

Terms - Conditions of Use for the website ValuePass

1. List of website services

1.1. This website has been created by the company Value Pass PC (hereinafter referred to as the "Company"). It is shown exclusively by the infotainment@sea platform inside the ATTICA GROUP SA ships and it is addressed to the passengers of the ships of the aforementioned company. It enables the visitor-traveler to be informed about products, services, tourist attractions, activities, related to the destination of his trip and to acquire them at a discount from the companies cooperating with Value Pass, by purchasing electronic discount coupons (vouchers). At the same time, interactive communication with the Company is provided to every visitor, through commenting and expressing their preferences for specific items, utilizing the applications of social networking services. The present Terms of Operation and Use of the Value Pass.gr website constitute binding corporate rules, which the Company observes and enforces by providing the above information sharing services to users. The user of the services of our website must read carefully the Terms of Use and the conditions for the provision of services below, before using our pages and services. In case of disagreement, he is expressly prohibited from using the Website and he must discontinue use immediately. Otherwise, it is assumed that he accepts them. The Company reserves the right to revise and update these Terms of Use at any time and for any reason, and users must always check for possible changes. If the user continues the use of the website after any changes to the Terms of Use means that he accepts those changes. Every element of the website can be modified, supplemented, deleted or updated without notice, at the sole discretion of the Company. Prices can also be modified in the same way.

1.2. Access, browsing and interaction with the website.

1.2.1. The website visitor is granted a non-exclusive, non-transferable, personal, limited right to access, use and browse the Company's websites and their published content. Access to an object covered by the confidentiality of communications, such as the source code and in general any data of the website, which is not accessible through the common navigation process (browsing) is not provided. The license does not include a company's commitment regarding the correct use of social networking services, which belong to other companies and applications posted on the website.

1.2.2. The visitor of the website has the chance, in the fields where it is technically permissible, to express his opinion on posted items, through the application "Like" which is accessed by users who have an account on the social networking service "Facebook". The operation of the application in question, which entails, among other things, the presentation of a annotation on the user's Facebook profile on that he has declared "Like" on the Company's website, is exclusively governed by the Terms of Use of the social networking service in question, which are not included within the scope of the Company's responsibility.

1.2.3. The website visitor who has social media accounts can share posted information through sharing applications ("share").

1.2.4. The website visitor, if he wishes, can be informed about specific activities through email. This will be done with a newsletter, where there will be a payment code for each activity.

1.3. Product and service discount coupons purchase.

1.3.1. The website is intended for users who are adults and legally competent in accordance with Greek legislation. In case the visitor meets the above conditions, he has the chance to buy discount coupons for products and services of the companies collaborating with the Company.

1.5.1. The Company is a provider of information society services, which are provided through the Internet Domain Name and the websitevaluepass.gr, in the sense that these terms are defined by p.d. 131/2003 ("Adaptation to Directive 2000/31 of the European Parliament and of the Council on certain legal issues of information society services, in particular electronic commerce, in the internal market (Directive on electronic commerce)", Official Gazette 116/A /16.5.2003). This property is subject to the terms of use of other information society service providers, such as social networking service applications, used by the Website, which are governed by the respective Terms of Use of these companies.

1.4. Contact with the Company

1.4.1. The website visitor has the opportunity to contact the company with e-mail, following the relevant application adapted to the "Contact" website, by completing the special form for sending a message.

1.5. The Company as an information society service provider.

1.5.1. The Company is a provider of information society services, which are provided through the Internet Domain Name and the websitevaluepass.gr, in the sense that these terms are defined by p.d. 131/2003 ("Adaptation to Directive 2000/31 of the European Parliament and of the European Council on certain legal issues of information society services, in particular electronic commerce, in domestic market (Directive on electronic commerce)", Government Gazette 116/A/16.5.2003). This property is subject to the Terms of Use of other information society service providers, such as social networking service applications, used by the Website, which are governed by the respective Terms of Use of these companies.

