

HOME

Live Your Best Life. We're Here to Help. Welcome to EverCare Community Support (ECS)

We are EverCare Community Support (ECS), a new NDIS provider in Victoria. We're here to make your NDIS journey simple. Our clients say we're "**easy as**" to work with.

Our company is led by a **Registered Nurse** with 5 years of experience. This means your support is guided by professional health expertise. We are compassionate, understanding, and ready to help you reach your goals.

Why Choose ECS?

- **Nurse-Led Care:** Your support is guided by a Registered Nurse, so you're always in safe hands.
 - **"Easy As" to Work With:** We make NDIS simple. We are friendly, clear, and focus on what *you* want.
 - **We Genuinely Care:** We listen to you and put your well-being first. You are not just a number to us.
 - **We Respect Your Culture:** We come from a diverse cultural background and understand the importance of your beliefs and values.
 - **We Serve All of Victoria:** We are based in Melbourne but provide services across the entire state.
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What We Do

We offer a wide range of supports to help you at home and in the community. We can help you with:

- Help with Daily Life (like self-care and household tasks)
- Support Coordination (we help you manage your plan)
- Community & Social Support (getting out and about)
- Transport (getting to appointments or activities)
- Therapeutic Supports (accessing therapists)
- And much more...

(Please note: We are also in the process of adding housing and accommodation to our services!)

Our Promise to You

At ECS, we see you, we hear you, and we respect you. We promise to be a reliable, compassionate, and understanding team that you can trust, every step of the way.

Let's Get Started

Ready to talk? Contact our friendly team for a free chat. We'd love to hear from you.

ABOUT US

Here is the elaborate and extensive content for your **SERVICES Page**.

[H1] Our NDIS Services & Supports

[H2] A Complete Range of Support, Guided by Health Expertise

At EvereCare Community Support (ECS), we provide a comprehensive suite of NDIS services designed to meet your individual goals. Our mission is to make your NDIS journey as "easy as" possible.

Because we are founded by a **Registered Nurse**, all our services are delivered with a deep understanding of health and complex needs. We are your partners in building skills, independence, and a fulfilling life.

We can provide support across all three NDIS budgets: **Core, Capacity Building, and Capital**.

[H3] 1. Core Supports: Assisting with Your Daily Life

Core Supports help you with your everyday activities, your personal goals, and your life at home. We are flexible, reliable, and always put your needs first.

- Assistance with Daily Life (Personal Care & Household Tasks)

This is all about supporting you in your own home to live as independently as possible.

- **What it looks like:** Help with your morning routine, showering, dressing, and personal hygiene. We also provide support with household tasks like meal planning and preparation, cooking, cleaning, laundry, and light gardening.

- Social & Community Participation

We're here to help you connect with your community, engage in your interests, and build meaningful relationships.

- **What it looks like:** Supporting you to join a local club, attend a class (like art or music), go to the gym, visit the library, see a movie, or simply catch up with friends and family.

- Transport Support

We provide safe, reliable, and comfortable transport to get you where you need to be.

- **What it looks like:** We can drive you to medical appointments, therapy sessions, community activities, your workplace, social events, or to do

your regular shopping. This is all about giving you the freedom and independence to move around your community.

[H3] 2. Capacity Building Supports: Building Your Skills & Independence

This is where we focus on your long-term goals. These supports are designed to build your skills, confidence, and independence for the future.

- Support Coordination (Our Specialty)

We make this "easy as." Navigating the NDIS can be confusing, but our expert Support Coordinators are here to be your guide. We will work with you, not just for you.

- **What it looks like:** We help you understand every part of your plan, connect you with the best services (even from other providers), manage your budget, solve any problems that arise, and prepare for your plan reviews. We handle the hard stuff so you can focus on your goals.
- Improved Daily Living Skills ("Life Skills")

This is about learning and practicing the skills you need to be more independent.

- **What it looks like:** We can work with you on cooking and nutrition, managing your household, learning to create and stick to a budget, using public transport confidently, and building positive routines.
- Improved Health & Wellbeing

With our Director's background as a Registered Nurse, this is a key focus for us. We support your physical and mental well-being.

- **What it looks like:** We can support you to join a gym or fitness program, learn about healthy eating, or find and attend appointments with allied health professionals like dietitians or psychologists.
- Finding & Keeping a Job (Employment Support)

We can support your goals around employment, helping you build the skills and confidence to find and keep a job you love.

- **What it looks like:** This can include help with writing your resume, practicing for interviews, or providing on-the-job support as you settle into your new role.
- Therapeutic Supports

We can provide and coordinate a range of therapeutic supports to help you improve your function and well-being.

- **What it looks like:** We can connect you with or provide services from physiotherapists, occupational therapists, speech pathologists, and psychologists.

