#### **QUESTIONS TO SOLVE:**

- 1. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset
  - 1. Data type of columns in a table
  - 2. Time period for which the data is given
  - 3. Cities and States covered in the dataset
- 2. In-depth Exploration:
  - 1. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?
  - 2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?
- 3. Evolution of E-commerce orders in the Brazil region:
  - 1. Get month on month orders by region, states
  - 2. How are customers distributed in Brazil
- 4. Impact on Economy: Analyze the money movemented by e-commerce by looking at order prices, freight and others.
  - 1. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only)
  - 2. Mean & Sum of price and freight value by customer state
- 5. Analysis on sales, freight and delivery time
  - 1. Calculate days between purchasing, delivering and estimated delivery
  - Create columns:
    - time\_to\_delivery = order\_purchase\_timestamporder\_delivered\_customer\_date
    - diff\_estimated\_delivery = order\_estimated\_delivery\_dateorder\_delivered\_customer\_date
  - 3. Group data by state, take mean of freight\_value, time\_to\_delivery, diff\_estimated\_delivery
  - 4. Sort the data to get the following:
    - Top 5 states with highest/lowest average freight value sort in desc/asc limit 5
    - Top 5 states with highest/lowest average time to delivery
    - Top 5 states where delivery is really fast/ not so fast compared to estimated date
- 6. Payment type analysis:
  - 1. Month over Month count of orders for different payment types
  - 2. Distribution of payment installments and count of orders

#### **Evaluation Criteria (80 points)**

- 1. Initial exploration of dataset like checking the characteristics of data (10 points)
- 2. In-depth Exploration (10 points)
- 3. Evolution of E-commerce orders in the Brazil region (10 points)
- 4. Impact on Economy (10 points)
- 5. Analysis on sales, freight and delivery time (10 points)
- 6. Payment type analysis (10 points)
- 7. Actionable Insights (10 points)
- 8. Recommendations (10 points)
- 9.

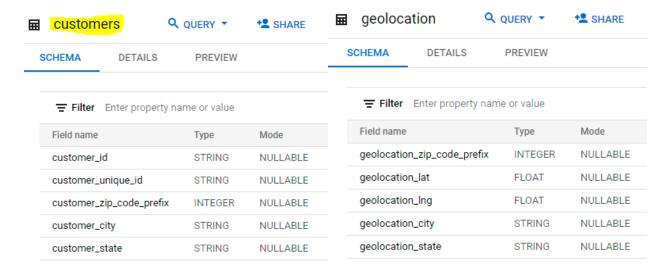
# INSIGHTS ARE HIGHLITED IN GREEN AND QUESTIONS IN RED.

