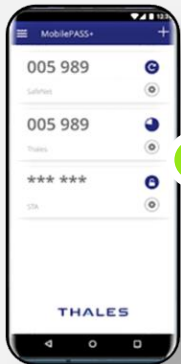# Introducing MobilePASS+

One Time Passwords (OTP) based mobile authentication app that enables you to seamlessly and securely access Capgemini apps, services and resources.

Easy enrollment and activation
Easily install and activate MobilePASS+ through self-provisioning portal and QR code scan

Enhanced security
Supports multi-step authentication: Offers one-time passcode (OTP) generation and fingerprint access

Supported on most mobile devices
MobilePASS+ app can be installed on both Android and iOS mobile devices

Simple to use
It is similar to the way you would have used OTP to do banking or online shopping.

Reduced dependence on IT support
The self-provisioning portal reduces the need for Group IT support assistance

When do you need MobilePASS+?

To connect to Capgemini intranet

To log into Capgemini internal applications

To access other Capgemini internal resources

MobilePASS+ Quick Reference Guide

Enroll and Activate MobilePASS+ (a one-time activity)

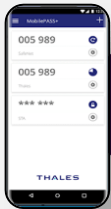Enrolling and activating MobilePASS+ takes just **2** simple steps:

1 [Install MobilePASS+ on your mobile device.](#)

2 [Activate MobilePASS+ app on your mobile device.](#)

Use MobilePASS+

To generate and use MobilePASS+ one-time passcode (OTP) as dual-authentication to access Capgemini applications/resources, see:

[Use MobilePASS+ to generate OTP and securely access Capgemini apps/resources.](#)

Prerequisites

- ❑ Supported only on mobile device
- ❑ Supported operating systems:
  - ▪ Android 5 and above
  - ▪ iOS 10 and above
- ❑ Stable internet connection
- ❑ Google Play (Android) / App Store (iOS) access

Before You Begin

Ensure that you have the following before you start the process:

- **Capgemini Corporate ID and Capgemini email address** sent to your Altran email from "Capgemini-Altran IT Integration Team" capgemini-altranitintegrationteam@capgemini.com
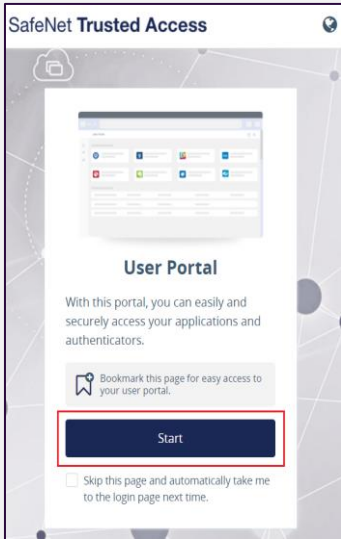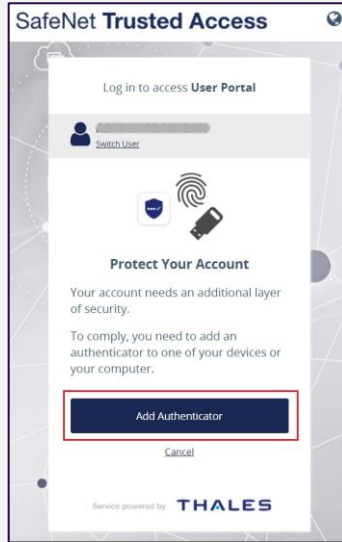
1

Go to the self-service portal (https://mpplus.capgemini.com) on your mobile device. Tap **Start**.
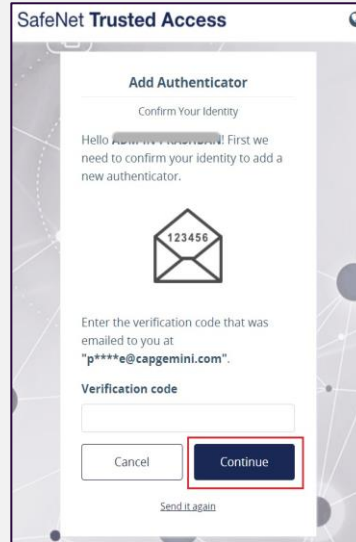

