

Shilpa Ahuja

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- **Career Objective:** To be an astute learner and the best performer in an organization, so that I can build an innovative career in an esteemed organization by using my skills and other significant talents.

➤ **Educational Qualifications:**

Degree	Year	College/School	Board/University	Percentage/Pointer
B.E in Computer Technology	2016	Thadomal Shahani Engineering College	Mumbai University	6.75 CGPA
Diploma in Information Technology	2013	S.H. Mansukhani Institute of Technology	Maharashtra State Board of Technical Education	77.00%
S.S.C	2010	Jhulelal Trust School	Maharashtra Board	86.18%

➤ **Employment History:**

February 2017 - Present, Softline Services Pvt. Ltd., Mumbai

Delivery Specialist

- Working on delivery projects for Microsoft (Cloud, office 365, Exchange).
- Initiating the design, development and implementation of service levels required to increase customer satisfaction and resolve business process issues for the identified accounts.
- Ensuring the success of deployments to customer, managing the planning and execution of contractual obligations, and coordinating the interaction of internal and customer resources toward the completion of key service projects.
- Providing input to develop solution offerings to meet business requirements.
- Working with pre-sales team to build a roadmap for every project.

➤ **Technical Skills:**

Languages	C, C++, Java(Core & Advance)
Web Technologies	HTML, CSS, JavaScript, PHP
Databases	MySQL
Operating Systems	Windows(XP/Vista/7/8), Android
Software	CoreIDRAW

➤ **Projects Undertaken:**

Text To Speech Converter: This project was done in Java language. The person can give the input directly in the text area or he/she can import the file. The output will be saved as .MP3 file. The text file which can be imported may be a .TXT file or .DOCX or .DOC or .XLS sheet.

Criminalists' Face Recognition Using Elastic Bunch Graph Matching (EBGM) Algorithm: This project was done in MATLAB. The user will give the face image as an input. That image will get normalized first. After that, a graph will be generated of that face, and that graph will be compared with the graphs of other faces present in the database. If a match is found, the person is declared as a Criminal otherwise not.

➤ **Extra-Curricular:**

- Completed "Training in CorelDraw" from JAVA Computer Centre in December 2016 with **A++** grade.
- Participated and Completed TechChallenge 3.0 by Capegemini in September 2016.
- Attended a conference on "Cloud Impact on Software Development and Architecture" by Cognizant in TSEC in October 2011.
- Completed "Diploma in Basic Computer" from Attitude Computer Education in July 2010.
- Attended Workshop on I.T. by R.advantec Computer Education in March 2010.
- Completed Western Dance Training from Noopur Dance Classes in May 2005.

➤ **Personal Details:**

- ❖ **Date of Birth:** 7th January 1995
- ❖ **Nationality:** Indian
- ❖ **Address:** Ulhasnagar, Thane
- ❖ **Languages known:** English, Hindi, Marathi and Sindhi
- ❖ **Interest/hobbies:** Listening music, Reading, Fabric Painting.