

Fast Quality Software

Total Quality Management Is A Journey,
Not A Destination.

QUALITY MANAGEMENT SOFTWARE

Complaint Management Software

Software Solutions from Improsys



www.fasttqmsoftware.com



www.fasterpsoftware.com



www.fastwmssoftware.com



www.fastprojectsoftware.com

❖ Software



www.fastcrmsoftware.com



www.fastinventorysoftware.com



www.fastplanningsoftware.com



www.fastbillingsoftware.com

❖ Training



❖ Consulting

Introduction

Software Design and Development

Software
Experience

10+ Years

Software
Installations

100+



Software Implementation Support

Training Sessions

1500+



Support Hours

2500+



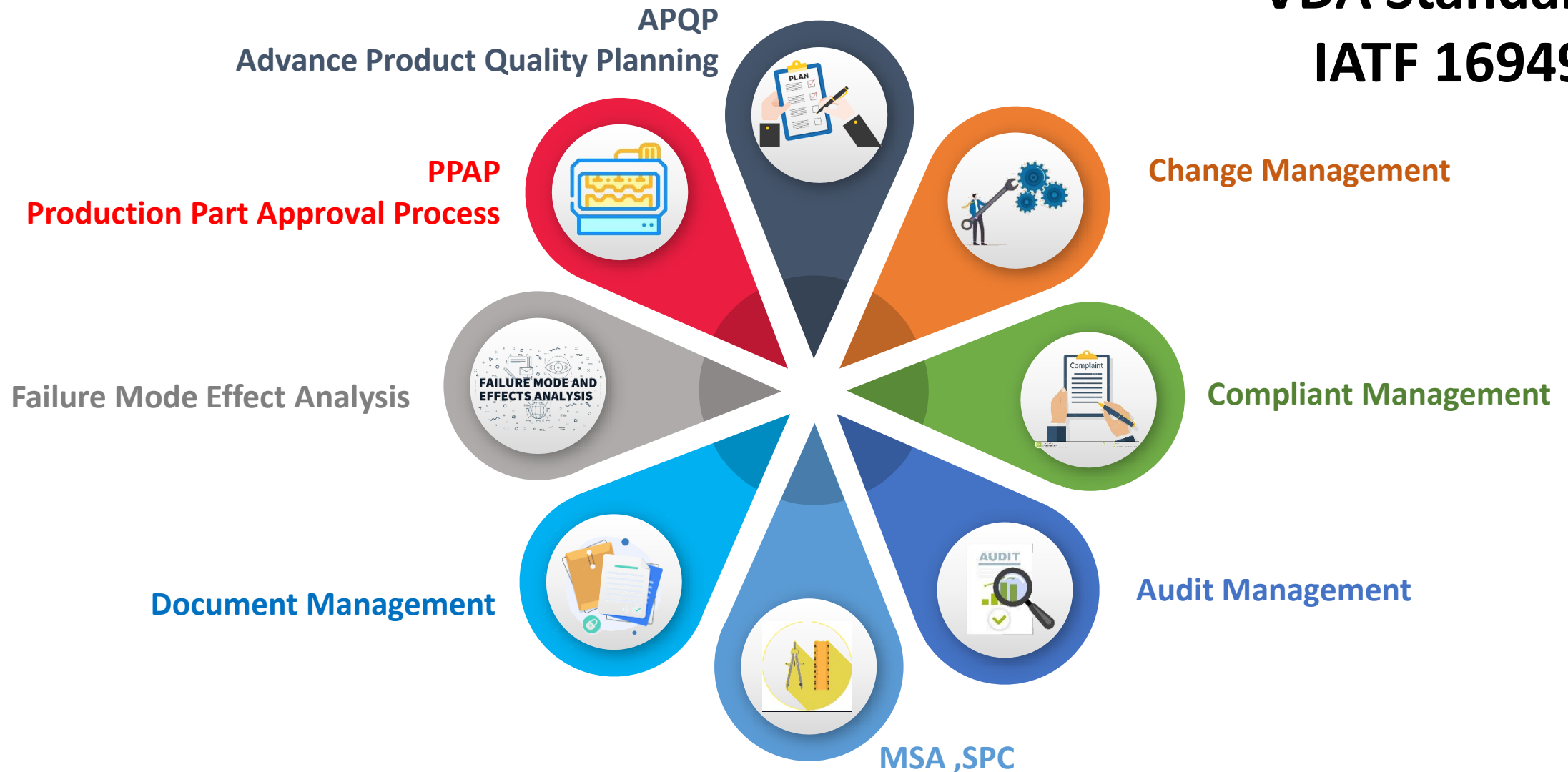
Global Recognition

Recognized as a key player in global inventory and manufacturing market by various independent market research websites.



