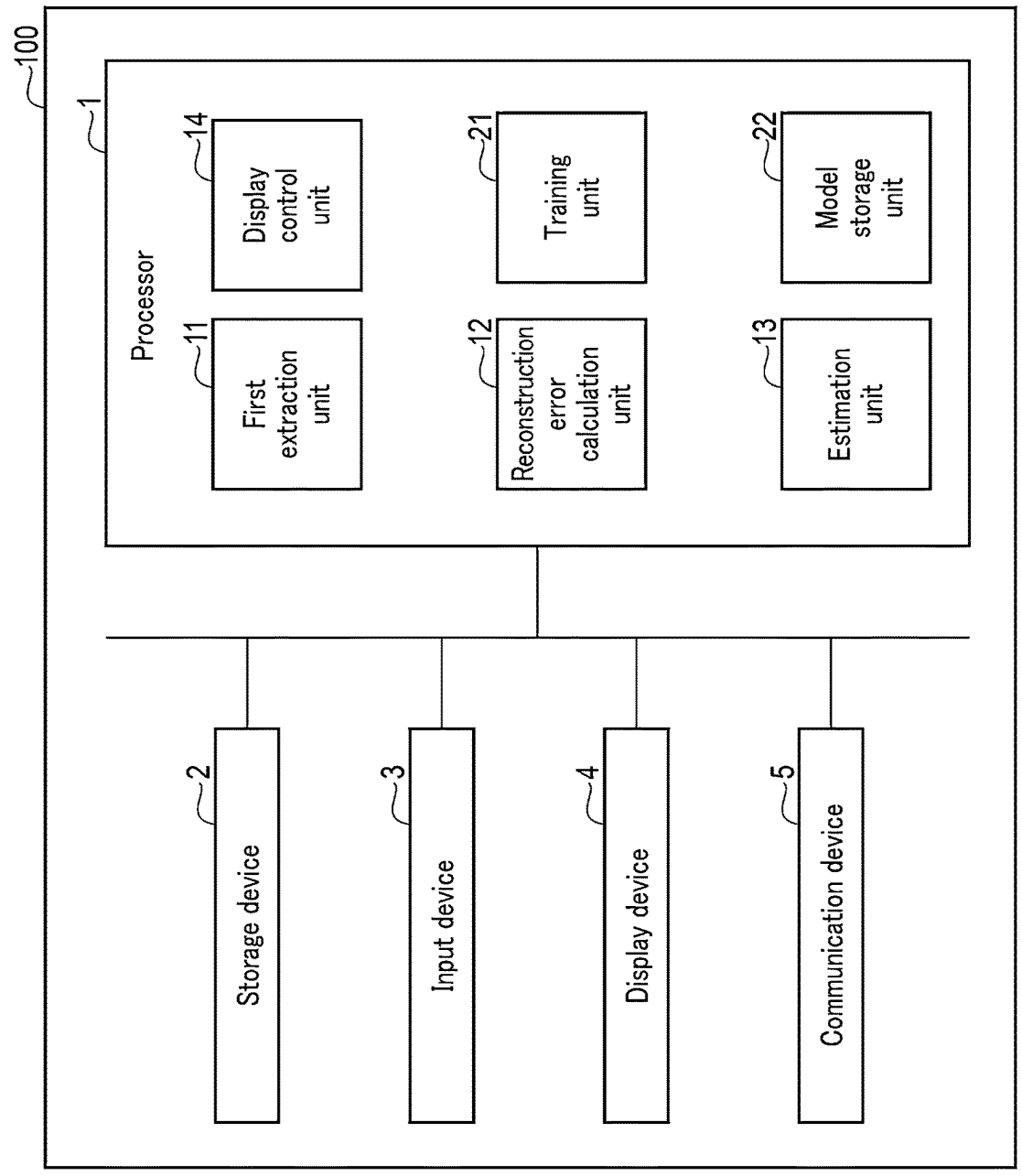

100
1
Processor
14
Display control unit
11
First extraction unit
21
Training unit
12
Reconstruction error calculation unit
22
Model storage unit
13
Estimation unit
2
Storage device
3
Input device
4
Display device
5
Communication device

FIG. 17

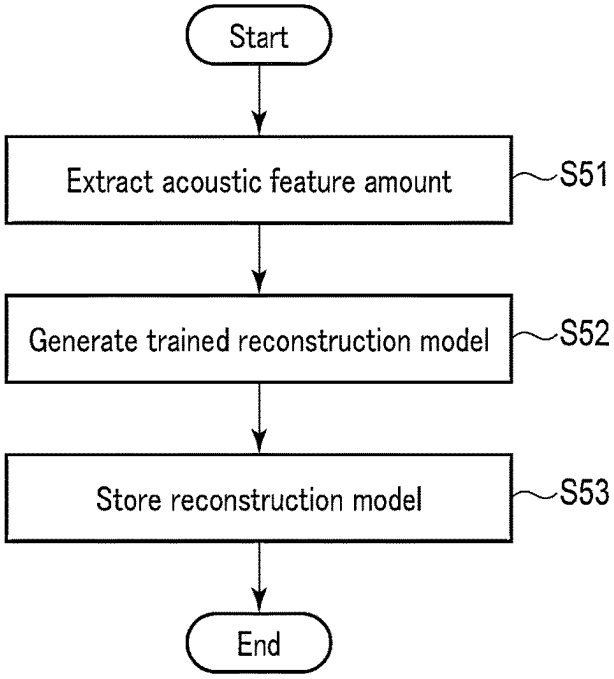

Start
Extract acoustic feature amount
S51
Generate trained reconstruction model
S52
Store reconstruction model
S53
End

FIG. 18

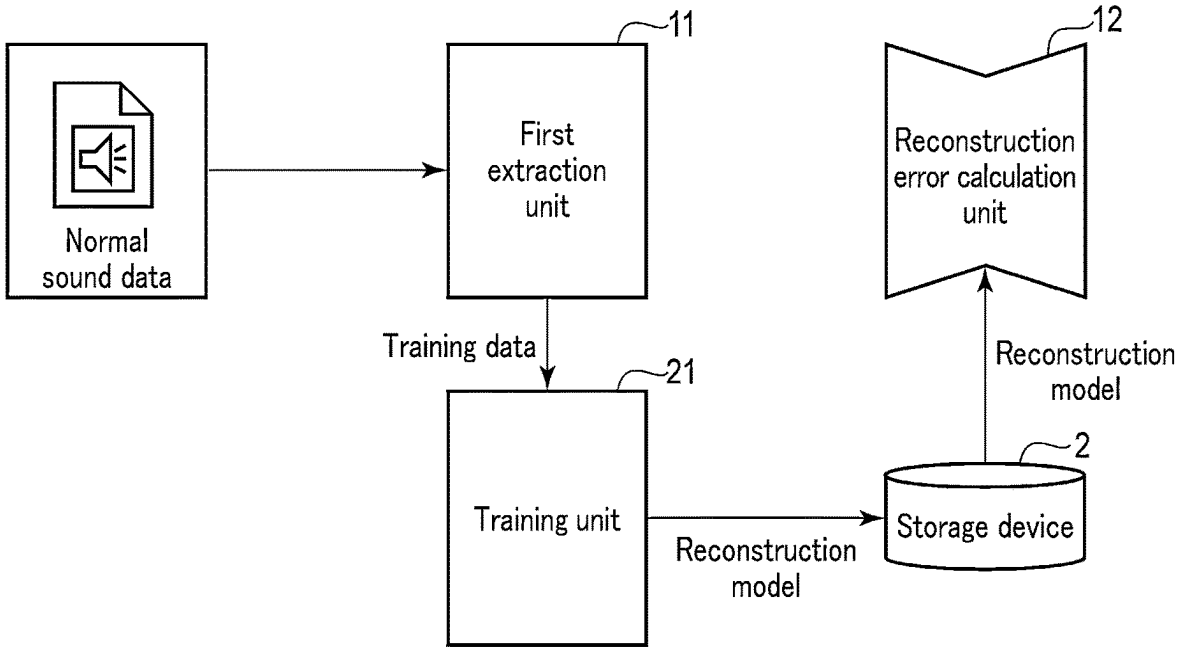

Normal sound data
11
First extraction unit
12
Reconstruction error calculation unit
Training data
21
Training unit
Reconstruction model
Reconstruction model
2
Storage device