1.5.2. Regarding the content that the users of the website may influence, using applications of other companies (such as the "Like" button of facebook.com), the Company is not responsible for general and preventive surveillance, because it is not the starting point of the transmission, does not select the recipient and does not select or modify the information provided and is not charged with a general obligation to control the services it transmits or stores, nor a general obligation to search facts or circumstances of any potentially illegal activities. The Company has procedures for reporting illegal actions that could be carried out through the website (against intellectual property, personal data, personality) and is committed to strictly complying with these procedures, in full compliance of the website with the current legislation.

1.5.3. In the context of the obligation to provide general information, according to article 4 of the P.D. 131/2003, the Company informs: (a) its full company name is "ValuePass P.C.". (b) the physical address where it is established is: 11, Stratigou Lekka str., 15122 Marousi (c) its contact details are: info@valuepass.gr

2. Discount coupon purchase and consumer protection.

2.1. Businesses cooperating with the Company, displayed on its platform, offer a pre-agreed discount on the initial price of the product or service, which has been published on their

website, price list, etc. There is a constant update of the prices, based on any partner's price list update. The information provided by the Company's platform is obtained: a) by the visit of its representatives to the facilities of the associated companies, b) by information contained in the "description form", which is completed by each cooperating company and includes: • detailed description of the activity, photos, • Exact place of the activity, in a photo on a map • The duration. • Number of people of the participation group. • The available daily Vouchers for the activity. • The cancellation policy • What the service in question includes, its main points and if there are any extra charges. • What the customer needs to have with him. • What is not allowed, and c) by third-party comments from customers who have already used their discount coupons at a partner company. Following the above, the Company does not have and does not assume, with the sale of the discount coupon, any responsibility regarding the quality of the products sold and services provided by the associated companies.

2.2. ValuePass has set seven (7) selection criteria for each associated company:

1. Quality of Customer Service *****
2. Personalization & Flexibility *****
3. Safety and Health Standards (including Covid-19 virus) *****
4. Quality Materials *****
5. Ethical Business Practices *****
6. Environmental Responsibility *****
7. Respect for Local Cultures *****

All of the above is posted and displayed on the platform for each customer and the ValuePass platform has the same viewing environment for all associated businesses.

2.3. Purchasing policy and Free Vouchers:

By purchasing the VP voucher, the customer assures the discount and the reservation on a certain date and time for the chosen activity. Afterwards, he must pay the activity provider. In some activities, such as restaurants, bars, water sports, etc. the customer pays the provider after the end of the activity. Each voucher is unique, personal and only accepted for the activity with the characteristics chosen by the customer. The customer must choose at least two (2) vouchers from the same or different activities. By choosing activities and depending on the number of the vouchers he had chosen, he will be provided with Free Vouchers.

Table with Free Vouchers:

- 3 Vouchers + extra 1 free Voucher
- 4 Vouchers + extra 2 free Vouchers
- 5 Vouchers + extra 3 free Vouchers
- 6 Vouchers + extra 4 free Vouchers
- 7 Vouchers + extra 4 free Vouchers

During the process of purchasing discount vouchers for the activities (from the basket during payment) our system automatically selects as free voucher/s those with a value lower than or equal to those purchased. Afterwards, they are shown on the payment form with zero price as well as in the informative email. Vouchers' and activities' prices, as well as the discount differ for each activity, and the prices of the voucher, the initial price of the activity, the final price with the discount and the percentage (%) of the discount may vary. They can be modified at any time and season. Prices include taxes.

Prices do not include: (Unless stated) Tips for tourist guides, drivers and personal items.

2.4. By purchasing and paying for the voucher, the customer assures the discount and the reservation for a specific time and day, and then he must pay the cost of the activity to the provider, in situ. The payment process starts when the customer: Enter his/her name, his/her phone number and email address (all calls are made via Viber, WhatsApp or other free calling apps unless otherwise stated).

