

GRUPO 1

Amanda Martins *RA – 01232151*

Cauê Ghelfi *RA – 01232065*

Eduardo Castrillo *RA – 01232033*

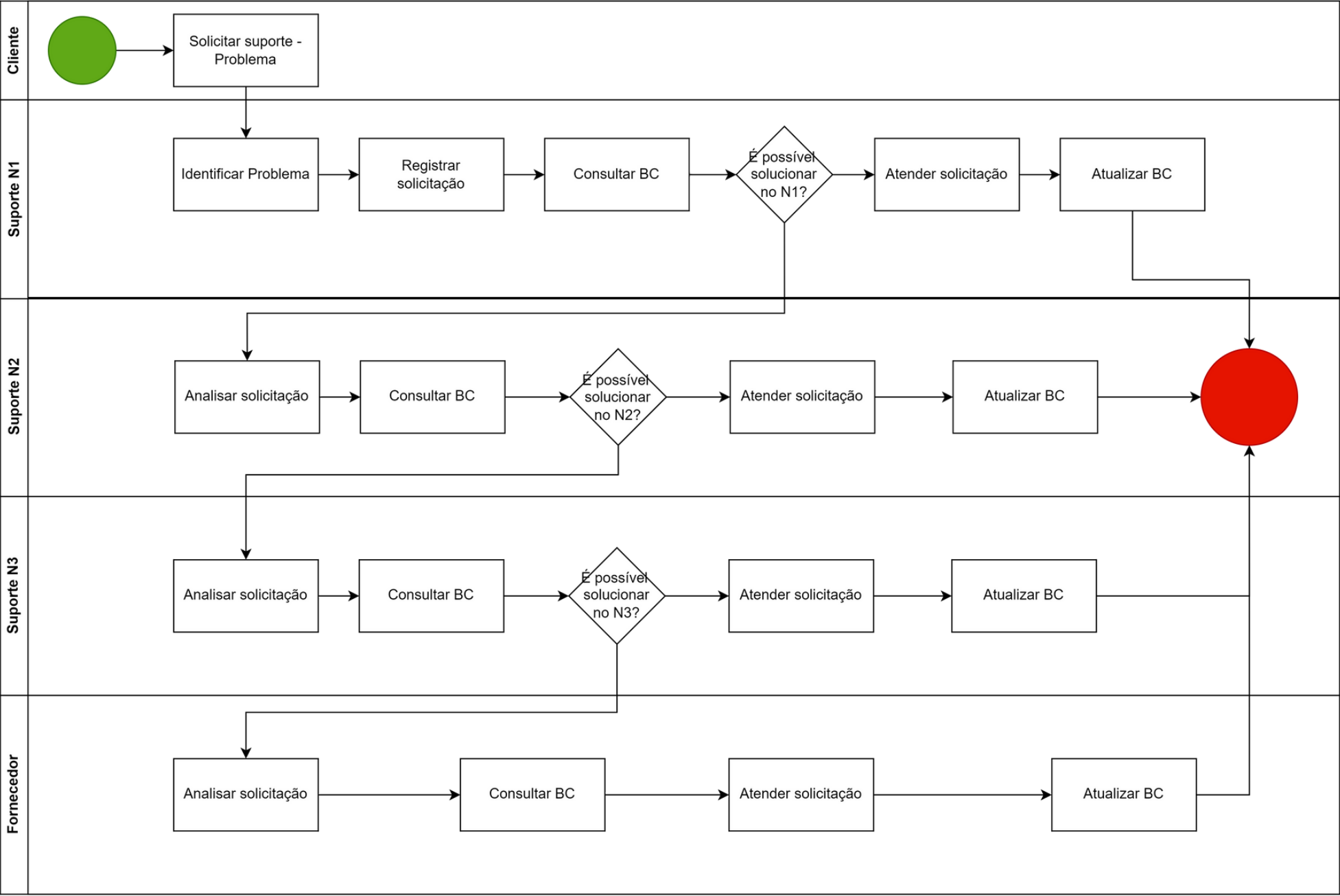
Fernanda Silvino *RA – 01232052*

Giovanna Gonçalves *RA – 01232192*

