

BANK MARKETING DATA ANALYSIS

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AGENDA



Objective of the project

Methodology

Data Exploration

Data preparation

Machine Learning Implementation

Compare and Conculde

INTRODUCTION

- This Project aims at predictive analytics in financial marketing.
- Analyzing the data of a Portuguese bank's marketing campaigns
- Forecast client engagement with term deposit subscriptions
- To determine the effectiveness of the campaign's success to other shareholders

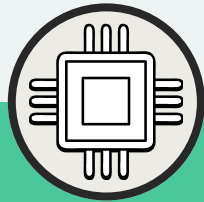




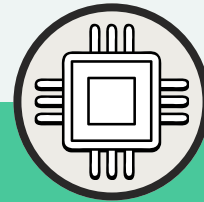
OBJECTIVE OF THE PROJECT

- Analyze direct marketing campaigns
- Develop a predictive model
- Data cleaning
- Data preprocessing
- Machine learning modeling
- Evaluation

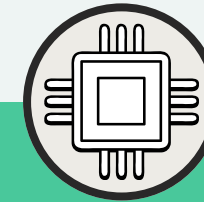
METHODOLOGY



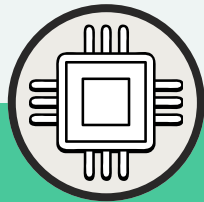
**DATA GATHERING &
DATA ELPORATION**



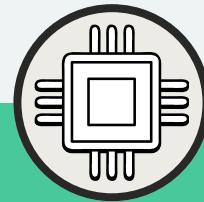
**DATA
VISUALIZATION**



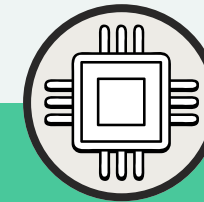
DATA CLEANING



DATA ENCODING



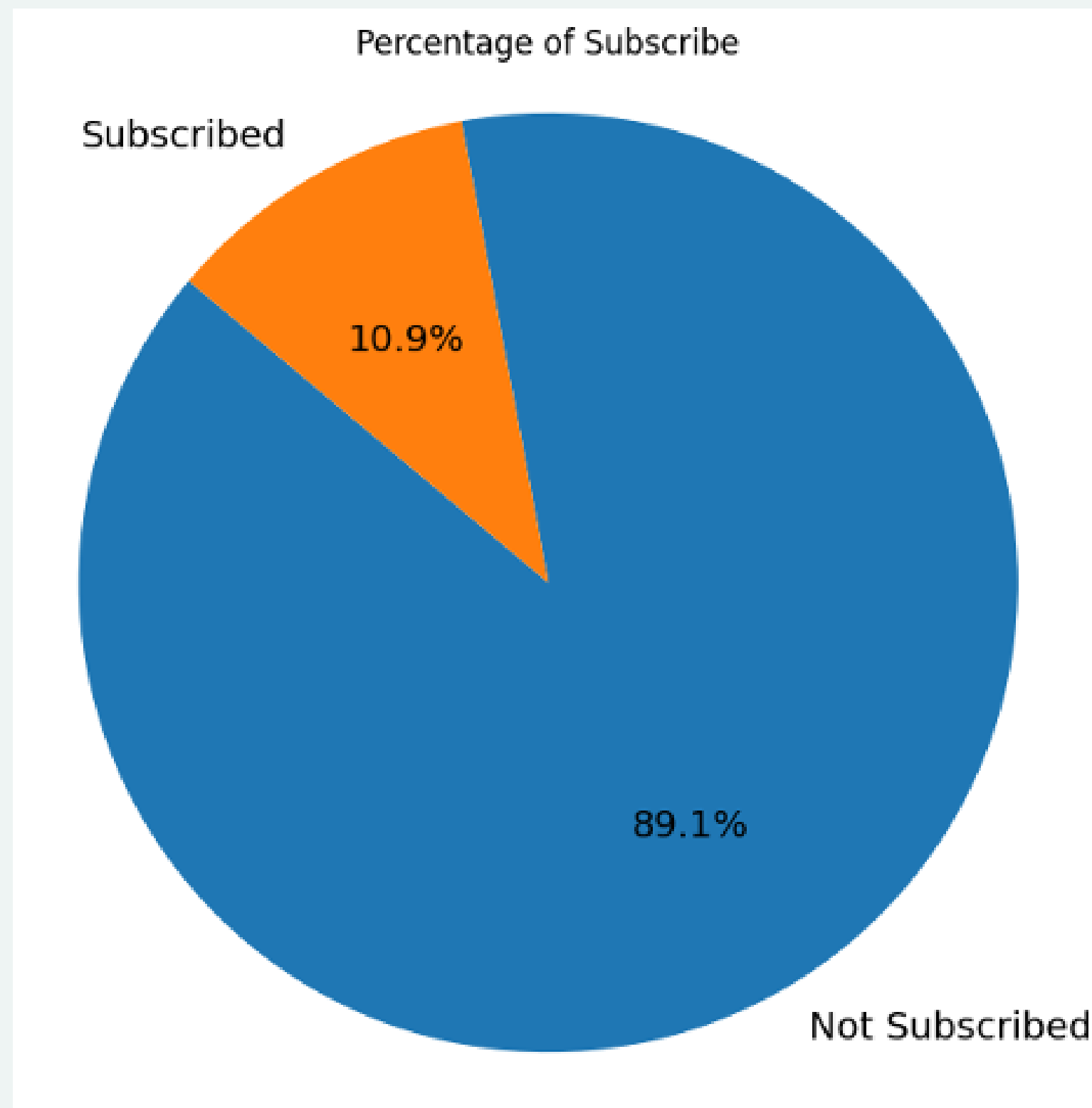
**IMPLEMENT
MACHINE LEARNING**



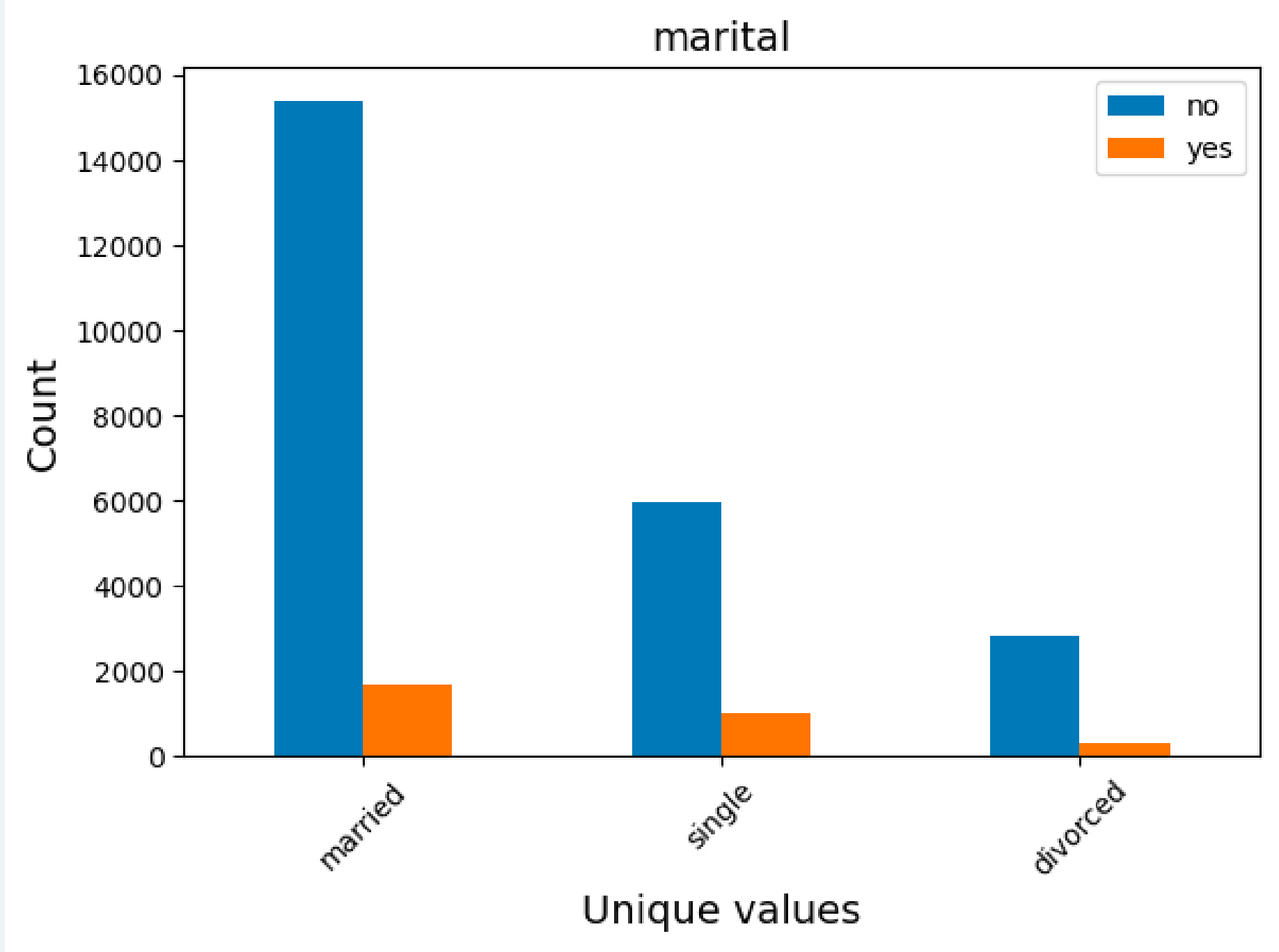
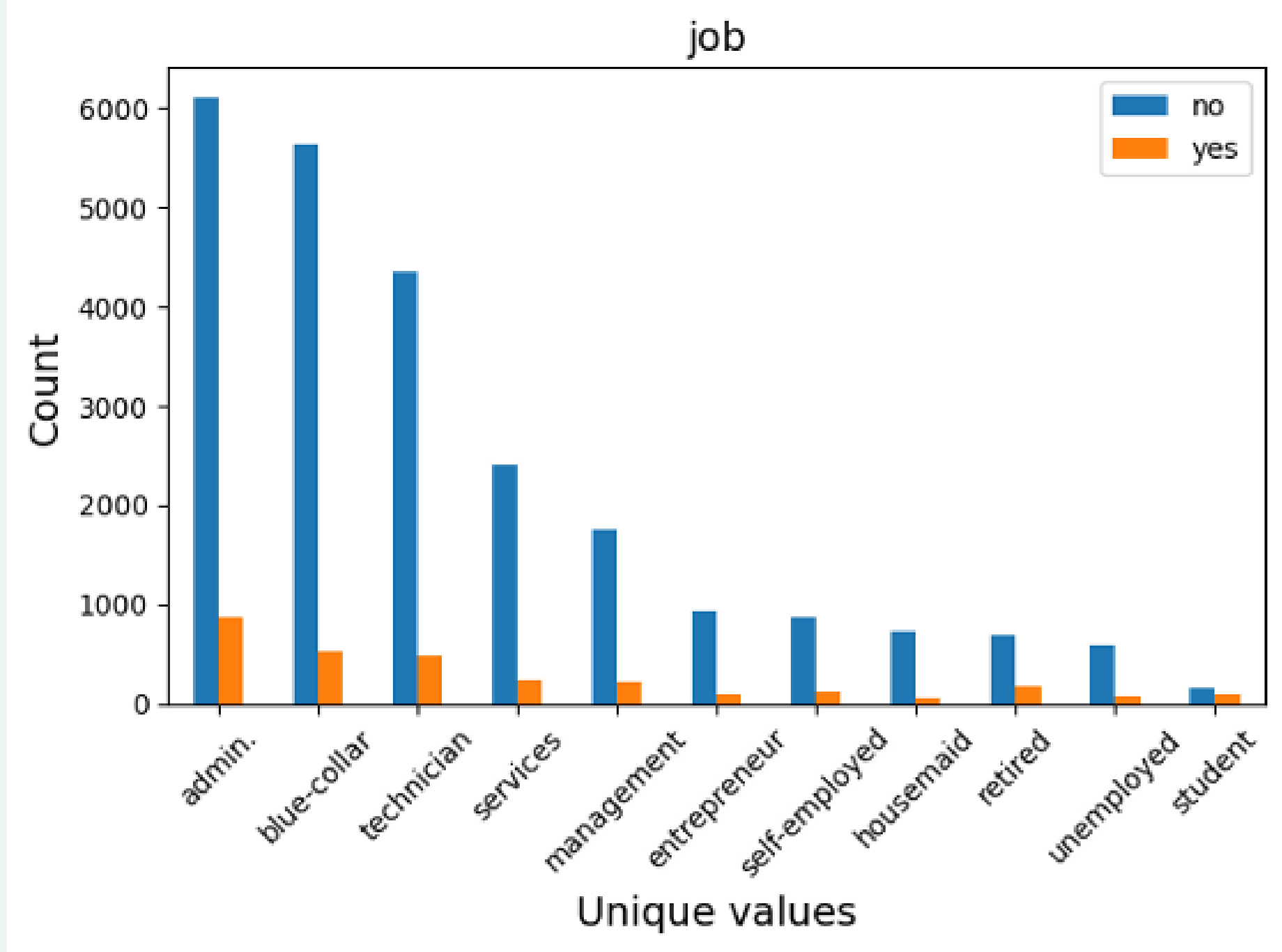
**COMPARE AND
CONCLUDE**



