

Loungers | Cosy Club App

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Cosy Club Harrogate

Overview

This app initially started as a personal project, as a way for me to conveniently access drink specs on my phone, all neatly organized and searchable. However, as colleagues noticed and also began using it on their phone, the idea quickly grew into a full-fledged app. That I believe could benefit all loungers sites.

The main goal of the app is to provide a great user-friendly experience, ensuring that drink specs are always up to date, and aims to assist with training. However, this is just the early stages for the app and over time with more updates, it could become a very valuable training tool.

Goals:

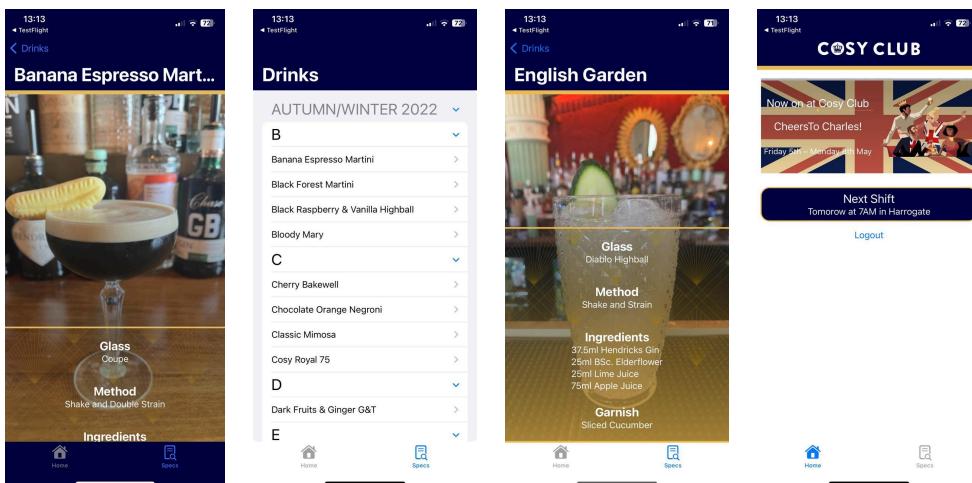
1. Up to date and consistent Drink spec source rather than sticky or wet paper sheets that may not be up to date.
2. In the future, the home/landing screen could be a page for their Loungers/Cosy Club for more formal updates, incentives, events, drink competitions, recent reviews, 86s in stock, and more, updated live automatically or by their BM, AGM, or GM etc so the team can be up to date before their shift starts.
3. Integrate with Fourth* to see shifts, and resdiary to see how many bookings and covers there are before staff's shifts begin.

*Fourth integration is in Proof of concept stage but already working in app, just never been deployed.

iOS App History

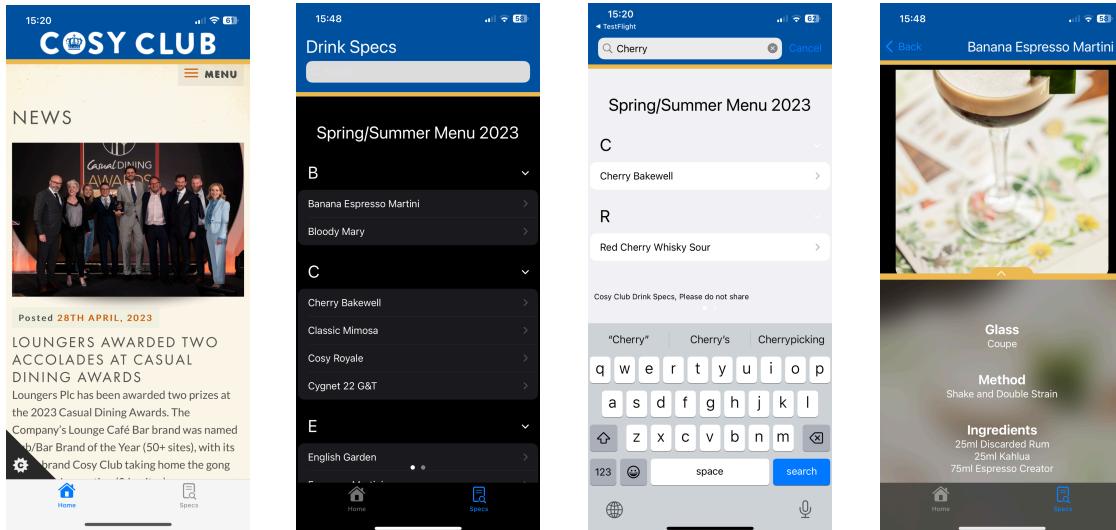
Version 1.2.5:

This old version of the app had the new Spring/Summer menu added along with a new menu layout. This is the oldest one I have of screenshots.



