

Cancellation Policy

ValuePass Vouchers are non-refundable and cannot be canceled, but we are always looking for the best alternative solutions based on the potential of the activity providers that we promote if something goes wrong.

In case an activity is canceled as a result of the provider's error, the provider is required to suggest alternative dates for its implementation.

If none of these appeal to you, ValuePass is available to offer suggestions for alternative activities.

Finally, ValuePass will refund the value of your VP Voucher if none of the previous alternatives work.