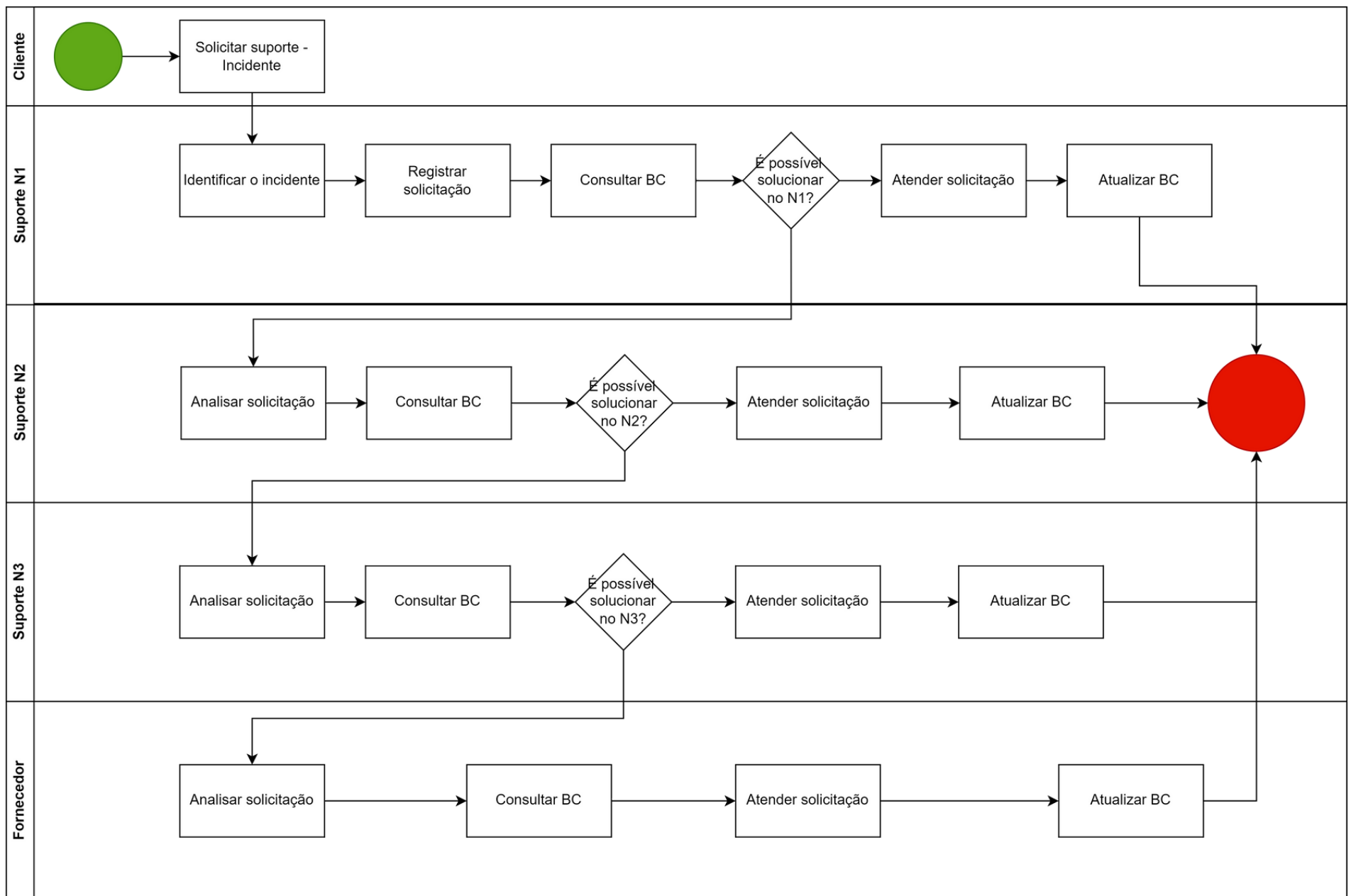
Igor Anthony *RA – 01232107*

Thiago Rodrigues *RA – 01232178*

Fluxograma de Problema



Fluxograma de Incidente



Fluxograma de Requisição

