

ANTONIO LEE

Data Analyst | Developer

Compliance Analytics • Customer Insights • KPI Dashboards

Richmond, VA

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SUMMARY

Results-driven Data Analyst with 3+ years of experience applying Python, SQL, and Power BI to extract actionable insights and streamline operations. Proven track record of improving public-facing platforms and compliance workflows through experimentation, A/B testing, and root cause analysis. Passionate about using data to solve real-world problems that improve community safety and well-being. Adept at translating technical findings into business recommendations that influence strategic decisions.

CORE COMPETENCIES

Data Cleaning & Analysis, Dashboard Development, Root Cause Analysis, A/B Testing, Compliance & Risk Reporting, KPI Tracking, Stakeholder Communication, Agile Methodologies, Forecasting, Regression Analysis

TECHNICAL SKILLS

- Python (Advanced)
- SQL (Beginner)
- C++
- Kotlin
- Java
- C#
- Pandas
- NumPy
- Scikit-learn
- Matplotlib
- TensorFlow
- PyTorch
- Excel
- Microsoft Office Suite
- Figma
- Visual Studio
- Git
- Agile Collaboration

WORK EXPERIENCE

- Quality Assurance Consultant, CarMax****Oct 2020 - Present**
- Spearheaded the development of a CEC audit framework, increasing operational efficiency by 21% through process standardization and performance analytics.
 - Engineered Python-based dashboards and Power BI visualizations to track quality KPIs, reducing manual auditing time by 30%.
 - Directed the Agile rollout of a next-gen chat platform, resulting in a 6% increase in CSAT scores.
 - Collaborated cross-functionally to uncover and address compliance bottlenecks using root cause analysis and statistical modeling.

EDUCATION

- Bachelor of Science in Computer Science****Jan 2025 - Feb 2026**
Full Sail University
 - Artificial Intelligence Concentration
- Associate of Science in Computer Science****Sep 2023 - Dec 2024**
Full Sail University

MILITARY SERVICE

- United States Army****Aug 2019 - Apr 2020**
Private First Class
 - 74D: Chemical, Biological, Radiological, Chemical Specialist