

Exploratory Test Report

05/11/2023

Summary

I was able to use invalid inputs to book a sales meeting using IBM's **Book a meeting** feature. The defective form's ID is **#scheduler-form**.

Name	Ted Verdonkschot
Objective	Perform exploratory testing of the Book a meeting feature in IBM'S client management web application
Site URL	https://www.ibm.com/watsonx
Area Tested	Book a meeting support window
System Setup	Windows OS, Google Chrome, Desktop PC
Test Start Time	2:30 PM EST, 05/11/2023
Test End time	3:00 PM EST, 05/11/2023
Defects found	1: Booking a meeting with invalid inputs is successful. See Fig.1


Defect 1: Successful form submission using the following inputs:

FIELD	INPUT VALUE USED	
Topic:	test	
Date:	May 16	
Time:	1:00 PM Eastern	
Name:	#	— Success using non-alphanumeric characters
Last Name:	#	— Success using non-alphanumeric characters
Phone Number:	11	— Success using invalid phone number format
Email:	@@.	— Success using invalid email format
Company:	#	— Success using non-alphanumeric characters

Fig 1. Booking a meeting with invalid inputs is successful and a Confirmation ID is received.

Sales

Your appointment is confirmed



Thank you, test! Appointment details have been sent to your email. We look forward to speaking with you.

Confirmation ID

QVH9G8NFE

Topic

test

Details

May 16
1:00 PM Eastern

A virtual meeting link will be shared in an email.

Contact information

Cancel appointment

Modify appointment