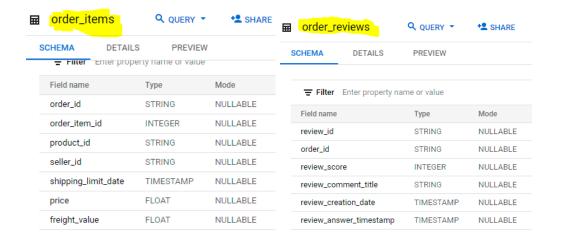
# <mark>Approach:</mark>

### **QUESTION - 1:**

Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset

#### 1. Data type of columns in a table





ILS PR			<b>⊞</b> paymer	ito .	Q QUERY *	* SHARE
iiLO III	REVIEW		SCHEMA	DETAILS	PREVIEV	V
	Type	Mode				
	STRING	NULLABLE				
	STRING	NULLABLE	= Filter	Enter property	y name or value	1
	STRING	NULLABLE	Field name		Туре	Mode
estamp	TIMESTAMP	NULLABLE	order_id		STRING	NULLABLE
	TIMESTAMP	NULLABLE	payment_s	sequential	INTEGER	NULLABLE
ier_date	TIMESTAMP	NULLABLE	payment_t	уре	STRING	NULLABLE
tomer_date	TIMESTAMP	NULLABLE	payment_i	nstallments	INTEGER	NULLABLE
livery_date	TIMESTAMP	NULLABLE	payment_v	ralue	FLOAT	NULLABLE
	estamp rier_date ttomer_date livery_date	STRING STRING STRING STRING TIMESTAMP TIMESTAMP rier_date TIMESTAMP	STRING NULLABLE STRING NULLABLE STRING NULLABLE STRING NULLABLE TIMESTAMP NULLABLE TIMESTAMP NULLABLE TIMESTAMP NULLABLE TIMESTAMP NULLABLE TIMESTAMP NULLABLE TIMESTAMP NULLABLE	Type Mode  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  Field name  order_id  TIMESTAMP NULLABLE  payment_strier_date  TIMESTAMP NULLABLE  payment_totomer_date  TIMESTAMP NULLABLE	Type Mode  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  Field name  estamp TIMESTAMP NULLABLE  TIMESTAMP NULLABLE  payment_sequential  payment_type  tomer_date TIMESTAMP NULLABLE  payment_installments	Type Mode  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  STRING NULLABLE  Field name  Type  estamp  TIMESTAMP  NULLABLE  TIMESTAMP  NULLABLE  payment_sequential  payment_type  STRING  STRING  payment_type  STRING  payment_type  TIMESTAMP  NULLABLE  payment_type  TIMESTAMP  NULLABLE  payment_type  STRING  payment_type  TIMESTAMP  NULLABLE  payment_type  TIMESTAMP  NULLABLE

╗	product	s Q o	UERY ▼ +	SHARE	<b>a</b> sellers	<b>Q</b> QL	JERY 🕶	* SHARE
8	CHEMA	DETAILS	PREVIEW					
		Enter property n	ame or value		SCHEMA	DETAILS	PREVI	EW
	Field name		Туре	Mode				
	product_id		STRING	NULLABLE	— Filter	Enter property	nome er ve	luo
	product_cat	tegory	STRING	NULLABLE	= Filler	Enter property	name or va	lue
	product_na	me_length	INTEGER	NULLABLE	Field name		Туре	Mode
	product_de	scription_length	INTEGER	NULLABLE	seller_id		STRING	NULLABLE
	product_ph	otos_qty	INTEGER	NULLABLE	Sellel_Iu		STRING	NULLABLE
	product_we	ight_g	INTEGER	NULLABLE	seller_zip_	code_prefix	INTEGER	NULLABLE
	product_len	igth_cm	INTEGER	NULLABLE	seller_city		STRING	NULLABLE
	product_he	ight_cm	INTEGER	NULLABLE				
	product_wid	dth_cm	INTEGER	NULLABLE	seller_state	е	STRING	NULLABLE

## 2. Time period for which the data is given

SELECT min(order\_purchase\_timestamp) as data\_start\_date, max(order\_purchase\_timestamp) as data\_end\_date

FROM `target-sql-358310.TARGET\_CASE\_STUDY.orders`

Query results

JOB INFORMATION RESULTS JSON EXECUTION DETAILS

Row data\_start\_date data\_end\_date

2018-10-17 17:30:18 UTC

#### 3. Cities and States covered in the dataset

2016-09-04 21:15:19 UTC

1

```
SELECT distinct geolocation_city, geolocation_state
FROM `target-sql-358310.TARGET_CASE_STUDY.geolocation`

Or
SELECT distinct customer_city, customer_state
FROM `target-sql-358310.TARGET_CASE_STUDY.customers`

union

SELECT distinct seller_city, seller_state
FROM `target-sql-358310.TARGET_CASE_STUDY.sellers`
```

Row /	geolocation_city //	geolocation_state
1	aracaju	SE
2	riachuelo	SE
3	nossa senhora do socorro	SE
4	barra dos coqueiros	SE
5	itaporanga d'ajuda	SE
6	sao cristovao	SE
7	são cristóvão	SE
8	santo amaro das brotas	SE
9	pirambu	SE
10	laranjeiras	SE

