

LEADERSHIP
IS SOMETHING
YOU LEARN,
NOT SOMETHING
YOU'RE BORN
WITH



LEADERSHIP (STYLE)
IS A
CONSCIOUS
CHOICE

VILTARÉ

ATTITUDE



YOUR BEHAVIOUR IMPACTS

YOUR TEAM MEMBERS' CAREERS,

HEALTH, MARRIAGES, LEISURE,

FRIENDSHIPS, KIDS

DISASTERS

DDOS

MAJOR CONFLICTS
(PEOPLE)

180° CHANGE
OF DIRECTION

OUTAGES DUE TO...

- ... CONFIG CHANGES
- ... DC INFRA
- ... CRITICAL BUGS
- ... UNTESTED BACKUPS
- ...

LEGACY (HUMAN) SYSTEMS
- CLIENTS
- WE

COMMUNICATION
ISSUES

KEEPING
PROMISES

DELAYS
PROCESSES

SERVICES

CxO

NEWCOMERS

CONFLICTING
TEAM MEMBERS

PEOPLE...

- ... ABOUT TO LEAVE
- ... HAVE EXPECTATIONS
- ... DOES NOT KNOW...

CHANGING
REQUIREMENTS
(CLIENTS)

UNANTICIPATED
BEHAVIOUR

IRRATIONAL REQUESTS

CULTURAL DIFFERENCES

OTHER LEADERS

TECH ISSUES

ooo

16 TEAM MEMBERS

MENTAL &
PHYSICAL
HEALTH

CHOOSING YOUR
BATTLES

REINFORCEMENT
(FEEDBACK)

EVERYDAY LIFE

LEADER

LEADERSHIP & THE WAY

OF BEING WITH

OTHERS IS A CONSCIOUS

CHOICE