FIG. 19

ANOMALY FACTOR ESTIMATION SYSTEM, METHOD, AND STORAGE MEDIUM

CROSS-REFERENCE TO RELATED APPLICATIONS

[0001] This application is based upon and claims the benefit of priority from Japanese Patent Application No. 2024-017798, filed Feb. 8, 2024, the entire contents of which are incorporated herein by reference.

FIELD

[0002] Embodiments described herein relate generally to an anomaly factor estimation system, a method, and a storage medium.

BACKGROUND

[0003] In infrastructure facilities including industrial equipment, periodic inspections are performed to maintain safety. Anomaly in facilities often appears as sounds. For this reason, there is a technique for detecting an anomaly in facilities by acquiring an operating sound of the facilities using a microphone or the like and analyzing a state of the operation sound.

[0004] As a technique for detecting an anomaly from an operating sound, there is a technique for estimating an anomaly factor according to a frequency. However, if the operating sound includes many variations of the anomaly, it is difficult to design a correspondence between the frequency and the anomaly factor.

BRIEF DESCRIPTION OF DRAWINGS

[0005] FIG. **1** is a diagram illustrating a configuration example of an anomaly factor estimation system according to a first embodiment.

[0006] FIG. **2** is a diagram illustrating a configuration example of an information processing apparatus illustrated in FIG. **1**.

[0007] FIG. **3** is a diagram illustrating a processing procedure of an anomaly factor estimation process according to the first embodiment.

[0008] FIG. **4** is a diagram schematically illustrating a processing procedure of an anomaly factor estimation process according to the first embodiment.

[0009] FIG. **5** is a diagram illustrating a display screen.

[0010] FIG. **6** is a diagram illustrating a configuration example of an information processing apparatus according to a second embodiment.

[0011] FIG. **7** is a diagram illustrating a processing procedure of an anomaly factor estimation process according to the second embodiment.

[0012] FIG. **8** is a diagram schematically illustrating a processing procedure of an anomaly factor estimation process according to the second embodiment.

[0013] FIG. **9** is a diagram illustrating types of anomaly factors.

[0014] FIG. **10** is a diagram illustrating a display screen.

[0015] FIG. **11** is a diagram illustrating a configuration example of an information processing apparatus according to a third embodiment.

[0016] FIG. **12** is a diagram illustrating a processing procedure of an anomaly factor estimation process according to the third embodiment.

[0017] FIG. **13** is a diagram schematically illustrating a processing procedure of an anomaly factor estimation process according to the third embodiment.

[0018] FIG. **14** is a diagram illustrating a configuration example of an information processing apparatus according to a fourth embodiment.

[0019] FIG. **15** is a diagram illustrating a processing procedure of an anomaly factor estimation process according to the fourth embodiment.

[0020] FIG. **16** is a diagram schematically illustrating a processing procedure of an anomaly factor estimation process according to the fourth embodiment.

[0021] FIG. **17** is a diagram illustrating a configuration example of an information processing apparatus according to a fifth embodiment.

[0022] FIG. **18** is a diagram illustrating a processing procedure of a reconstruction model generation process according to a fifth embodiment.

[0023] FIG. **19** is a diagram schematically illustrating a processing procedure of an anomaly factor estimation process according to the fifth embodiment.

DETAILED DESCRIPTION

[0024] In general, according to one embodiment, an anomaly factor estimation system includes a processor. The processor extracts a first acoustic feature amount based on a frequency, time, and signal intensity from sound data related to a target facility. The processor calculates a first reconstruction error that is a difference between the first acoustic feature amount and a reconstructed feature amount obtained by reconstructing the first acoustic feature amount based on a reconstruction model for encoding and decoding an acoustic feature amount. The processor estimates an anomaly factor of the target facility by performing vector search in a database with a query vector based on the first reconstruction error. The database stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other.

First Embodiment

[0025] Hereinafter, an anomaly factor estimation system, a method, and a program according to the present embodiment will be described with reference to the drawings.

[0026] FIG. **1** is a diagram illustrating a hardware configuration example of an anomaly factor estimation system **600** according to the first embodiment. As illustrated in FIG. **1**, the anomaly factor estimation system **600** includes a target facility **300**, a microphone **34**, N (N is a natural number of 1 or more) information processing apparatuses **100***k* (k is any natural number of 1 to N), and a database **200**. The target facility **300** is a facility for which an anomaly factor is to be estimated. In the target facility **300**, an operating sound is generated with the operation of the machine. Specifically, the target facility **300** is assumed to be a machine tool, a manufacturing apparatus, an elevator, an electrical facility, or the like. The microphone **34** collects the operating sounds emitted from the target facility **300** and gathers sound data that include digital signals of the operating sounds in chronological order. The sensing of the operating sounds by the microphone **34** is taken here as an example of a sensor, but the sensor may be assumed as a vibration sensor, an acoustic emission sensor, or the like that outputs a one-dimensional waveform signal other than

sound. Each information processing apparatus **100***k* extracts a feature amount from the acquired sound data, generates a query vector based on the feature amount, and performs vector search in the database **200** with the query vector, thereby estimating an anomaly factor. Although not illustrated, each information processing apparatus **100***k* may be connected to another microphone to collect sound data from another target facility. The database **200** is a computer that stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other. In the following description, the term information processing apparatus **100** will refer to each of the information processing apparatuses **100***a* to **100**N without distinction. As an example, the anomaly factor estimation system **600** is a system in which the information processing apparatus **100** is set as an edge device such as a personal computer and the database **200** is set as a server computer.

[0027] FIG. **2** is a diagram illustrating a hardware configuration example of the information processing apparatus **100**. As illustrated in FIG. **2**, the information processing apparatus **100** is a computer including a processor **1**, a storage device **2**, an input device **3**, a display device **4**, and a communication device **5**. Transmission and reception of data and various signals among the processor **1**, the storage device **2**, the input device **3**, the display device **4**, and the communication device **5** are performed via a bus.

[0028] The processor **1** is an integrated circuit that controls the entire operation of the information processing apparatus **100**. For example, the processor **1** includes a central processing unit (CPU) and a graphics processing unit (GPU), a digital signal processor (DSP), and/or a floating-point unit (FPU).

[0029] The processor **1** may include an internal memory and an I/O interface. The processor **1** executes various processes by interpreting and calculating programs stored in advance in the storage device **2** or the like. A part or the whole of the processor **1** may be implemented by hardware such as an application specific integrated circuit (ASIC) or a field programmable gate array (FPGA).

