

TEJAANSHU KHARDEKAR

Technical Product Management | SaaS | AI | Cloud | Data | Security

SUMMARY

Dynamic, data-driven Technical Product Leader with an Executive MBA and 18+ years of experience across engineering, customer enablement, and technical product management.

Adept at delivering SaaS (B2B) and AI/ML innovations from concept to launch. Proven expertise in building secure, scalable, cloud-native platforms, robust APIs, and seamless integration pipelines. Seeking to bring my blend of technical depth and product leadership to a high-growth startup environment.

EXPERIENCE

Head of Technical Product Management

DAFS Tech Pvt. Ltd., Mumbai | Jul 2023 – Present

AI-driven EdTech platform for children focused on environmental science

- Spearheaded planning and launch of cloud-based AI/NLP learning games, boosting user engagement by 40% and cutting GTM timelines by 25%.
- Orchestrated the development
- Managed the tech budget with FinOps practices to drive cost-efficiency.
- Collaborated across product, engineering, and sales to define product vision; led CloudSecOps QA efforts to improve adoption by 30%.
- Integrated AI, gamification, and user analytics to refine features and optimize cloud resource allocation.

Technical Consultant

ThinkOwl.com | Digital.ai | PTC Inc | Linedata Services | Sep 2017 – Jun 2023

Brought in as a cross-functional product and documentation specialist.

Linedata Services | Mar 2023 – Jul 2023

- Integrated and shipped NLP-driven in-product help and onboarding within Longview Accumen.
- Built an API-first Contentful CMS using React.js and GraphQL, cutting migration time for 500+ documents by 90% and boosting churn time by 40%

Digital.ai (formerly XebiaLabs) | Nov 2019 – Feb 2021

- Led cloud and API integration projects for XL Deploy and Release.
- Implemented GitHub-based content-as-code CMS with Gatsby and Elasticsearch.
- Delivered 200+ technical docs, 4 major and 18 minor releases, improving usability and performance.

ThinkOwl (ITyX) | Nov 2017 – Oct 2018

- Managed AI-driven CRM product documentation.
- Boosted user engagement and content usability by 30% through close collaboration with product and UX teams.

Technical Product Manager, ChampsFinbiz LLP, Mumbai | Aug 2012 – Aug 2017

AI-powered financial platform for working capital and loan syndication

- Migrated 90% of legacy systems to AWS, improving performance by 40% and security by 50%.
- Led full-cycle product roadmaps and cloud integrations with a 99.9% uptime goal.
- Drove UX improvements, increasing user satisfaction by 25%.

Sr. Web Technologist, Adobe Inc., Noida | Sep 2010 – Jul 2012

Adobe Web Operations group

- Maintained 130+ Java applications across 2000+ servers.
- Delivered seamless deployments and troubleshooting for mission-critical web services.

Team Lead, Persistent Systems (for ClairMail Inc.), Novato, CA | Jun 2003 – Sep 2005, Feb 2007 – Jul 2009

Pioneer in mobile banking solutions in North America

- Built and led the production support team from scratch.
- Supported 24/7 operations for major U.S. banks including Wells Fargo and BofA.

EDUCATION

- **Executive MBA**, XLRI Jamshedpur | 2022
- **Advanced Cybersecurity Program**, Stanford Engineering | 2020
- **MCA**, Indore University | 2002

CERTIFICATIONS

- Microsoft Certified Cloud and DevOps Architect (Pursuing)
- ISO/IEC 27001 Lead Auditor
- Certified Scrum Product Owner (CSPO)
- Certified Scrum Manager

SKILLS

Product Leadership: Roadmaps, Go-to-Market, Customer Feedback, Cross-functional Alignment

Cloud & DevOps: FinOps, CloudOps, CI/CD, Infrastructure as Code, Observability

UX & Research: Wireframing, Usability Testing, Prototyping, Analytics

Collaboration: Stakeholder Management, Vendor Relations, Agile Practices

TOOLS & TECHNOLOGIES

Product & Design: Jira, Confluence, Figma, ProductPlan, Adobe XD, Notion

Monitoring & Release: New Relic, Datadog, LaunchDarkly, Optimizely

DevOps & Cloud: AWS, GKE, Docker, Kubernetes, Terraform, Jenkins, Ansible

Languages & Frameworks: React, Node.js, Spring Boot, GraphQL, REST, Java, Python

AI/ML: OpenAI APIs, GPT, BERT, spaCy, TensorFlow, PyTorch, Scikit-learn