

Stage 5 - Francisco REPORTS

m47215 - Eduardo Eloy, m47753 - Rubén Teimas, m47249 - Eduardo Medeiros

June 2021

Nº	1
Problem	Unwittingly going back to the login screen
Heuristic	User control and freedom
Description	Pressing the "back" softkey when viewing an even takes the user back to the login screen
Severity	Major
Solution	Have the user go back to the previous page
Screenshot	-
Evaluator	Eduardo Eloy, Ruben Teimas

Nº	2
Problem	Overlapping text in chat screen
Heuristic	Aesthetic and minimalist design
Description	After a few messages are sent the text message of the user starts overlapping with the title of the chat group
Severity	Major
Solution	Set a boundary for where the text can go
Screenshot	-
Evaluator	Eduardo Eloy, Ruben Teimas, Eduardo Medeiros

Nº	3
Problem	Scroll bar to nowhere in chat screen
Heuristic	Aesthetic and minimalist design
Description	In the chat screen the user can scroll down on the page even when there's nothing there
Severity	Minor
Solution	Don't allow the user to scroll down unless messages have been sent
Screenshot	-
Evaluator	Eduardo Eloy, Eduardo Medeiros

Nº	4
Problem	Keyboard does not disappear on tap
Heuristic	Aesthetic and Minimalist Design
Description	When clicking on the screen the keyboard does not disappear which occupies a lot of space and reduces user's field of view
Severity	Major
Solution	Hide the keyboard when the screen is pressed (outside the keyboard area)
Screenshot	-
Evaluator	Eduardo Eloy, Ruben Teimas, Eduardo Medeiros

Nº	5
Problem	Login "enter" leads to register page
Heuristic	Consistency and standards
Description	When trying to login if the user clicks on the "enter" button the highlighted link is to register page and if the user re-clicks it assuming he missclicked is redirected to the register page.
Severity	Severe
Solution	Fix the link of the "enter" on the keyboard.
Screenshot	Figure 1
Evaluator	Eduardo Medeiros

1 Screenshots

Nº	6
Problem	Birth date format
Heuristic	Consistency and standards
Description	Birth date allows any type of text (the one on the screenshot is valid) instead of date type only.
Severity	Minor
Solution	Force the entry format to be a date format.
Screenshot	Figure 2
Evaluator	Eduardo Medeiros

Nº	7
Problem	Not notified of new interests added
Heuristic	Visibility of system status
Description	When new interests are chosen, <i>e.g.</i> Animal and Music, it's not clear the new interest were saved.
Severity	Major
Solution	Create a "Update Interests" or "Save Interests" when an interest is changed or a pop-up to confirm the action when a interest is clicked either to be removed or added.
Screenshot	-
Evaluator	Eduardo Eloy, Ruben Teimas, Eduardo Medeiros

Nº	8
Problem	Language inconsistency on page.
Heuristic	Consistency and standards
Description	On the dashboard page the events and the categories have different languages, english and portuguese respectively.
Severity	Minor
Solution	Allow event names to be translated accordingly to the user's device language.
Screenshot	Figure 3
Evaluator	Ruben Teimas, Eduardo Medeiros

Nº	9
Problem	Keyboard in front of text
Heuristic	Aesthetic and minimalist design
Description	When using the keyboard the user can't read the text which is being written.
Severity	Major
Solution	Move the text box to the top of the keyboard when text is being written.
Screenshot	Figure 4
Evaluator	Eduardo Medeiros

Crowder

user1

.....

[Forgot your password?](#)

[Don't have an account yet? Register.](#)

1234567890

qwertyuiop

asdfghjkl

⬆zxcvbnm⬮

?123, .⬅

Figure 1: Login error

Crowder

user1

user1

.....

.....

user1

Phone Number (optional)

REGISTER

Figure 2: Date format

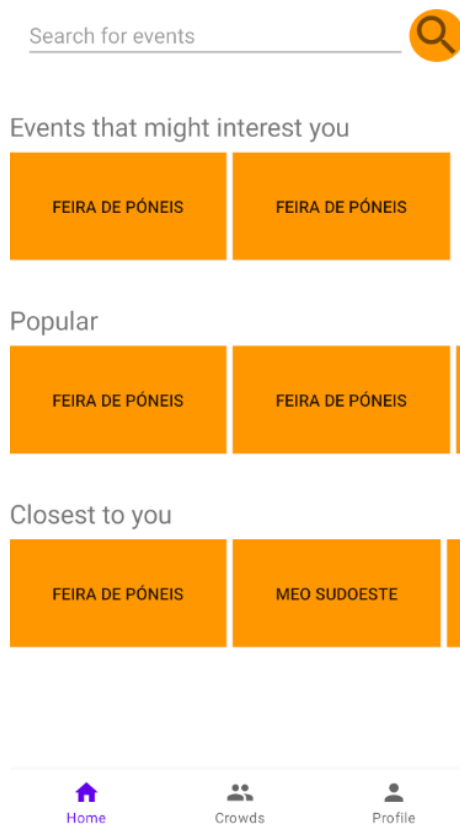


Figure 3: Date format

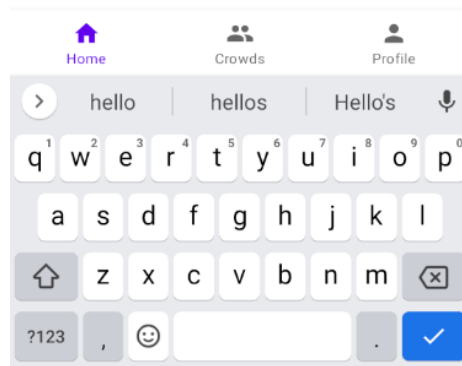


Figure 4: Date format