Work-Life Balance and Engagement Analysis Report

Objective:

The objective of this dashboard is to analyse work-life balance and employee engagement metrics to identify areas of improvement and ensure employee well-being and satisfaction.

Dashboard Components:

1. Key Metrics:

- These text boxes display the average values of key metrics for the entire organization.

2. Filters:

- **Education Field Filter**: Allows filtering data based on education fields (Human Resources, Life Sciences, Marketing, Medical, Other, Technical Degree).
- -Job Role Filter: Allows filtering data based on specific job roles (Healthcare Representative, Human Resources, Laboratory Technician, Manager, Manufacturing Director, Research Director, Research Scientist, Sales Executive, etc.)

3. Department Distribution:

- This shows the distribution of the workforce across different departments.

4. Average Work-Life Balance Rating:

- Displaying the average work-life balance rating across the organization.

5. Average Job Involvement:

- Showing the average level of job involvement among employees.

6. Average Relationship Satisfaction:

- Presenting the average satisfaction level with workplace relationships.

7. Distribution of Overtime Work:

- Visualizing the distribution of employees who work overtime vs. those who don't.

Interpretation:

1. Work-Life Balance Rating:

The average work-life balance rating varies across different education fields and departments:

- **Human Resources** consistently shows higher work-life balance ratings across various education fields, with an average rating above 8.
- **Research** and **Sales** departments show lower work-life balance ratings, indicating significant challenges in managing work and personal life.

Observation:

 Human Resources employees report better work-life balance compared to Research and Sales employees. This indicates that HR roles offer a favourable balance between work and personal life.

2. Average Job Involvement:

The average job involvement metric by department shows significant differences:

- Research department shows the highest job involvement with a value close to 17.
- Sales department follows, with a job involvement average around 10.
- **Human Resources** department has the lowest job involvement, around 7.

Observation:

• Employees in the **Research** department are the most engaged in their work, while those in **Human Resources** are less engaged.

3. Average Relationship Satisfaction:

Average relationship satisfaction varies across departments and education fields:

1. Human Resources Department

- Trend: High relationship satisfaction, especially in Medical and Other education fields.
- HR roles often involve interpersonal interactions and conflict resolution, leading to better relationship management skills.

2. Research Department

- **Trend**: Moderate to low relationship satisfaction, with noticeable variation.
- Research roles may involve competition for resources and recognition, potentially straining relationships.

3. Sales Department

- **Trend**: Moderate relationship satisfaction with some variation.
- Sales roles involve high pressure to meet targets, which can create tension among team members.

Observation:

Relationship satisfaction is notably higher in **Human Resources** compared to **Sales** and **Research**.

4. Average Overtime Work Distribution:

The distribution of overtime work reveals:

- **Research** department has a high proportion of employees (46.94%) not working overtime.
- **Human Resources** and **Sales** departments have lower proportions of employees not working overtime, at 3.13% and 21.63% respectively.
- Human Resources Department
 - **Overtime Work**: Relatively uncommon (1.16%).
 - Work-Life Balance: High, as overtime is rare.
 - **Job Satisfaction**: Likely high due to good work-life balance.

Research Department

- Overtime Work: Most common (18.44%).
- Work-Life Balance: Moderate, potentially negatively affected by high overtime.
- Job Satisfaction: Can be lower due to stress and extended work hours.

Sales Department

- Overtime Work: Moderately common (8.71%).
- Work-Life Balance: Lower, impacted by frequent overtime.
- **Job Satisfaction**: Moderate to low, affected by pressure and extended hours.

Observation:

• Research department has a higher occurrence of employees not working overtime compared to Sales and Human Resources.

5. Areas for Improvement:

Sales Department:

- Implement flexible working hours and reduce travel to improve work-life balance.
- Enhance team communication to boost job involvement and relationship satisfaction.
- Monitor and manage overtime to prevent excessive work hours and related stress.

Research Department:

- Ensure manageable workloads and promote regular breaks to support work-life balance.
- Offer development opportunities to maintain high job involvement.
- Implement team-building activities to improve relationship satisfaction and reduce overtime stress.

Human Resources Department:

- Introduce engaging tasks to increase job involvement.
- Maintain flexible policies and a supportive environment to sustain high work-life balance and relationship satisfaction.

6. Action to be taken:

- Sales department should implement work-life balance programs, such as flexible work hours or workload management training.
- **Research** department could benefit from stress management workshops and activities promoting team cohesion to improve relationship satisfaction.
- **Human Resources** should explore employee engagement initiatives, such as career development opportunities and recognition programs.

Conclusion:

The dashboard provides critical insights into work-life balance, job involvement, and relationship satisfaction across various departments and education fields. By addressing identified areas for

| improvement and regularly monitoring these metrics, the organization can foster a more balanced and engaging work environment. |
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