



DARCY WINTERHILL

Frontend Developer

SUMMARY

Hi! I come from the ever-changing, consumer centric world of retail - with experience of meeting needs and dreams of both today and tomorrow.

Now I'm putting this in my backpack to take with me as a frontend developer with purpose, people and experiences in heart.

KEY COMPETENCES

HTML5 | CSS3 | JavaScript | React | Redux | Node.js

Projects | Leadership | Customer Experience

GET IN TOUCH!

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RECENT ROLES

Store Operations Specialist

Lindex HQ, Göteborg | 11/2020 - present

Working in cross-functional teams with commerce responsibility for store development on all Lindex markets as well as optimizing operations instore. A continuation from my previous position at Lindex.

Customer Experience Project Leader

IKEA, Service Office, Helsingborg | 11/2017 - 05/2019

I supported the Customer Relations function in the stores in Sweden and developed the customer experience with new solutions. I was also the retail CX responsible planning a new store along with other projects. One of these projects was securing a country relevant new card terminal solution and implementing it in all stores in Sweden.

EDUCATION

Technigo Bootcamp

Frontend Developer, remote | 01/2021 - 06/2021

A fast-paced remote tech education with sprints focused on HTML and CSS, JavaScript, React and Node.js. Every week we build one project, either alone or during pair-/mob-programming.

Affärshögskolan

B2B Sales, Örebro | 08/2013 - 06/2015

A mix between theoretical knowledge and practice for a complete foundation for roles within sales, project management and business development.

Various Universities

Business Economics, various | 2011 - 2013

Several courses within the scope of Business Economics.

Store Business Developer

Lindex HQ, Göteborg | 01/2020 - 04/2020

I was a part of the Customer Engagement Team and responsible to coordinate and lead the development of new and existing digital solutions from a customer experience perspective. This involved pre-studies in different phases, piloting in stores as well as continuous development.

Country Service Business Leader

IKEA, Service Office, Helsingborg | 05/2019 - 12/2019

I worked cross-functional to secure that we had market relevant service offers and I was responsible for the operational processes connected to each service offer (deliveries, installations etc.). I was also project leader for implementing solutions in Sweden connected to this. Matrix responsibility for Service Business Leaders in the stores.