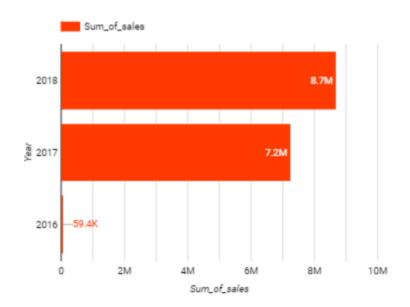
#### **INSIGHTS:**

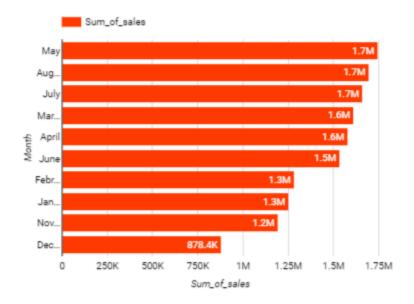
- > DATE IS FROM SEP 2016 TO OCT 2018.
- > DATA TYPE OF EACH COLUMN ARE SHOWN IN SCREEN SHOTS ABOVE.
- CITIES and States covered in the dataset ARE UNION OF BOTH CUSTOMER AND SELLER DATA.

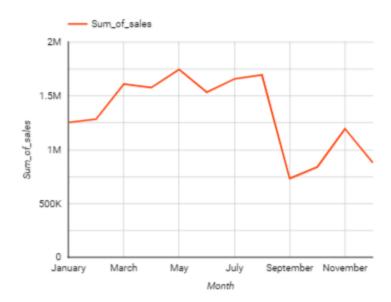
## **QUESTION - 2: In-depth Exploration:**

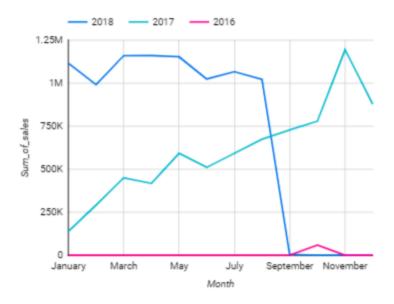
1. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?

```
select *
from (
SELECT extract (Year from order_purchase_timestamp) as Year,
        extract (Month from order_purchase_timestamp) as Month, round(sum(payment_value),0) as Sum
_of_sales
FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
left join `target-sql-358310.TARGET_CASE_STUDY.payments` b on a.order_id = b.order_id
group by extract (Year from order_purchase_timestamp),
        extract (Month from order_purchase_timestamp) )
order by Year, Month, Sum of sales
```









#### **INSIGHTS:**

- > YOY SALES IS INCREASING.
- ➤ WE COULD SEE THE TREND AROUND MAY MONTH IN BOTH 2017 AND 2018.
- > AND NEXT TREND IS SEEN AROUND AUGUST MONTH IN BOTH 2017 AND 2018.
- > Overall, There is pattern in the data and increase in YOY sales.

# 2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

```
left join `target-sql-358310.TARGET_CASE_STUDY.payments` b on a.order_id = b.order_id ) A
group by Hour_of_order
order by round(sum(payment_value),0) desc
```

Quer	y results			
JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAIL
low /	Hour_of_order	//	Sum_of_sales	Count_of_or
1	3.Evening 13-18		6252720.0	38135
2	4. Late Evening 1	9-24	4505668.0	28331
3	2. Morning 7-12		4469481.0	27733
4	1. Early morning (	0-6	781003.0	5242

#### **INSIGHTS:**

- > More purchases are done in the evening 13 to 18 hours of the day.
- > Less purchases are done in the early morning 0 to 6 hours of the day.

# <u>QUESTION - 3: Evolution of E-commerce orders in the Brazil region:</u>

## 1. Get month on month orders by region, states

```
select *
from (
SELECT c.customer_state
    ,c.customer_city
    ,extract (Year from order_purchase_timestamp) as Year
    ,extract (Month from order_purchase_timestamp) as Month
    ,round(sum(payment_value),0) as Sum_of_sales
    ,count(payment_value) as Count_of_orders
FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
left join `target-sql-358310.TARGET_CASE_STUDY.payments` b on a.order_id = b.order_id
left join `target-sql-358310.TARGET_CASE_STUDY.customers` c on a.customer_id group by c.customer_state
    ,c.customer_city
    ,extract (Year from order_purchase_timestamp)
    ,extract (Month from order_purchase_timestamp)
    ,extract (Month from order_purchase_timestamp)
}
```