DATA EXPLORATION

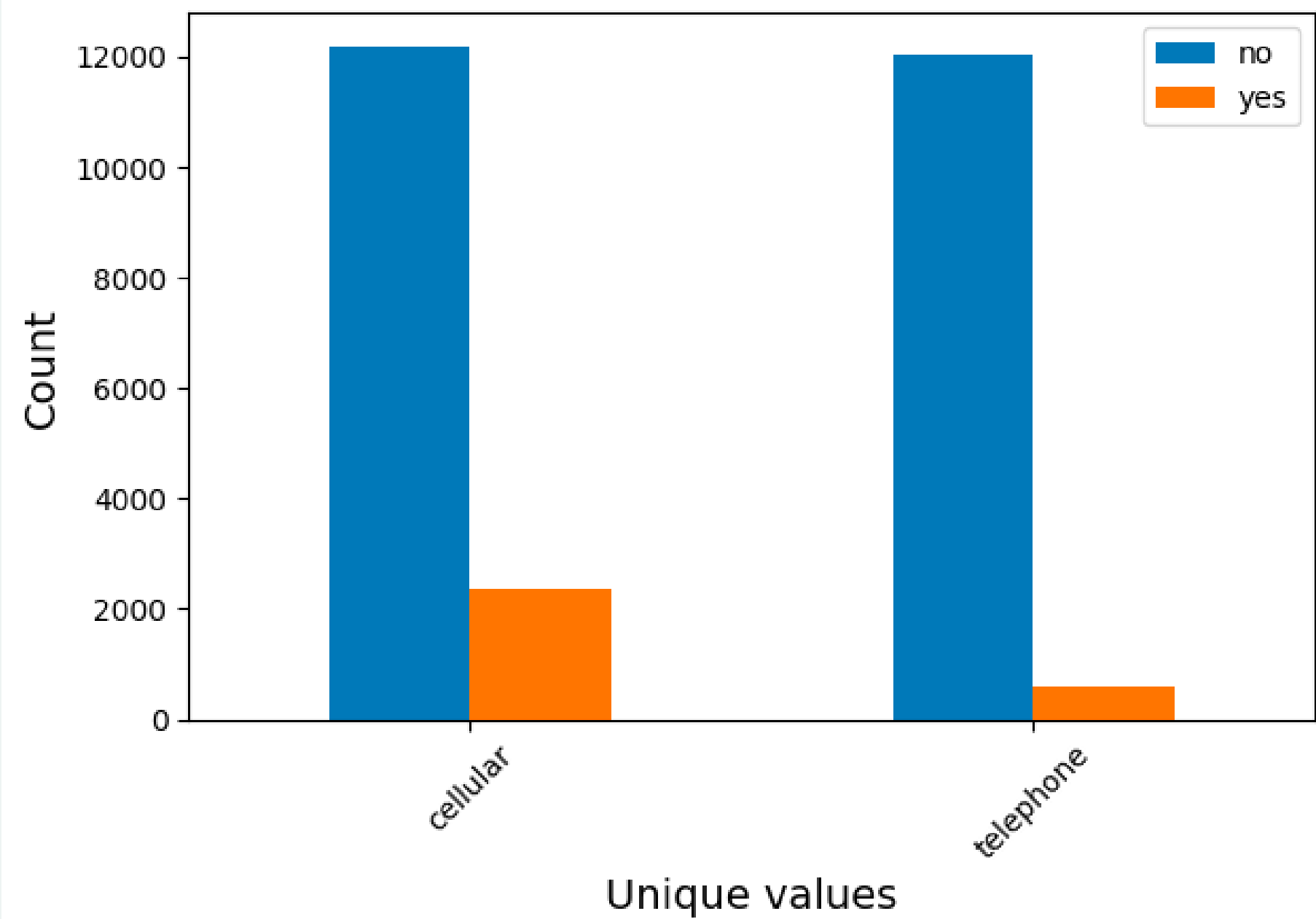


DATA EXPLORATION

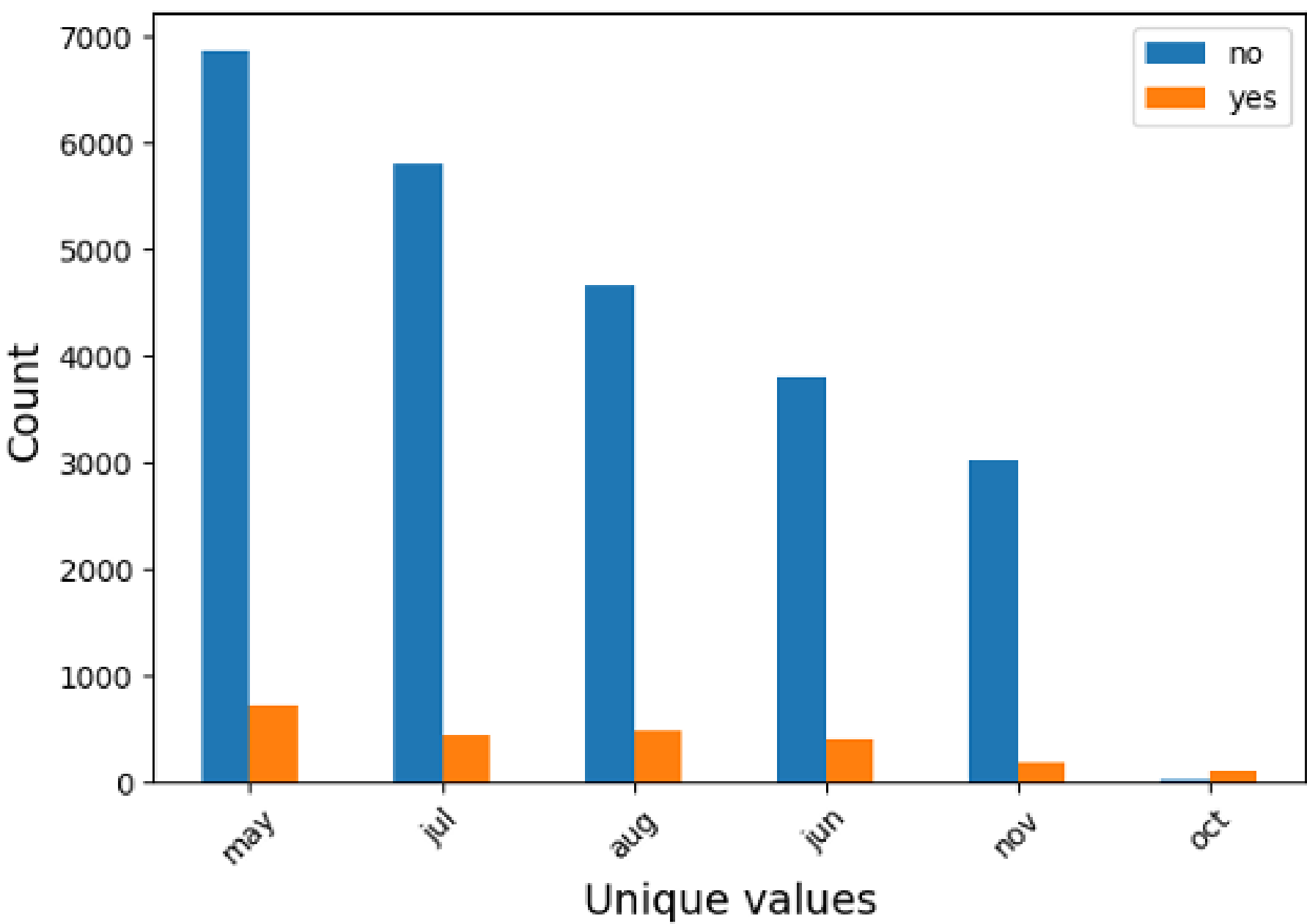


