

## 1. Consumer Object

- **Reference File Description:**

Tracks customer details like name, contact information, and consumer status (Student or Employee).

**Fields:**

- Name: Stores the customer's name.
  - Phone Number: Ensures validation for 10-digit numbers.
  - Email: Used for communication.
  - Address: Stores the customer's physical address.
  - Consumer Status: A picklist to classify the customer as a Student or Employee.
- **Video Component Explanation:**

In the video, the Consumer Object might be demonstrated via a customer registration form or a database view where user details (like name, email, phone, and status) are recorded. Validation rules for mandatory fields (Phone and Email) ensure data consistency.

## 2. Laptop Bookings Object

- **Reference File Description:**

Handles booking details like laptop type, processor configuration, and rental duration.

**Fields:**

- Laptop Name: (Dell, Acer, HP, MAC).
  - Core Type: Specifies processor type (i3, i5, i7, etc.).
  - Email: Links the booking to a customer.
  - Rental Duration: Specifies the duration of the rental.
  - Laptops Available: Tracks inventory availability.
- **Video Component Explanation:**

Likely shown as a booking form where users can select a laptop and specify rental details. Integration with inventory ensures laptops are booked only if available, with fields to input processor type and rental duration.

## 3. Total Laptops Object

- **Reference File Description:**

Monitors inventory and availability of laptops.

**Fields:**

- Total Laptops: Total stock of laptops.
- Laptops Available: Laptops currently in stock.
- Laptops Delivered: Tracks rented laptops.
- **Video Component Explanation:**  
A dashboard or a table view displaying real-time inventory details, where admins can monitor stock and delivery status. Changes in inventory when a booking is made or returned are automatically reflected.

## 4. Billing Process Object

- **Reference File Description:**  
Automates billing and payment processing.  
**Fields:**
  - Billing Process Name: Identifies the billing transaction.
  - Amount: Total cost of the rental.
  - Laptop Booking: Links billing to a booking record.
  - Payment Mode: Specifies payment type (Credit Card, Debit Card, Cash).
- **Video Component Explanation:**  
Demonstrated as a billing workflow where the system generates an invoice upon booking. The payment mode (e.g., Credit Card) and rental cost are shown in the generated receipt or billing summary.

## 5. User Profiles and Roles

- **Reference File Description:**  
Defines permissions for different user types:
  - **Agent Profile:** Limited to managing bookings and customer details.
  - **Owner Profile:** Full access to manage all functionalities.
- **Video Component Explanation:**  
Role-specific dashboards or access control might be highlighted, showcasing how agents can only view bookings, while owners access inventory, billing, and reporting features.

## 6. Automation with Flows

- **Reference File Description:**  
Custom flows automate booking processes, including inventory updates.
- **Video Component Explanation:**  
Likely depicted as real-time booking automation, where choosing a laptop automatically updates inventory and triggers customer email notifications. Flows also streamline rental approval workflows.

## 7. Apex Triggers and Classes

- **Reference File Description:**
  - **Apex Class (LaptopBookingHandler):** Handles email notifications.
  - **Apex Trigger (LaptopBooking):** Executes email notifications on booking creation or updates.
- **Video Component Explanation:**  
The trigger functionality is shown through email notifications sent upon successful booking or updates, ensuring communication with the customer.

## 8. Reports

- **Reference File Description:**  
Report showing rental earnings by processor type (e.g., Core i3, i5, i7).
- **Video Component Explanation:**  
Likely shown as a tabular or graphical report summarizing financial data. Reports display processor types rented most often and their corresponding revenue.

## 9. Dashboards

- **Reference File Description:**  
Dashboard includes a donut chart for earnings distribution by laptop type.
- **Video Component Explanation:**  
Shown as an interactive dashboard where admins view earnings visually segmented by laptop processor types, offering quick insights.

## 10. Conclusion

- **Reference File Description:**

Summarizes the project as a comprehensive CRM solution for laptop rentals, emphasizing its scalability, automation, and ease of use.

- **Video Component Explanation:**

Likely a concluding slide or narration highlighting how the application simplifies operations and enhances customer satisfaction through efficient workflows and real-time insights.