(AII) 🔻												
(****)												
Month 🔻												
1	2	3	4	5	6	7	8	9	10	11	12	Grand Total
153,717	161,596	194,491	177,698	181,402	181,141	180,629	186,368	85,620	100,901	157,774	110,875	1,872,212
49,425	46,933	64,531	60,431	63,873	66,337	74,639	60,360	28,328	30,669	37,550	33,589	616,665
22,862	35,734	33,108	30,768	38,448	33,546	40,398	35,693	15,594	16,826	32,233	19,932	355,142
24,859	24,571	34,253	29,429	47,086	28,677	39,951	39,352	16,461	21,479	25,371	18,603	350,092
26,780	25,901	26,611	26,636	38,084	33,203	42,801	34,945	13,314	13,734	28,881	15,070	325,960
18,182	16,670	30,070	27,948	27,825	31,800	27,100	25,662	19,705	18,391	22,535	13,587	279,475
19,683	21,957	25,622	20,600	15,733	18,871	22,621	28,429	7,730	10,251	14,432	12,383	218,312
17,140	13,431	13,195	18,273	22,524	17,956	23,997	13,616	8,268	13,988	13,432	11,222	187,042
12,196	13,740	13,933	14,150	13,094	10,322	16,301	13,315	11,340	13,525	13,061	7,542	152,519
8,486	8,889	13,005	9,348	9,407	21,624	26,447	12,375	7,048	11,869	6,034	7,016	141,548
12,200	18,056	16,349	9,262	15,815	15,208	12,602	11,021	5,668	7,687	7,451	6,211	137,530
6,939	8,649	9,605	12,577	10,122	6,129	7,854	12,590	5,192	6,472	7,445	3,390	96,964
3,142	3,558	2,619	2,528	2,039	2,999	5,304	3,833	1,577	3,669	1,621	1,984	34,873
3,433	3,610	2,400	2,069	3,635	1,416	3,550	1,996	1,518	165	3,001	1,174	27,967
1,881	897	695	1,940	3,884	1,107	2,564	1,371	2,030	959	945	1,409	19,682
2,789	1,793	1,117	1,043	2,698	618	1,905	642	499	1,697	689	771	16,261
383,714	405,985	481,604	444,700	495,669	470,954	528,663	481,568	229,892	272,282	372,455	264,758	4,832,244
(AII)		~										
		Mo	onth v									
custome	r city		1	2	3 4	5	6	7 8	9	10	11 :	12 Grand Total
rio bran				757 695		2,978	1,107 2	,564 1,371	1,680	819	647 74	
	Month   1 153,717 49,425 22,862 24,859 26,780 18,182 19,683 17,140 12,196 8,486 12,200 6,939 3,142 3,433 1,881 2,789 383,714  (All)	Month v  1 2  153,717 161,596  49,425 46,933  22,862 35,734  24,859 24,571  26,780 25,901  18,182 16,670  19,683 21,957  17,140 13,431  12,196 13,740  8,486 8,889  12,200 18,056  6,939 8,649  3,142 3,558  3,433 3,610  1,881 897  2,789 1,793  383,714 405,985	Month ▼ 1 2 3 153,717 161,596 194,491 49,425 46,933 64,531 22,862 35,734 33,108 24,859 24,571 34,253 26,780 25,901 26,611 18,182 16,670 30,070 19,683 21,957 25,622 17,140 13,431 13,195 12,196 13,740 13,933 8,486 8,889 13,005 12,200 18,056 16,349 6,939 8,649 9,605 3,142 3,558 2,619 3,433 3,610 2,400 1,881 897 695 2,789 1,793 1,117 383,714 405,985 481,604	Month ▼  1 2 3 4  153,717 161,596 194,491 177,698  49,425 46,933 64,531 60,431  22,862 35,734 33,108 30,768  24,859 24,571 34,253 29,429  26,780 25,901 26,611 26,636  18,182 16,670 30,070 27,948  19,683 21,957 25,622 20,600  