DATA EXPLORATION

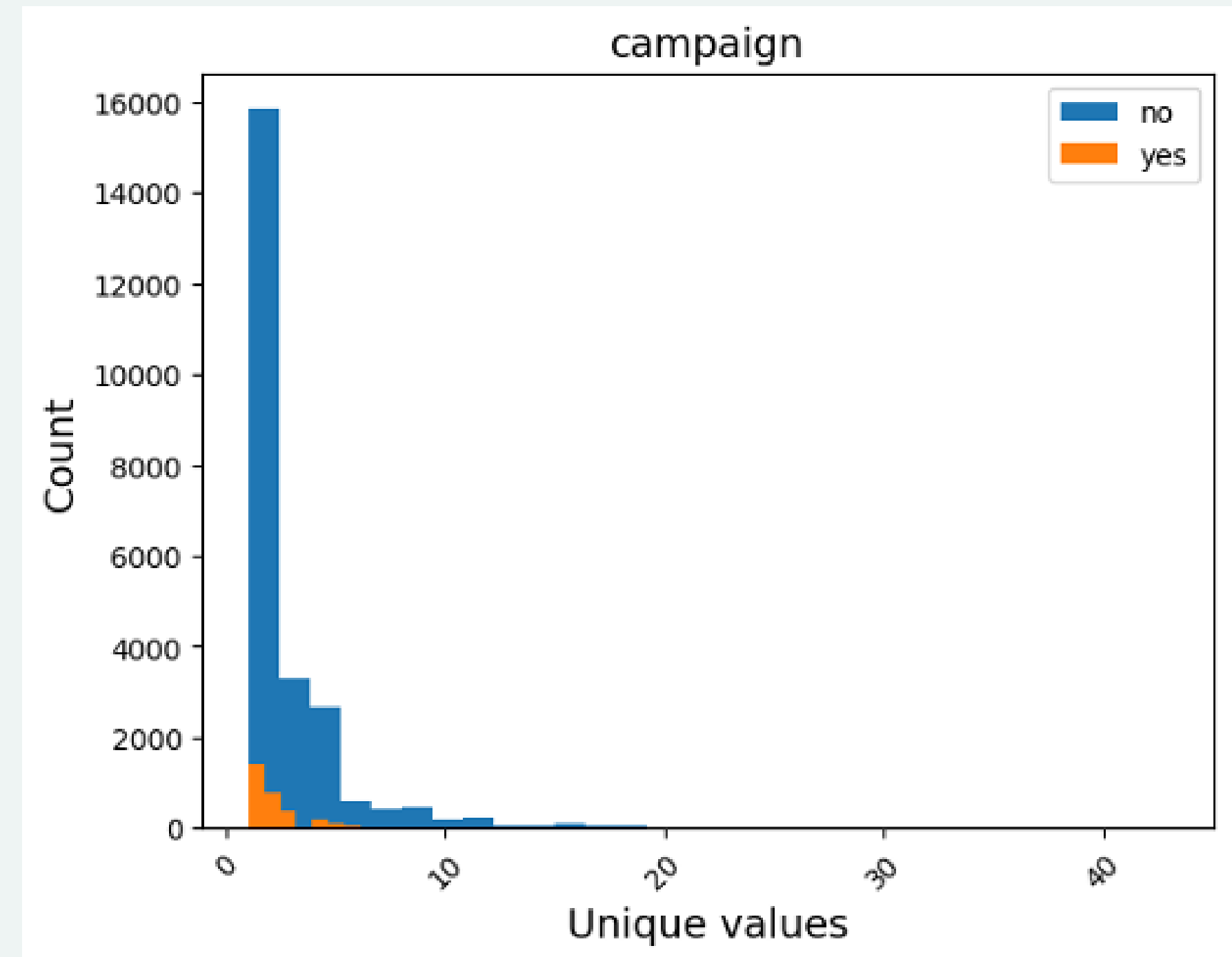
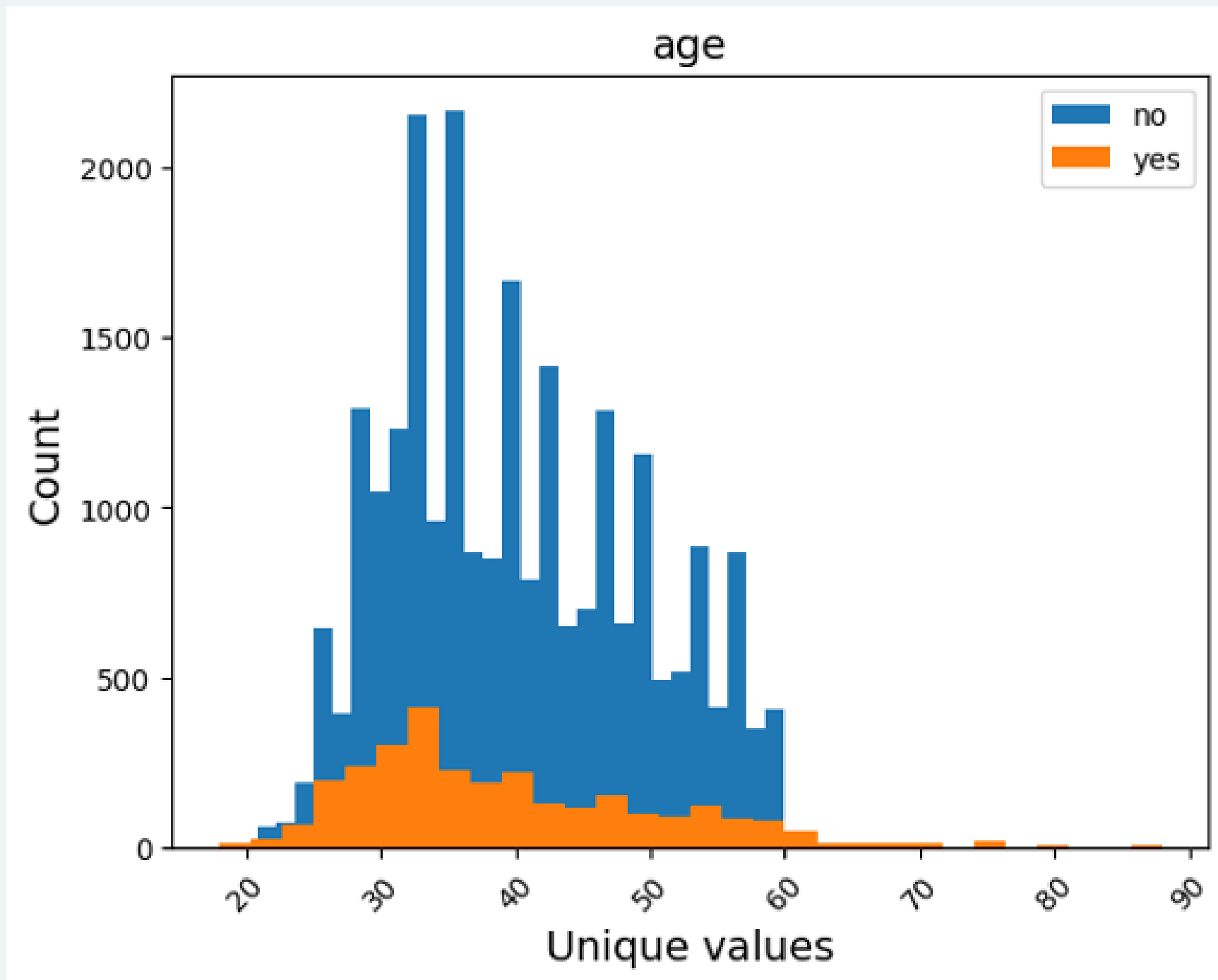
contact