2.5 Upon completion of the payment process, the Company sends to the customer an email different and unique for each activity he had chosen. The format is in PDF with a QR code and detailed information about the activity. "You will receive a personalized voucher for every booking, transport, event or service. You must provide the QR code e-ticket or a printed original, authentic coupon/voucher to the cmdg service provider to receive the discount for your activity." The information includes: • QR code • Title of the activity • Name or distinctive name of a business • Name of the person in charge • Contact numbers • Google maps pin with the address of the activity • Duration, start time and end time of the activity and how much time earlier it needs to be the customer attended it. • Special instructions for the activity and if there are extra charges (It depends on the activity and the supplier). • Information about the price and about the way (when and where) to pay the supplier. • Until when the customer can cancel the reservation (We send an informative, reminding email 2 to 6 hours before the end of the cancellation period) • Information on protection measures against Covid-19 disease • Marking for Free Voucher or Paid Voucher. • Payment's receipt • Contact details, a phone number via WhatsApp, Viber, Messenger, or by email at customer@valuepass.gr, through which the ValuePass customer support team will respond to solve any problems, in case they cannot be solved by the provider or do not originate from the provider. • In order to carry out the activity, full payment of the sticker price after the discount to the supplier is required.

2.6 The VP voucher does not need to be printed on paper for reasons of environmental protection. The customer can show the QR code received by email to the provider who will validate it.

2.7 The visitor does not maintain a user account in the Company. At the beginning of the payment process he must enter his name, a phone number and an email address, and also to accept that: he agrees to be notified by the activity provider of his reservation by email, in accordance with the ValuePass privacy policy. • that he agrees to receive 2 informative emails: 1st email: with the electronic ticket with QR code, the details of the activity provider, special and general information about the chosen activity. 2nd email: 2 to 6 hours before the cancellation deadline set by the provider in their activity cancellation policy, with the following content: "Please contact the activity provider on the phone: +30 or by email:@. to reconfirm your booking or to inform about a cancellation.

2.8 The payment method is chosen by the interested party and includes the possibility of payment with VISA or MASTERCARD credit card. There is no additional fee for processing credit card payments. Credit card details are deleted immediately after at the end of the payment process.

2.9 The purchase of a discount coupon constitutes the conclusion of a remote sales contract, applying the relevant legislative framework (article 4 of Law 2251/1994, as amended and in force). Before completing his order, before filling out and submitting the relevant form, the consumer is informed by the Company through the website about: (a) the identity and address of the supplier (b) the value of the Valuepass voucher, which he must buy to gain the discount and make the reservation on the intended day and time. (c) The initial price of the activity, which he would have paid without the special discount coupon. (d) The final price of the activity that will be paid to the cooperating company after the discount. (e) The total discount earned in percentage. (f) the payment method, g) the duration of validity of the offer or the price, (h) the cancellation policy of the reservation.

2.10 Cancelling a reservation

ValuePass vouchers cannot be cancelled, however the Company tries to offer the best alternatives among the providers of the activities it promotes. In the event that the service-activity is not carried out due to the fault of the company-provider collaborating with Value Pass, Value Pass will offer you an alternative date or schedule or a corresponding service from another provider. If there is no alternative available or acceptable to the customer, then only the value of the discount coupon will be refunded by the Company. If the voucher is not used for any other reason, its value will not be refunded. The Company's support team makes every effort to solve every problem in the best interests of the customer. You can call us or/and send messages via Viber, WhatsApp or other free calling applications at ValuePassSupportTeam or by email at customercare@valuepass.gr.

Each activity provider follows its own cancellation policy and this can range from 3 hours to 48 hours before the scheduled time of the activity. The Company also sends an e-mail to the buyer of each discount coupon two hours before of the expiry of the cancellation deadline with the content mentioned above.

2.11 The Company is not responsible for the quality of the services of the cooperating company nor for the possible loss of personal items in the area of the activity-service, or for an accident that happened to the customer at the premises of the provider of the activity or service, concerning the discount coupon, purchased by the customer. The company does not provide personal insurance. The cooperating companies, however, providers of the activities-services have civil liability insurance in force.

3. Use and protection of personal data

3.1. The company processes only the personal data necessary for the provision of the website's services, and in particular the customer's name, telephone number and e-mail address. This is the data that the visitors themselves provide when they fill out any of the forms on the website, proceeding to enter the information knowingly. The necessary processing of personal data of website users constitutes processing that falls within the scope of application of article 7A par. 1 (b) of Law 2472/1997. The above personal data are not transmitted or shared with third parties, with the exception of the cooperating

company, in which a reservation has been made through the discount coupon, unless the procedure defined by the legislation on the removal of privacy (N.2225/1994) is followed.

