

## EXPREIENCE

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**Customer Care Executive** | Reliance Jio - Mumbai, India  
Reliance Jio - Mumbai, India.

Apr 2024 - Feb2025

- Mastered understanding customer needs and delivering satisfying solutions through empathetic communication.
- Enhanced problem-solving abilities by translating complex issues into clear, actionable resolutions, improving collaboration.

**Frontend Developer Intern** | Centre for Railway Information Systems - Delhi, India.

**Project:** Banaras Locomotive Works [Indian Railway]

Jul 2023 – Dec 2023

- Delivered 15+ optimized web pages and 4 dashboards, achieving a 30% efficiency improvement using React.js and JavaScript.
- Increased user engagement by 25% through UI/UX enhancements with Tailwind CSS, Bootstrap, and SASS, and improved load times with Webpack/Vite.
- Accelerated data processing by 40% via RESTful API and MySQL integration, facilitating real-time dashboard updates.
- Utilized Git/GitHub in an Agile team to ensure efficient code deployment and version control.

## SELECTED PROJECT

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**Personalized Portfolio Website** – A React.js-based interactive and dynamic portfolio showcasing projects, skills, and experience with smooth navigation and modern UI.

**Face Recognition Smart Attendance System** – AI-powered system using OpenCV to automate attendance marking with real-time face detection using Python and REST API.

**E-Commerce Amazon Clone** – A React.js-based full-stack e-commerce platform with product listings, cart, checkout, and secure payment integration to store data using MySQL.

## SKILLS

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**Frontend & JavaScript:** HTML5, CSS3, Tailwind CSS, Bootstrap, SASS, JavaScript (ES6+), TypeScript, React.js, Redux

**Tools & Performance:** Git, GitHub, Webpack, Vite, Jest, Browser DevTools, Responsive Design, Problem-Solving

**Databases & Backend Basics:** MySQL, Workbench, RESTful APIs, Fetch API, GraphQL (Basics), Critical Thinking

**Other Technologies & Soft Skills:** Java, Python, C, C++, WordPress, ChatGPT (AI-assisted development), Teamwork, Communication

## EDUCATION

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**Master of Computer Application (MCA)**  
D Y Patil School of Management College Ambi, Pune

- April 2024  
- CGPA : 7.9

**Bachelors of Computer Application (BCA)**  
Santaji Mahavidyalaya Nagpur

- July 2022  
- 78.11 %