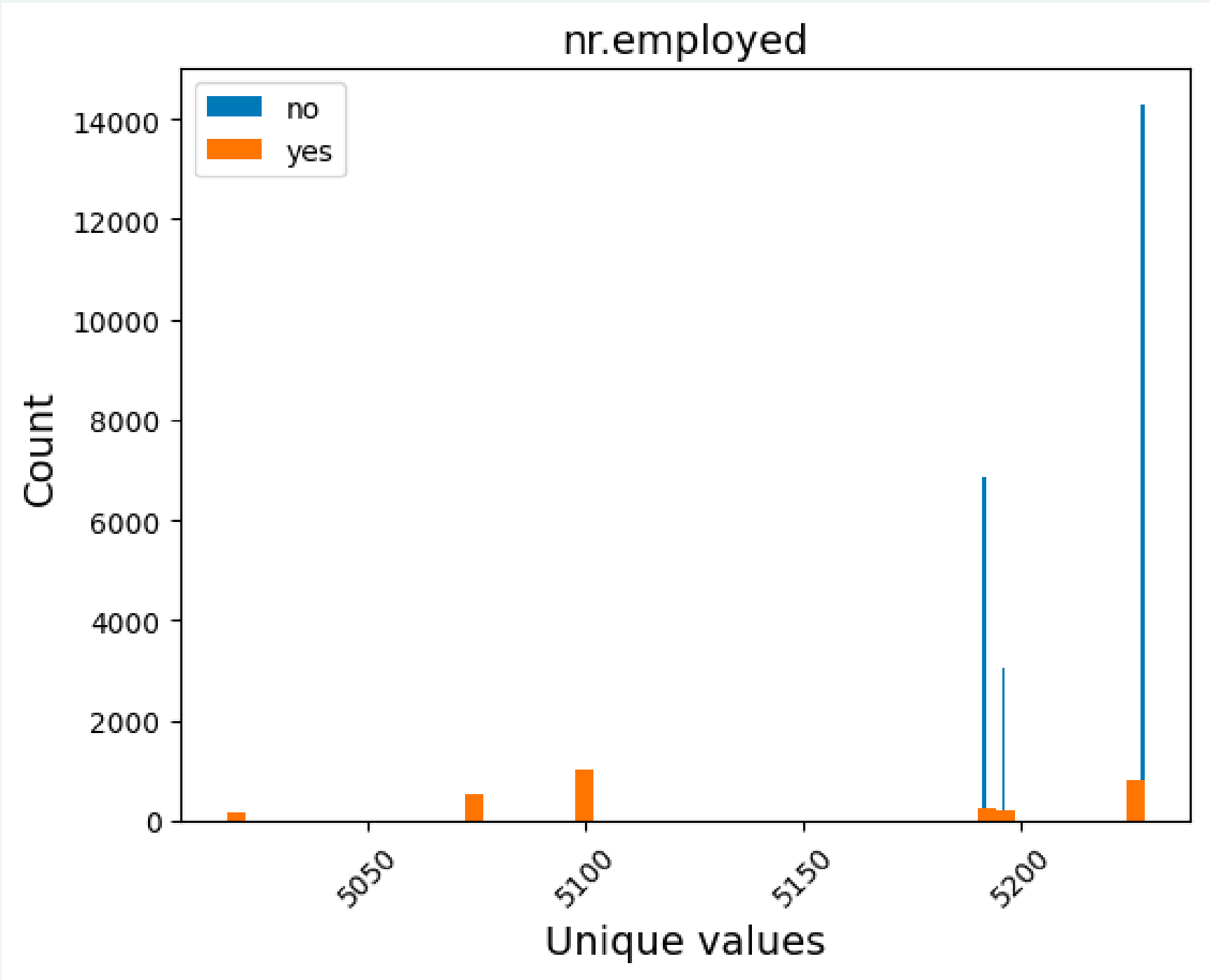
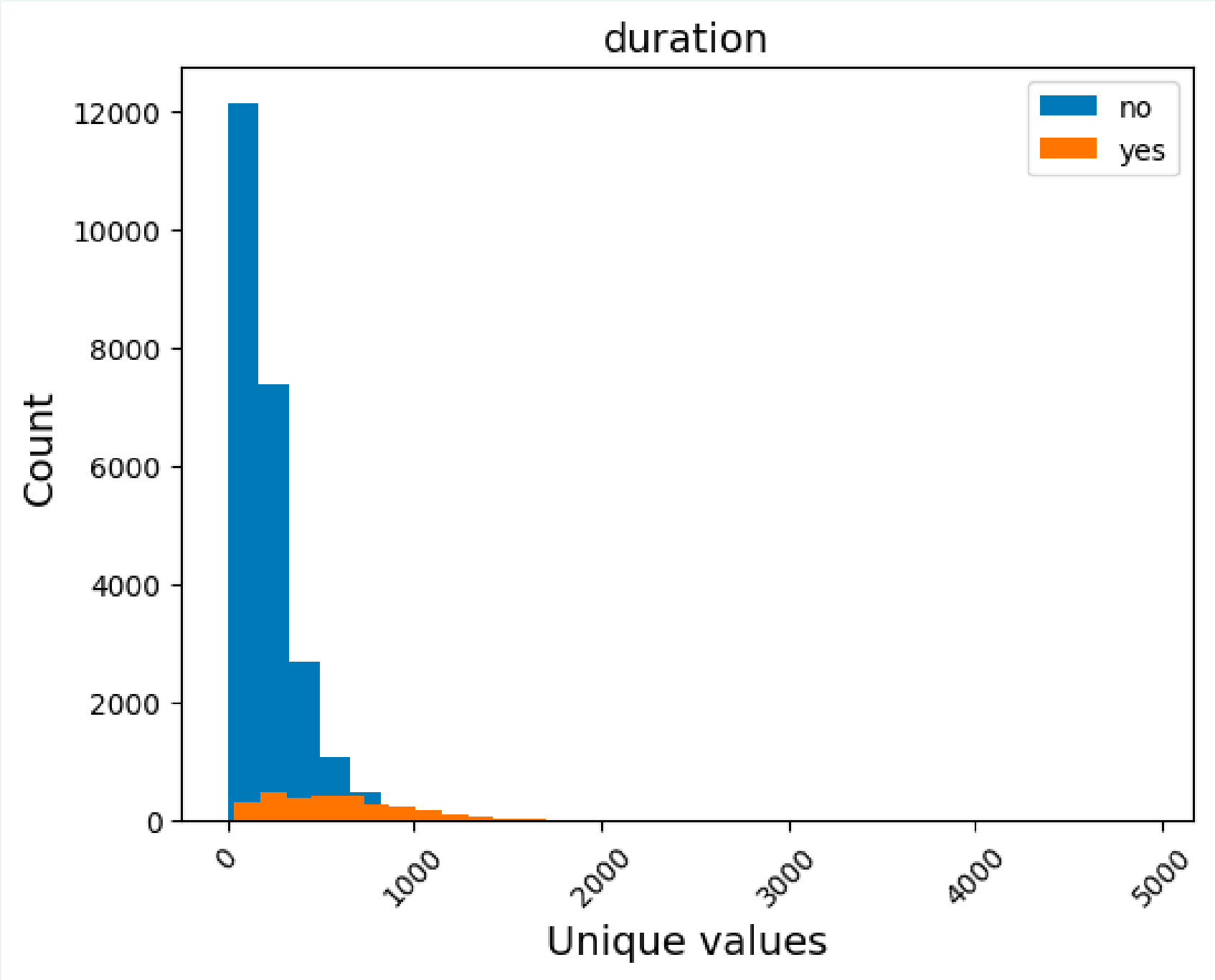
month



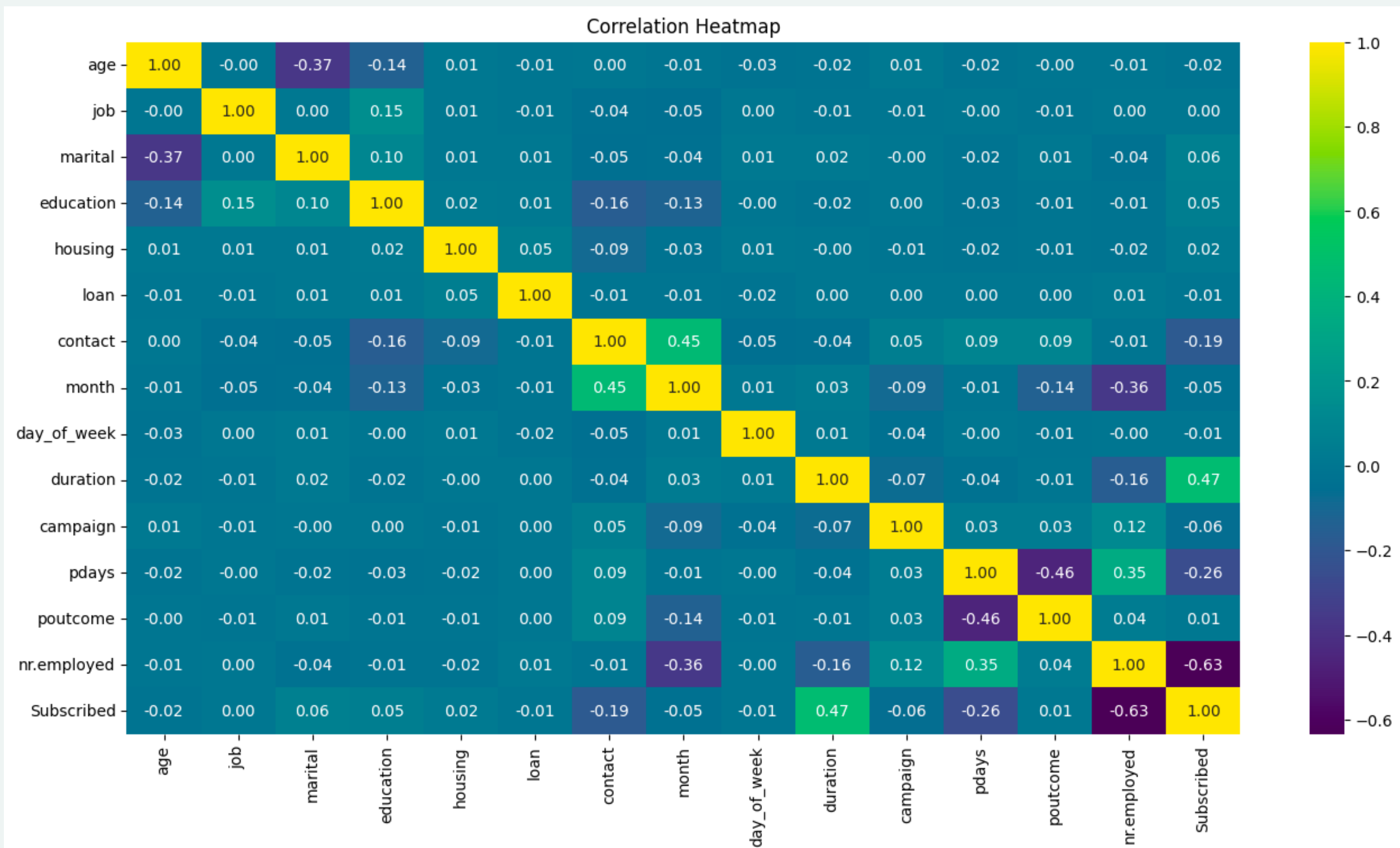
DATA EXPLORATION



DATA EXPLORATION



DATA EXPLORATION




DATA CLEANING: 'UNKNOWN' VALUE

In [3]:

```
raw_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 29271 entries, 0 to 29270
Data columns (total 15 columns):
#   Column              Non-Null Count  Dtype
---  -
0   age                 29271 non-null  int64
1   job                 29271 non-null  object
2   marital             29271 non-null  object
3   education           29271 non-null  object
4   housing             29271 non-null  object
5   loan                29271 non-null  object
6   contact             29271 non-null  object
7   month               29271 non-null  object
8   day_of_week         29271 non-null  object
9   duration            29271 non-null  int64
10  campaign            29271 non-null  int64
11  pdays              29271 non-null  int64
12  poutcome            29271 non-null  object
13  nr.employed         29271 non-null  float64
14  Subscribed          29271 non-null  object
dtypes: float64(1), int64(4), object(10)
memory usage: 3.3+ MB
```



