

# TEJASVI PERLA

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## Objective

Motivated and technically proficient professional with hands-on experience in AWS DevOps. Currently serving as an AWS DevOps Engineer Trainee, seeking to leverage analytical skills and cloud expertise in a Cloud Support Engineer (Analytics) role.

My diverse educational background and professional experiences have equipped me with a unique perspective and a strong foundation in problem-solving, making me well-suited to contribute effectively to AWS's innovative environment.

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## Experience

### AWS DevOps Engineer Trainee

**Manmun Pvt Ltd**, Hyderabad, India

October 2024 – Present

- Assisting in the deployment and management of AWS cloud infrastructure, ensuring optimal performance and scalability.
- Collaborating with senior engineers to automate deployment processes using tools like Jenkins and Terraform.
- Monitoring system performance and implementing improvements to enhance efficiency.
- Participating in troubleshooting sessions to resolve technical issues related to cloud services.

### Customer Service Associate (CAP Associate)

**Amazon**, Hyderabad, India

June 2024 – October 2024

- Provided exceptional customer support, resolving inquiries related to Amazon's products and services.
- Utilized internal CRM tools to document and track customer interactions, ensuring timely follow-ups.
- Collaborated with team members to improve service processes, contributing to increased customer satisfaction.
- Developed strong communication and problem-solving skills through daily interactions with customers.

### Project Coordinator

**Living Stones**, Hyderabad, Telangana, India (On-site)

May 2023 – June 2024 (1 yr 2 mos)

- Coordinated project activities, resources, and timelines to ensure successful project delivery within scope, budget, and deadlines.
- Acted as a primary point of communication between stakeholders, ensuring transparency and timely updates on project progress.
- Monitored and documented project milestones and deliverables, identifying and addressing risks proactively.

- Collaborated with cross-functional teams to streamline workflows, improve resource allocation, and enhance efficiency.
  - Conducted regular status meetings, maintained project documentation, and prepared reports for management and clients.
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## Education

### Post Graduate Diploma in Environmental Studies

**Dr. B.R. Ambedkar Open University**, Hyderabad, India

Completion Date: 2024

### Interior Design Training

**Hamstech College of Creative Education**,

Hyderabad, India

October 2022 – December 2023

### Bachelor of Technology in Civil Engineering

**CMR Group of Colleges**, Hyderabad, India

Graduation Date: 2016

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## Skills & Abilities

- **Cloud Platforms:** AWS (EC2, S3, RDS, Lambda, VPC)
  - **DevOps Tools:** Jenkins, Docker
  - **Programming Languages:** Python
  - **Operating Systems:** Windows, Linux.
  - **Automation:** CI/CD pipeline development
  - **Customer Service:** Strong communication, issue resolution, CRM proficiency
  - **Analytical Skills:** Data analysis, problem-solving, performance monitoring
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## Certifications

- **PCEP – Certified Entry-Level Python Programmer** (In Progress)
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## Professional Development

- Participated in **AWS Build On Live Events**, attending technical livestreams that address real-world challenges faced by cloud practitioners, enhancing practical knowledge and skills.
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## Extra Curricular & Certifications

### **BCG GenAI Job Simulation on Forage – January 2025**

- Completed a job simulation involving AI-powered financial chatbot development for BCG's GenAI Consulting team.
- Gained experience in Python programming, including the use of libraries such as pandas for data manipulation.
- Integrated and interpreted complex financial data from 10-K and 10-Q reports, employing rule-based logic to create a chatbot that provides user-friendly financial insights and analysis.

### **EY Audit Job Simulation on Forage – January 2025**

- Completed a job simulation involving identifying and assessing risks, and control and substantive testing for EY's Audit team.
  - Put a transaction flow into the correct order, assigned risks of material misstatement to elements of the transaction flow, and identified which significant accounts these issues could impact.
  - Prepared for a conversation with the client about control failures found during control testing and what this means for testing strategy.
  - Reviewed outputs of an accounts analysis tool and summarized which issues to raise with my Senior.
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