Joseph				
Task	**Click Path**	**Observations**	**Quotes**	**Task Completion**
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: **1** - easy to complete **2** - completed but with difficulty **3** - not completed
Prompt 1: Open the Skillswap app on your phone, register for a new account on the platform **Prompt 1 follow-up:** Was the above task easy or difficult to carry out. Is there anything you will like to change about the processing?	Open app > clicked create accout > Completed onboarding > Fills personal detail Click create account > Verify email > Tap confirm > account created sucessfully	-Participant was able to navigate and complete the registration process easily.	" The registration process was pretty straightforward and the task was easy to carry" "one thing i might change tho, is that i should able to complete my details first before completing the onboarding"	1
Prompt 2: Navigate to your profile page and add a skill you'd like to teach under "My Skills". **Prompt 2 follow-up:** Attempt to do this, please **Prompt 2 follow-up:** Was this process straightforward? what was challenging or easy for you? What would you like to change about this process?	Click on 'Profile' in the navigation menu > Click on 'Add Skill'. > Enter the skill details > Click 'Done'.	-Participant was able to complete this task quickly and easily. -Participant expressed faustration that some skills they will like to add is missing	"Adding a skill to my profile page was very straightforward"	1
Prompt 3 : Use the search functionality to find a skill you'd like to learn. **Prompt 3 follow-up:** How effective was the search feature in providing relevant results?	Click on 'Search icon' in navigation menu > Enter the skill you want to learn in the 'Search' field. > Click 'Search'. > Browse through the search results.	-Participant was able to able to complete this task with easy	"The search feature was effective and provided relevant results for the skill I wanted to learn"	1
Prompt 4: Contact someone you will like to swap skill with, to inquire about their availability and teaching methods. **Prompt 4** follow-up: Was the messaging system easy to use? How do you feel about the total time it takes you to complete this process	Click on the homepage/ other user profile > Click 'Write your message here' > Click on 'Send chat request'.	-Participant was able to able to complete this task with easy	"The messaging system was user-friendly, and easy to navigate"	1
Prompt 5: If i said "edit user profile" would you know what to do? Prompt 5 follow-up: Attempt to do this, please Prompt 5 follow-up: Were you able to do this, what was challenging or easy for you? What would you like to change about this process?	Click on 'Profile' in the navigation menu > Click on 'edit icon'. > Edit page > Click 'Save'.	-Participant was able to able to complete this task with eas	"Editing my profile was easy and straightforward"	1