In [4]:

```
# covert unknown Data to np.Nan
raw_data = raw_data.replace('unknown', np.nan)
raw_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 29271 entries, 0 to 29270
Data columns (total 15 columns):
#   Column              Non-Null Count  Dtype
---  -
0   age                 29271 non-null  int64
1   job                 29011 non-null  object
2   marital             29220 non-null  object
3   education           28044 non-null  object
4   housing             28558 non-null  object
5   loan                28558 non-null  object
6   contact             29271 non-null  object
7   month               29271 non-null  object
8   day_of_week         29271 non-null  object
9   duration            29271 non-null  int64
10  campaign            29271 non-null  int64
11  pdays              29271 non-null  int64
12  poutcome            29271 non-null  object
13  nr.employed         29271 non-null  float64
14  Subscribed          29271 non-null  object
dtypes: float64(1), int64(4), object(10)
memory usage: 3.3+ MB
```

DATA CLEANING: 'UNKNOWN' VALUE

In [5]:

```
# Check Empty Data
raw_data["job"].unique()
raw_data.isna().sum()
```

Out[5]:

age	0
job	260
marital	51
education	1227
housing	713
loan	713
contact	0
month	0
day_of_week	0
duration	0
campaign	0
pdays	0
poutcome	0
nr.employed	0
Subscribed	0
dtype:	int64



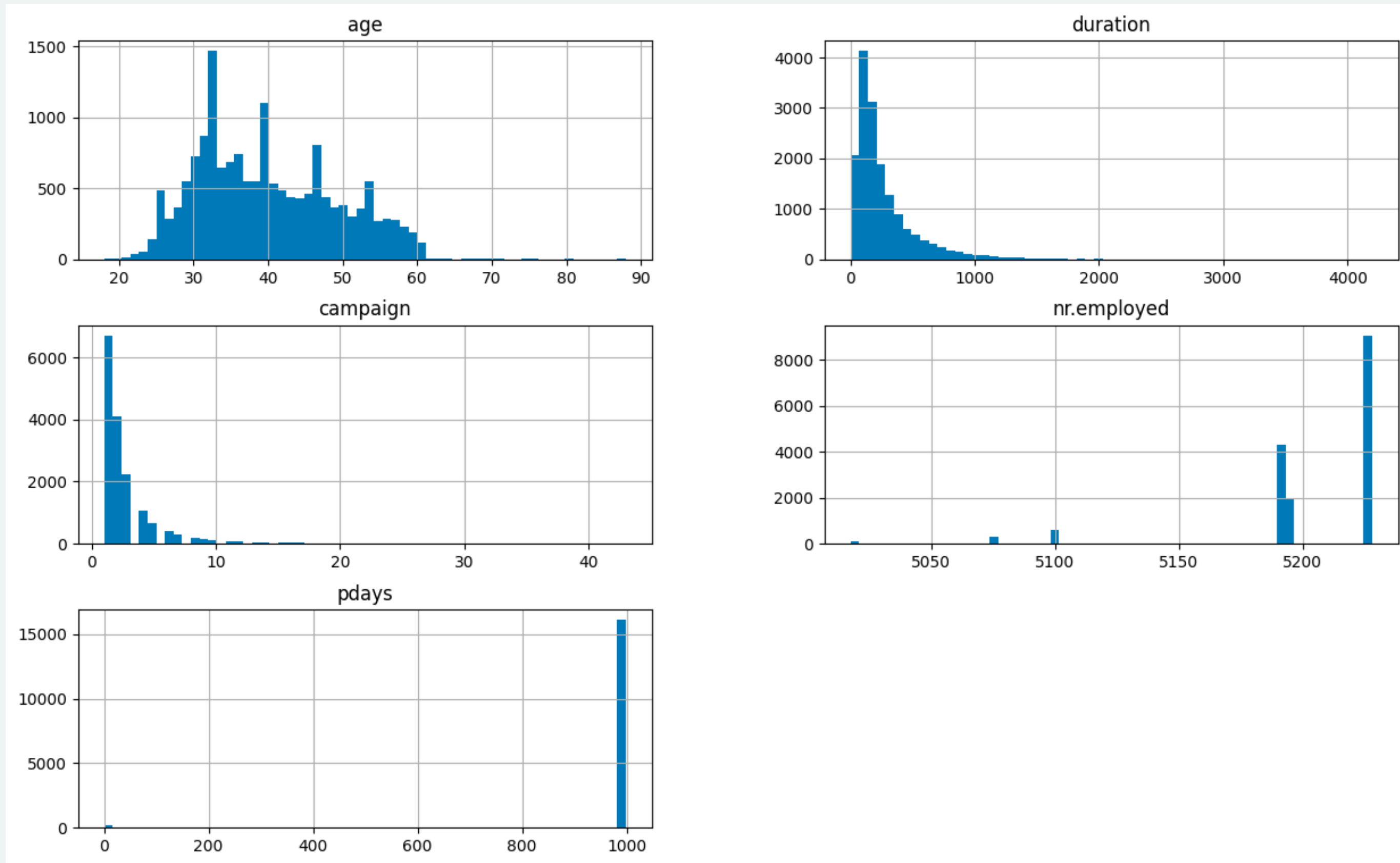
```
#Check no of unknown
```

```
raw_data = raw_data.dropna(subset=["job","marital","education","housing","loan"])
raw_data.isna().sum()
```

Out[6]:

age	0
job	0
marital	0
education	0
housing	0
loan	0
contact	0
month	0
day_of_week	0
duration	0
campaign	0
pdays	0
poutcome	0
nr.employed	0
Subscribed	0
dtype:	int64

DATA CLEANING: OUTLINERS

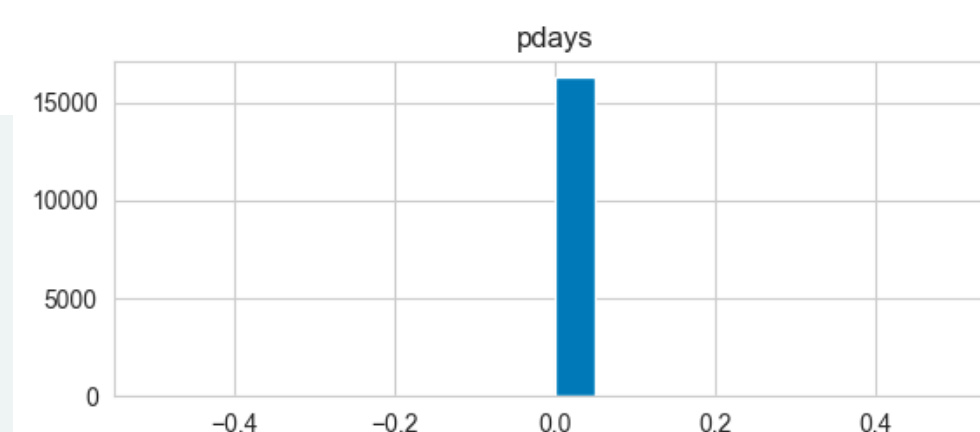
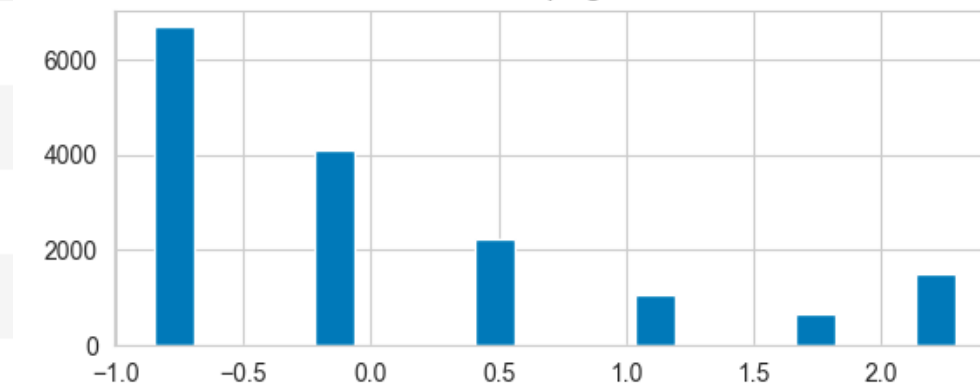
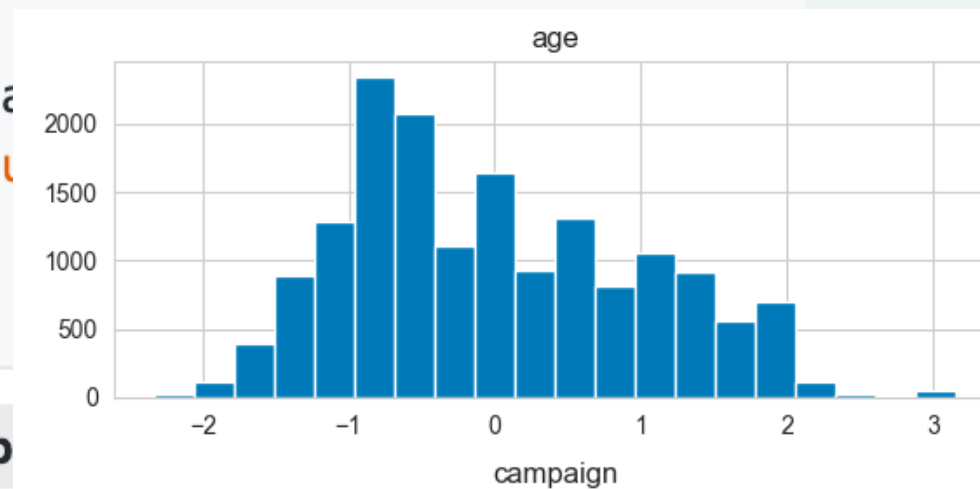


