Teja Kumar Reddy Nareddy

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O B J E C T I V E

Dedicated and self-motivated individual with a strong foundation in Python and JavaScript, a keen interest in AI technologies (LLMs, Agentic AI), and practical experience in web application development. Aspires to contribute to Betterworks as a Software Engineer Intern, assisting in the development and testing of innovative software solutions.

E X P E R I E N C E

Technical Support Analyst and Incident Management   *Nov 2021 – Oct 2023*
HCLTECH ↗ - Chennai

● Supported internal application and system tool troubleshooting as a Desk Side Technician, resolving issues related to software errors, network access, and application-level incidents. Collaborated with technical teams to escalate complex cases and ensure system reliability.

● Participated in the development of internal dashboards and tracking tools by monitoring SLA metrics, analysing resolution trends, and maintaining Excel-based reports to improve support workflows and application performance visibility.

E D U C A T I O N

Master of Computer Applications (CGPA: 8.54)   07/2024 - Present
VIT BHOPAL University - Post Graduation

Bachelor of Science (CGPA: 8.0)
Sri Venkateshwara University - Under Graduation   06/2018 - 11/2021

C E R T I F I C A T I O N S / W O R K S H O P S

Build Zomato Clone Using AI – **Cuvette Tech**
Participated in a hands-on workshop focused on building a Zomato clone using AI, covering real-world application development   and key AI integration concepts in a food delivery context.

Python Essentials 1 - **Cisco Networking Academy**
Earned Python Essentials certification, demonstrating foundational proficiency in Python programming concepts and problem-solving.

Artificial Intelligence Primer – **Infosys Springboard**
Completed foundational training in AI concepts and real-world applications.

Principles of Generative AI Certification **- Infosys Springboard**
Completed training on Generative AI fundamentals, LLMs, and prompt engineering.

P R O J E C T S

Chilli Leaf Detection Web App – *March 2025*
● Built a web app using Flask, HTML, and CSS to detect chilli leaf diseases via ML model integration.
● Enabled real-time predictions through REST APIs with a clean, responsive UI.

Cafe Management System (Streamlit) – *April 2025*
● Developed a Python + Streamlit app for interactive order management and live price calculation.
● Delivered a simple, web-based system to streamline café operations.

E-commerce Website Clone (React) – *June 2025*
● Created a React-based e-commerce clone with product listings and cart functionality.
● Focused on responsive design and dynamic user experience using component-driven architecture

S K I L L S

- **Languages:** Python, Java, JavaScript,
- **Web:** HTML, CSS, Flask, REST APIs
- **Databases:** MySQL, MongoDB, SQLite
- **Tools:** Git, GitHub, VS Code, Figma (basic)
- **Concepts:** OOP, SDLC, Debugging, Software Architecture