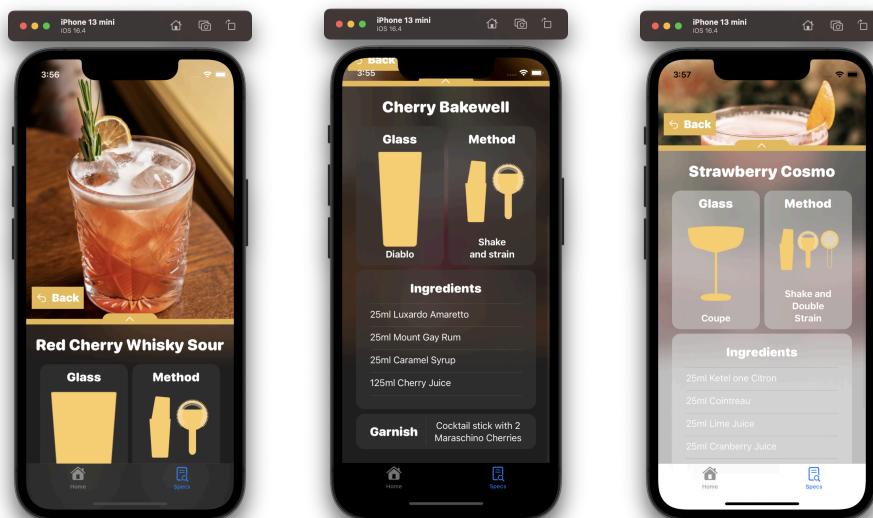
Version 2.0.2:

In this version, improvements have been made to the light and dark mode functionality, also addressing existing issues with readability. Additionally, the home screen now serves the corporate newsletter (this is just temporary). A fast search functionality has been implemented to provide users with an efficient way to get the drink specs they want up.



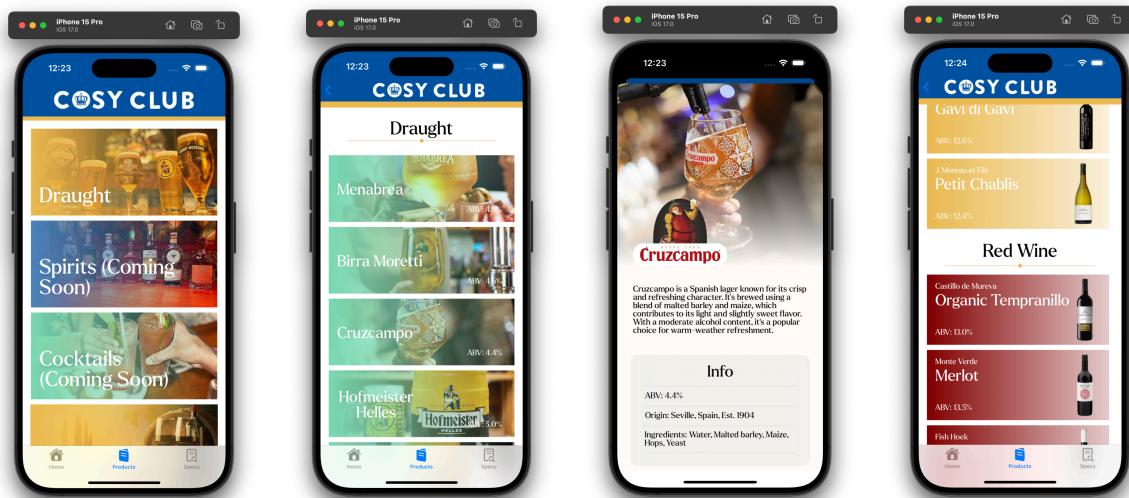
Version 2.2:

This release signifies significant UI enhancements aimed at providing a mature and professional look. The focus of this update is to create a user-friendly experience, especially for newcomers in the bar industry. The inclusion of my own custom illustrations of our bar equipment and a redesigned layout ensures easy navigation. Future updates will also incorporate step-by-step instructions to guide users effectively.



Version 2.4 Live and latest

In version 2.4, a detailed exploration of our wines and draught products is now available. Ongoing initiatives for the next update involve incorporating comprehensive information about spirits, cocktails, and an exhaustive list of all our soft drinks. Each entry is accompanied by a photograph, background/origin details, Alcohol By Volume (ABV), taste profile, ingredients, etc. This aims to facilitate the enhancement of product knowledge for both novice and seasoned bartenders, aiding them in their daily sales.



WatchOS Companion App

The watch app allows users to access drink specs on the fly, eliminating the need to get their phones for a quick ingredient reminder. With this convenient addition, users can effortlessly view forgotten specs and instructions directly from their wrist.



Future Possibilities

I believe this app could serve as the hub for FoH Lounge employees, consolidating various functions and enhancing E-learning, training and day to day tasks for FoH.

The possibilities of integrating seamlessly with platforms like Forth, Zonal, and Res Diary centralizing Information, users could effortlessly view rotas, floorplans, and bookings directly within the app. This approach simplifies their work by having all essential information in one place. It also could include links to external sites such as Wagestream.

Custom workflows and tools could be integrated, for example requesting time off via a set email template, making it simpler for employees and for managers to keep track of requested time off.

With an intuitive and clean interface introduced in version 2.2 the app is designed for ease of use. Employees could quickly and efficiently get up-to-date information without unnecessary complications like with Mapal.





Conclusion

I appreciate your time and attention. If you would like to download and see the app for yourself, require any additional information or have any further questions, please do not hesitate to reach out.

This app has been in development for over 6 months and is currently being utilized by some of our staff in Harrogate. It has shown great potential and has received good feedback so far.

I am enthusiastic about the prospect of exploring possible official work on this to further enhance and refine this app within Loungers.

Please let me know your thoughts and if you would be interested in exploring this further.

Thank you once again for your time and consideration.

Cheers

Ben Hunter | Harrogate Cosy Club