Modules covered in FAST QMS

**VDA Standards
IATF 16949**



Software – Key Features



Web based software



Modular and Scalable



Customizable to suit business requirements



Easy to use. No jargons.



Save time by avoiding repetitive tasks



Task and Escalation Management



Import/ Export from Excel / Word / PDF



Email / SMS / WhatsApp Alerts

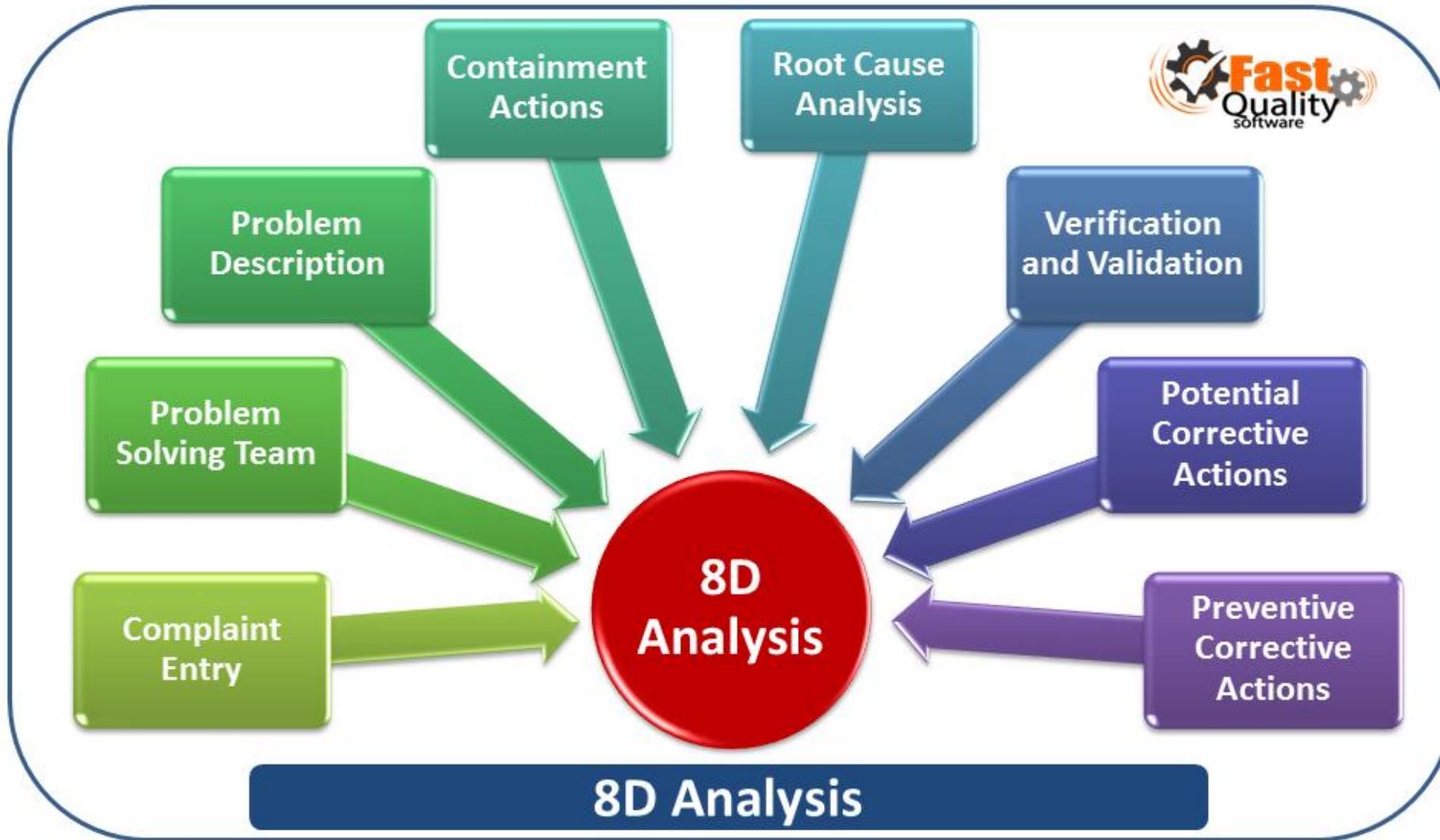


Integration with various platforms

Complaint Management – Customer Service Management



Complaint Management – 8D Methodology

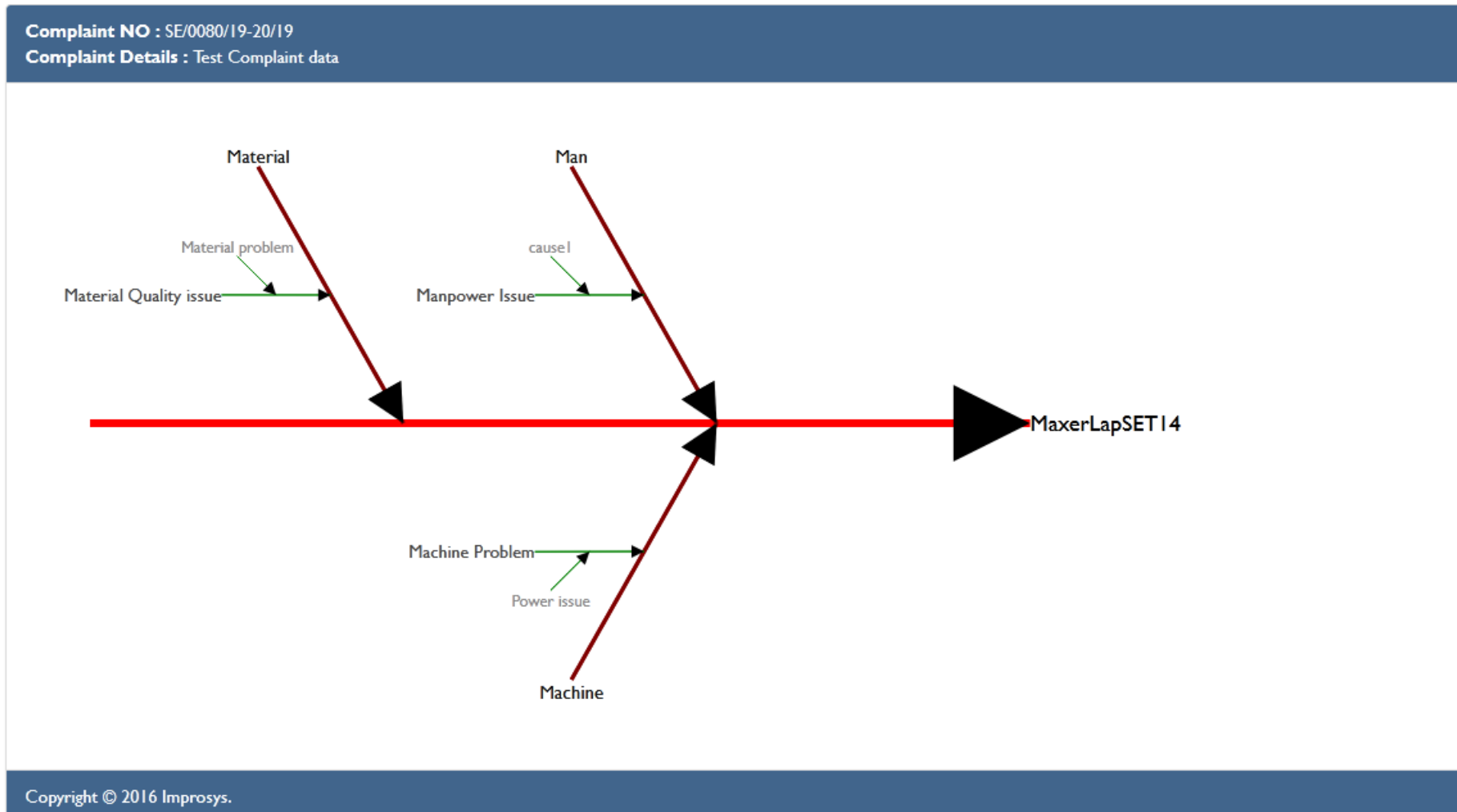


8D Tracking Dashboard

[illegible]