2

Enter your Capgemini Corporate ID (as provided by email) and tap **LOGIN**. On the next screen, tap **Add Authenticator**.
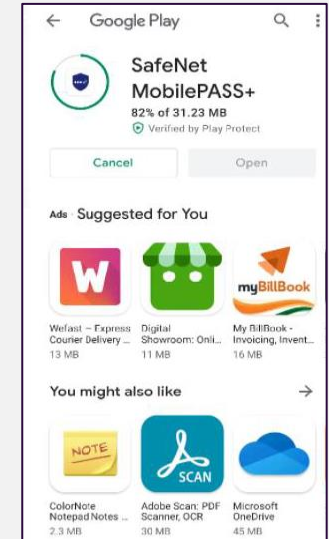

3

Enter the one-time verification code sent to your **Capgemini ID** and tap **Continue**.
NOTE: Code is only valid for this enrollment session and will expire after 20 minutes.

4

Tap **Submit** to proceed. Next, tap the **Install and Activate MobilePASS+** link. It takes you to Google Play (Android) / App Store (iOS).
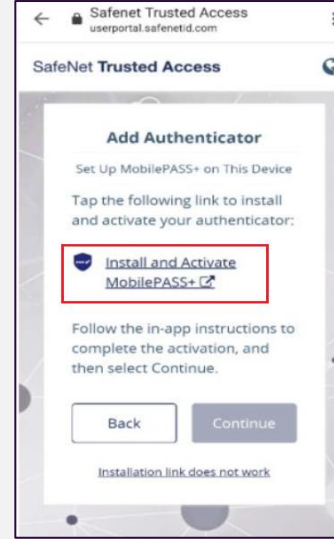
5

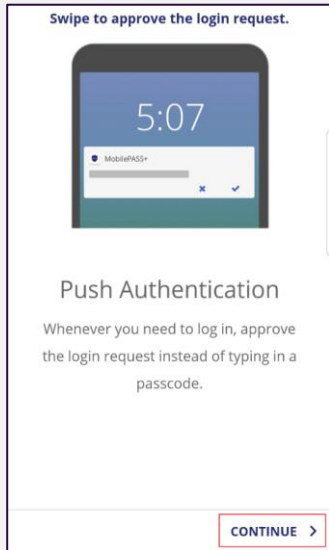Tap **Install**. Once the app is installed, continue to the next section.

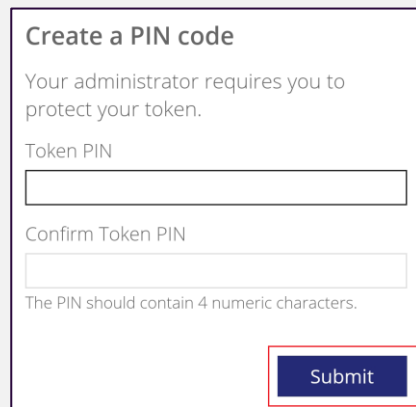# 2 Activating MobilePASS+ on mobile device (Android)

1
Open the MobilePASS+ app. Tap **CONTINUE** on the introduction screens about one-time passcode and push authentication.

2
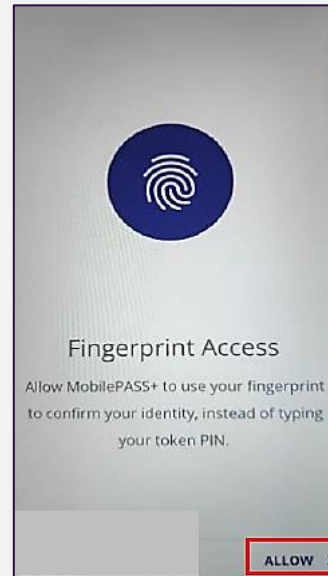Create a 4-digit PIN code. Once done, tap **Submit**.

NOTE: It is essential to remember this PIN as you will need it every time to access the corporate resources.

