

## **User Interview for SkillSwap**

### **Questions:**

1. What types of skills do you possess that you would be willing to share with others?
  2. Have you ever faced challenges in finding individuals to exchange skills with?
  3. Do you believe that traditional skill exchange methods (i.e., apprenticeships, workshops, families) are accessible to everyone?
  4. What platforms or resources do you use for learning new skills or hobbies?
  5. How often do you engage in skill-sharing activities, and in what formats (e.g., workshops, tutorials, one-on-one coaching)?
  6. Have you ever used a skill sharing app/website?
  7. If you answered yes to the previous question, what challenges, if any, did you face with the skill sharing app/website?
  8. What features do you think would make a skill exchange platform easier to use and more helpful for sharing skills?
  9. Would you be interested in a platform that connects individuals for skill exchange?
  10. What is your preferred method of communication for coordinating skill exchanges?
  11. What additional support or resources, like tutorials or tools, do you think would benefit individuals participating in skill exchanges?
  12. What motivates you to share your skills or learn from others?
  13. How important is community engagement and social interaction to you when participating in skill-sharing activities?
  14. How important is it for you to be compensated for your skills on a skill sharing platform?
  15. Based on your responses today, is there anything else you'd like to add?
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#### User 1:

- **Skills:** Carpentry, jewelry making, blacksmithing
- **Challenges Faced in Finding Skill Exchange:** Yes
- **Accessibility of Traditional Skill Exchange Methods:** No
- **Learning Resources:** Never utilized traditional methods, prefers learning from diverse sources
- **Frequency of Skill-Sharing Activities:** Not so often
- **Used Skill Sharing App/Website:** Yes
- **Challenges Faced with Skill Sharing App/Website:** No
- **Preferred Communication Method:** Chat messaging, Video call, In-person meeting
- **Motivation for Sharing Skills/Learning:** Learning from diverse experiences
- **Importance of Community Engagement:** Agree
- **Compensation Preference:** Neutral

#### User 2:

- **Skills:** Food product development, recipe development, mentoring, project management
- **Challenges Faced in Finding Skill Exchange:** No
- **Accessibility of Traditional Skill Exchange Methods:** No, prefers workshops and training courses
- **Learning Resources:** Utilizes workshops and training courses
- **Frequency of Skill-Sharing Activities:** Weekly, one-on-one coaching
- **Used Skill Sharing App/Website:** No
- **Preferred Communication Method:** In-person meeting
- **Motivation for Sharing Skills/Learning:** A sense of giving back, sharing is caring
- **Importance of Community Engagement:** Agree
- **Compensation Preference:** Agree

### User 3:

- **Skills:** Cooking
- **Challenges Faced in Finding Skill Exchange:** Yes
- **Accessibility of Traditional Skill Exchange Methods:** No, primarily uses apps and learns from a skilled boyfriend
- **Learning Resources:** Utilizes apps and learns from boyfriend
- **Frequency of Skill-Sharing Activities:** From time to time
- **Used Skill Sharing App/Website:** Yes
- **Challenges Faced with Skill Sharing App/Website:** Was not free
- **Preferred Communication Method:** In-person meeting
- **Motivation for Sharing Skills/Learning:** Feels good to learn and share with others
- **Importance of Community Engagement:** Agree
- **Compensation Preference:** Neutral

### User 4:

- **Skills:** Woodworking, sewing, knitting
- **Challenges Faced in Finding Skill Exchange:** No
- **Accessibility of Traditional Skill Exchange Methods:** No, primarily uses university, friends, and YouTube
- **Learning Resources:** Utilizes university, friends, and YouTube
- **Frequency of Skill-Sharing Activities:** Not often, one-on-one coaching
- **Used Skill Sharing App/Website:** No
- **Preferred Communication Method:** In-person meeting
- **Motivation for Sharing Skills/Learning:** Enjoyment and cost-effectiveness
- **Importance of Community Engagement:** Strongly agree
- **Compensation Preference:** Disagree

### User 5:

- **Skills:** Medical research skills

- **Challenges Faced in Finding Skill Exchange:** No
- **Accessibility of Traditional Skill Exchange Methods:** Yes
- **Learning Resources:** Internet, workshops, conferences
- **Frequency of Skill-Sharing Activities:** Regularly, workshops, one on one
- **Used Skill Sharing App/Website:** Yes
- **Challenges Faced with Skill Sharing App/Website:** -
- **Preferred Communication Method:** Chat messaging, Email
- **Motivation for Sharing Skills/Learning:** Enjoy sharing knowledge and experience and to see others progress as a result
- **Importance of Community Engagement:** Strongly agree
- **Compensation Preference:** Disagree

#### **User 6:**

- **Skills:** Photography and filming
- **Challenges Faced in Finding Skill Exchange:** Yes
- **Accessibility of Traditional Skill Exchange Methods:** No, primarily uses YouTube
- **Learning Resources:** Quite often to figure out how things work
- **Frequency of Skill-Sharing Activities:** Regularly
- **Used Skill Sharing App/Website:** Yes
- **Challenges Faced with Skill Sharing App/Website:** It lacked being entertaining
- **Preferred Communication Method:** Video call, In-person meeting
- **Motivation for Sharing Skills/Learning:** How it could help someone else find a career that is more fulfilling to them
- **Importance of Community Engagement:** Strongly agree
- **Compensation Preference:** Strongly agree

#### **User 7:**

- **Skills:** Woodworking
- **Challenges Faced in Finding Skill Exchange:** Yes

- **Accessibility of Traditional Skill Exchange Methods:** No, primarily uses YouTube
- **Learning Resources:** Almost never
- **Frequency of Skill-Sharing Activities:** Not often
- **Used Skill Sharing App/Website:** No
- **Preferred Communication Method:** Chat messaging, In-person meeting
- **Motivation for Sharing Skills/Learning:** Meeting new people, saving money
- **Importance of Community Engagement:** Agree
- **Compensation Preference:** Neutral

**User 8:**

- **Skills:** Carpentry, guitar, skateboarding
- **Challenges Faced in Finding Skill Exchange:** Yes, No
- **Accessibility of Traditional Skill Exchange Methods:** Friends
- **Learning Resources:** Not so often
- **Frequency of Skill-Sharing Activities:** No
- **Used Skill Sharing App/Website:** No
- **Preferred Communication Method:** Chat messaging, In-person meeting
- **Motivation for Sharing Skills/Learning:** Agree
- **Importance of Community Engagement:** Neutral

**User 9:**

- **Skills:** Visual Storytelling
- **Challenges Faced in Finding Skill Exchange:** Yes
- **Accessibility of Traditional Skill Exchange Methods:** No
- **Learning Resources:** University, Friends, Internet
- **Frequency of Skill-Sharing Activities:** With my colleagues at my university we help each other a lot with skills that we have
- **Used Skill Sharing App/Website:** Yes
- **Challenges Faced with Skill Sharing App/Website:** -
- **Preferred Communication Method:** Video call, In-person meeting

- **Motivation for Sharing Skills/Learning:** Agree
- **Importance of Community Engagement:** Disagree