DATA PREPARATION: STANDARDIZATION

```
#Standardization
from sklearn.preprocessing import StandardScaler
std_scaler = StandardScaler()
std_scaler.fit(int_data)
int_data_scaled = std_scaler.transform(int_data)
df_int_std = pd.DataFrame(int_data_scaled, columns=columns)
df_int_std.head()
```

✓ 0.0s

	age	duration	campaign	nr.employed	p
0	-0.836502	1.776431	-0.846475	-2.881411	
1	-0.410540	-0.456802	-0.846475	0.762704	
2	-1.049483	0.047646	2.290485	0.762704	
3	0.015422	-0.582914	-0.846475	0.762704	
4	0.121913	-0.057448	-0.846475	-0.506352	



DATA PREPARATION: ENCODING

Encoding strategy

Identify Data Type and separate

- Ordinary Data
- Nominal Data

Encoding with following

- ONE HOT ENCODING
- ORDINAL ENCODING

```
#Converting Ordinary data to array index using OrdinaryEncoder
from sklearn.preprocessing import OrdinalEncoder
ordinal_Encoder = OrdinalEncoder(categories=[['illiterate', 'basic.4y', 'basic.6y', 'basic.9y', 'high.school', '
'professional.course']])
cat_ordinal_encoded = ordinal_Encoder.fit_transform(cat_ordinal)
df_ordinal_encoded = pd.DataFrame(cat_ordinal_encoded, columns= cat_ordinal.columns)
df_ordinal_encoded.astype(float)
df_ordinal_encoded.head()
```

education	
0	4.0
1	2.0
2	3.0
3	5.0
4	4.0

In [22]:

```
#Converting Nominal data to array index using one hot encoder
from sklearn.preprocessing import OneHotEncoder
oneHotEncoder = OneHotEncoder()
oneHotEncoder.fit(cat_nominal)
cat_nominal_1hot = oneHotEncoder.transform(cat_nominal)

df_nominal_1hot = pd.DataFrame(cat_nominal_1hot.toarray(), columns=oneHotEncoder.get_feature_names_out())
df_nominal_1hot
```

Out[22]:

	month_apr	month_aug	month_dec	month_jul	month_jun	month_mar	month_may	month_nov	month_oct	mo
0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	
1	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	
2	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	
3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
4	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	

DATA PREPARATION: ENCODING

After separately processing numerical and categorical features, the data was recombined into a single dataframe.

```
In [24]: # Concat all the standardize data and encoded data  
x_train = pd.concat([df_int_std,df_ordinal_encoded,df_nominal_1hot],axis = 1)
```

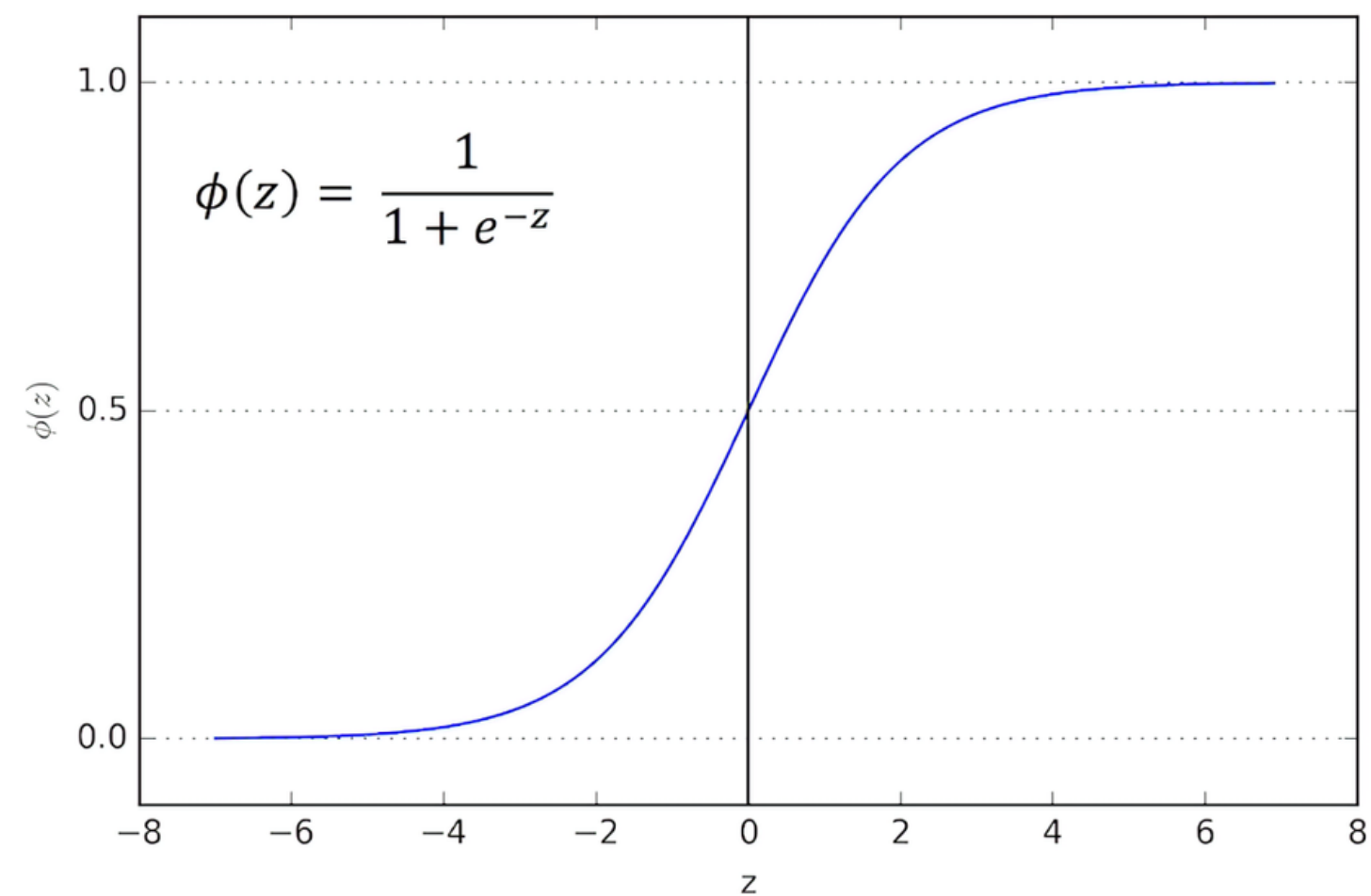
```
In [25]: x_train.head()
```

```
Out[25]:
```

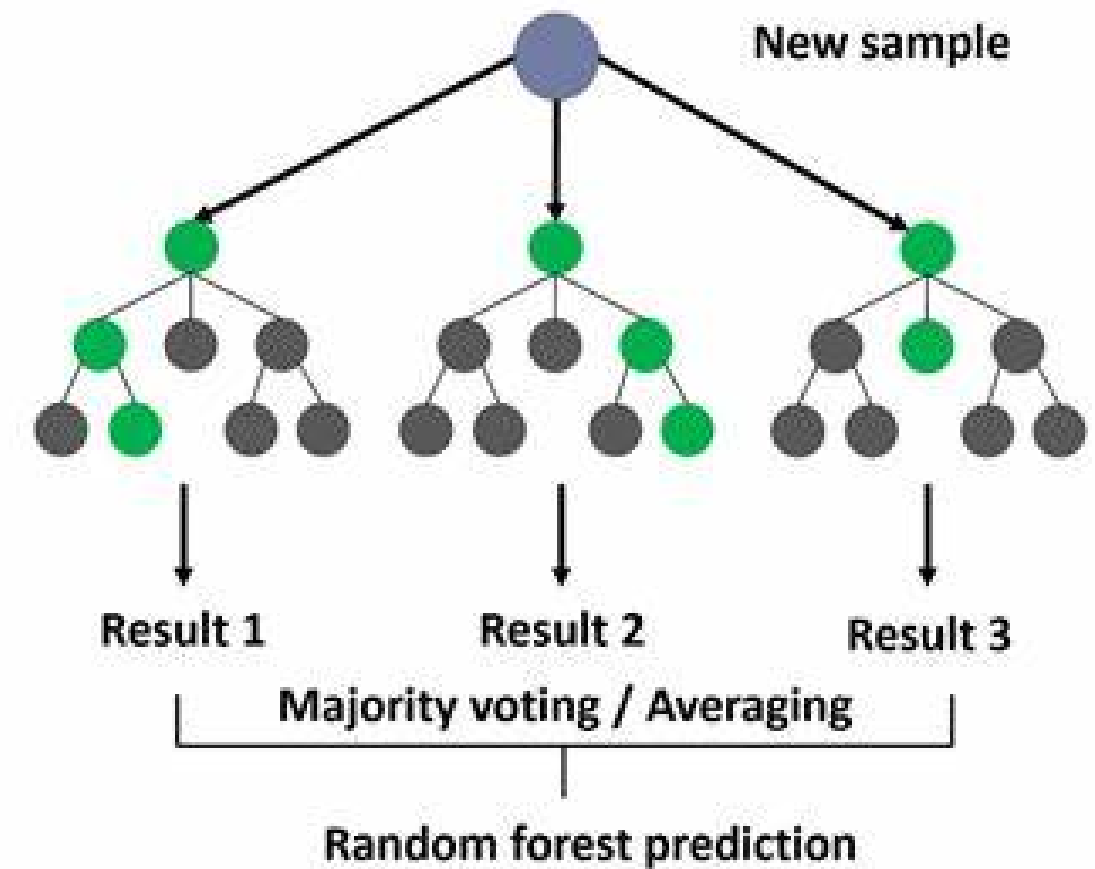
	age	duration	campaign	nr.employed	pdays	education	month_apr	month_aug	month_dec	month_jul
0	-0.521317	1.900333	-0.563989	0.627573	0.103854	4.0	0.0	0.0	0.0	1.0
1	1.171907	-0.055572	-0.563989	-0.398550	0.103854	2.0	0.0	0.0	0.0	0.0
2	0.748601	0.858402	-0.235533	0.627573	0.103854	3.0	0.0	0.0	0.0	0.0
3	0.960254	0.054105	0.092922	-5.197265	-9.650522	5.0	0.0	0.0	0.0	0.0
4	-1.897060	-0.373635	-0.235533	-3.573723	0.103854	4.0	0.0	0.0	0.0	0.0