[0030] The storage device **2** is a volatile memory and/or a nonvolatile memory that stores various types of data. For example, the storage device **2** stores data and setting values used for the processor **1** to execute various processes, data generated by various processes in the processor **1**, and the like. The storage device **2** includes a read only memory (ROM), a random access memory (RAM), a hard disk drive (HDD), a solid state drive (SSD), an integrated circuit storage device, and the like. The storage device **2** may include a non-transitory computer-readable storage medium that stores programs to be executed by the processor **1**.

[0031] The input device **3** receives inputs of various operations from an operator. As the input device **3**, a keyboard, a mouse, various switches, a touch pad, a touch panel display, a microphone, and the like can be used. An electric signal (hereinafter, operation signal) corresponding to a received operation input is supplied to the processor **1**. For example, sound data corresponding to an input from the microphone **34** is supplied to the processor **1**.

[0032] The display device **4** displays various data under the control of the processor **1**. As the display device **4**, a cathode-ray tube (CRT) display, a liquid crystal display, an organic electro luminescence (EL) display, a light-emitting diode (LED) display, a plasma display, or any other display can be used as appropriate. The display device **4** may be a projector.

[0033] The communication device **5** includes a communication interface such as a network interface card (NIC) for performing data communication with various devices connected to the information processing apparatus **100** via a network. The information processing apparatus **100** may acquire sound data collected by the microphone **34** outside the information processing apparatus **100** via the communication device **5**. Note that an operation signal may be supplied from a computer connected via the communication device **5** or an input device included in the computer, or various data may be displayed on a display device or the like included in the computer connected via the communication device **5**. However, in order to simplify the following description, unless otherwise specified, it is assumed that the supply source of operation signals is the input device **3** and the display destination of various data is the display device **4**. The input device **3** can be replaced with a computer connected via the communication device **5** or an input device included in the computer, and the display device **4** can be replaced with a display device or the like included in the computer connected via the communication device **5**.

[0034] The information processing apparatus **100** does not need to include all of the processor **1**, the storage device **2**, the input device **3**, the display device **4**, and the communication device **5**. Some of the storage device **2**, the input device **3**, the display device **4**, and the communication device **5** may not be provided as necessary. The information processing apparatus **100** may be provided with any additional hardware device useful for executing the processing according to the present embodiment. The information processing apparatus **100** does not need to be physically configured by one computer, and may be configured by a computer system including a plurality of computers communicably connected by wire or via a network line or the like. The allocation of a series of processes according to the present embodiment to the plurality of processors **1** mounted in the plurality of computers can be arbitrarily set. All the processors **1** may execute all the processes in parallel, or a specific process may be allocated to one or some of the processors **1**, and a series of processes according to the present embodiment may be executed in the entire computer system.

[0035] As illustrated in FIG. **2**, the processor **1** includes functional components such as a first extraction unit **11**, a reconstruction error calculation unit **12**, an estimation unit **13**, and a display control unit **14**.

[0036] The first extraction unit **11** extracts a first acoustic feature amount defined by a frequency, a time, and a signal intensity from sound data related to the target facility **300** collected by the microphone **34**.

[0037] The reconstruction error calculation unit **12** calculates a first reconstruction error that is a difference between a reconstructed feature amount obtained by reconstructing the first acoustic feature amount and the first acoustic feature amount used for reconstruction of the reconstructed feature amount, based on a reconstruction model for encoding and decoding an acoustic feature amount.

[0038] The estimation unit **13** estimates an anomaly factor of the target facility **300** by performing vector search in the

database **200** with a query vector based on the first reconstruction error calculated by the reconstruction error calculation unit **12**.

[0039] The display control unit **14** displays various types of information on the display device **4**. For example, the display control unit **14** displays the anomaly factor of the target facility **300** estimated by the estimation unit **13** on the display device **4**.

[0040] FIG. **3** is a diagram illustrating a processing procedure for estimating an anomaly factor of the target facility **300** according to the first embodiment. FIG. **4** is a diagram schematically illustrating a processing procedure according to the first embodiment. Hereinafter, a process of estimating an anomaly factor of the target facility **300** according to the first embodiment will be described along the flows of FIGS. **3** and **4**.

[0041] As illustrated in FIG. **3**, the first extraction unit **11** extracts an acoustic feature amount defined by a frequency, a time, and a signal intensity from sound data related to the target facility **300** (step S**11**). The sound data is input via a microphone of the input device **3**, for example. However, the sound data may be input from the microphone **34** outside the information processing apparatus **100** via the communication device **5**, or the sound data acquired from the microphone **34** may be edited and input to the information processing apparatus **100**. The data type of the acoustic feature amount is a vector or an image. As an example, the first extraction unit **11** performs Fourier transformation on the sound data and extracts an acoustic feature amount as a spectrogram or a mel spectrogram image. The sound data may be data having a finite time in which Fourier transformation can be performed and in which an anomalous component can be identified. Specifically, the finite time is about one second. The spectrogram and the mel spectrogram are graphs representing a distribution of signal intensity of sound data in a two-dimensional space of frequency and time. This allows the sound data to be converted into data-type acoustic feature amount that can be easily checked by the user.

[0042] When step S**11** is performed, the reconstruction error calculation unit **12** calculates a first reconstruction error that is a difference between the reconstructed feature amount obtained by reconstructing the acoustic feature amount extracted in step S**11** and the acoustic feature amount extracted in step S**11** based on the reconstruction model (step S**12**). In step S**12**, the reconstruction error calculation unit **12** first applies the acoustic feature amount extracted in step S**11** to the reconstruction model, and encodes and decodes the acoustic feature amount to calculate a reconstructed acoustic feature amount (hereinafter, reconstructed feature amount). Next, the reconstruction error calculation unit **12** calculates the first reconstruction error that is a difference between the reconstructed feature amount and the acoustic feature amount extracted in step S**11**.

[0043] The reconstruction model is a machine learning model into which an acoustic feature amount is input and from which an acoustic feature amount obtained by encoding and decoding the input acoustic feature amount is output. For example, an auto encoder in which a decoder and an encoder are coupled may be used as the reconstruction model. The reconstruction model is generated by the information processing apparatus **100** or another computer. Hereinafter, an apparatus that generates a reconstruction model will be referred to as a training apparatus. The training apparatus trains the reconstruction model by optimization calculation based on training data that is an acoustic feature amount (hereinafter, correct acoustic feature amount) extracted from normal sound data collected when the target facility **300** is normally operated. More specifically, the training apparatus inputs the correct acoustic feature amount to the untrained reconstruction model to calculate the predicted acoustic feature amount, and updates the weight parameter and parameters such as the bias of the untrained reconstruction model so as to minimize the error between the correct acoustic feature amount and the predicted acoustic feature amount. The parameter update is repeated until a predetermined stop condition is satisfied. A set of parameters with which a predetermined stop condition is satisfied is assigned to the untrained reconstruction model, whereby the trained reconstruction model is completed. The data type of the first reconstructed feature amount may be of the same data type as the acoustic feature amount. Extracting the acoustic feature amount using the reconstruction model makes it possible to analyze anomaly based on a plurality of components including frequency and time.

[0044] When step S**12** is performed, the estimation unit **13** estimates an anomaly factor of the target facility **300** by performing vector search in the database with a query vector based on the first reconstruction error calculated in step S**12** (step S**13**). Specifically, the estimation unit **13** generates the query vector based on the first reconstruction error. The estimation unit **13** performs vector search in the database **200** with the generated query vector. The estimation unit **13** estimates an anomaly factor of the target facility **300** from the database **200** by the vector search. The query vector is a vector that serves as a reference for neighborhood search in vector search. The database **200** stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other. The second reconstruction error is a reconstruction error of a past case calculated by the reconstruction error calculation unit **12** or the like in a sampling facility similar to the target facility **300** and/or simulation of the sampling facility. The anomaly factor associated with the second reconstruction error is an anomaly factor in the sampling facility and/or the simulation of the sampling facility. The second reconstruction error may include a reconstruction error calculated from the target facility **300** itself.