3
Tap **ALLOW** to enable fingerprint access.

NOTE: This feature is available only if fingerprint is available/activated on your device.

4
You have now successfully activated MobilePASS+ on your mobile device. Tap **DONE**.

5
To generate the 6-digit passcode, open the MobilePASS+ app. Authenticate with 4-digit PIN or use fingerprint. A new passcode is automatically generated every 60 seconds.

1

Tap **CONTINUE** on the initial introduction screens. Next, tap **Use Push Authentication**. When asked for confirmation, tap **Allow**.

2
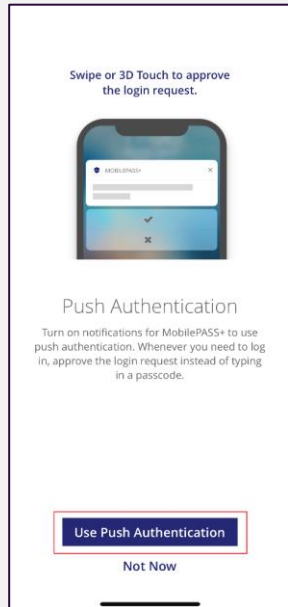
Create a 4-digit PIN code. Once done, tap **OK**.

NOTE: It is essential to remember this PIN as you will need it every time to access the corporate resources.
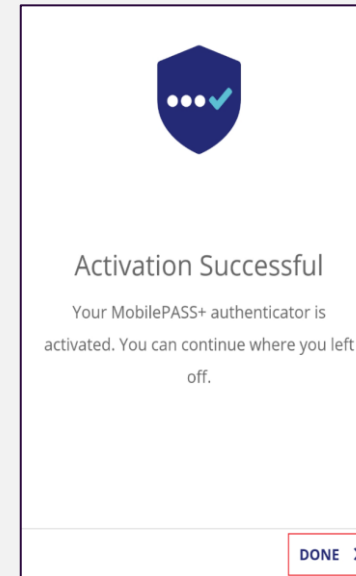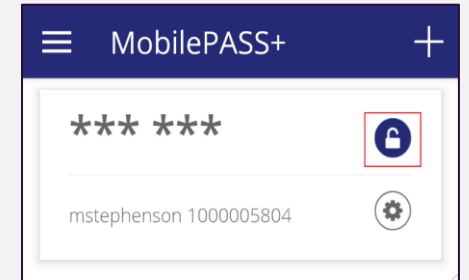
3

Tap **Use Face ID** to enable face ID access. When asked for confirmation, tap **OK**.
NOTE: This feature is available only if Face ID is available/activated on your device.

4

You have now successfully activated MobilePASS+ on your mobile device. Tap **DONE**.

5
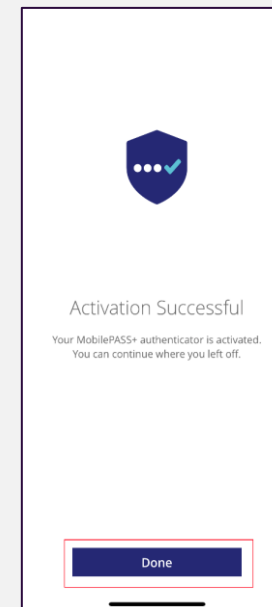
To generate the 6-digit passcode, open the MobilePASS+ app. Authenticate with 4-digit PIN or use fingerprint. A new passcode is automatically generated every 60 seconds.
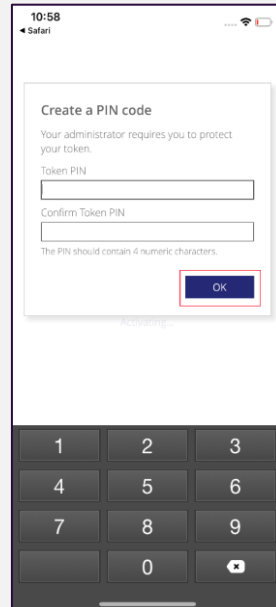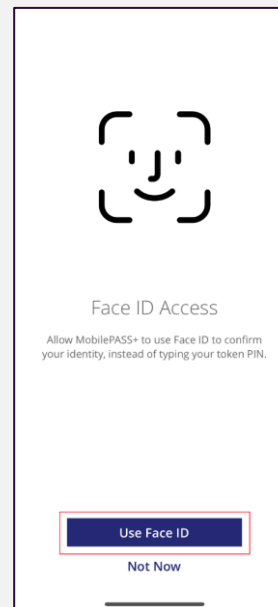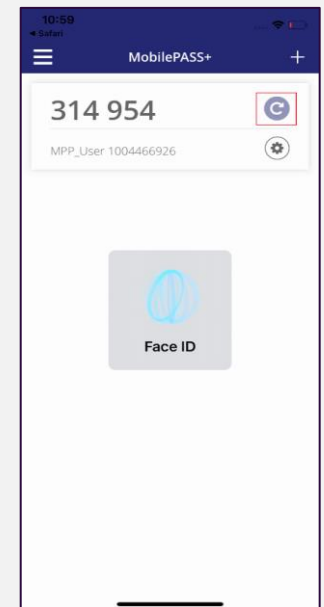
Using MobilePASS+ OTP Authentication