[H3] 3. Capital Supports: Equipment & Modifications

Capital Supports cover the purchase of assistive technology or modifications to your home to help you live more safely and independently.

- Assistive Technology (AT)

This is any equipment or technology that helps you do something you couldn't otherwise, or makes it easier.

- **What it looks like:** We help you source, set up, and learn to use everything from simple aids (like kitchen gadgets or shower chairs) to more complex technology like communication devices.

- Home Modifications

We can help you arrange minor changes to your home environment to make it safer and more accessible.

- **What it looks like:** We can coordinate the installation of grab rails in the bathroom, non-slip flooring, or a simple ramp to help you access your home.

[H3] Our Future: Accommodation & Housing (Coming Soon)

EvereCare Community Support is committed to growing with our participants. We are currently in the advanced stages of the registration process to provide a full range of accommodation services, including **Supported Independent Living (SIL)** and **Specialist Disability Accommodation (SDA)**.

While this service is not active *just yet*, our expert Support Coordinators are ready **today** to help you navigate your housing goals. We can help you explore your options, connect with accommodation providers, and plan for your future.

[H3] Your Plan is Unique. Your Support Should Be Too.

Don't see something on this list? Is your plan confusing? Contact our friendly team. We'll listen to your needs and show you just how "easy as" your NDIS journey can be.

TESTIMONIALS

H1] Hear From Our Community [H2] Real Stories from EvereCare Participants & Families

We are proud of the partnerships we are building across Victoria. At EvereCare Community Support (ECS), our goal is to provide care you can trust, support that is "easy as" to use, and a team that genuinely understands.

But don't just take our word for it. See what our participants and their families have to say.

On Making NDIS "Easy As"

"Before EvereCare, the NDIS was just a constant source of stress. Our Support Coordinator has been a total game-changer. They took the time to actually *explain* our plan, listen to our goals, and then they handled everything. They are professional, they always call back, and they are genuinely 'easy as' to deal with. It's like a weight has been lifted."

– **Amanda S.**, Family Member (Melbourne)

On Nurse-Led, High-Quality Care

"My son has complex health needs, and I've always been worried about the skill level of support workers. The reason we chose ECS was because the director is a Registered Nurse, and that level of professionalism is clear in everything they do. The team is trained, they are careful, and they are confident. I finally feel my son is in safe hands. That peace of mind is priceless."

– **Michael B.**, Father (Geelong)

On Compassion & Respect in Daily Support

"My support worker from ECS is just fantastic. With other companies, I felt like a 'task list.' But my worker talks *with* me, not *at* me. They are patient, kind, and have helped me build so much confidence in cooking and getting around on my own. It's the first time I've felt like my support worker actually cares about *me* and my goals."

– **Jason T.**, NDIS Participant (Bendigo)

On Cultural Understanding & Family Values

"It was very important for our family to find a provider who respects our culture and traditions. We felt understood by the ECS team from the very first meeting. They listen to my

parents, they honour their choices, and they are respectful of our home and our values. It is a relief to have a team that 'gets it.'"

– **The Singh Family**, (Victoria)

[H3] Let Us Be Part of Your Story

Your goals and your well-being are at the center of everything we do. If you're ready for a simpler, more compassionate approach to NDIS support, we would be honoured to chat with you.

[H3] Share Your Experience

Are you a current participant or family member? We are always learning and growing, and your feedback is incredibly important to us. We would love to hear your story.

ABOUT US

[H1] Our Story: Support with Heart and Expertise [H2] Welcome to EvereCare Community Support (ECS). We're here to do things differently.

EvereCare Community Support (ECS) was founded on a simple but powerful belief: that everyone deserves to be supported with genuine compassion, dignity, and a deep level of understanding.

We know the NDIS world can be complex. We know that finding the right provider can feel overwhelming. Too often, people feel like just a number in a system, and their NDIS journey feels anything but simple.

ECS was created to be the answer to that.

We are a Melbourne-based provider with a fresh perspective and a clear mission: to be your partner, not just your provider. We are here to listen, to understand your unique story, and to make your NDIS journey as "easy as" it should be. We serve participants across all of Victoria, bringing a new standard of care to our community.

[H3] A Message from Our Director

"Hello, I'm **Nav**, the founder of EvereCare Community Support.

My journey to creating ECS wasn't a typical business decision; it was a deeply personal one.

As a **Registered Nurse**, I've spent the last five years working on the front lines of the health and disability sectors. I've had the immense privilege of supporting incredible people from all walks of life. I've shared in their struggles and celebrated their victories.

But in that time, I also saw the gaps.

I saw families struggling to find providers who could manage more complex health needs with confidence. I saw participants feeling misunderstood by support workers who didn't share their cultural background or values. And I saw so many people frustrated by a 'one-size-fits-all' approach.