[0045] More specifically, the estimation unit **13** estimates, as the anomaly factor of the target facility **300**, an anomaly factor corresponding to a specific sample vector whose similarity with the query vector exceeds a first threshold among the plurality of sample vectors. The sample vector is obtained by vectorizing (embedding) the second reconstruction error, for example. The query vector is preferably obtained by vectorizing the first reconstruction error through processing similar to that on the sample vector. Specifically, if the first reconstruction error is in an image of a spectrogram or a mel spectrogram, the estimation unit **13** vectorizes the first reconstruction error using a convolutional neural network (CNN). For indication of the similarity, a Euclidean distance, a cosine similarity, a Manhattan distance, a Hamming distance, a Mahalanobis distance, or the like between a plurality of sample vectors and a query vector in a vector space may be used. As a vector search method, a nearest neighbor algorisms search (NN), a k-nearest neighbor algor-

isms search (kNN), and an approximate nearest neighbor algorisms search (aNN) are used, for example. Using vector search for estimation of an anomaly factor saves the user the time and effort of designing correspondence between various anomaly factors and reconstruction errors.

[0046] However, the estimation unit **13** may store the first reconstruction error in the storage device **2** in association with a query vector different from the query vector obtained by vectorizing the first reconstruction error. Hereinafter, among the plurality of sample vectors, a specific sample vector whose similarity with the query vector exceeds the first threshold will be referred to as a similarity vector.

[0047] When step S**13** is performed, the display control unit **14** displays the anomaly factor of the target facility **300** estimated in step S**13** (step S**14**). As an example, the display control unit **14** displays a display screen for indicating the anomaly factor of the target facility **300** on the display device **4**. It is preferable that the first acoustic feature amount input to the reconstruction error calculation unit, the reconstructed feature amount, the reconstruction error, and the anomaly factor and the second reconstruction error associated with the similarity vector are displayed on the display screen.

[0048] FIG. **5** is a diagram illustrating a display screen I**1** for displaying an anomaly factor. The display screen I**1** in FIG. **5** includes a display field I**11**. In the display field I**11**, a character string indicating an anomaly factor of the target facility **300** such as "distortion of guide rail" is displayed. Spectrograms are displayed on the display screen I**1**. The spectrograms displayed on the display screen I**1** are preferably a spectrogram I**12** related to the first reconstruction error and a spectrogram I**13** of the second reconstruction error associated with the similarity vector. The vertical axes of the spectrograms I**12** and I**13** represent frequency. The horizontal axes represent time. Color tone represents signal intensity. The spectrogram I**12** in FIG. **5** illustrates, from the left, a first acoustic feature amount, a reconstructed feature amount, and a first reconstruction error. The date and time information displayed on the display screen I**1** in FIG. **5** is information on the date and time when the similarity vector was generated. In this case, it is preferable that the sample vector and the generation date and time of the sample vector are stored in association with each other in the database. Since the spectrogram I**12** and the spectrogram I**13** are displayed together, the user can easily check whether the estimation of the anomaly factor of the target facility **300** is appropriate. Displaying the character string indicating the anomaly factor and the information of the generation date and time of the similarity vector allows the user to check the generation interval of the anomaly factor.

[0049] This ends the processing procedure for estimating the anomaly factor of the target facility **300**.

[0050] Note that the processing procedure for estimating the anomaly factor of the target facility **300** illustrated in FIGS. **3** and **4** is an example, and various deletions, additions, and/or changes can be made without departing from the gist of the invention.

[0051] The first embodiment will be compared with a comparative example in which an anomaly factor is estimated by a rule-based method. In the comparative example, a frequency feature amount is extracted from sound data, and an anomaly factor is estimated by using the frequency feature amount. However, in the case of sound data including many variations instead of sound data based on a simple operation, if a rule-based method by which to associate anomaly factors in each frequency band is used, it is difficult to design an anomaly factor distribution rule with an increase in the anomaly factor variations. As compared with the comparative example, according to the present embodiment, extracting the frequency feature amount and adopting a vector search for the estimation of the anomaly factor simplifies the association between the anomaly factors and the feature amounts even if the anomaly factor variations increase.

Second Embodiment

[0052] The anomaly factor estimation system according to the first embodiment performs vector search with a query vector based on the first reconstruction error. An anomaly factor estimation system according to a second embodiment performs vector search with a query vector based on a first frequency feature amount and a first time feature amount extracted from a first reconstruction error. Hereinafter, the anomaly factor estimation system according to the second embodiment will be described. Components having the same functions as those of the first embodiment will be denoted by the same reference signs, and redundant description thereof will be given only when necessary.

[0053] FIG. **6** is a diagram illustrating a hardware configuration example of an information processing apparatus **100** according to the second embodiment. As illustrated in FIG. **6**, the processor **1** includes functional components such as a first extraction unit **11**, a reconstruction error calculation unit **12**, an estimation unit **13**, a display control unit **14**, a second extraction unit **15**, a third extraction unit **16**, and the like.

[0054] The second extraction unit **15** extracts a first frequency feature amount from a first reconstruction error calculated by the reconstruction error calculation unit **12**. For example, the second extraction unit **15** compresses the first reconstruction error in the time direction to extract the first frequency feature amount representing the spatial frequency distribution of the signal intensity of the sound data.

[0055] The third extraction unit extracts a first time feature amount from the first reconstruction error. For example, the third extraction unit compresses the first reconstruction error in the frequency direction to extract the first time feature amount representing the spatial time distribution of the signal intensity of the sound data.

[0056] FIG. **7** is a diagram illustrating a processing procedure for estimating an anomaly factor of a target facility **300** according to the second embodiment. FIG. **7** illustrates a processing procedure from step S**12** to the end of the processing illustrated in FIG. **3**. FIG. **8** is a diagram schematically illustrating a processing procedure according to the second embodiment. Also in the second embodiment, as in the first embodiment, the processor **1** extracts the acoustic feature amount from the sound data in step S**11** and calculates the reconstruction error in step S**12**.

[0057] As illustrated in FIG. **7**, when step S**12** is performed, the second extraction unit **15** extracts the first frequency feature amount from the first reconstruction error calculated in step S**12** (step S**23**). As an example, the second extraction unit **15** obtains the first frequency feature amount by compressing the first reconstruction error in the time direction. In the compression process performed by the second extraction unit **15**, calculations of the sum of signal intensities at each frequency, the maximum value of signal

intensities, and the time average of signal intensities may be used. Specifically, the second extraction unit **15** obtains a frequency spectrum by calculating the sum of signal intensities of the first reconstruction errors at each frequency. The frequency spectrum includes a distribution of frequency peak of an anomalous component having a higher signal intensity than other frequencies, for example. The first frequency feature amount may be calculated as the distribution of the frequency peak of the anomalous component.

[0058] When step S**23** is performed, the third extraction unit **16** extracts the first time feature amount from the first reconstruction error calculated in step S**12** (step S**24**). As an example, the third extraction unit **16** obtains the first time feature amount by compressing the first reconstruction error in the frequency direction. In the compression process performed by the third extraction unit **16**, calculations of the sum of signal intensities at each time, the maximum value of signal intensities, and the ensemble average of signal intensities may be used. Specifically, the third extraction unit **16** calculates the sum of signal intensities of the reconstruction errors at each time, thereby obtaining a waveform representing the temporal change in the sum of the signal intensities as the first time feature amount. The waveform represents generation timing and duration of an anomalous component having a higher signal intensity than other times, for example. The duration is a time during which the signal strength exceeding the second threshold continues. The second threshold may be set to a value with which the anomalous component and the normal component can be separated. The first time feature amount may be calculated as the generation timing and the duration of the anomalous component.

