

# OGHENETEGA OGHOGHO

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## Professional Summary

Highly accomplished and passionate individual with over 5 years of experience leveraging data-driven insights to support informed strategic decision-making and drive positive organizational outcomes. Demonstrates exceptional written and verbal communication skills, critical thinking, and problem-solving capabilities. Skilled in designing SQL dashboards on Periscope (SISENSE) and Tableau, developing KPIs, managing cross-functional teams, and implementing continuous process improvement. Collaborates effectively with cross-functional teams to solve complex and high-stakes challenges. Committed to continuous learning and development and dedicated to contributing to team success.

## Competencies

- A/B Testing & Experimentation
- Data Analysis
- Data Visualization (Tableau, SISENSE, Power BI, Mixpanel)
- Microsoft Excel, Google sheets
- Problem Solving
- Process Improvement
- Python
- Jira, Confluence, Trello, Linear for project management
- SQL - PostgreSQL, MySQL, SQL Server
- GCP - Google Big Query
- Written and Oral Communication and Presentation Skill

## Work History

### Product Data Analyst,

June 2023 - Present

OVO Energy, London - United Kingdom

- Collaborate with cross functional teams in the Payments, FinOps and Collections Data Tech teams to define and analyze KPIs and lead indicators, enabling a deep understanding of under/over performance drivers, resulting in actionable insights that contributed to improvement in operational efficiency.
- Build ELT pipelines from SFTP to Big Query (GCP) for data transformation into Tableau for analysis, visualizations and business decision making.
- Conduct ad-hoc analysis focusing on defining customer sub-segments, generating actionable recommendations that led to targeted actions and strategies across the value-stream.

### Data Analyst, Loan Servicing & Collections Team

April 2021 - June 2023

Branch International Financial Services

- Developed and implemented SQL queries on dashboards on Periscope (SISENSE) platform to facilitate data tracking for informed strategic decision-making.
- Established Key Performance Indicators (KPIs) to assess and evaluate business performance against objectives, resulting in over 11% increase in quarterly recoveries.
- Conducted quality assurance evaluations and training for recovery/collection agencies to optimize collection processes, resulting in improved recoveries and quality assurance performance.
- Led cross-functional teams to deliver customer solutions on time and in full, coordinating with stakeholders across departments.
- Developed and executed A/B experiments to improve recoveries, resulting in a significant \$1.5M increase.

- Improved collections processes, and effectively implemented changes in reconciliation modelling, and recovery strategies leading to about 10% savings in commissions cost and a 16% improvement in recoveries.

#### **Data Analyst, Loan Origination Team**

September 2019 – March 2021

- Developed and implemented SQL dashboards on the Periscope (SISENSE) platform to facilitate data tracking for informed strategic decision-making.
- Investigated credit and risk developments and promptly escalated identified delinquency issues for corrective actions.
- Utilized data analysis techniques to identify, analyze, and interpret trends and patterns indicative of potential fraud and successfully implemented solutions to prevent such occurrences.
- Evaluated and approved loans within predetermined limits, ensuring compliance with established policies and procedures.
- Conducted workflow process analysis, identified areas for improvement, and recommended actionable solutions to optimize efficiency.
- Designed, reviewed, and updated loan review and repayment documentation to maintain compliance with regulatory requirements and mitigate risk.

#### **Leadership Training and Course Facilitation, Cambridge International Education (CIE)**

Greensprings School Lagos, Nigeria

August 2018 – August 2019

#### **Analyst**

February 2016 – August 2018

ABI Alchemy Business Intelligence

- Engaged business representatives to gain insights into current processes and anticipated future requirements.
- Developed financial models utilizing Microsoft Excel (Power Query) and Power BI to identify opportunities for recovery of excess charges exceeding \$3M.
- Analyzed bank statements and facility agreements, and prepared comprehensive reports documenting findings towards the recovery of excess charges.
- Participated in audit and compliance reviews, and implemented corrective actions as needed to address findings.
- Created and delivered presentations to senior leadership and stakeholders to provide updates on project progress and to communicate key findings and recommendations.

#### **Education**

##### **B.Sc. Industrial Mathematics**

2015

University of Benin, Nigeria

**Modules include:** statistical analysis, operation research, mathematical methodology

#### **Certifications**

##### **Understanding GDPR**

April 2023

DataCamp: [Certificate](#)

##### **SQL (Advanced)**

April 2023

HackerRank: [Certificate](#)

#### **Hobbies**

**Reading** – In my spare time I enjoy reading about different cultures and Korean manhwas.

**Volunteering** – I volunteer as a consultant and educator at Gloed.co, an online community that teaches SQL and data analysis skills to willing participants in Nigeria.

**Referees** – Available upon request.