SingulierPluriel LMS

User Testing Protocol
April 2024

Figma Link:

https://www.figma.com/proto/dfZykUktjrsipShxE2xHRv/Screwaround-File?type=design&node-id=1162-1904&t=eArMoH8ZFlA4ilZs-1&scaling=scale-down&page-id=1153%3A1903&starting-point-node-id=1162%3A1904&hotspot-hints=0&mode=design

PLEASE NOTE: ask participant to open link and share screen, then click on the "Expand" button in the upper right corner of the screen for better visibility. Start recording.

Introduction

"Welcome and thank you for helping us test our prototype for SingulierPluriel LMS!

Please be mindful that what you have in front of you is a design prototype rather than a deployed app. This means that you cannot really perform the tasks that we'll be going through in this test – you just have to show me to which section of the LMS you would go if you had to perform this test in the finished application.

I will be supervising this test, but I will try to step back as much as possible so that you can try completing the tasks on your own. There is no right or wrong answer, just tell us what you think would be the most plausible course of action for each task. Having said that, if you are *really* stumped, just tell me, I'll help you figure it out.

Please remember to think aloud while you perform your task! E.g. "Well I want to check what I am buying, so I'll go to "My Cart" "… it helps us a lot to figure out how our users approach the app!"

Task List

Task 1. You landed on the home page and want to understand what the different categories of the LMS do.

Task 2. You want to contact a student from your class Italian A1.2 .

Task 3. You want to schedule an exam for your class Italian A1.2.

Task 4. You want to inform and update your students from the class Italian A1.2 about your office hours.

Task 5. You want to upload or edit course materials for your class Italian A1.2.

Task 6. You want to recover materials you used in previous semesters.

Task 7. You want to evaluate your students from class Italian A1.2.

Task 8. You want to warn your students about some important last-minute changes for your class Italian A1.2.

Task 9. You want to display organizational info on the course Italian A1.2 (e.g. curriculum, requirements, exam dates etc.)

Task 10. You want to find out about the attendance rate of your class Italian A1.2

Task 11. You want to see how your students from Italian A1.2 have performed in their tests thus far.

Task 12. You want to share exam prep materials with your class Italian A1.2

Task 13. You want to create an assignment for your class Italian A1.2.

RATIONALE behind the succession of tasks: progressive disclosure, towards the end users have to perform tasks they might have subliminally come across during the preceding ones. Also, the tasks are structured so that the user has to switch between sections fairly often instead of just remaining inside the same one for long stretches of time.