[0059] Since the second extraction unit and the third extraction unit extract the first frequency feature amount and the first time feature amount from the first reconstruction error, it is possible to more easily classify the anomaly factor than the first reconstruction error. Steps S**23** and S**24** may be performed in reverse order or simultaneously.

[0060] When step S**23** is performed, the estimation unit **13** performs vector search in the database **200** with a query vector based on the first frequency feature amount and the first time feature amount extracted in step S**23** (step S**24**). Specifically, the estimation unit **13** generates one query vector based on the first frequency feature amount and the first time feature amount, and searches the database with the query vector. The database according to the second embodiment stores a plurality of anomaly factors and a plurality of sample vectors based on a combination of pluralities of second frequency feature amounts and second time feature amounts in association with each other. The plurality of anomaly factors is classified according to a combination of the frequency distribution related to the second frequency feature amount and the duration of the anomalous component in the second time feature amount. The second frequency feature amount and the second time feature amount are feature amounts extracted from the second reconstruction error. Reducing the dimensions of the standard vectors stored in the database **200** makes it possible to speed up vector search. In addition, the storage resources of the database **200** can be saved. The estimation unit **13** may generate one query vector from one feature amount obtained by combining the first frequency feature amount and the first time feature amount, or may generate one query vector by merging a frequency vector generated based on the first frequency feature amount and a time vector generated based on the first time feature amount.

[0061] FIG. **9** is a diagram illustrating a typical example of a plurality of classified anomaly factors. As illustrated in FIG. **9**, the anomaly factors are preferably classified according to the distribution of the frequency peak of the anomalous component and the duration of the anomalous component. In FIG. **9**, an elevator is taken as an example of the target facility **300**, but the present invention is not limited to this example. Specifically, the anomaly factors are classified into at least three types, that is, brake failure, distortion of the guide rail, and car wheel failure. The brake failure is a type having a plurality of peaks in a frequency distribution and a long duration. The distortion of the guide rail is a type having a signal intensity equal to or greater than a predetermined threshold in substantially the entire band of the audible range in a frequency distribution and having a short duration. The car wheel failure is a type having a signal intensity equal to or greater than a predetermined threshold in substantially the entire band of the audible range in a frequency distribution and having a long duration. The long duration indicates that the duration is longer than a predetermined threshold. The short duration indicates that the duration is shorter than the predetermined threshold. More specifically, the predetermined threshold of the duration is approximately one second. The predetermined threshold may be set to any value with which the anomaly factors can be classified.

[0062] The estimation unit **13** may perform vector search using a value based on the duration of the signal intensity exceeding a second threshold and a deviation based on the duration for two or more sample vectors associated with the same anomaly factor among the plurality of sample vectors. As an example, the duration is calculated as the first time feature amount by the third extraction unit **16**. The value based on the duration is a value corresponding to vectorization of the duration. However, the value based on the duration may be the duration itself. The deviation of the value based on the duration is preferably calculated for each of two or more sample vectors associated with the same anomaly factor. More specifically, the estimation unit **13** sets a predetermined threshold for the standard deviation using the standard deviation of the duration for two or more sample vectors associated with the same anomaly factor, thereby to associate the duration up to the predetermined threshold with the anomaly factor. Performing vector search in the database with respect to the duration improves the accuracy of searching for an anomaly factor having variation in the duration.

[0063] When step S**24** is performed, the display control unit **14** displays the anomaly factor of the target facility **300** estimated in step S**24** (step S**25**). As an example, the display control unit **14** displays spectra of the first frequency feature amount and the second frequency feature amount so as to overlap each other. As another example, the display control unit **14** displays waveforms of the first time feature amount and the second time feature amount so as to overlap each other.

[0064] FIG. **10** is a diagram illustrating a display screen I**2** for displaying an anomaly factor. The display screen I**2** in FIG. **10** includes a display field I**21**. In the display field I**21**, a character string indicating an anomaly factor of the target facility such as "distortion of guide rail" is displayed. A spectrum and/or a waveform are displayed on the display

screen **12**. For example, a spectrum **122** in which the spectrum of the first frequency feature amount and the spectrum of the second frequency feature amount associated with the similarity vector are superimposed is preferably displayed on the display screen **12**. In addition, a waveform **123** in which the waveform of the first time feature amount and the waveform of the second time feature amount associated with the similarity vector are superimposed is preferably displayed on the display screen **12**. The vertical axis of the spectrum I**22** indicates signal intensity, and the horizontal axis indicates frequency. The vertical axis of the waveform I**23** indicates signal intensity, and the horizontal axis indicates time. Since the spectrum **122** and the waveform **123** are displayed on the display screen I**2**, the user can easily compare the first frequency feature amount related to the query vector and the second frequency feature amount related to the similarity vector, and/or compare the first time feature amount related to the query vector and the second time feature amount related to the similarity vector. Other information such as the occurrence dates and times of the second frequency feature amount and the second time feature amount may be further displayed on the display screen I**2**.

[0065] This ends the processing procedure for estimating the anomaly factor of the target facility **300**.

[0066] Note that the processing procedure for estimating the anomaly factor of the target facility **300** illustrated in FIGS. **7** and **8** is an example, and various deletions, additions, and/or changes can be made without departing from the gist of the invention.

[0067] The second embodiment will be compared with a comparative example in which an anomaly factor is estimated without using a time feature amount of sound data. In the comparative example, a frequency feature amount is extracted from sound data, and an anomaly factor is estimated by using the frequency feature amount. However, if the sound data is not sound data based on a simple operation but sound data including many variations, the anomaly factor is insufficiently estimated unless there is time-related information. As compared with the comparative example, according to the present embodiment, it is possible to estimate many anomaly factor variations by extracting and using the frequency feature amount and the time feature amount.

Third Embodiment

[0068] In the first embodiment and the second embodiment, the anomaly factor estimation system performs vector search with a query vector based on the first reconstruction error. In a third embodiment, in order to newly store a query vector based on a first reconstruction error as a sample vector, an anomaly factor estimation system inputs the query vector, the first reconstruction error, a first frequency feature amount, and/or a first time feature amount to a database in association with one another. Hereinafter, the anomaly factor estimation system according to the third embodiment will be described. In the following description, components having substantially the same functions as those of the first embodiment or the second embodiment will be denoted with the same reference numerals, and redundant description thereof will be given only when necessary.

[0069] FIG. **11** is a diagram illustrating a hardware configuration example of an information processing apparatus **100** according to the third embodiment. As illustrated in FIG. **11**, a processor **1** has functional components such as a first extraction unit **11**, a reconstruction error calculation unit **12**, an estimation unit **13**, a display control unit **14**, a second extraction unit **15**, and a third extraction unit **16**, a determination unit **17**, and an input unit **18**.

[0070] The determination unit **17** determines whether sound data is normal based on the first reconstruction error calculated by the reconstruction error calculation unit **12**.

[0071] The input unit **18** inputs another sample vector and an anomaly factor to the database **200** in association with each other under a user's instruction. The other sample vector represents a sample vector that is different from the sample vector stored in the database **200** in advance. In particular, the query vector used for estimation that is to be stored as a new sample vector in the database **200** will be referred to as other sample vector.

