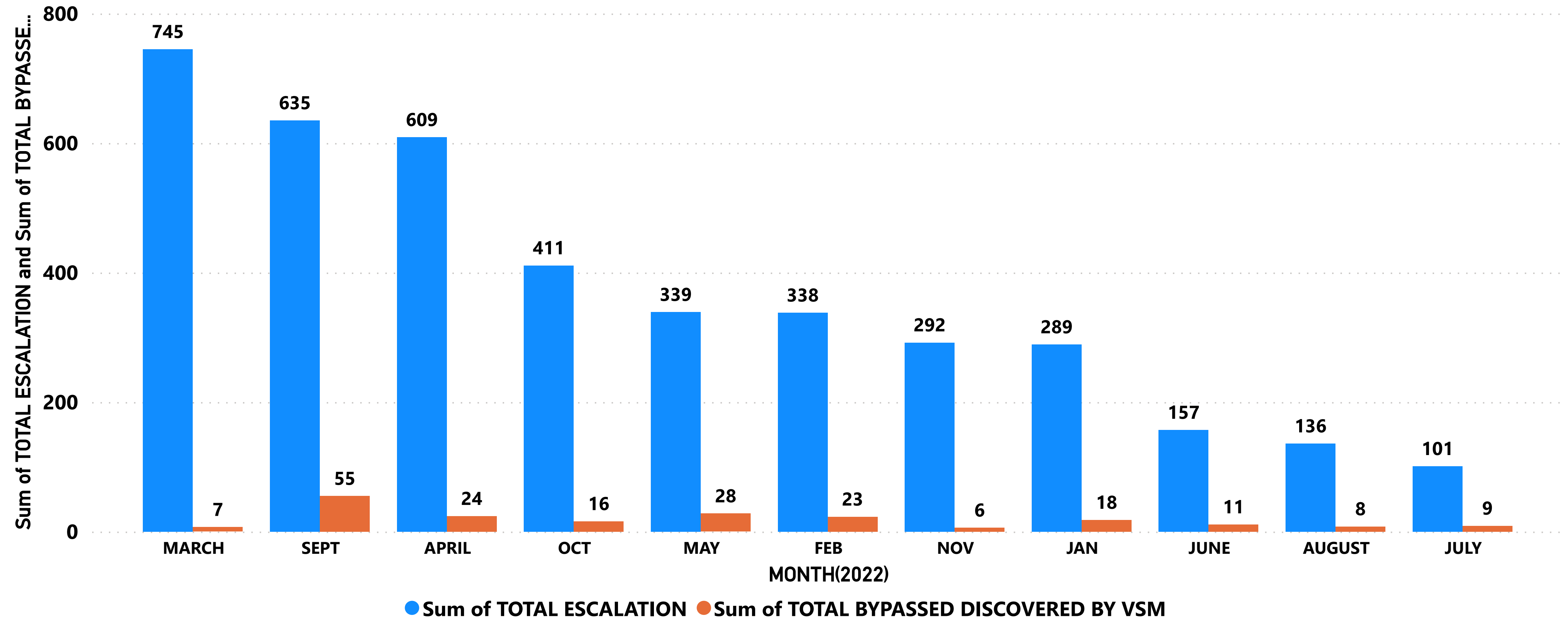


## Total Escalations Captured VS Bypassed Discovered



### KEY INSIGHT

From the visualization above, the quantity of escalations did not result to quality of bypass. This shows that something is wrong somewhere, either the CET field staff do not know how to identify bypass or might be facing other challenges. Overall, the performance is poor.