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## Bus Ticket

Powered By



To initiate your travel, please present the E-ticket with a valid photo identification card at the Boarding Point. Failing to do so, They may not be allowed to board the bus. Reporting time is 30 minute before departure.

### Booking Details

Service By :	Orange Tours & Travels	Issue date :	Thu, 16 Jun 2016
Service Id. :	Orange Tours & Travels OTT - 53	Coach Name :	Orange Tours & Travels
From :	Hyderabad	To :	Ongole
Date of Journey :	Fri, 17 Jun 2016	Seat Nos. :	B3 (Seat),
Supplier PNR :	TS-VIA30315148EWN	Ticket No :	2440737
Via Booking Reference :	FMN1QMSBV8M	Coach Type :	2+1, Seater, AC, LED
Passenger :	Mr. Mansoor	Gender :	Male
Operator Fare :	Rs. 645.70	Govt. S Tax :	36.0
Insurance Amount :	Rs. 0.0		
Payment Fee :	Rs. 11		
Grand Total :	Rs. 656.70		

### Pickup Location

Name:	Landmark:	Address:	Pickup Time:	Helpline No.:
Miyapur	near metro pillar number 1	near metro pillar number 1 Hyderabad	08:50 PM	9010411125

### Passenger Details

S.No	Passenger Name	Age	Gender	Seat Number
1	Mr. Mansoor	23	M	B3

### Cancellation Details

Ticket cancelled between 0 hrs to 6 hrs - 100 % of deduction  
Ticket cancelled between 6 hrs to 24 hrs - 30 % of deduction  
Ticket cancelled between 24 hrs to 720 hrs - 15 % of deduction

Note: For Special Vehicle / Service / Long Week-end/ Festival Time / Strike / Others, Cancellation Policy May or May Not be Applicable

### Terms and Conditions

- VIA is ONLY a bus ticket agent. It does not operate bus services of its own.
- VIA shall not be responsible for:
  - The bus operator's bus not departing and/or reaching on time. The arrival and departure times mentioned on the ticket are only tentative timings. However, the bus operator may change the departure and arrival timings or the pickup locations, or the bus may get delayed due to unavoidable reasons such as traffic jams.

- The quality of service provided by the bus operator, for example, type of seats, air conditioning, etc., not being up to the passenger's expectations.
  - The bus operator canceling the trip due to unavoidable reasons. In such cases, the booking amount charged from the passenger shall be refunded within 72 hours.
  - The bus operator changing the type of bus or arranging for an alternative bus service due to any reason whatsoever. In such cases, if the passenger raises no objection to the change in bus/bus service, bus operator/VIA shall not be liable to refund the ticket amount so charged from the passenger against the original booking.
  - The baggage of the passenger getting lost/stolen/damaged.
  - The bus operator changing a passenger's seat at the last minute for reasons including but not limited to accommodating a lady/infant/senior citizen passenger.
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- Once a bus ticket is issued, it is non-transferable.
  - Last row Seats are not Recliner / Push Back for any Seater or Semi Sleeper buses.
  - Partial cancellation not allowed.
  - Cancellation by passenger: Cancellation charges shall be charged as per the policy of the concerned bus operator and refunds shall be made as per the payment mode.
  - Jurisdiction: All disputes arising out of or in connection with bus bookings made through VIA shall be subject to the exclusive jurisdiction of the courts at Bangalore.
  - VIA is a booking service only. It shall not be responsible for any loss of goods or property of the customer, or if any delay or inconvenience is caused to the customer during the journey, on account of any acts, events, incidents whatsoever, which are beyond VIA's control.
  - For any query/clarification/assistance, customers can reach VIA Customer Care at 080-41431000 IVR 7/ buses@via.com .