

Certificate of Employment including testimonial

This letter is to confirm that Dharma Teja has been employed as summer worker by the BCSS BOS EN PDU SOL Common Product Dev, Ericsson AB in Karlskrona during the period 2024.06.10 to 2024.08.30.

Dharma Teja has served as Summer intern and has worked with Digitalization of Support using GenAI

1. Successfully set up a BAM Degreed Path for onboarding & training.
2. Have been part of developing digital support handling via Chatbot solution using GenAI technologies.

Dharma has performed his tasks and work with considerable care and great interest to our satisfaction. We thank Dharma for his performance and wish Dharma good luck in his future work assignment.

ERICSSON AB

City: Karlskrona

Date:2024-09-13



Maria Larsson, Manager, BCSS Ericsson