[0072] FIG. **12** is a diagram illustrating a processing procedure for estimating an anomaly factor of a target facility **300** according to the third embodiment. FIG. **12** illustrates a processing procedure from step S**12** illustrated in FIG. **3** to step S**25** illustrated in FIG. **7**. Also in the third embodiment, as in the second embodiment, the processor **1** extracts the acoustic feature amount from the sound data in step S**11** and calculates the reconstruction error in step S**12**.

[0073] As illustrated in FIG. **12**, when step S**12** is performed, the determination unit **17** determines whether the sound data used for extracting the first acoustic feature amount in step S**11** is normal based on the first reconstruction error calculated in step S**12** (step S**33**). If the anomaly score of the first reconstruction error exceeds a third threshold value, the determination unit **17** determines that the input sound data is not normal. The anomaly score is a sum or a maximum value of the first reconstruction errors, for example. If it is determined in step S**11** that the sound data used for extracting the first acoustic feature amount is normal (step S**33**: YES), the determination unit **17** performs step S**11**. Since the first frequency feature amount and the first time feature amount are not extracted for sound data determined to be normal, it is possible to improve the efficiency of estimating the anomaly factor of an anomaly factor estimation system **600**.

[0074] If it is determined in step S**11** that the sound data used for extracting the first acoustic feature amount is not normal (step S**33**: NO), the second extraction unit extracts the first frequency feature amount from the first reconstruction error calculated in step S**12** (step S**34**).

[0075] When step S**34** is performed, the third extraction unit extracts the first time feature amount from the first reconstruction error calculated in step S**12** (step S**35**).

[0076] Steps S**34** and S**35** may be performed in reverse order or simultaneously. If step S**35** is to be performed before or after step S**34**, step S**35** is preferably executed if it is determined in step S**11** that the sound data used for extracting the first acoustic feature amount is not normal. If it is determined that the sound data is not normal, the display control unit **14** may display the reconstruction error, the frequency feature amount, the time feature amount, and/or the anomaly factor related to the sound data.

[0077] This ends the processing procedure for estimating the anomaly factor of the target facility **300**.

[0078] Next, a processing procedure for storing the estimated anomaly factor of the target facility **300** and another sample vector in the database **200** in association with each other will be described. In the following description, a

process is started after the anomaly factor of the target facility **300** is estimated, in other words, from a time point at which the process in FIG. **12** is ended.

[0079] FIG. **13** is a diagram schematically illustrating a processing procedure related to the input unit **18** according to the third embodiment.

[0080] The input unit **18** inputs the other sample vector and the anomaly factor to the database **200** under a user's instruction. For example, the input unit **18** inputs the query vector calculated by the estimation unit **13** to the database **200** as the other sample vector under a user's instruction. However, the input unit **18** may input the query vector calculated by the estimation unit **13** and then stored in the storage device **2** to the database **200** as the other sample vector. The input unit **18** may also input the anomaly factor displayed by the display control unit **14** and the other sample vector in association with each other under a user's instruction. However, the input unit **18** may input an anomaly factor other than the anomaly factor displayed by the display control unit **14**.

[0081] This ends the processing procedure for storing the estimated anomaly factor of the target facility **300** and the other sample vector in the database **200** in association with each other.

[0082] Note that the processing procedure for estimating the anomaly factor of the target facility **300** illustrated in FIG. **12** and the processing procedure for inputting the other sample vector and the anomaly factor in association with each other to the database **200** illustrated in FIG. **13** are examples, and various deletions, additions, and/or changes can be made without departing from the gist of the invention.

[0083] According to the third embodiment, it is possible to extract the frequency feature amount and the time frequency according to the anomaly score. This makes it possible to efficiently extract the frequency feature amount and the time feature amount for anomalous sound data among acquired sound data, and eventually, makes it possible to store the query vector based on the extracted frequency feature amount and time feature amount in the database **200** as another sample vector.

Fourth Embodiment

[0084] The anomaly factor estimation systems according to the first embodiment, the second embodiment, and the third embodiment determine anomaly based on the length of the acquired sound data. In an anomaly factor estimation system according to a fourth embodiment, if the operating sound of a target facility **300** is over a long time, it is determined whether sound data is anomalous by dividing the sound data acquired over a longer time into shorter pieces. Specifically, sound data of about 10 seconds is divided into sound data of about 1 second. The length of the sound data to be acquired and the length of the divided sound data are not limited to the above lengths. Hereinafter, the anomaly factor estimation system according to the fourth embodiment will be described. In the following description, components having substantially the same functions as those of the first embodiment, the second embodiment, or the third embodiment will be denoted with the same reference numerals, and redundant description thereof will be given only when necessary.

[0085] FIG. **14** is a diagram illustrating a hardware configuration example of an information processing apparatus **100** according to the fourth embodiment. As illustrated in FIG. **14**, a processor **1** has functional components such as a first extraction unit **11**, a reconstruction error calculation unit **12**, an estimation unit **13**, a display control unit **14**, a second extraction unit **15**, and a third extraction unit **16**, a determination unit **17**, an input unit **18**, a dividing unit **19**, and a combining unit **20**.

[0086] The dividing unit **19** divides the sound data into a plurality of segments at predetermined time intervals.

[0087] If the determination unit **17** determines that the plurality of segments continuous in chronological order divided by the dividing unit **19** is not normal, the combining unit **20** combines a plurality of reconstruction errors corresponding to the plurality of segments to generate a first reconstruction error.

[0088] FIGS. **15** and **16** are diagrams illustrating a processing procedure for estimating an anomaly factor of a target facility **300** according to the fourth embodiment.

[0089] As illustrated in FIG. **15**, the dividing unit **19** divides the sound data into a plurality of segments at predetermined time intervals (step S**41**). More specifically, the sound data is divided in chronological order. The plurality of segments is preferably the same in data type as the sound data. In other words, each of the plurality of segments is preferably treated as sound data of a shorter time than the sound data before being divided. For example, the dividing unit **19** edits the digital signals of the vicinities of the start and end in the chronological order of each of the plurality of segments, in a manner capable of a Fourier transformation. An elevator is taken as an example of the target facility **300**, but the present invention is not limited to this example. In order to estimate an anomaly factor such as a lifting distance of the car of the elevator or a different operation between opening and closing of the door of the elevator and lifting and lowering of the car, sound data of a length suitable for each anomaly is required. Dividing the sound data into a plurality of segments makes it possible to classify the sound data for each operation targeting an anomaly.

[0090] The predetermined interval may be set to any time shorter than the length of the sound data. The plurality of divided segments may be subjected to the process described below while holding the information regarding the chronological order of the sound data. As an example, the information regarding the chronological order is information regarding the time of the sound data before being divided. As another example, if the sound data is divided in chronological order, the information regarding the chronological order is the order in which the dividing unit **19** divided the sound data into the plurality of segments.

[0091] When step S**41** is performed, the first extraction unit **11** extracts a first acoustic feature amount from each of the plurality of segments divided in step S**41** (step S**42**). In the fourth embodiment, as in the first embodiment, the first extraction unit **11** extracts an acoustic feature amount from the plurality of divided segments.

[0092] When step S**42** is performed, the reconstruction error calculation unit **12** calculates a plurality of reconstruction errors corresponding to the plurality of first acoustic feature amounts extracted in step S**42** based on a reconstruction model (step S**43**). The reconstruction model is a machine learning model trained by optimization calculation based on training data that include correct acoustic feature amounts extracted from a plurality of normal segments divided from normal sound data collected while the target

facility **300** is normally operated, for example. Using the reconstruction model trained on the normal segments makes it possible to improve the efficiency of detecting an anomalous component of a time shorter than the sound data.

