OGHENETEGA OGHOGHO

Luton, United Kingdom | +44 74658 56955 | tegaoghogho@gmail.com |
https://github.com/TegaOghoghoX |

Professional Summary

Highly accomplished and passionate individual with over 5 years of experience leveraging data-driven insights to support informed strategic decision-making and drive positive organizational outcomes. Demonstrates exceptional written and verbal communication skills, critical thinking, and problem-solving capabilities. Skilled in designing SQL dashboards on Periscope (SISENSE) and Tableau, developing KPIs, managing cross-functional teams, and implementing continuous process improvement. Collaborates effectively with cross-functional teams to solve complex and high-stakes challenges. Committed to continuous learning and development and dedicated to contributing to team success.

Competencies

- A/B Testing & Experimentation
- Data Analysis
- Data Visualization (Tableau, SISENSE, Power BI)
- Microsoft Excel/Google sheets
- Problem Solving
- Process Improvement

- Python
- Jira, Confluence, Trello, Linear for project management
- SQL – PostgreSQL, MySQL
- Google Big Query (BQ)
- Written and Oral Communication and Presentation Skill

Work History

Product Data Analyst, FinOps Team   June 2023 – Present
OVO Energy, London – United Kingdom

- Collaborate with cross functional team to define and analyze KPIs and lead indicators, enabling a deep understanding of under/over performance drivers, resulting in actionable insights that contributed to improvement in operational efficiency.
- Build ELT pipelines from SFTP to Big Query (GCP) for data transformation into Tableau for analysis, visualizations and business decision making.
- Conduct ad-hoc analysis focusing on defining customer sub-segments, generating actionable recommendations that led to targeted actions and strategies across the value-stream.

Data Analyst, Loan Servicing & Collections Team   April 2021 – June 2023
Branch International Financial Services

- Developed and implemented SQL queries on dashboards on Periscope (SISENSE) platform to facilitate data tracking for informed strategic decision-making.
- Established Key Performance Indicators (KPIs) to assess and evaluate business performance against objectives, resulting in over 11% increase in quarterly recoveries.
- Conducted quality assurance evaluations and training for recovery/collection agencies to optimize collection processes, resulting in improved recoveries and quality assurance performance.
- Led cross-functional teams to deliver customer solutions on time and in full, coordinating with stakeholders across departments.
- Developed and executed A/B experiments to improve recoveries, resulting in a significant $1.5M increase.

- Improved collections processes, and effectively implemented changes in reconciliation modelling, and recovery strategies leading to about 10% savings in commissions cost and a 16% improvement in recoveries.

Data Analyst, Loan Origination Team   September 2019 – March 2021
- Developed and implemented SQL dashboards on the Periscope (SISENSE) platform to facilitate data tracking for informed strategic decision-making.
- Investigated credit and risk developments and promptly escalated identified delinquency issues for corrective actions.
- Utilized data analysis techniques to identify, analyze, and interpret trends and patterns indicative of potential fraud and successfully implemented solutions to prevent such occurrences.
- Evaluated and approved loans within predetermined limits, ensuring compliance with established policies and procedures.
- Conducted workflow process analysis, identified areas for improvement, and recommended actionable solutions to optimize efficiency.
- Designed, reviewed, and updated loan review and repayment documentation to maintain compliance with regulatory requirements and mitigate risk.

Leadership Training and Course Facilitation, Cambridge International Education (CIE)
Greensprings School Lagos, Nigeria
August 2018 – August 2019

Analyst   February 2016 – August 2018
ABI Alchemy Business Intelligence
- Engaged business representatives to gain insights into current processes and anticipated future requirements.
- Developed financial models utilizing Microsoft Excel (Power Query) and Power BI to identify opportunities for recovery of excess charges exceeding $3M.
- Analyzed bank statements and facility agreements, and prepared comprehensive reports documenting findings towards the recovery of excess charges.
- Participated in audit and compliance reviews, and implemented corrective actions as needed to address findings.
- Created and delivered presentations to senior leadership and stakeholders to provide updates on project progress and to communicate key findings and recommendations.

Education
B.Sc. Industrial Mathematics   2015
University of Benin, Nigeria
Modules include: statistical analysis, operation research, mathematical methodology

Certifications
Understanding GDPR   April 2023
DataCamp: **Certificate**

SQL (Advanced)   April 2023
HackerRank: **Certificate**

Hobbies
Reading – In my spare time I enjoy reading about different cultures and Korean manhwas.

Volunteering – I volunteer as a consultant and educator at Gloed.co, an online community that teaches SQL and data analysis skills to willing participants in Nigeria.

Referees - Available upon request.