

Farouk Gbadamosi

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PROFILE

Dynamic and results-driven professional with expertise in information security, risk management, and compliance. Skilled in leveraging Microsoft Office for efficient task management and excelling in time management and service delivery. Proven track record in conducting vulnerability assessments, managing security incidents, and coordinating event responses to safeguard organizational assets. Proficient in utilizing Symantec DLP solutions to prevent data breaches and ensure compliance, Qualys for in-depth vulnerability analysis. Strong foundation in Governance, Risk, and Compliance (GRC), with hands-on experience implementing ISO 27001 and NIST frameworks. Dedicated to strengthening organizational security through proactive risk management strategies and continuous process improvement.

EDUCATION

B.Eng in Mechanical Engineering
Kwara State University, Malete

August 2025

HND in Mechanical Engineering Technology
Kwara State Polytechnic, Ilorin.

August 2013

SKILLS

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|----------------------------|------------------------|
| • Microsoft office | • SIEM |
| • Time management | • GRC |
| • Service delivery | • ISO 27001 |
| • Risk management | • NIST |
| • Qualys | • Attention to Detail |
| • Vulnerability Assessment | • Crisis Communication |
| • Information Security | • Decision making |
| | • Time management |

WORK EXPERIENCE

Information Security Analyst
zSolutionsit Ltd.

Jan 2021 - Present

- Aligned corporate IT strategies with GRC objectives, leading to improved compliance with ISO 27001 and NIST standards.
- Developed, implemented, and maintained DLP policies to identify and protect sensitive data across various channels (email, web, endpoint, etc.).
- Successfully implemented ISO 27001 standards, achieving 100% certification compliance within a short period.
- Provided technical support for Symantec DLP solutions, troubleshoot issues, and resolve agent or policy-related problems.
- Conducted risk and vulnerability assessments, mitigating critical risks and ensuring compliance with PCI-DSS and NDPA requirements.
- Developed and reviewed standard operating procedures (SOPs) and security policies, enhancing response efficiency by 5%.
- Monitored and analyzed network security events using IDS, SIEM tools, and Fortinet firewall logs, preventing intrusion attempts.
- Investigated and resolved security incidents, minimizing downtime and improving incident response times.
- Produced detailed risk assessment reports, enabling proactive decision-making and reducing security gaps.
- Collaborated with cross-functional teams to resolve technical issues, ensuring effective first and second-level support for security concerns.
- Delivered daily security awareness updates and training, increasing employee compliance with cybersecurity protocols.
- Ensured continuous adherence to ISO 27001 and PCI requirements.

Customer Service

January 2017 – December 2020

Access Bank Plc, Lagos.

- Managed customers' relationships professionally and addressed all complaints, with a 0% escalation rate.
- Verified customer identities to prevent fraud and unauthorized account access.
- Led security awareness training initiatives to promote staff's security culture and vigilance.
- Detected and report suspicious activities like unusual transactions or login attempts.
- Ensured that all customers and colleagues are aware of applicable policies and guidelines.
- Assist with secure password resets and account recovery to block social engineering attacks.
- Educated customers on account security best practices to reduce risks like phishing and scams.
- Reported security-related complaints and escalate incidents to the IT security team.
- Investigate debit cards and account security breaches and other incidents and report feedback to the anti-fraud unit.
- Ensured customer data privacy in compliance with data protection regulations.

Plant Engineer

December 2014 – December 2016

First Maximum Point Industries Ltd, Akure.

- Operated and maintained critical machinery, including Desolventizing Toaster, Heat Exchanger, and Extractor, in a vegetable oil solvent extraction plant, ensuring consistent production quality.
- Enhanced plant and machinery operational efficiency by over 40% through the implementation of a preventive maintenance schedule and routine equipment checks.

CERTIFICATIONS

- Qualys Certified Specialist (VMDR)
- Qualys Certified Specialist (Policy Compliance)
- Cisco Junior Cybersecurity Analyst
- Cybersecurity Foundations
- ISO 27001: ISMS Certified
- Career Essentials in Cybersecurity by Microsoft and LinkedIn
- GRC Professional (OneTrust)
- SAP Cybersecurity Engineering Virtual Internship
- MasterCard Cybersecurity Virtual Internship
- ALX Virtual Assistant

MAJOR ACHIEVEMENTS

- Customer Satisfaction Excellence: Achieved 0% escalation rate handling high- volume customer complaints in banking services.
- Security Compliance Mastery: Successfully managed security compliance, achieving 100% alignment with ISO 27001 standards.
- Cyber Threat Prevention: Conducted vulnerability assessments improving system security by 50%, preventing cyber threats.
- Deployment: Deployed and managed Symantec EDR and DLP, Checkpoint smart console.

REFeree

References available upon request.