LEARNING METHODS

Logistic Regression



Random Forest Classification



MACHINE LEARNING IMPLEMENTATION

Prepare Testset for prediction on trained machine learning Model

```
In [28]: test_data_ordinal = ordinal_Encoder.transform(x_test[ordinal_column])
test_data_nominal = oneHotEncoder.transform(x_test[nominal_column])
test_data_int = std_scaler.transform(x_test[int_column])
test_data_result = YoneHotEncoder.transform(pd.DataFrame(y_test))
```

```
In [29]: df_test_nominal_1hot = pd.DataFrame(test_data_nominal.toarray(), columns=oneHotEncoder.get_feature_names_out())
df_test_ordinal_endcoded = pd.DataFrame(test_data_ordinal, columns= cat_ordinal.columns)
df_test_data_int = pd.DataFrame(test_data_int, columns= std_scaler.get_feature_names_out())
```

```
In [30]: #Concat all Transformed Data
x_test = pd.concat([df_test_data_int, df_test_ordinal_endcoded, df_test_nominal_1hot], axis = 1)
```

MACHINE LEARNING IMPLEMENTATION

```
In [30]: #Concat all Transformed Data
x_test = pd.concat([df_test_data_int,df_test_ordinal_encoded,df_test_nominal_1hot],axis = 1)
x_test.head()
```

```
Out[30]:
```

	age	duration	campaign	nr.employed	pdays	education	month_apr	month_aug	month_dec	month_jul	...	mari
0	1.171907	0.090664	1.406743	0.627573	0.103854	3.0	0.0	0.0	0.0	1.0	...	
1	-0.415490	0.072384	-0.563989	0.627573	0.103854	4.0	0.0	0.0	0.0	1.0	...	
2	-0.415490	2.565707	-0.563989	-2.940348	0.103854	5.0	1.0	0.0	0.0	0.0	...	
3	-0.203837	-0.761160	1.078288	0.627573	0.103854	2.0	0.0	0.0	0.0	0.0	...	
4	0.748601	-0.614924	-0.563989	-2.940348	0.103854	6.0	1.0	0.0	0.0	0.0	...	

Comparing
training and test
set

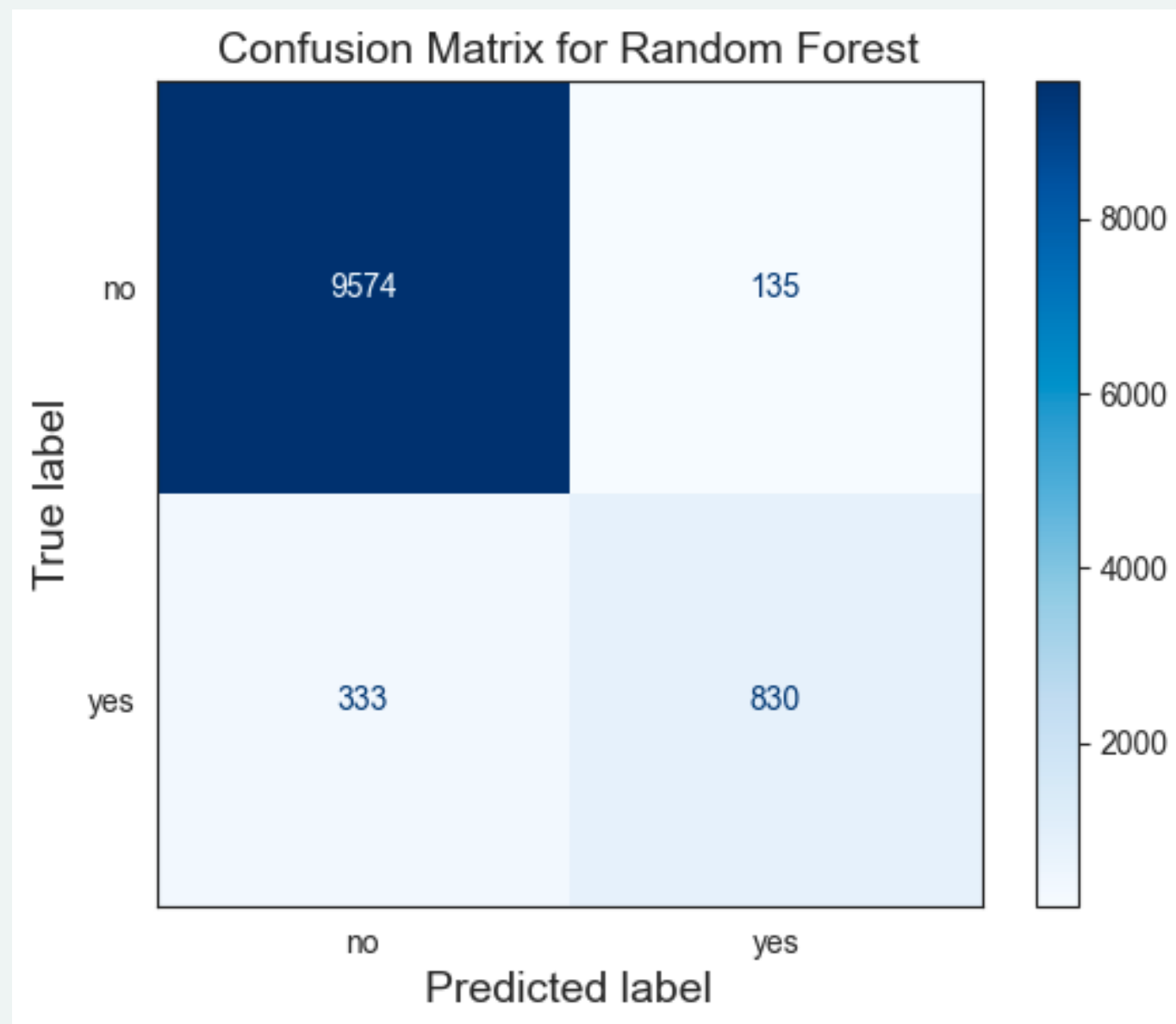
```
In [31]: #Compare to train Data
x_train.head()
```

```
Out[31]:
```

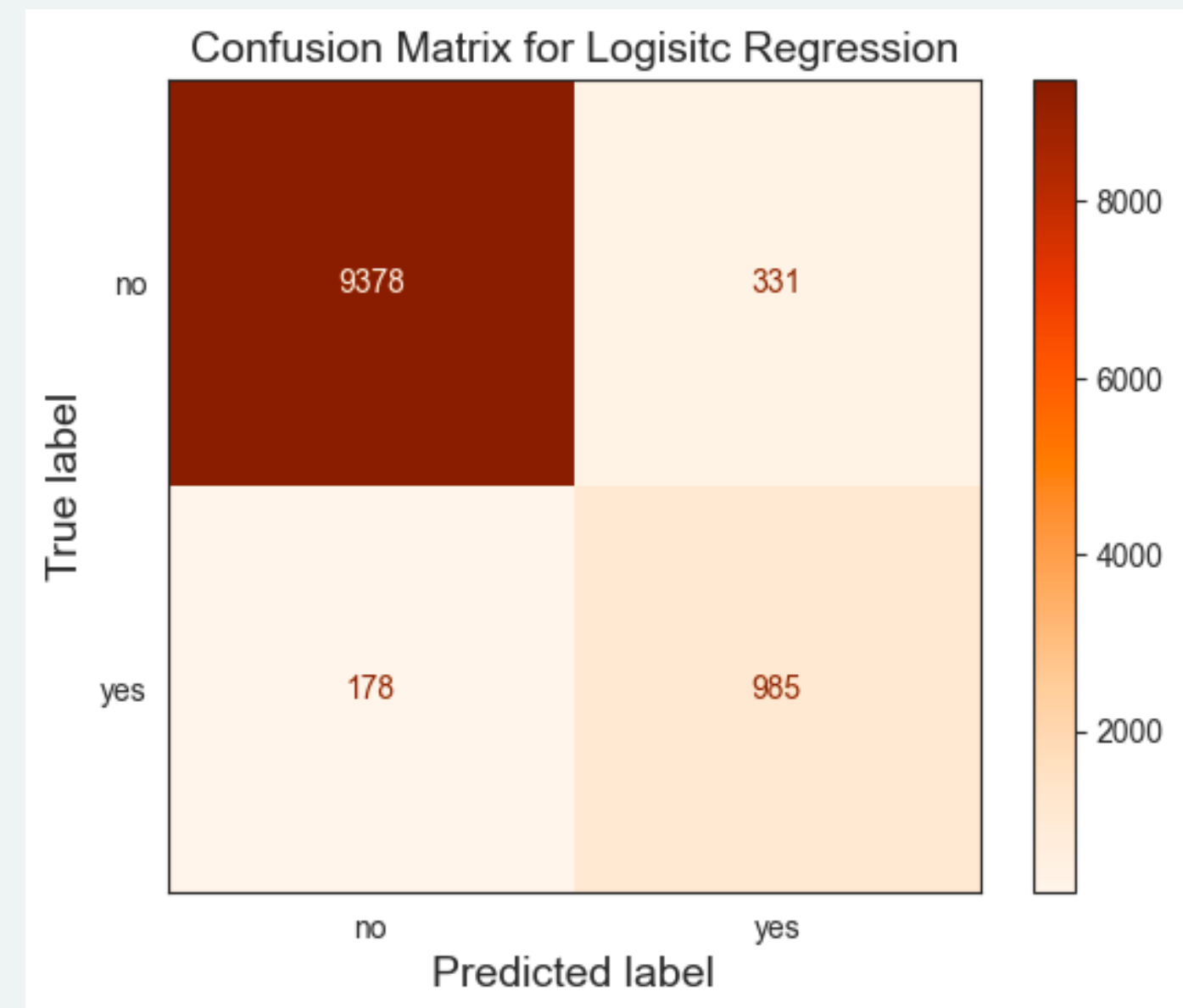
	age	duration	campaign	nr.employed	pdays	education	month_apr	month_aug	month_dec	month_jul	...	mar
0	-0.521317	1.900333	-0.563989	0.627573	0.103854	4.0	0.0	0.0	0.0	1.0	...	
1	1.171907	-0.055572	-0.563989	-0.398550	0.103854	2.0	0.0	0.0	0.0	0.0	...	
2	0.748601	0.858402	-0.235533	0.627573	0.103854	3.0	0.0	0.0	0.0	0.0	...	
3	0.960254	0.054105	0.092922	-5.197265	-9.650522	5.0	0.0	0.0	0.0	0.0	...	
4	-1.897060	-0.373635	-0.235533	-3.573723	0.103854	4.0	0.0	0.0	0.0	0.0	...	

