Terms of Service

Welcome to the Milan, four-day cultural fest organised by the Directorate of Student Affairs, SRMIST. By visiting, browsing, registering, or participating in any event through this Website, you agree to follow these Terms and Conditions. If you do not agree with these Terms, please do not use the Website or take part in the festival activities.

1. Acceptance of Terms

By accessing or using this Website in any way including browsing, purchasing of passes, event registration, or participation, you confirm that you have read and agree to adhere to these Terms.

2. Definitions

For these Terms:

- **"User" or "you"** means any person accessing the Website and/or registering, attending, or participating in Milan Cultural Fest.

- **"Services"** Refers to all features, events, pass-related services, content, and other functionalities made available through this Website.

3. Eligibility & User Responsibilities

1. You must have valid mail id to access the website

2. You agree to provide accurate and complete information when creating an account, purchasing Passes, or submitting any form on the Website.

3. You are solely responsible for maintaining the confidentiality of your account details, and for any activity that occurs for your account.

4. Description of Services

The Website allows you to:

- View details about Milan.

- Register for events and purchase Passes.

- Access schedules, artist information, and updates about the festival.

We reserve the right to modify any part of the Website or Services at any time without prior notice.

5. Passes, Payments & Refunds

1. **Pass Purchase:** All payments must be made through the secure payment methods provided on the Website.

2. **Pricing & Fees:** At checkout, you may see the prices and fees, which may include taxes and processing fees

3. **Refund Policy:** There is no refund for the passes and it is strictly non-transferable.

4. **Cancellation:** If the fest is cancelled or postponed, your rights to a refund pass will depend on the policy that was in place when you bought your passes.

6. Intellectual Property Rights

All material on the Website — including text, logos, images, and multimedia — is the property of Milan or its licensors and is protected by copyright and other intellectual property laws. You are granted only limited access to the website.

7. Acceptable Use & Prohibited Behaviour

You agree not to:

- Use the Website for unlawful purposes or to violate any local, national, or international law

- Interfere with Website security, functionality, or other users' access

- Any attempts to unfairly share passes or QR codes will be punishable offences.

Violation of these Terms may result in suspension of access, cancellation of Passes, or legal action.

8. Limitation of Liability & Disclaimers

Milan and its organisers are not responsible for any indirect, incidental, special, or consequential damages arising from your use of the Website or participation in the festival.

9. Indemnification

You agree to indemnify, defend, and hold harmless Milan, its affiliates, partners, employees, and agents from any claims, losses, liabilities, damages, and expenses (including legal fees) arising from your use of the Website or breach of the Terms:

- **Misuse of the website**: Unauthorised or improper use of the website
- **Rule violations**: Breach of festival policies or failure to comply with guidelines
- **Illegal activity by users**: Any unlawful actions carried out by users
- **Copyright issues**: Infringement of intellectual property right

10. Changes to Terms

We may update these Terms from time to time. Updated Terms will be posted on this page. Your continued use of the Website after changes constitutes your acceptance of the new Terms.

11. Governing Law

These Terms are governed by the laws of Tamil Nadu. Any dispute arising under these Terms shall be subject to the exclusive jurisdiction of the courts located in state.

12. Contact Information

For questions regarding Passes for Milan, please contact us at:

techteam.sa@srmist.edu.in