**Arsh Sadana**

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**PROFESSIONAL PROFILE**

Motivated, reliable and efficiency-conscious systems professional with experience in managing Office 365 business applications. In-depth knowledge of the business and technology integration with abilities to maximise company benefits. Strong team player, with demonstrated capacity to achieve objectives with a can-do attitude. Quick learner with experience in working with teams around the globe. Proficient in handling end user queries/errors and customer-vendor relations.

**EDUCATION**

**Pennsylvania State University, University Park (USA)**  (2012-2016)

B.S. in Information Sciences & Technology

Minor - Security and Risk Analysis (Cyber Security)

**EXPERIENCE**

**AccuWeather (HQ) *– State College, PA***  (2016- 2017)

(*Information & Systems Analyst/Admin*)

***Microsoft CRM***: Creating basic to complex customisations in solutions and maintaining user roles. Designed business rules, email marketing campaigns and assigned security privileges. Carried tasks such as creating workflows, fields, relationships, entities, user roles and campaigns. Created technical end-user training documents by testing different functions in the UAT. Participated in Integration of CRM with AX and Power BI using connector. Familiar with data import/export methodologies.

**Power BI**: Designed, developed and customised reports, dashboards and data visualisations. Used BI desktop app to generate and refresh financial reports using multiple data sources such as live streams, OData (AX) and SQL. Provided custom solutions as per reporting needs and requirements. Strong knowledge of Power BI architecture and functions with great eye for visuals. Presented reports to different departments within the company and the board of directors.

**Dynamics AX**: Provided front-line support and assistance to end users. Familiar with working on Lifecycle Services (LCS) and all AX modules along with their daily functions. Participated in various customisation and maintenance processes such as (not limited to) creating workflows, reports in Visual studio and X++ development. Maintained multiple AX environments simultaneously while managing admin role such as assigning roles, privileges and permissions.

***Internships***

*Nokia Siemens Networks - Gurgaon (Cyber Hub), India*    (May-August 2015)

*(Data Administrator Intern)*

*-*Created login pages for company portals with PHP and HTML

-Used SQL to store/manage customer data while creating reports on SSDT

*Okaya Infocom - Ronkonkoma, New York*     (May-August 2014)

*(IT Trainee)*

*-*Learnt strategies based on Six Sigma and IT management principles

-Researched on ERP architecture & business application integrations (such as SkyVia)

-Participated in telecommunication operations such as signal modulation, packet switching and routing

**TECHNICAL SKILLS / BUSINESS APPLICATIONS**

*Technical Skills*: SQL,SSRS,SSIS, C++, HTML, X++, JAVA, PHP, XML, PHP, C#, Linq

*Applications*: BI PowerApps, Excel, Visual Studio, ETL, Visio, Tableau, Crystal Reports

*Hands on Experience:* MS CRM,Dynamics AX, Power BI, ExactTarget, PowerShell, Azure, AD, Agile, JIRA

**ACTIVITIES AND INTERESTS**

OPP committee Lieutenant for THON- **Largest Student Run Philanthropy in the world**

Certificate of recognition in *Cyber Security* by US Department of Homeland Security

Silver medal in U-19 National Football Championship representing Chandigarh