MACHINE LEARNING IMPLEMENTATION: PREDICTIONS

Random Forest Classification



Logistic Regression



MACHINE LEARNING IMPLEMENTATION: EVALUATION

Random Forest Classification

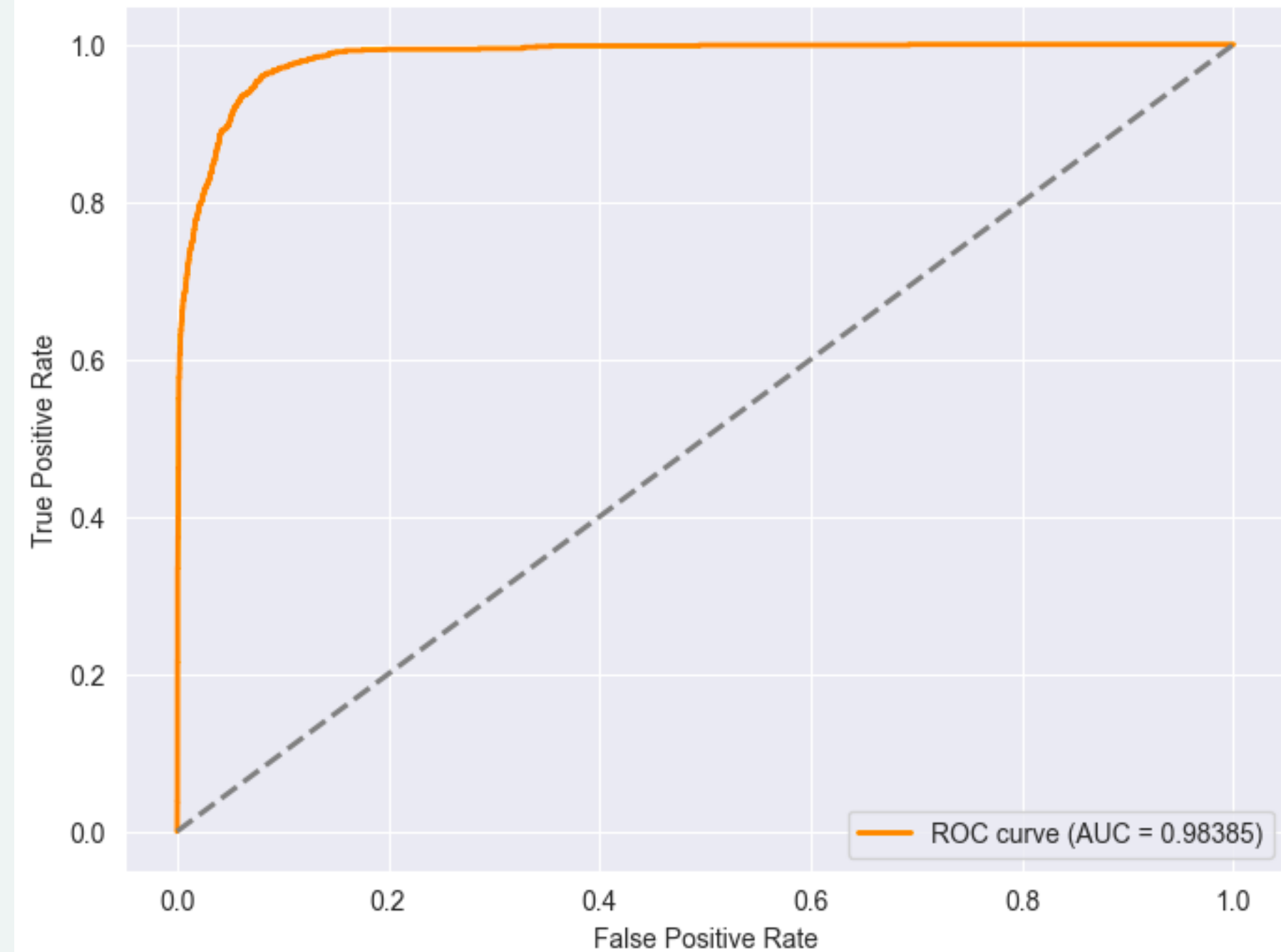
	precision	recall	f1-score	support
no	0.97	0.99	0.98	9709
yes	0.86	0.71	0.78	1163
accuracy			0.96	10872
macro avg	0.91	0.85	0.88	10872
weighted avg	0.96	0.96	0.96	10872

Logistic Regression

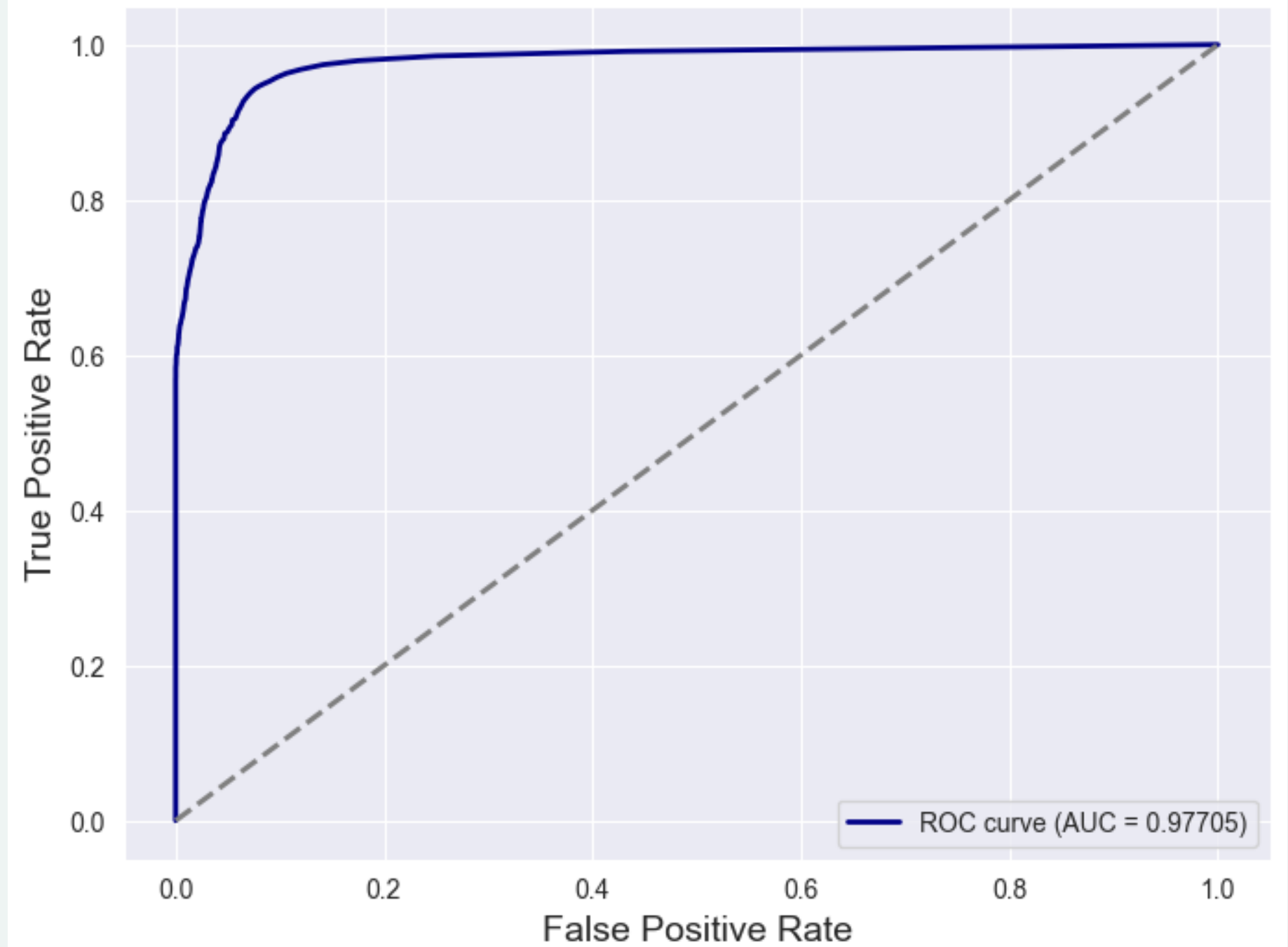
	precision	recall	f1-score	support
no	0.98	0.97	0.97	9709
yes	0.75	0.85	0.79	1163
accuracy			0.95	10872
macro avg	0.86	0.91	0.88	10872
weighted avg	0.96	0.95	0.95	10872

MACHINE LEARNING IMPLEMENTATION: EVALUATION

Receiver Operating Characteristic (ROC) for Logistic Regression



Receiver Operating Characteristic (ROC) for Decision Tree Model



MACHINE LEARNING IMPLEMENTATION: EVALUATION

- Both Model has a high accuracy with around 96%
- Random Forest has a higher f1 score on 'no'
- Logistic Regression has a higher f1 score on 'yes'
- Slightly higher AUC on the Logistic Regression
- Logistics Regression is a better model approach

CONCLUSION

- the imbalance in subscription outcomes, significant features influencing subscription
- The logistic Model has a higher F1 score and AUC which Suggest to be a higher accuracy model
- The project allow compare the effectiveness of the campaign with other campaign in comping future.

THANK YOU