

BUSINESS CASE – TARGET SQL

1.Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset:

A. Data type of all columns in the "customers" table.

ANS: `SELECT column_name,data_type
FROM target_sql.INFORMATION_SCHEMA.COLUMNS
WHERE table_name='customers'`

Query results SAVE RESULTS EXPLORE DATA

JOB INFORMATION	RESULTS	CHART	PREVIEW	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	column_name	data_type				
1	customer_id	STRING				
2	customer_unique_id	STRING				
3	customer_zip_code_prefix	INT64				
4	customer_city	STRING				
5	customer_state	STRING				

Activate Windows

Insights: Here we have most of the column_name has data_type as string except customer_zip_code_prefix dataset as INT64

B. Get the time range between which the orders were placed.

ANS: `SELECT`

```
MIN(order_purchase_timestamp)AS first_order,  
MAX(order_purchase_timestamp)AS last_order  
FROM  
`target_sql.orders`
```

Query results SAVE RESULTS EXPLORE DATA

JOB INFORMATION	RESULTS	CHART	PREVIEW	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	first_order	last_order				
1	2016-09-04 21:15:19 UTC	2018-10-17 17:30:18 UTC				

Activate Windows
Go to Settings to activate Windows.

Insights: The first order is placed on 2016-09-04 and last order is placed on 2018-10-17 in our dataset.

C. Count the Cities & States of customers who ordered during the given period

ANS: `SELECT`

```
count (DISTINCT(customer_state))AS No_of_States,  
count (DISTINCT(customer_city))AS No_of_Cities  
FROM  
`target_sql.customers`
```

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Query results

Press Alt+F1 for Accessibility Options.

SAVE RESULTS EXPLORE DATA

JOB INFORMATION RESULTS CHART PREVIEW JSON EXECUTION DETAILS EXECUTION GRAPH

Row	No_of_States	No_of_Cities
1	27	4119

Activate Windows
Go to Settings to activate Windows.

Insights: Total number of states where customers have ordered is 27 and total number of cities is 4119.

2. In-depth Exploration:

A. Is there a growing trend in the no. of orders placed over the past years?

ANS: `SELECT extract(month from order_purchase_timestamp)AS month,count(order_id)AS no_of_orders_per_month`

`FROM `target_sql.orders`
GROUP BY month
ORDER BY 1`

Query results

SAVE RESULTS EXPLORE DATA

JOB INFORMATION RESULTS CHART PREVIEW JSON EXECUTION DETAILS EXECUTION GRAPH

Row	month	no_of_orders_per_m
1	1	8069
2	2	8508
3	3	9893
4	4	9343
5	5	10573
6	6	9412
7	7	10318
8	8	10843
9	9	4305
10	10	4959

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Job history

REFRESH

Insights: Here we have month on month growing of orders placed over last year.

B. Can we see some kind of monthly seasonality in terms of the no. of orders being placed?

ANS: `SELECT`

`EXTRACT(month
FROM
order_purchase_timestamp)AS month,
COUNT(order_id)AS no_of_orders_per_month
FROM
`target_sql.orders``

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GROUP BY
month
ORDER BY 2 DESC

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	month	no_of_orders_per_month					
1		8	10843				
2		5	10573				
3		7	10318				
4		3	9893				
5		6	9412				
6		4	9343				
7		2	8508				
8		1	8069				
9		11	7544				
10		12	5674				

ANS: SELECT
FORMAT_DATE('%B',order_purchase_timestamp)AS month,
COUNT(order_id)AS no_of_orders_per_month
FROM
`target_sql.orders`
GROUP BY
month
ORDER BY
2 desc

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECUTION DETAILS	EXECUTION GRAPH
Row	month	no_of_orders_per_month					
1	August	10843					
2	May	10573					
3	July	10318					
4	March	9893					
5	June	9412					
6	April	9343					
7	February	8508					
8	January	8069					
9	November	7544					
10	December	5674					

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Insights: Monthly Seasonality in no. of orders is in months of August, May and July is more.

