

Manual Test Cases

ID	Title	Steps	Expected Result	Type
TC_001	Verify Toggle Sidebars are placed at left of the resource text	1.User logged into AOS 2.Resource Panel is visible 3.Observe the toggle Sidebar.	The toggle sidebars appears to the left of the resource text	Functional, Positive
TC_002	Verify both the Toggle Sidebars responds correctly when clicked (Expand and Collapse functionality)	1.User logged into AOS 2.Resource Panel is visible 3.Click on the both the toggle Sidebars	Toogle Sidebar should expand and collapse	Functional, Positive
TC_003	Verify both the Toogle Sidebars behave the same across all sections and behavior doesn't change	1.User logged into AOS 2.Resource Panel is visible 3.Click on “Delivery & CX” section, expand the section. 4.Select MEH-5: AOS (OLD) 5.Observe the toggle Sidebar	Toggles are consistent in look and behavior across all sections.	Functional, Positive
TC_004	Verify Toogle sidebars functionality on all screen sizes (zoom in or zoom out)	1.User logged into AOS 2.Resource Panel is visible 3.Maximize or minimize the screensize 4.Observe the toogle sidebars	The toggle sidebars appears to the left of the resource text	Functional, Positive, edge
TC_005	Verify both the Toggle Sidebars are not overlapped with the resource text	1.User logged into AOS 2.Resource Panel is visible 3.Maximize or minimise the screen size	Toogle Sidebars should not overlap with the resource text	Functional,Negative
TC_006	Verify Toogle Sidebars remains the same with multiple clicks	1.User logged into AOS 2.Resource Panel is visible 3.	Toogle Sidebars remains the same without change in	Functional,Negative, edge

	and doesn't change the behaviour	Click on Toogle Sidebars multiple times and check the behaviour	behaviour or doesn't stop responding to clicks	
TC_007	Verify Toogle bars functionality across all the browsers	1.User logged into AOS (Google Chrome) 2. Resource Panel is visible 3. Perform toggle checks (Expand, collapse) 4.Repeat the same toggle checks for Firefox, safari and edge browsers	Toggle Sidebars look and behave the same on all browsers.	Functional, Positive
TC_008	Verify Footor displays "Submit feedback", copyright text © "Future Works"., and the help (?) icon.	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section	Footer displays "Submit feedback", copyright text © "Future Works"., and the help (?) icon.	Functional, Positive
TC_009	Verify Submit feedback link is clickable	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section 4.Submit feedback is displayed 5. Click the link	Page should get redirected to MEH/AOS Feedback Form successfully	Functional, Positive
TC_010	Verify help (?) icon functionality	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section 4.Locate the (?) help icon 5.Hover/click the icon.	Help icon should get redirected to help or support page successfully	Functional, Positive
TC_011	Verify Copyright text	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section	Copyright " © "Future Works" should be displayed correctly	Functional, Positive
TC_012	Verify Submit feedback link without connectivity	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section 4.Submit feedback is displayed 5.Turn off the internet connectivity and click on the link	User should see "connectivity issue" page	Negative
TC_013	Verify Submit feedback, help and copyright on all the screens	1.User logged into AOS through mobile 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footor section	Footor displays submit feedback, help	Edge

