

Use feedback to build
strong relationships

Vinted

Basis of Feedback

Basis of Feedback

3 F's: FACT, FEELING, FUTURE

Basis of Feedback

3 F's: FACT, FEELING, FUTURE

FEELING = SUBJECTIVE

Basis of Feedback

3 F's: FACT, FEELING, FUTURE

FEELING = SUBJECTIVE

MY INTENTIONS —> MY ACTIONS —> YOUR EMOTIONS

Basis of Feedback

3 F's: FACT, FEELING, FUTURE

FEELING = SUBJECTIVE

MY INTENTIONS —> MY ACTIONS —> YOUR EMOTIONS

MY INTENTIONS ≠ YOUR FEELINGS

Basis of Feedback

3 F's: FACT, FEELING, FUTURE

FEELING = SUBJECTIVE

MY INTENTIONS —> MY ACTIONS —> YOUR EMOTIONS

MY INTENTIONS ≠ YOUR FEELINGS

BUILT ON TRUST