C. During what time of the day, do the Brazilian customers mostly place their orders? (Dawn, Morning, Afternoon or Night)

- 0-6 hrs : Dawn
- 7-12 hrs : Mornings
- 13-18 hrs : Afternoon
- 19-23 hrs : Night

ANS: SELECT CASE WHEN Time < '06' THEN 'Dawn'

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```
WHEN Time BETWEEN '07' AND '12' THEN 'Morning'
WHEN Time BETWEEN '13' AND '18' THEN 'Afternoon'
ELSE 'NIGHT' end AS Noon,
SUM(no_of_orders_per_hour)AS Order_Count_per_Noon
FROM
(SELECT
  FORMAT_TIMESTAMP('%H',order_purchase_timestamp)AS Time,
  COUNT(order_id)AS no_of_orders_per_hour
FROM
  `target_sql.orders`
GROUP BY Time
ORDER BY 1)
GROUP BY Noon
ORDER BY 2 desc
```

Query results		SAVE RESULTS	EXPLOR
JOB INFORMATION		RESULTS	CHART
PREVIEW		JSON	EXECUTION DETAILS
EXECUTION GRAPH			
Row	Noon	Order_Count_per_Noon	
1	Afternoon	38135	
2	NIGHT	28833	
3	Morning	27733	
4	Dawn	4740	

Insights: The Order s are mostly being placed in Afternoon and Less in Dawn.

3. Evolution of E-commerce orders in the Brazil region:

A.Get the month on month no. of orders placed in each state.

ANS: `SELECT c.customer_state,`

```
EXTRACT(month FROM o.order_purchase_timestamp)AS month,
COUNT(o.order_id)AS Order_count
FROM
  `target_sql.customers` c
JOIN `target_sql.orders` o
ON c.customer_id=o.customer_id
GROUP BY 1,2
ORDER BY 3 desc
```

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JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EX
Row	customer_state	month	Order_count			
1	SP	8	4982			
2	SP	5	4632			
3	SP	7	4381			
4	SP	6	4104			
5	SP	3	4047			
6	SP	4	3967			
7	SP	2	3357			
8	SP	1	3351			
9	SP	11	3012			
10	SP	12	2357			

ANS 2: `SELECT c.customer_state,`

`EXTRACT(month FROM o.order_purchase_timestamp)AS month,`
`COUNT(o.order_id)AS Order_count`

`FROM`

``target_sql.customers`c`
`JOIN `target_sql.orders`o`
`ON c.customer_id=o.customer_id`
`GROUP BY 1,2`
`ORDER BY 2`

Row	customer_state	month	Order_count			
1	RN	1	51			
2	SP	1	3351			
3	MG	1	971			
4	BA	1	264			
5	RJ	1	990			
6	RS	1	427			
7	MA	1	66			
8	CE	1	99			
9	PA	1	82			
10	PB	1	33			

Insights: Here we have given the no. of orders placed by each state on each month.

B. How are the customers distributed across all the states?

ANS: `SELECT distinct(c.customer_state),`

`COUNT(c.customer_id)AS customer_count`

`FROM`

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```
`target_sql.customers` c
GROUP BY 1
ORDER BY 2 desc
```

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON
Row	customer_state	customer_count			
1	SP	41746			
2	RJ	12852			
3	MG	11635			
4	RS	5466			
5	PR	5045			
6	SC	3637			
7	BA	3380			
8	DF	2140			
9	ES	2033			
10	GO	2020			

Insights: More no. of customers are present in the state of SP in Brazil. Remaining states customers are distributed.

4. Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.

A. Get the % increase in the cost of orders from year 2017 to 2018 (include months between Jan to Aug only).

You can use the "payment_value" column in the payments table to get the cost of orders.

ANS: WITH final AS

```
(SELECT Extract(year FROM o.order_purchase_timestamp)AS year,
        Sum(p.payment_value)AS total
FROM `target_sql.payments` p
JOIN `target_sql.orders` o
ON o.order_id=p.order_id
WHERE o.order_purchase_timestamp between '2017-01-01' AND '2017-08-01'
      OR o.order_purchase_timestamp between '2018-01-01' AND '2018-08-01'
GROUP BY 1)
SELECT *,
        (100*((LEAD(total)over(ORDER BY year)-total)/total))AS
percentage
FROM final
Order by year
```

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Row	year	total	percentage
1	2017	2994625.800000...	156.2025786326...
2	2018	7672308.519999...	null

Insights: The percentage increase of cost of orders in 2018 is 156.20 as compared with the past year i.e 2017.