Coming from a culturally diverse background myself, I know how important it is to feel seen and understood. I know that 'good care' isn't just about ticking boxes—it's about building trust, showing respect, and having real, human compassion.

I started EvereCare Community Support to be the kind of provider I was always searching for. A provider that leads with **clinical excellence** thanks to a nursing foundation, and leads with **heart** thanks to a team built on empathy.

We are here to listen to you, to honour your choices, and to provide a level of support that gives you and your family true peace of mind. We look forward to getting to know you."

[H3] Our Mission & Vision

Our Mission To empower NDIS participants across Victoria by delivering person-centred support that is compassionate, clinically-informed, culturally responsive, and "easy as" to access.

Our Vision To be Victoria's most trusted NDIS provider, setting a new standard for excellence where genuine compassion and professional health expertise come together to help every participant live their best life.

[H3] Our Values: The ECS Promise

Our values are not just words on a website; they are the principles we live by every single day.

- **Compassion First:** We lead with kindness, always. Your well-being, dignity, and comfort are our top priorities.
 - **Clinical Excellence:** As a nurse-led company, we are committed to the highest standards of safety, quality, and professional expertise.
 - **Genuine Respect:** We honour your story, your culture, your family, and your choices. You are the expert in your own life, and we are here to support you.
 - **Simplicity & Clarity:** We are "easy as" to work with. We communicate clearly, we are reliable, and we handle the hard stuff so you can focus on your goals.
 - **Empowerment:** We don't do *for* you; we work *with* you. We are focused on building your skills, confidence, and independence for the long term.
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[H3] The EvereCare Difference

What does "Nurse-Led" really mean for you? It means we're able to support you with a higher level of expertise.

- **Peace of Mind:** You can be confident that your support is guided by professional health knowledge.
- **Complex Needs Management:** We have the skills to confidently support participants with more complex health requirements.
- **Better Coordination:** We speak the language of doctors, specialists, and therapists, allowing us to be a more effective advocate for you.

Our Team Our team is the heart of ECS. We are a growing group of dedicated support workers, coordinators, and allied health professionals who share our company's values. Every person who joins our team is chosen not just for their skills, but for their empathy, their professionalism, and their genuine passion for helping others.

We are based in Melbourne, but our commitment extends across all of Victoria. We are here to be your partner, ready to support you today and grow with you tomorrow.

Contact us

This is a critical page. A great "Contact Us" page builds trust, feels inclusive, and makes it *effortlessly* clear how to get the right help.

Here is a comprehensive, professionally structured "Contact Us" page that incorporates all your requests, including a dedicated careers path, a warm inclusivity statement, and a respectful Acknowledgement of Country.

[H1] Let's Connect [H2] We're Here to Listen. Getting Started is "Easy As."

We're so glad you're here. Whether you are a participant or family member looking for support, a support coordinator with a referral, or someone passionate about a career in care, this is the right place.

Our team, led by our Director and Registered Nurse, Nav, is ready to help you.

[H3] Our Commitment to Respect & Inclusion

Acknowledgement of Country EvereCare Community Support (ECS) respectfully acknowledges the Traditional Custodians of the lands on which we work and live across Victoria. We pay our deepest respects to Elders past, present, and emerging. We extend this respect to all Aboriginal and Torres Strait Islander peoples and are committed to building a culturally safe service.

A Welcoming Space for All We are a safe, welcoming, and inclusive service for *everyone*. We proudly support participants from all cultural backgrounds, all faiths, all abilities, and all identities, including the LGBTQIA+ community. Our company was built on a foundation of cultural understanding and mutual respect.

You will be seen, heard, and supported here.

[H3] For Participants, Families & Support Coordinators

This is the first step. Contact our friendly team for a free, no-obligation chat. We can answer your questions, talk about your NDIS goals, and show you how "easy as" your support journey can be.

Send Us a Message (*This is the ideal spot for your main client contact form*)

- **Full Name:** [Input Field]
- **Email Address:** [InputField]
- **Phone Number:** [Input Field]

- **I am a...**
- **Your Message:**
- **[Submit Enquiry Button]**

Other Ways to Reach Us

- **Phone:** [Your Phone Number]
 - **Email:** [Your Client/Intake Email - e.g., hello@everecare.com.au]
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[H3] For Career & Job Opportunities

Are you a compassionate, reliable, and professional person who is passionate about empowering others?

Our team is the heart of EverCare Community Support. As a nurse-led company, we are building a team of the very best support workers, coordinators, and allied health professionals. We offer a supportive, respectful, and flexible work environment.

If you share our values, we would love to hear from you.

How to Apply To express your interest in joining the ECS team, please email your resume and a short cover letter to:

careers@everecare.com.au

(Please note: This email address is for career enquiries only. All new participant and NDIS enquiries must use the form or contact details in the section above.)