

CUSTOMER ACCEPTANCE/PROJECT COMPLETION FORM
20 DECEMBER 2020

Project Name: LANE LINE DETECTION

Project Manager: SITI NABIHAH BINTI ABU BAKAR

I, the undersigned, acknowledge and accept delivery of the work completed for this project on behalf of our organization which is Lane Line Holding SDN BHD. My signature is the prove that our project has been completed. No further work should be done for this project.

Name	Title	Signature	Date
Siti Maimunah Binti Abdul Rahman	Training Director	<i>maimunah</i>	8/1/2021

1. Was this project meet all your requirements and satisfaction? **(YES/NO)**
2. Please prove your reason of satisfaction or dissatisfaction. This is our first project and it is a new technology and we are trying our best to deliver to the fullest. A lot of idea and improvement can be done in the future hence every input and suggestion from you are appreciated.
3. Please provide suggestions on our organization for further improvement in the future.

Lane Line Detection is a project that will benefit a lot of people especially the automotive fields. As the moving forward, we will try our hardest to deliver a better technology and system for a modern and safe world. Every suggestions, idea and complaints are vital for us as this is a new project and a lot of things can be improved.

Thank you for your input.

LESSONS-LEARNED REPORT
20 DECEMBER 2020

Project Name: LANE LINE DETECTION
Project Sponsor: Muhammad Alif bin Mustafa
Project Manager: Siti Maimunah Binti Abdul Rahman
Project Dates: 8/1/2021
Final Budget: RM 1200000

a. Did the project meet scope, time and cost goals?

Yes, we meet the scope and cost goal. However, we have to request for extra time to finish up the project due to sudden halt in production. Since the cause of the halt happened because of the pandemic, the sponsor had approved the request.

b. What was the success criteria listed in the project scope statement?

The following statement is the outline for the project scope and success criteria – “Our sponsor has stated that the project is a success if the lane line detector that is being applied to the car is able to give a sense of security and proven functional to the users. Within two years, there should be a group of users who can claim the usefulness of the product just as written in the objective”.

c. Reflect on whether or not you met the project success criteria.

All the training to drive the automated car will be done within 6 months after the car is produced and about average 100-200 drivers will be evaluated after the training. We do not know if the project will be receiving the good end after two years, but with the current review and respond from the tester, we can gauge that the system will be going at least for another one year.

d. What were the main lessons your team learned from this project?

The main lesson we learned is:

1. Communication played a very important part in making the project works. The essential of reporting and responding to calls to each of the team members are equal to the success of achieving objectives. Dissatisfaction and misunderstanding also need to be solve by communication among the team and no staying quiet is allowed.