B. Calculate the Total & Average value of order price for each state.

ANS: `SELECT DISTINCT(c.customer_state),`

`Sum(p.payment_value)over(partition by c.customer_state)AS`
total,

`Round(AVG(p.payment_value)over(partition by`
c.customer_state),1) AS Average

`FROM `target_sql.payments`p`

`JOIN `target_sql.orders`o`

`ON o.order_id=p.order_id`

`JOIN `target_sql.customers`c`

`ON c.customer_id=o.customer_id`

`GROUP BY 1,p.payment_value`

`ORDER BY 1`

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECUTE
Row	customer_state	total	Average			
1	AC	19533.03	235.3			
2	AL	91913.07	229.8			
3	AM	27697.59	183.4			
4	AP	16191.66	234.7			
5	BA	523152.83	197.0			
6	CE	255021.6	217.0			
7	DF	308090.24	178.4			
8	ES	287581.48	170.8			
9	GO	312960.11	182.6			
10	MA	142391.3	209.1			

ANS: `SELECT DISTINCT(c.customer_state),`

`Sum(oi.price)over(partition by c.customer_state)AS total,`

`Round(AVG(oi.price)over(partition by c.customer_state),1) AS`

Average

`FROM `target_sql.order_items`oi`

`JOIN `target_sql.orders`o`

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```
ON o.order_id=oi.order_id
JOIN `target_sql.customers` c
ON c.customer_id=o.customer_id
GROUP BY 1,oi.price
ORDER BY 1
```

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECL
Row	customer_state	total	Average			
1	AC	14639.17	190.1			
2	AL	58815.14	210.1			
3	AM	18810.23	156.8			
4	AP	10822.69	183.4			
5	BA	225844.41	211.5			
6	CE	127337.29	213.7			
7	DF	153863.88	195.0			
8	ES	135493.71	176.4			
9	GO	143099.0	187.3			
10	MA	78926.6	193.4			

Insights: The Total And Average value of each state is mentioned above.

C.Calculate the Total & Average value of order freight for each state.

```
ANS: SELECT DISTINCT(c.customer_state),
        Sum(oi.freight_value)over(partition by c.customer_state)AS
total,
        Round(AVG(oi.freight_value)over(partition by
c.customer_state),1) AS Average
FROM `target_sql.order_items` oi
JOIN `target_sql.orders` o
ON o.order_id=oi.order_id
JOIN `target_sql.customers` c
ON c.customer_id=o.customer_id
GROUP BY 1,oi.freight_value
ORDER BY 1
```


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JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECUTE
Row	customer_state ▼	total ▼	Average ▼			
1	AC	3078.18	42.8			
2	AL	12031.87	38.7			
3	AM	4065.5	35.4			
4	AP	2282.73	36.2			
5	BA	47819.59	34.1			
6	CE	30658.4	38.3			
7	DF	25772.03	26.6			
8	ES	25575.68	27.5			
9	GO	27620.61	28.7			
10	MA	20819.56	41.8			

Insights: The Total And Average value of freight value per each state is mentioned above.

5. Analysis based on sales, freight and delivery time.

A. Find the no. of days taken to deliver each order from the order's purchase date as delivery time.

Also, calculate the difference (in days) between the estimated & actual delivery date of an order.

Do this in a single query.

You can calculate the delivery time and the difference between the estimated & actual delivery date using the given formula:

- time_to_deliver = order_delivered_customer_date - order_purchase_timestamp
- diff_estimated_delivery = order_estimated_delivery_date - order_delivered_customer_date

ANS: `SELECT order_id,`

`TIMESTAMP_DIFF(order_delivered_customer_date, order_purchase_timestamp, day) AS time_to_deliver,`

`TIMESTAMP_DIFF(order_estimated_delivery_date, order_delivered_customer_date, day) AS diff_estimated_delivery`

`FROM `target_sql.orders``

`order by order_id`

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JOB INFORMATION	RESULTS	CHART	PREVIEW	JSON	EXECUTION DE
Row	order_id	time_to_deliver	diff_estimated_delivery		
1	00010242fe8c5a6d1ba2dd792...	7	8		
2	00018f77f2f0320c557190d7a1...	16	2		
3	000229ec398224ef6ca0657da...	7	13		
4	00024acbcd0a6daa1e931b03...	6	5		
5	00042b26cf59d7ce69dfabb4e...	25	15		
6	00048cc3ae777c65dbb7d2a06...	6	14		
7	00054e8431b9d7675808bcb8...	8	16		
8	000576fe39319847cbb9d288c...	5	15		
9	0005a1a1728c9d785b8e2b08...	9	0		
10	0005f50442cb953dcd1d21e1f...	2	18		

Insights: The time to deliver and difference of estimated delivery is given by order id here we use the orders table.

B.Find out the top 5 states with the highest & lowest average freight value.

ANS: `SELECT State,Avg_freight`