When accessing a Capgemini internal applications/resources, you will be asked for Capgemini Corporate ID (as provided by email) and MobilePASS+ OTP for a secure access.

1 Enter your **Capgemini Corporate ID** (as provided by email).

2 **Open MobilePASS+** on your mobile device. **Authenticate** with 4-digit PIN or fingerprint/face ID.
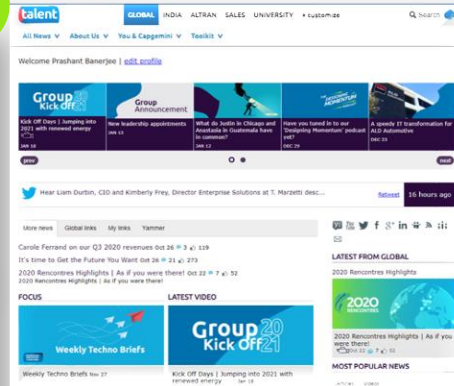
3 Enter the generated **MobilePASS+ OTP**.

4 Your credentials and MobilePASS+ OTP are validated. Upon successful validation, you will get **access to the Capgemini internal application/resource**.

Try MobilePASS+ to access Capgemini Talent (https://talent.capgemini.com) to see if your registration has been successfully completed.

MobilePASS+ Frequently Asked Questions (FAQs)

Q. Why do I need to use MobilePASS+?
A. As per the Capgemini Policy, accessing Capgemini resource from non-corporate network should be secured with multi-factor authentication (MobilePASS+ OTP).

Q. When do I need to use MobilePASS+?
A. You will need the one-time password (OTP) generated by MobilePASS+ to access Capgemini application and resources from a non-Capgemini network.

Q. What is a multi-factor authentication?
A. Multi-factor authentication (MFA) is a security system that requires more than one method of authentication to verify user's identity for a login or other transaction. OTP is one of the MFA methods.

Q. What is an OTP?
A. An OTP is a one-time passcode. Each time you open the MobilePass+ app on your phone, a new OTP is generated that is valid for one successful authentication only.

Q. How long will the OTP be valid?
A. The passcode remains valid for 60 seconds. MobilePASS passcode is a time-based token and is automatically generated every 60 seconds.

Q. Can I install MobilePASS+ app on multiple mobile devices?
A. Yes, you can install MobilePASS+ app on 2 devices.

Q. Do I need MobilePASS+ if I already have MobilePASS activated on my mobile device?
A. If you already have MobilePASS activated then you can continue using the same.

Q. Is there a PC version of MobilePASS+ that I can install on my PC?
A. No, at present we do not support PC (desktop/laptop) version of MobilePASS+.

Q. Is it safe to use MobilePASS+ on my personal device? What about my privacy?
A. MobilePASS+ is one of the leading multi-authentication app used by many corporates worldwide and it doesn't compromise with the users privacy and data.