D4 – Root Cause Analysis

Root Cause Analysis - Ishikawa Fishbone Diagram



Horizontal Deployment

Horizontal Deployment

Complaint Entry : SE/0080/19-20/19

From Complaint + | + From Previous Action

18: 57: 23

Status

Enter Party Name

Q

BACK

SE/0080/19-20/19(Advance E.N.T. and Multispeciality Hospital)

SE/0079/19-20/19(Kakadia ENT Hospital)

SE/0078/19-20/19(Shabbir Aboojiwal: ENT Clinic)

SE/0077/19-20/00(Sant Clinic)

SE/0076/19-20/00(Jagtap Hospital)

SE/0075/19-20/00(Sejal Enterprises)

SE/0074/19-20/00(Hassan Institute of Medical Sciences)

SE/0073/19-20/00(Sahyadri Hospital)

SE/0072/19-20/00(Aadhar Hospital)

SE/0071/19-20/00(Santosh Hospital)

SE/0070/19-20/00(Desai ENT Clinic)

SE/0069/19-20/00(Acharya Vinoba

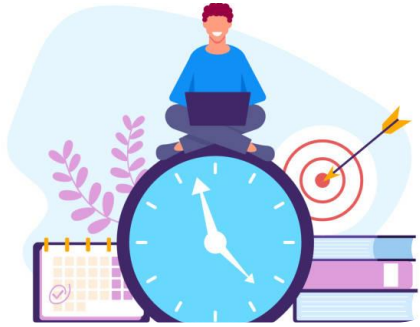
Horizontal Deployment

Sr No	Source	Complaint No	Category	Root Cause	Applicable	Justification	Action
1	Advance E.N.T. and Multispeciality Hospital	SE/0080 /19-20/19	OutFlow	Row Material issue	<input type="checkbox"/>		Action
2	Advance E.N.T. and Multispeciality Hospital	SE/0080 /19-20/19	Occurence	Row Material issue	<input type="checkbox"/>		Action
3	Advance E.N.T. and Multispeciality Hospital	SE/0080 /19-20/19	Occurence	Labour issue	<input type="checkbox"/>		Action
4	Advance E.N.T. and Multispeciality Hospital	SE/0080 /19-20/19	OutFlow	Material quality is not good	<input type="checkbox"/>		Action

Customer Rating – Dashboard

[illegible][illegible]

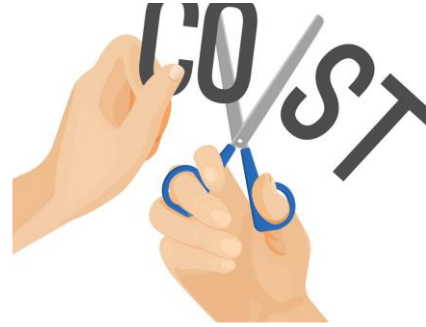
Benefits of Fast QMS



Reduce time for documentation



Identifies issues early for resolution



Prevents cost of poor quality



Assists with managing corrective actions measures



Easy Analysis of root causes



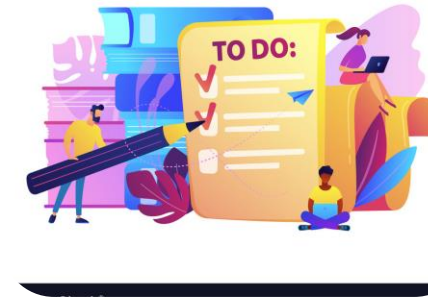
Identifies areas that need more development



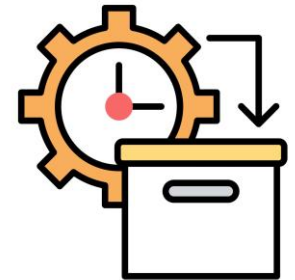
Improves the overall quality of the product & customer satisfaction



Centralised document management for easy retrieval of documents



Task management to remind users of pending work



Improve delivery time by meeting deadlines

Implementation and Support

Consultation / Analysis

Within the scope of our consultation / analysis we accompany and support you regarding these topics:

- ❖ Requirements Analysis
- ❖ System Analysis
- ❖ Implementation Planning

Implementation

During the implementation we accompany and support you regarding these topics:

- ❖ Software Configuration
- ❖ Fine-Tuning
- ❖ User-Training (Online / Offline)
- ❖ Training Videos
- ❖ User Practice

Post Implementation Support

Within the scope of our consultation / analysis we accompany and support you regarding these topics:

