

# ■■ Hospitality Services Guide

## Main Menu

- ■■ 1. Restaurant (Veg/Non-Veg)
- ■ 2. Bar Services
- ■ 3. Banquet Hall
- ■ 4. Lawn Events
- ■ 5. Speak to Manager
- ■■ 6. General Information

## Step 3: Service-Specific Information

### ■■ RESTAURANT SERVICES

- ■ MENU CATEGORIES: Vegetarian Specialties, Non-Vegetarian Delicacies, Chinese Cuisine, South Indian Items, Punjabi Dishes, Beverages & Desserts
- ■ TIMING: 11:00 AM - 11:00 PM
- ■ PRICE RANGE: ■200-800 per person
- ■ LOCATION: [Address]
- ■ SEATING: 150 people
- Options: 1■■ Make a table reservation | 2■■ View complete menu | 3■■ Check availability | 4■■ Back to main menu

### ■ BAR SERVICES

- ■ AVAILABLE OPTIONS: Premium Liquor Selection, Cocktails & Mocktails, Draft Beer, Wine Collection, Whiskey & Vodka, Party Packages
- ■ TIMING: 12:00 PM - 12:00 AM
- ■ PRICE RANGE: ■150-500 per drink
- ■ AMBIANCE: Live music on weekends
- ■ CAPACITY: 80 people
- Options: 1■■ Book bar area | 2■■ Party package details | 3■■ Check availability | 4■■ Back to main menu

### ■ BANQUET HALL

- ■■ HALL SPECIFICATIONS: Air-conditioned facility, Audio/Visual equipment, Stage & lighting setup, Catering arrangements, Parking facility, Decoration services
- ■ CAPACITY: 200-500 guests
- ■ PRICING: ■800-1500 per plate
- ■ AVAILABLE: 24/7 booking
- ■ OCCASIONS: Weddings, parties, corporate events
- Options: 1■■ Check hall availability | 2■■ View hall photos | 3■■ Get quotation | 4■■ Back to main menu

### ■ LAWN EVENTS

- ■ LAWN FEATURES: Open-air venue, Garden setting, Natural ambiance, Flexible seating arrangements, Weather backup plan, Catering facility
- ■ CAPACITY: 300-800 guests

- ■ PRICING: ■600-1200 per plate
- ■■ BEST SEASON: Oct-March
- ■ SETUP: Customizable decorations
- Options: 1■■ Check lawn availability | 2■■ View lawn photos | 3■■ Weather contingency plan | 4■■ Back to main menu

## Step 4: Booking Information Collection

- ■ Number of guests: \_\_\_\_\_
- ■ Preferred date: \_\_\_\_\_
- ■ Preferred time: \_\_\_\_\_
- ■ Event type: \_\_\_\_\_
- ■ Contact number: \_\_\_\_\_
- ■ Your name: \_\_\_\_\_

## Step 5: Lead Confirmation & Manager Notification

- ■ BOOKING INQUIRY SUBMITTED
- ■ YOUR DETAILS:
- ■ Name: [Customer Name]
- ■ Contact: [Phone Number]
- ■ Service: [Selected Service]
- ■ Guests: [Number]
- ■ Date: [Date]
- ■ Time: [Time]
- ■ Our manager will contact you within 2 hours for confirmation and detailed discussion.
- ■ BOOKING ID: #REST[Random Number]
- Options: 1■■ Make another inquiry | 2■■ Speak to manager now | 3■■ View our location | 4■■ End conversation