**Ashish V. Jain**

Team Lead QA at e.soft Technologies Ltd, Mumbai



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**SUMMARY**



Team Lead QA with 8 years of experience in performance and manual testing. Skilled in testing from an end-user role to ensure they function and appropriately. Currently looking for a new challenge to gain further experience and develop professionally.

**PROFILE HIGHLIGHTS**



* Certified in CSTP and NCFM (NSE Academy Certification in Financial Markets) Level –I.
* Experience in system performance testing to ensure system reliability, capacity and scalability.
* Experience in Front and back end performance testing, including Web service/API testing
* Experience in analyzing software requirement specifications and business requirements.
* Experience in different types of Testing like Load testing, Stress testing, Endurance testing, Regression Testing, Retesting, Smoke testing, System Testing, Sanity Testing, Integration Testing, Functional Testing, and Non Functional Testing.
* Experience of Software Testing in WMS, e-commerce (B2B, B2C), OpRisk, Credit Risk Management and CRM (SaaS) Domains.
* Proficient in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) and good understanding and familiar with Agile Scrum methodology.
* Capable of working at great pressures and tight deadlines.

**TECHNICAL SKILLS**



|  |  |
| --- | --- |
| Operating System | Windows |
| Testing Process | Performance and Manual Testing |
| Testing Tools | Apache Jmeter, SoapUi, Badboy, Testlink, JIRA, QA Complete, Selenium Webdriver |

**GROWTH PATH**



|  |  |  |
| --- | --- | --- |
| Team Lead | e.Soft Technologies. Ltd. | July 2013 Till Date |
| Sr. Tester | Quasic Financial Systems (P) Ltd. | November 2011 to July 2013 |
| Jr. Tester: | Array Software Systems Pvt. Ltd. | August 2010 – November 2011 |

**Work Experience**



**Project 1: Alectys WFM May 2018 – Till Date**

**Client**: Alectys

**Role:** Performance & Functional Tester

**Team Size**: 8

**Overview:** \*\*Confidential

**Responsibilities:**

* Preparing wired framework
* Preparing test Plan and test cases
* Understand the requirement and proving inputs whenever required
* Preparing Functional Requirement Documents.

**Project 2: EEM Report Automation Apr 2018 to Jun 2018**

**Client**: Alectys

**Role:** Performance & Functional Tester

**Team Size**: 8

**Overview:**

**Responsibilities:**

* Worked on wired framework
* Prepared Use cases and Test cases
* Perform QA Activities (Functional and Non Functional).
* Perform UAT and Prepared UAT documents.

**Project 3:** WorkFlex Solutions **March 2017 – April 18**

**Client**: WorkFlex Solutions

**Role:** Performance & Functional Tester

**Team Size**: 5

**Overview:**

Workflex empowers contact center agents, supervisors and workforce administrators, improves performance and reduces costs for contact center enterprises. As the industry leader in intelligent empowerment solutions for contact centers, we provide Intelligent Intraday Automation technology that maximizes scheduling flexibility, optimizes intraday performance and reduces administrative overhead.

**Responsibilities:**

* Front and back end performance testing, including Web services/API testing.
* Performance, load, concurrent user and stress testing development, execution and publishing results.
* Responsible for server benchmarking.
* Test environment configuration/management.
* Evaluate system performance establishing baselines and identifying relative change on a build / release basis and potentially per customer basis.
* Perform capacity, scenario, and endurance tests.
* Analyze scalability, throughput and load testing metrics against test servers.
* Compare and contrast system performance with varying levels of physical resources (RAM, CPU cores, Disk caches, Network) and compute nodes.
* Execute performance optimization experiments and recommend short and long term plans.
* Measure, report, and recommend performance Response Time Guidelines/SLAs.
* Written Test cases and executed.
* Performed Smoke Testing before accepting the build for testing.
* Performed Functional Testing.

**Project 4:** ePrizer **Oct 2016 - Till Date**

**Client**: Inhouse

**Role:** Performance & Functional Tester

**Team Size**: 3

**Overview:**

Repricing solution for Amazon sellers across 9 international marketplaces. Automated & continuous Amazon repricing even after win the Amazon buy box. It helps our customer to increase their profits and sales on multiple Amazon marketplaces. Get an edge over your competitors by not just winning the Buy Box but also retaining it with the help of our software's self-learning and smart algorithms.