- ❖ Support Portal
- ❖ Email Support
- ❖ Phone Support



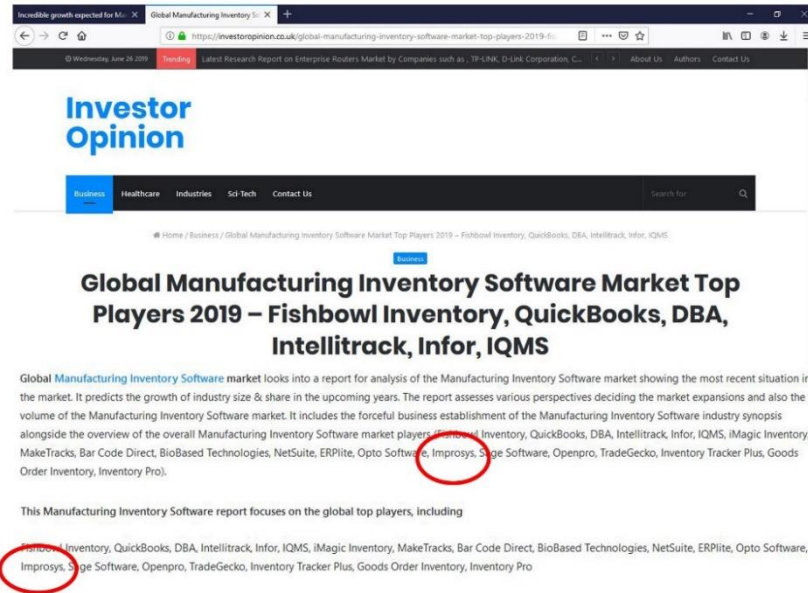
Fast QMS – Complaint Management Software



Improsys has been identified as one of the top players in Manufacturing Software Market by various market research reports.



Improsys identified as one of the top players
2019 in Global Manufacturing Inventory
Software Market by Investor Opinion

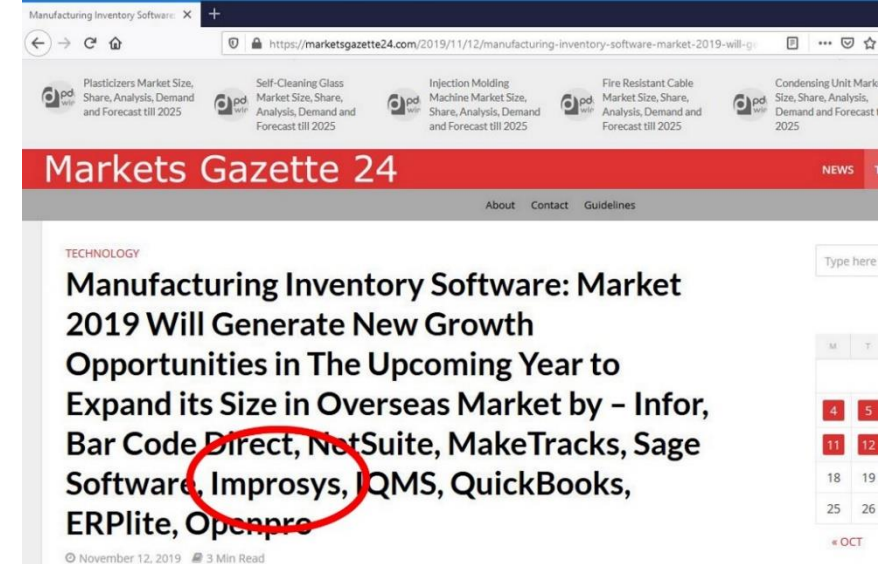


The Report is available on following link

<https://www.marketstudyreport.com/reports/covid-19-impact-on-manufacturing-inventory-software-market-global-research-reports-2020-2021>



Improsys identified as one of the top
players in Manufacturing Inventory
Software Market by Markets Gazette 24



The Report is available on the following link

<https://clarkcountyblog.com/uncategorized/1649515/manufacturing-inventory-software-market-is-thriving-worldwide-imagic-inventory-improsys-inventory-pro-and-others/>



Varroc Polymers Pvt Ltd
(18 plants across India)



Klaus Multiparking
Pune



Kakade Laser
(3 plants in Pune)



TRP Sealings, Pune



Nikhtish Engineering Pvt Ltd



Shiv Om Brass
Jamnagar



IQS Engineering Pvt. Ltd.
Pune



Fevino Industries LLP
Pune



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