# **Superstore Sales Dashboard: Report**

#### **Overview**

This dashboard provides insights into sales performance across regions, product categories, customer segments, and payment modes. It helps identify top-performing areas and opportunities for growth.

### 1. Regional Analysis

Filters for Central, East, South, and West allow region-wise performance tracking.

#### 2. Sales Trends

- A sharp **sales spike in Q3 2020** suggests a one-time bulk order or seasonal demand.
- Apart from this, sales remained consistent from 2019 to late 2020.

#### 3. Category & Sub-Category Performance

- Top Categories by Sales:
  - Office Supplies: **0.64M**
  - o Technology: **0.47M**
  - o Furniture: **0.45M**

### • Top Sub-Categories by Revenue:

- Phones: **197K**
- o Chairs: **182K**
- Binders: **175K**

## • Top by Quantity Sold:

o Binders, Paper, Furnishings

## 4. Customer Segment Analysis

• Consumer Segment: 48.09%

• **Corporate:** 32.55%

• **Home Office:** 19.35%

Consumers drive nearly half of the total sales.

### **5. Payment Mode Insights**

• **COD:** 42.6%

• **Online:** 35.4%

• Cards: 22%

COD is the most preferred, followed by digital payments.

# **Key Takeaways**

- Focus on high-revenue items like Phones and Chairs.
- Enhance support for COD customers.
- Explore reasons behind Q3 2020 spike to replicate success.

