

Tristan Reynolds

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Experience

Best Buy, Geek Squad

Consultation Agent

Union, NJ

July 2021-July 2022

Customer Service Representative with a focus on the diagnostic and repair of customer devices.

- Worked in a fast-paced retail environment dealing with myriad customer issues.
- Invoked creative solutions to consumer problems to ensure customer satisfaction.
- Maintained rigorous and meticulous notes on customer devices to maintain a neat working environment.

GoAskMee, NoteGoat.ai

Software Intern

San Francisco, CA

June 2023-November 2023

AI Based Tech startup developing an AI note taking app designed for college students.

- Required to learn new programming languages on the fly to provide value to the development team.
- Worked withing a rigid team environment to maintain deadlines for product launch.
- Employed creative solutions to bugs that impacted customer experience.
- Completed assignments as they came in at all hours of the day in a quick manner to ensure the product was pushed in the best state possible.

Graphic Design

Freelance

South Orange, NJ

2015-Current

Designed graphics for various personal relations for use in corporate and commercial settings.

- Delivered professional graphics for corporate branding and event display.
- Operated on strict deadlines to deliver the product to the client within a timely manner.
- Deliberated with the client to ensure that the product is what they envisioned.

Video Editing

Freelance

South Orange, NJ

2016-Current

Put together videos for use in corporate events as well as for various social media accounts.

- Communicated with clients to ensure the edits were within the vision they had.
- Procured B-Roll footage to add value to client videos.
- Used various techniques to cover up blemishes in the original footage to deliver a higher quality product than otherwise would be available.

Photography

Freelance

Tempe, AZ

2022-Current

Worked corporate events doing both candid and posed photography individual portrait photography as well.

- Invoked a close eye for the finer details to capture emotional stories in pictures.
- Worked closely with clients to explore the options to make their features stand out the best.
- Used software to enhance the look of an image.

Videography

Freelance

Tempe, AZ

2023-Current

Used various cameras and camera gear to complete a creative vision for social media and business use.

- Use creative framing strategies and angles to make the subject pop as the focus of a shot.
- Work closely with the talent to ensure the product comes out as intended.
- Offer ideas to talent to amplify the intended effect of a video.
- Use strategies to attract a larger social media audience on YouTube and TikTok.

Education	Fulton School of Engineering , Arizona State University <i>Computer Science candidate for BS</i>	Tempe, AZ 2022-2026
Organizations	Zeta Beta Tau Fraternity , Gamma Tau Chapter	Tempe, AZ 2022-Current

Skills	MS Excel, Photoshop, MS Word, Premiere Pro, Google Docs, Google Sheets, MS PowerPoint, Canva, Audio Video Setup, Photography, Customer Service, JavaScript, TypeScript, Java, ReactJS, TailwindCSS, HTML, CSS, Angular
Interests	Social Media Content Creation, Sports Analysis, Video Games, Movie Critique, Photography