```
FROM(SELECT Distinct(c.customer_state) AS State,
      ROUND(Avg(oi.freight_value),2) AS Avg_freight,
      ROW_NUMBER() OVER (ORDER BY Avg(oi.freight_value)DESC) AS
rank_high,
      ROW_NUMBER() OVER (ORDER BY Avg(oi.freight_value)ASC) AS
rank_low
FROM `target_sql.customers` c
JOIN `target_sql.orders` o
ON o.customer_id=c.customer_id
JOIN `target_sql.order_items` oi
ON oi.order_id=o.order_id
WHERE freight_value is not null
GROUP BY 1)
where rank_high <=5 or rank_low <=5
order by 2
```

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JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON
Row	State	Avg_freight			
1	SP	15.15			
2	PR	20.53			
3	MG	20.63			
4	RJ	20.96			
5	DF	21.04			
6	PI	39.15			
7	AC	40.07			
8	RO	41.07			
9	PB	42.72			
10	RR	42.98			

Insights: Here we have the top 5 state and least 5 states having Average Freight values in Brazil.

C.Find out the top 5 states with the highest & lowest average delivery time.

ANS: (`SELECT Distinct(c.customer_state) AS State,`

```
ROUND(AVG(TIMESTAMP_DIFF(o.order_delivered_customer_date,o.order_purchase_timestamp,day)),2)AS AVG_deliver,
'HIGHEST' AS STATUS
FROM `target_sql.customers` c
JOIN `target_sql.orders` o
ON o.customer_id=c.customer_id
GROUP BY 1
Order by AVG_deliver desc
LIMIT 5)
UNION DISTINCT
(SELECT Distinct(c.customer_state) AS State,
```

```
ROUND(AVG(TIMESTAMP_DIFF(o.order_delivered_customer_date,o.order_purchase_timestamp,day)),2)AS AVG_deliver,
'LOWEST' AS STATUS
FROM `target_sql.customers` c
JOIN `target_sql.orders` o
ON o.customer_id=c.customer_id
GROUP BY 1
Order by AVG_deliver asc
LIMIT 5)
```

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Row	State	AVG_deliver	STATUS
1	SP	8.3	LOWEST
2	PR	11.53	LOWEST
3	MG	11.54	LOWEST
4	DF	12.51	LOWEST
5	SC	14.48	LOWEST
6	RR	28.98	HIGHEST
7	AP	26.73	HIGHEST
8	AM	25.99	HIGHEST
9	AL	24.04	HIGHEST
10	PA	23.32	HIGHEST

Insights: In this there are 5 highest and 5 lowest states having average delivery time

D. Find out the top 5 states where the order delivery is really fast as compared to the estimated date of delivery.

You can use the difference between the averages of actual & estimated delivery date to figure out how fast the delivery was for each state.

ANS:WITH AVG_table AS