[0093] When step S**43** is performed, the determination unit **17** determines whether each of the plurality of segments divided in step S**41** is normal based on the first reconstruction error calculated in step S**43** (step S**44**). If the anomaly score of at least one reconstruction error among the plurality of reconstruction errors exceeds the third threshold, the determination unit **17** may determine that the segment used to calculate the reconstruction error in which the degree of anomaly exceeds the third threshold is not normal. The anomaly score is a sum or a maximum value of one reconstruction error among a plurality of reconstruction errors, for example. The third threshold may be set to a value different from the value in the third embodiment. The determination unit **17** determines whether each of the plurality of segments is normal.

[0094] If it is determined that all of the plurality of segments divided in step S**41**, which have been used for calculation of the first reconstruction errors in step S**43**, are normal (step S**44**: YES), the dividing unit **19** performs step S**41**.

[0095] If it is determined that at least one segment among the plurality of segments divided in step S**41**, which has been used for calculation of the first reconstruction error in step S**43**, is not normal (step S**44**: NO), the determination unit **17** determines whether the plurality of segments continuous in chronological order is normal (step S**45**). The plurality of segments continuous in chronological order is two or more segments continuous in the chronological order of the sound data divided from the same sound data. For example, the determination unit **17** determines whether the segments determined as anomalous are continuous in chronological order based on the information regarding the chronological order of the segments determined as anomalous in step S**44**. For example, it is determined whether the segments determined as anomalous are continuous in chronological order based on the information regarding the chronological order.

[0096] If the plurality of segments continuous in chronological order is determined as normal (step S**45**: YES), the second extraction unit **15** performs the same processing as that in step S**34** and the subsequent steps of the third embodiment on each of the segments determined as anomalous in step S**44**.

[0097] If it is determined that the plurality of segments continuous in chronological order is not normal (step S**45**: NO), the combining unit **20** combines the plurality of reconstruction errors calculated in step S**43** to generate a first reconstruction error (step S**46**). For example, the combining unit **20** combines the plurality of segments continuous in chronological order to generate a first reconstruction error. The combining unit **20** may combine all the plurality of reconstruction errors to generate one first reconstruction error, or may combine some of the plurality of reconstruction errors to generate a plurality of first reconstruction errors. By combining the plurality of reconstruction errors to generate a first reconstruction error, it is possible to perform vector search for an anomaly factor of a time longer than the divided time.

[0098] When step S**46** is performed, the second extraction unit **15** performs the same processing as that in step S**34** and the subsequent steps of the third embodiment on the first reconstruction error generated in step S**46**. If the plurality of first reconstruction errors is generated in step S**46**, the second extraction unit **15** performs the same processing as that in step S**34** and the subsequent steps of the third embodiment on each of the plurality of first reconstruction errors.

[0099] This ends the processing procedure for estimating the anomaly factor of the target facility **300**.

[0100] Note that the processing procedure for estimating the anomaly factor of the target facility **300** illustrated in FIGS. **15** and **16** is an example, and various deletions, additions, and/or changes can be made without departing from the gist of the invention. In the fourth embodiment, the database may store the sample vector based on the first reconstruction error calculated from the divided segments and the anomaly factor in association with each other. As an example, the sample vector is based on a segment in which all of the segments are combined, a segment in which some of the segments are combined, and/or one segment. The hardware configuration including the dividing unit **19** can also be implemented without the second extraction unit **15**, the third extraction unit **16**, and the determination unit **17**. Specifically, the present invention is also applicable to a configuration in which the dividing unit **19** is added to the hardware configuration of the first embodiment.

[0101] According to the fourth embodiment, it is possible to estimate an anomaly factor of a short time by dividing collected sound data in units of short time. It is also possible to estimate an anomaly factor of a time longer than the divided time by combining the divided segments in chronological order.

Fifth Embodiment

[0102] The anomaly factor estimation systems according to the first embodiment, the second embodiment, the third embodiment, and the fourth embodiment use a trained reconstruction model for calculation of a reconstruction error. An anomaly factor estimation system in the fifth embodiment generates a trained reconstruction model. Hereinafter, the anomaly factor estimation system according to the fifth embodiment will be described. In the following description, components having substantially the same functions as those of the first embodiment, the second embodiment, the third embodiment, or the fourth embodiment will be denoted with the same reference numerals, and redundant description thereof will be given only when necessary.

[0103] FIG. **17** is a diagram illustrating a hardware configuration example of an information processing apparatus **100** according to the fifth embodiment. As illustrated in FIG. **17**, a processor **1** includes functional components such as a first extraction unit **11**, a reconstruction error calculation unit **12**, an estimation unit **13**, a display control unit **14**, a training unit **21**, and a model storage unit **22**.

[0104] The training unit **21** inputs a correct acoustic feature amount based on training data that is the correct acoustic feature amount extracted by the first extraction unit **11**, and generates a reconstruction model that is trained to output data of encoding and decoding of the input correct acoustic feature amount.

[0105] The model storage unit **22** stores the reconstruction model. As an example, the model storage unit **22** stores the reconstruction model in a storage device **2**.

[0106] FIGS. **18** and **19** are diagrams illustrating a processing procedure for generating a reconstruction model according to the fifth embodiment. Hereinafter, a process of generating a reconstruction model according to the fifth embodiment will be described along the flows of FIGS. **18** and **19**. The processing of generating a reconstruction model is preferably performed before the processing of estimating an anomaly factor performed in the first to fourth embodiments. More specifically, the reconstruction models in the first to fourth embodiments are generated in the fifth embodiment.

[0107] As illustrated in FIG. **18**, the first extraction unit **11** extracts a correct acoustic feature amount, which is training data, from sound data collected when a target facility **300** is normally operated (step S**51**). The sound data is preferably collected from the target facility **300** whose anomaly factor will be estimated. Specifically, the correct acoustic feature amount is extracted from the sound data of the target facility **300** collected from a microphone **34**. This makes it possible to acquire training data having characteristics specific to the installation environment of the target facility **300** and/or the mechanism of the target facility **300**.

[0108] The training data is stored in a training data memory. The training data memory is a storage device **2** or a database **200**, for example. By using the stored training data for training of a model for use in another target facility having a similar installation environment and/or mechanism, it is possible to shorten the time for collecting and enhancing training data.

[0109] When step S**51** is performed, the training unit **21** inputs acoustic feature amounts based on the training data extracted in step S**51**, and generates a reconstruction model trained to output data of encoding and decoding of the input acoustic feature amounts (step S**52**). More specifically, the training unit **21** inputs the training data to the model to be trained. Next, the training unit **21** evaluates the data output from the model to be trained using the loss function. As the loss function, a mean squared error (MSE), a cross entropy loss (CE Loss), or the like is used, for example. Finally, the training unit **21** determines whether to end the training according to the evaluation result. If the training is not to be ended, the training unit **21** updates the parameters of the model to be trained and inputs the training data to the model to be trained. If the training is to be ended, step S**53** is performed. By training the model using the training data based on the normal sound data collected from the target facility **300**, it is possible to improve the extraction accuracy of the anomalous component in the generated reconstruction model, independent of the installation environment and/or mechanism of the target facility **300**.

[0110] The training unit **21** may generate a reconstruction model by providing additional training to a learned reconstruction model using the training data on the installation environment and/or mechanism of the target facility **300**, or may generate a reconstruction model by training an untrained reconstruction model using the training data of the installation environment and/or mechanism of the target facility **300**. In addition, an auto encoder in which a decoder and an encoder are coupled may be used for the model to be trained.