3.2. Any processing of personal data of par. 3.1. is carried out exclusively and only by persons controlled by the Company. The Company has taken the appropriate organizational and technical measures for the security of the data and their protection against accidental or unlawful destruction, accidental loss, alteration, prohibited dissemination or access and any other form of unlawful processing. These measures ensure a level of security commensurate with the risks involved in the processing and the nature of the data being processed. To ensure the security of transactions and the protection of the customer's personal data, during the online purchase of the discount coupon, the Company uses SSL (Secure Sockets Layer) technology. All transactions carried out through the website are governed by the relevant provisions of the Consumer Protection Law (L. 2251/1994), which regulates issues related to remote sales, as well as by the provisions of European and International law about e-commerce.

3.3. The data subject has the right to request and receive from the data controller, without delay and in an understandable and clear manner, the following information: a) All personal data concerning him, as well as their origin. b) The processing purposes, the recipients or categories of recipients. c) The progress of the processing for the period of time since any previous update or notification. d) The logic of automated processing. e) As the case may be, the correction, deletion or blocking (locking) of data whose processing is not in accordance with the provisions of Law 2472/1997, in particular due to the incomplete or inaccurate nature of the data, and f) The notification to third parties, to whom the data has been communicated, of any correction, deletion or blocking (locking), which is carried out according to the case as long as this is not impossible or does not require disproportionate efforts. The right of access can be exercised by the data subject and with an expert's assistance. The Company responds to access requests within fifteen (15) days, in accordance with the provisions of article 12 of Law 2472/1997.

3.4. The data subject has the right to object at any time to the data processing concerning him. Objections are addressed to the company in writing by email and must contain proof of the identity of the requester, as well as the request for a specific action, such as correction, temporary non-use, retention, non-transmission or deletion. The Company responds in writing to the objections within an exclusive period of fifteen (15) days. In its reply, the Company informs the subject of the actions taken or, possibly, of the reasons it did not satisfy the request. The response in case of rejection of the objections is communicated by the Company to the Personal Data Protection Authority.

3.5. To exercise the rights of the terms 3.3. and 3.4. the data subject or his legal representative should submit via e-mail (.....@..... ..) to the Company a complaint in which he must state: (a) his identity, providing relevant evidence from a public authority, (b) the specific personal data that his complaint concerns, indicating also the website where these are posted, (c) his contact details (telephone, email address, physical address).

3.6. Compliance with the above procedure is a binding contractual condition before any further action before a public authority or court and this preliminary procedure concerns users, who by accessing the website accept its binding nature.

3.7. Personal data is deleted by the Company after three (3) months since the purchase of the discount coupon.

3.8. About the protection of personal data you can contact us at the e-mail: dataprotectionofficer@valuepass.gr

4. Intellectual Property Rights

4.1. Rights to distinctive titles, domain names and trademarks including, but not limited to, texts, graphics, photographs, layouts, illustrations, services provided, the layout of the entire website and generally any kind of files, are the subject of intellectual property and are governed by the national and international provisions on Intellectual Property, with the exception of the expressly recognized rights of third parties. The distinctive titles, trademarks and domain names, on which the website is posted, are the property of the Company. The Company reserves the right to legally assert the satisfaction of any of its claims before any competent Court and Authority in the event of infringement of its rights over the above assets. Authority in the event of infringement of its rights over the above assets.

5. Applicable Law

5.1. For any dispute arising from the use of the services between the user and the Company, Greek law is applicable and the courts of Athens are responsible.

5.2. In the event of a dispute between the user and the Company, regarding obligations and rights arising from these Terms of Use, the former is obliged, before taking any legal action, to contact the Company in writing within 15 days of the occurrence of the relevant events. Failure to comply with this term constitutes a breach of an essential contractual term between the user/subscriber and the Company.

5.3. The original text of these Terms of Use is the one in in the Greek language. An official English translation is also provided on the website. In case of discrepancies, the Greek version is followed.