```
(SELECT c.customer_state AS State,
        DATE_DIFF((EXTRACT(DATE FROM
o.order_delivered_customer_date)),EXTRACT(DATE FROM
o.order_purchase_timestamp),day)AS time_to_deliver,
        DATE_DIFF(EXTRACT(DATE FROM
o.order_estimated_delivery_date),EXTRACT(DATE FROM
o.order_purchase_timestamp),day)AS diff_estimated_delivery
FROM `target_sql.orders` o
JOIN `target_sql.customers` c
ON o.customer_id=c.customer_id
WHERE order_status= 'delivered')
SELECT State,ROUND(AVG(diff_estimated_delivery - time_to_deliver),1)
AS Diff
FROM AVG_table
GROUP BY 1
ORDER BY Diff desc
LIMIT 5
```

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Query results			
JOB INFORMATION		RESULTS	CHART
Row	State	Diff	
1	AC	20.7	
2	RO	20.1	
3	AP	19.7	
4	AM	19.6	
5	RR	17.3	

Insights: In this query, we seen that the Fastest delivery in Highest 5 states.

6. Analysis based on the payments:

A. Find the month on month no. of orders placed using different payment types.

ANS: **SELECT**

```

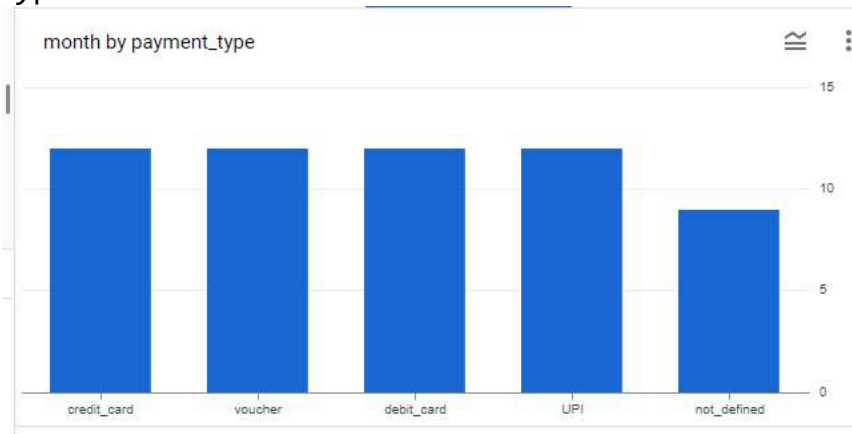
    EXTRACT(year FROM o.order_purchase_timestamp)AS year,
    EXTRACT(month FROM o.order_purchase_timestamp)AS
month,p.payment_type,
    count(DISTINCT(p.order_id))AS no_of_orders
FROM `target_sql.payments`p
JOIN `target_sql.orders`o
ON o.order_id=p.order_id
GROUP BY 3,2,1
order by 1,2

```

JOB INFORMATION		RESULTS	CHART	PREVIEW	JSON	EXECUTION DETAILS
Row	year	month	payment_type	no_of_orders		
1	2016	9	credit_card	3		
2	2016	10	credit_card	253		
3	2016	10	voucher	11		
4	2016	10	debit_card	2		
5	2016	10	UPI	63		
6	2016	12	credit_card	1		
7	2017	1	voucher	33		
8	2017	1	UPI	197		
9	2017	1	credit_card	582		
10	2017	1	debit_card	9		

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Insights: Here we understand the payments made by the customers with respect to month, year and no. of orders were payment paid by payment type.



B. Find the no. of orders placed on the basis of the payment installments that have been paid.

ANS: `SELECT payment_installments, count(order_id) AS Total_orders`
`FROM `target_sql.payments``
`WHERE payment_installments > 0`
`GROUP BY 1`
`ORDER BY 1`

Row	payment_installment	Total_orders
1	1	52546
2	2	12413
3	3	10461
4	4	7098
5	5	5239
6	6	3920
7	7	1626
8	8	4268
9	9	644
10	10	5328

Insights: In this we have a look on the Total orders placed by making payment by installments in brazil.