

Antonio Lee Jr

Data Analyst | Developer | UX/UI Specialist

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Professional Experience

Quality Assurance Analyst

CarMax, Richmond, VA – October 2020 to Present

- Spearheaded the creation, refinement, and execution of a new Customer Experience Center (CEC) audit process to enhance operational efficiency.
 - Conducted statistical analyses and developed data visualizations to track compliance trends, leading to a **21% improvement in quality metrics**.
 - Played a key role in the design and testing of a new chat platform, boosting customer satisfaction by 6%.
 - Partnered with business teams to identify data-driven opportunities for **quality improvement initiatives**.
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Technical Skills

- **Programming:** Python, C++, Kotlin, C#, Java
 - **AI Tools:** TensorFlow, PyTorch, Scikit-learn, Pandas, Matplotlib
 - **Software:** Figma, Git, PowerBI, Microsoft Office Suite
 - **Other Skills:** Data Analysis, Metadata Management, Prototyping, UX/UI Design
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Education

Bachelor of Science in Computer Science with AI Concentration

Full Sail University – Winter Park, FL (Expected February 2026)

Associate of Science in Computer Science

Full Sail University – Winter Park, FL (December 2024)

Military Service

United States Army – Private First Class

August 2019 to April 2020