**Responsibilities:**

* Requirements and Functional Specifications review.
* Written Test cases and executed.
* Performed Smoke Testing before accepting the build for testing
* Performed Functional Testing and GUI Testing
* Tested on All Devices like Desktop, Mac, Mobile (Android, IOS), IPAD
* Reported Defects in JIRA with detailed description along with screenshots
* Involved in retesting
* Performed Regression Testing
* Perform CPM before any Deployment
* Host daily scrum meeting

**Project 3:** Lifeandhome **July 2015 - Till Date**

**Client**: Ace (Brooklyn[,](https://en.wikipedia.org/wiki/Los_Gatos%2C_California) New York)

**Role:** Performance & Functional Tester

**Team Size**: 3

**Overview:**

Life and Home is an E-commerce One-stop website for all things needed for home improvement, Lawn & Garden, Heating & Cooling and Home Goods. Customer can order item by registering on the site or as a Guest user and it offer Various payment gateway to make payment a hassle free 360 degree retail solutions including Website (B2C and B2Bdevelopment) Category Management, Customer service and marketplace integrations Custom Application development Multiple applications including warehouse management system and Multicarrier shipping solutions.

**Responsibilities:**

* Requirements and Functional Specifications review.
* Written Test cases and executed.
* Performed Smoke Testing before accepting the build for testing
* Performed Functional Testing and GUI Testing
* Tested on All Devices like Desktop, Mac, Mobile (Android, IOS), IPAD
* Reported Defects in JIRA with detailed description along with screenshots
* Involved in retesting
* Performed Regression Testing
* Perform CPM before any Deployment
* Host daily scrum meeting

**Project 5:** SCORE  **Nov 2011 – July 2013**

**Client**: NDB (Sri Lanka), LVB (India), KIB (Kuwait), Eskan Bank (Bahrain)

**Role:** Functional Tester

**Team Size**: 11

**Overview:**

SCORE is a comprehensive web based application which collects, consolidates, analyzes and reports critical information relating to Operational Risk. It is a single scalable solution. It is designed to provide management with a comprehensive process that clearly identifies and tracks key operational risks throughout the organization on an ongoing basis

**Responsibilities:**

* Test Plan, strategy and test case preparation based on design and requirements documents.
* Testing the issues encountered by the users.
* Identification of critical test scenarios.
* Performed functional, regression & retesting, UI & UAT.
* Active participation – conference calls, overview sessions, walkthroughs with Business & other stakeholders.
* Requirements and Functional Specifications review.

**Project 6:** AQURATE (CRR Application) **Jan 2012 – June 2013**

**Client**: LVB (India), Eskan Bank (Bahrain)

**Role:** Performance & Functional Tester

**Team Size**: 3

**Overview:**

AQURATE is Credit Rating Platform which integrates backward into the Credit Rating Process to help our client firms assemble their Credit Rating Models as per their custom requirement. The tool facilitates complete flexibility in the Rating Model configuration process by way of its inherent features. Before we go on to elaborate on the functionality of our system, it may be worthwhile to elaborate on the concept of Credit Risk and Credit Rating systems in general.

**Responsibilities:**

* Requirements and Functional Specifications review.
* Defect Detection Representative.
* System and Business requirement study.
* Identification of critical test scenarios.
* Test case and test data preparation based on design and requirements documents.
* Business scenarios & test cases creation as per the issues and the requirements.
* Responsible for UI, Cross Browsing, Broken Link testing.
* Active participation – conference calls with Clients.

**Project 7:** eBizWizCRM **October 2010 – November 2011**

**Client**: Cura Healthcare, Usha, Venus Home Appliances, Perfect House, Lilac

**Role:** Functional Tester

**Team Size**: 3

**Overview:**

BizWiz CRM is Customer Relationship Management (CRM) and Sales Force Automation (SFA) software product specifically made for companies who are into Manufacturing / Selling / Servicing.

eBizWiz CRM is a powerful CRM software product that will efficiently automate and integrate 3 key functions of your company's Front-Office as well as Back-Office operations.

**Responsibilities:**

* Requirements and Functional Specifications review.
* Written Test cases and executed.
* Performed Smoke Testing before accepting the build for testing
* Performed Functional Testing and GUI Testing
* Tested on All Devices like Desktop, Mac, Mobile (Android, IOS), IPAD
* Reported Defects in JIRA with detailed description along with screenshots
* Involved in retesting
* Performed Regression Testing
* Perform CPM before any Deployment
* Host daily scrum meeting

**Education Details**

* BE (Information Technology) from RGTU, Bhopal (MP).
* 12th standard (PCM) from from Madhya Pradesh Board, Bhopal.
* 10th standard from from Madhya Pradesh Board, Bhopal.
* CSTP – STC V-Serve Bangalore with A+ grade in Manual as well as Automation Tools.
* NCFM – level 1 Certified with 87%.

**AWARDS & APPRECIATION**



* Employee of the Quarter FY 2014-2015 and 2016-2017.
* Recognized for outstanding performance throughout the quarter and meeting the required timelines through dedicated focus and commitment.

**Personal Details**



Hobbies: Listening to music, Playing Cricket.

Languages: English and Hindi.

Permanent Address: Uno I-705, Lakeshore Greens, Palava City - 421203.