[0111] When step S**52** is performed, the model storage unit **22** stores the reconstruction model generated in step S**52** (step S**53**). As an example, the model storage unit **22** stores the generated reconstruction model in the storage device **2**. The reconstruction error calculation unit **12** uses the stored reconstruction model, for example. By using the reconstruction model trained by the training unit **21** as the reconstruction error calculation unit **12** in the third embodiment, a highly versatile first reconstruction error that does not depend on the installation environment and/or mechanism of the target facility **300** can be input as a sample vector.

[0112] This ends the processing procedure for estimating the anomaly factor of the target facility **300**.

[0113] Note that the processing procedure for estimating the anomaly factor of the target facility **300** illustrated in FIGS. **18** and **19** is an example, and various deletions, additions, and/or changes can be made without departing from the gist of the invention.

[0114] According to the fifth embodiment, it is possible to generate a reconstruction model for use in an anomaly factor estimation system. Furthermore, it is possible to improve the detection accuracy of the anomaly of the target facility **300** by generating a reconstruction model using the correct acoustic feature amount of the target facility **300** as the training data.

[0115] While certain embodiments have been described, these embodiments have been presented by way of example only, and are not intended to limit the scope of the inventions. Indeed, the novel embodiments described herein may be embodied in a variety of other forms; furthermore, various omissions, substitutions and changes in the form of the embodiments described herein may be made without departing from the spirit of the inventions. The accompanying claims and their equivalents are intended to cover such forms or modifications as would fall within the scope and spirit of the inventions.

What is claimed is:

1. An anomaly factor estimation system comprising a processor configured to

extract a first acoustic feature amount based on a frequency, a time, and a signal intensity from sound data related to target facility,

calculate a first reconstruction error that is a difference between the first acoustic feature amount and a reconstructed feature amount obtained by reconstructing the first acoustic feature amount based on a reconstruction model for encoding and decoding an acoustic feature amount, and

estimate an anomaly factor of the target facility by performing vector search in a database with a query vector based on the first reconstruction error, wherein

the database stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other.

2. The anomaly factor estimation system according to claim **1**, wherein the processor estimates an anomaly factor corresponding to a specific sample vector whose similarity to the query vector exceeds a first threshold among the sample vectors, as the anomaly factor of the target facility.

3. The anomaly factor estimation system according to claim **1**, wherein the processor displays the anomaly factor of the target facility.

4. The anomaly factor estimation system according to claim **2**, wherein the processor displays the anomaly factor of the target facility and side by side a spectrogram based on

the first reconstruction error and a spectrogram based on a second reconstruction error associated with the specific sample vector.

5. The anomaly factor estimation system according to claim **4**, wherein the processor further displays information on occurrence date and time of the anomaly factor associated with the specific sample vector.

6. The anomaly factor estimation system according to claim **1**, wherein the processor performs vector search in the database with the query vector based on a spectrogram regarding the first reconstruction error.

7. The anomaly factor estimation system according to claim **1**, wherein

the processor extracts a first frequency feature amount from the first reconstruction error, extracts a first time feature amount from the first reconstruction error, and performs vector search with the query vector based on the first frequency feature amount and the first time feature amount, and

the sample vector is a vector based on a second frequency feature amount and a second time feature amount extracted from the second reconstruction error.

8. The anomaly factor estimation system according to claim **7**, wherein the anomaly factors is classified according to a combination of a frequency distribution related to the second frequency feature amount and a duration of an anomalous component in the second time feature amount.

9. The anomaly factor estimation system according to claim **8**, wherein

the anomaly factors include a first type, a second type, and a third type,

the first type is a type that has a plurality of peaks in the frequency distribution and of which the duration is equal to or longer than a predetermined time,

the second type is a type of which the signal intensity is equal to or greater than a predetermined threshold in substantially the entire audible range in the frequency distribution, and the duration is equal to or less than the predetermined time, and

the third type is a type of which the signal intensity is equal to or greater than the predetermined threshold in substantially the entire audible range in the frequency distribution, and the duration is longer than the predetermined time.

10. The anomaly factor estimation system according to claim **7**, wherein the processor displays spectra of the first frequency feature amount and the second frequency feature amount side by side or so as to overlap each other, and/or displays waveforms of the first time feature amount and the second time feature amount side by side or so as to overlap each other.

11. The anomaly factor estimation system according to claim **7**, wherein the processor determines whether the sound data is normal based on the first reconstruction error, extracts the first frequency feature amount from the first reconstruction error and extracts the first time feature amount from the first reconstruction error if it is determined that the sound data is not normal.

12. The anomaly factor estimation system according to claim **11**, wherein the processor determines that the sound data is not normal if an anomaly score of the first reconstruction error exceeds a third threshold.

13. The anomaly factor estimation system according to claim **1**, wherein the processor inputs another sample vector and an anomaly factor to the database in association with each other under a user's instruction.

14. The anomaly factor estimation system according to claim **11**, wherein if it is determined that the sound data is not normal, the processor displays the first reconstruction error, the second reconstruction error, the first frequency feature amount, the second frequency feature amount, the first time feature amount, the second time feature amount, and/or the anomaly factor related to the sound data.

15. The anomaly factor estimation system according to claim **1**, wherein the processor divides the sound data into a plurality of segments at predetermined time intervals, and extracts the first acoustic feature amount from each of the segments.

16. The anomaly factor estimation system according to claim **11**, wherein the processor divides the sound data into a plurality of segments at predetermined time intervals, and if it is determined that the segments continuous in chronological order are not normal, the processor combines a plurality of reconstruction errors corresponding to the segments to generate the first reconstruction error.

17. The anomaly factor estimation system according to claim **1**, further comprising:

a training data memory that stores, as training data, an acoustic feature amount extracted from the normal sound data collected when the target facility is normally operating; wherein

the processor inputs the acoustic feature amount based on the training data, generates the reconstruction model trained to output encoding and decoding data of the input acoustic feature amount, and stores the reconstruction model in a storage device.

18. The anomaly factor estimation system according to claim **1**, wherein the processor performs vector search using a value based on a duration of signal intensity exceeding a second threshold and a deviation of the value based on the duration, for two or more sample vectors associated with the same anomaly factor among the sample vectors.

19. An anomaly factor estimation method causing a computer to perform operations comprising:

extracting a first acoustic feature amount based on a frequency, a time, and a signal intensity from sound data related to target facility;

calculating a first reconstruction error that is a difference between the first acoustic feature amount and a reconstructed feature amount obtained by reconstructing the first acoustic feature amount based on a reconstruction model for encoding and decoding an acoustic feature amount; and

estimating an anomaly factor of the target facility by performing vector search in a database with a query vector based on the first reconstruction error, wherein

the database stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other.

20. A non-transitory computer readable medium including computer executable instructions, wherein the instructions, when executed by a processor, cause the processor to perform operations comprising:

extracting a first acoustic feature amount based on a frequency, a time, and a signal intensity from sound data related to target facility;

calculating a first reconstruction error that is a difference between the first acoustic feature amount and a reconstructed feature amount obtained by reconstructing the first acoustic feature amount based on a reconstruction model for encoding and decoding an acoustic feature amount; and

estimating an anomaly factor of the target facility by performing vector search in a database with a query vector based on the first reconstruction error, wherein

the database stores a plurality of anomaly factors and a plurality of sample vectors based on a plurality of second reconstruction errors in association with each other.

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