

# TEFANNY I. YOUNG

Queenstown, New Zealand

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## CAREER OBJECTIVE:

Experienced hospitality professional with a passion for problem-solving and attention to detail. I am excited to embark on a new career change and move to a junior web development role where I can apply my creative and technical skills to build clean, efficient, and user-friendly web applications. I am excited to learn new technologies and collaborate with a team to create innovative solutions that exceed client expectation.

## EDUCATION:

**ISTQB Certified Tester Foundation Level (CTFL)** | Currently studying

**Agile Project Management Foundation** | APMG International  
Completed 2023

**Code+, Full-Stack Developer Collection** | Skillsoft  
Completed 2023

**Graduate Diploma in Tourism & Hospitality Management** | Queenstown Resort College  
Completed 2019

**Bachelor of Science International Hospitality Management Specialize Cruise Line operation in Hotel services** | Lyceum of the Philippine University  
Completed 2014

## CORE SKILLS:

Frontend	Backend	Framework	Source control	UI / UX
HTML	JavaScript	Bootstrap	GitHub	Web flow
CSS	Python	Django		Figma

## PROJECTS:

**Project title:** Wedding website

**Brief description:** I created a wedding website as a one-stop information guide for the guest.

**Frameworks and languages used:** HTML, CSS, Bootstrap

**GitHub link:** <https://github.com/TefannYoung/TheYoungsWedding>

**Project title:** My website portfolio

**Brief description:** My portfolio with attached document like my cv, certifications and projects.

**Frameworks and languages used:** HTML, CSS, Bootstrap, JavaScript

**GitHub link:** <https://github.com/TefannYoung/My-Website-Portfolio>

**Project title:** Countries and their Capitals

**Brief description:** I created a quiz game about Countries and Capitals.

**Frameworks and languages used:** HTML, CSS, JavaScript

**GitHub link:** <https://github.com/TefannYoung/Countries-and-their-Capitals>

**Project title:** Portfolio Website

**Brief description:** I make my website portfolio mainly as my practice.

**Frameworks and languages used:** HTML, CSS, JavaScript

**GitHub link:** <https://github.com/TefannYoung/Trueself>

#### **EMPLOYMENT HISTORY:**

**Woolworths Group | Part-Time | September 2022 – Currently**  
**Retail Assistant**

**Queenstown, New Zealand**

- Providing exceptional customer service
- Greeting customers/welcoming customers
- Assisting customers/serving customers in a timely manner
- Maintaining a clean shop floor
- Standing for long periods

**The Rees Hotel, Luxury Apartments & Lakeside Residences | November 2018 - August 2022**  
**Housekeeping/Self-Checker/Public Area Attendant**

**Queenstown, New Zealand**

- Inspect rooms before they are available for sale
- Cleans occupied and vacant rooms
- Communicates the status of guestrooms to the Front Office Department
- Cleans and presses the proper's linens, towel and guest clothing
- Maintain soiled and clean inventory items
- Cleans the public area making sure it is neat and tidy
- Doing turndown service at night

**Career Break | June 2016 – October 2018**

During this period, I took a career break to take care of my family and while doing that I also pursued full-time study in housekeeping services and IELTS. I am proud of my dedication to my family and commitment to my education, which has helped me acquire a deeper understanding of the hospitality industry and further develop my skills and abilities.

**Infinity Tower Suite | August 2015-September 2015**

**Housekeeping**

**Makati, Philippines**

- Inspect rooms before they are available for sale
- Cleans occupied and vacant rooms
- Maintain soiled and clean inventory items

**Bolton Hotel | August 2013-January 2014**

**Housekeeping**

**Wellington, New Zealand**

- Wiped, dusted and polished furniture.
- Vacuumed carpets and deep clean stains.
- Change lines and restocked room supplies
- Washed windows and doors and inspected rooms
- Clean bathrooms, made beds, and removed trash