

JEANCY MPOYI

Rongai 11, Nairobi, Kenya | +254 743 303 216 | jeancympoy24@gmail.com | [LinkedIn](#)

PROFESSIONAL SUMMARY

Innovative professional with expertise in student support, web development, data analysis, teaching, and multilingual communication. Proficient in Python, JavaScript, React Native, and other programming languages, with experience in data visualization tools like Power BI and Microsoft Excel. Skilled at assisting students with academic and administrative concerns, mentoring individuals, and delivering scalable technical solutions.

TECHNICAL SKILLS

- **Programming:** Python, C++, JavaScript, React.js, React Native, Node.js, PHP
 - **Frameworks & Tools:** Django, Express
 - **Data Analysis:** Microsoft Excel, Power BI
 - **Languages:** English (Advanced), French (Native), Lingala, Tshiluba
-

PROFESSIONAL EXPERIENCE

Student Support Specialist – BYU-Pathway (2024 – Present)

- Assisted students with registration, finances, course management, and transcript concerns.
- Provided academic counseling using tools like Degree Planner and Degree Audit.
- Resolved issues using Microsoft tools, demonstrating excellent customer service skills.

Data Analyst – GMS (March 2024 – Present)

- Provided actionable insights by analyzing complex datasets.
- Collaborated with cross-functional teams to enhance efficiency in data management.

Web Developer – Freelance (2022 – Present)

- Designed and maintained scalable web and desktop applications using modern frameworks.
- Led small teams to deliver client-focused software solutions.

Missionary & Mentor – The Church of Jesus Christ of Latter-day Saints (2021 – 2023)

- Mentored individuals, fostering personal growth and leadership skills.

Interpreter & Instructor – Various Roles (2023)

- Taught English and interpreted for community projects, bridging communication gaps.
-

EDUCATION & CERTIFICATIONS

- **Business Management:** Professional Institute Mpokolo (2022 – Present)
 - **Web Programming:** Brigham Young University Pathway
 - **Software Development:** BYU-Idaho
 - **Certified QuickBooks Professional**
-

ADDITIONAL INFORMATION

- **Volunteer Work:** Language interpretation and mentoring in community projects.
- **Interests:** Personal development and leadership training.