			icon and Copyright	
TC_014	Verify Submit feedback, help and copyright doesn't overlap while zoom in or zoom out	1.User logged into AOS 2.Scroll down to the bottom of page 3.Check the left bottom of the page / footer section 4.Submit feedback, help and copyright are displayed 5.Zoom in or Zoom out the screen	Footer should not overlap while zoom in or zoom out	Edge
TC_015	Verify Right sidebar is fully scrollable	1.User logged into AOS 2. Resource Panel is visible 3.Expand multiple sections (e.g., Delivery & CSat,MEH-5,). 4.Scroll down till bottom of the page 5. Scroll back to top and check all the sections are visible	The Right sidebar should scroll smoothly from top to bottom and bottom to top.	Functional, positive
TC_016	Verify the scrollbar appears automatically when content exceeds visible height	1.User logged into AOS 2. Resource Panel is visible 3.Expand all the sections including sub sections 4.Observe whether a scrollbar becomes visible.	The scrollbar should appear automatically when items exceed the visible area.	Functional, positive
TC_017	Verify scrollbar visibility in dark and light modes	1.User logged into AOS 2. Resource Panel is visible 3.Switch the modes to dark and light	Scrollbar should be visible in both the modes and able to scroll top to bottom	Edge
TC_018	Verify scrolling after expanding and collapsing multiple sections	1.User logged into AOS 2. Resource Panel is visible 3.Expand multiple sections to the bottom. 4.Scroll down multiple sections again 5.Collapse 6.Scroll	Sidebar should re-adjust height and remain scrollable without freezing or glitching.	Edge
TC_019	Verify scroll is not overlapping with sidebar content	1.User logged into AOS 2. Resource Panel is visible 3.Expand multiple sections to the bottom. 4.Scroll down multiple sections 5.Collapse 6.Observe if the scrollbar overlaps text or folder icons.	Scrollbar doesn't overlap	Negative

Test Case ID	Feature/Module	Test Case Description	Precondition	Test Steps	Expected Result
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TC001	Left Navigation - Pinned Workers	Verify user can expand/collapse 'Pinned Workers' tab	User logged into AOS	1. Click on 'Pinned Workers' tab 2. Click expand/collapse	Tab expands/collapses as expected
TC002	Left Navigation - Projects	Verify user can expand/collapse 'Projects' tab	User logged into AOS	1. Click on 'Projects' tab 2. Observe expand/collapse	Tab expands/collapses as expected
TC003	Left Navigation - Chats	Verify user can expand/collapse 'Chats' tab	User logged into AOS	1. Click on 'Chats' tab 2. Observe expand/collapse	Tab expands/collapses as expected
TC004	Model Dropdown	Verify user can open model dropdown and view models	User logged into AOS	1. Click on model dropdown 2. Scroll through recommended and other models	All models displayed correctly
TC005	Future Works Context Panel	Verify each context section expands/collapses	User logged into AOS	1. Click on each context section (Delivery, Base, Innovation, etc.) 2. Observe expand/collapse	Section expands/collapses as expected
TC006	Chat Input	Verify message input box is editable	User logged into AOS	1. Click inside message input 2. Type sample text	Text appears inside input box
TC007	Chat Attachment	Verify attachment button is clickable	User logged into AOS	1. Click on attachment button	File picker opens
TC008	Quick Action Buttons	Verify user can click on quick action buttons	User logged into AOS	1. Click on 'Who is...' 2. Click on 'What is the SOP...'	Respective predefined prompts appear in input/chat
TC009	Model Selection	Verify user can switch between different models	User logged into AOS	1. Open model dropdown 2. Select 'GPT-5' 3. Verify response model updates	Chat responses generated using selected model
TC010	Invalid Model Selection	Verify system behavior when selecting unavailable model	User logged into AOS	1. Open model dropdown 2. Attempt to select unavailable model	System shows error or prevents selection
TC011	Context Panel - Multiple Selection	Verify multiple context checkboxes can be selected	User logged into AOS	1. Select multiple context checkboxes 2. Send a query	Selected contexts applied to query processing
TC012	Context Panel - Deselect	Verify deselecting context removes it from active selection	User logged into AOS	1. Select a context 2. Deselect it 3. Send a query	Deselected context not applied in query

TC013	Chat Message Send	Verify message sends successfully when typed	User logged into AOS	1. Type 'Hello' in input box 2. Press Enter	Message appears in chat history
TC014	Empty Message Restriction	Verify system prevents sending empty messages	User logged into AOS	1. Keep input empty 2. Press Enter	System does not send empty message
TC015	Attachment Upload	Verify user can attach a file	User logged into AOS	1. Click attachment icon 2. Upload valid file	File appears attached to chat
TC016	Invalid File Upload	Verify system behavior when uploading unsupported file type	User logged into AOS	1. Click attachment icon 2. Upload invalid file format	System shows error or prevents upload
TC017	Quick Action - Execution	Verify clicking quick action executes correct query	User logged into AOS	1. Click on 'Show me the latest tasks completed' 2. Observe response	System fetches latest tasks and displays