17,140 13,431 13,195 18,273  12,196 13,740 13,933 14,150  8,486 8,889 13,005 9,348  12,200 18,056 16,349 9,262  6,939 8,649 9,605 12,577  3,142 3,558 2,619 2,528  3,433 3,610 2,400 2,069  1,881 897 695 1,940  2,789 1,793 1,117 1,043  383,714 405,985 481,604 444,700	Month ▼  1 2 3 4 5  153,717 161,596 194,491 177,698 181,402  49,425 46,933 64,531 60,431 63,873  22,862 35,734 33,108 30,768 38,448  24,859 24,571 34,253 29,429 47,086  26,780 25,901 26,611 26,636 38,084  18,182 16,670 30,070 27,948 27,825  19,683 21,957 25,622 20,600 15,733  17,140 13,431 13,195 18,273 22,524  12,196 13,740 13,933 14,150 13,094  8,486 8,889 13,005 9,348 9,407  12,200 18,056 16,349 9,262 15,815  6,939 8,649 9,605 12,577 10,122  3,142 3,558 2,619 2,528 2,039  3,433 3,610 2,400 2,069 3,635  1,881 897 695 1,940 3,884  2,789 1,793 1,117 1,043 2,698  383,714 405,985 481,604 444,700 495,669	Month ▼  1 2 3 4 5 6  153,717 161,596 194,491 177,698 181,402 181,141  49,425 46,933 64,531 60,431 63,873 66,337  22,862 35,734 33,108 30,768 38,448 33,546  24,859 24,571 34,253 29,429 47,086 28,677  26,780 25,901 26,611 26,636 38,084 33,203  18,182 16,670 30,070 27,948 27,825 31,800  19,683 21,957 25,622 20,600 15,733 18,871  17,140 13,431 13,195 18,273 22,524 17,956  12,196 13,740 13,933 14,150 13,094 10,322  8,486 8,889 13,005 9,348 9,407 21,624  12,200 18,056 16,349 9,262 15,815 15,208  6,939 8,649 9,605 12,577 10,122 6,129  3,142 3,558 2,619 2,528 2,039 2,999  3,433 3,610 2,400 2,069 3,635 1,416  1,881 897 695 1,940 3,884 1,107  2,789 1,793 1,117 1,043 2,698 618  383,714 405,985 481,604 444,700 495,669 470,954	1	1	1	Month ▼ 1	Month ▼ 1 2 3 4 5 6 7 8 9 10 11  153,717 161,596 194,491 177,698 181,402 181,141 180,629 186,368 85,620 100,901 157,774  49,425 46,933 64,531 60,431 63,873 66,337 74,639 60,360 28,328 30,669 37,550  22,862 35,734 33,108 30,768 38,448 33,546 40,398 35,693 155,594 16,826 32,233  24,859 24,571 34,253 29,429 47,086 28,677 39,951 39,352 16,461 21,479 25,371  26,780 25,901 26,611 26,636 38,084 33,203 42,801 34,945 13,314 13,734 28,881  18,182 16,670 30,070 27,948 27,825 31,800 27,100 25,662 19,705 18,391 22,535  19,683 21,957 25,622 20,600 15,733 18,871 22,621 28,429 7,730 10,251 14,432  17,140 13,431 13,195 18,273 22,524 17,956 23,997 13,616 8,268 13,988 13,432  12,196 13,740 13,933 14,150 13,094 10,322 16,301 13,315 11,340 13,525 13,061  8,486 8,889 13,005 9,348 9,407 21,624 26,447 12,375 7,048 11,869 6,034  12,200 18,056 16,349 9,262 15,815 15,208 12,602 11,021 5,668 7,687 7,451  6,939 8,649 9,605 12,577 10,122 6,129 7,854 12,590 5,192 6,472 7,445  3,142 3,558 2,619 2,557 10,122 6,129 7,854 12,590 5,192 6,472 7,445  3,142 3,558 2,619 2,528 2,039 2,999 5,304 3,833 1,577 3,669 1,621  3,433 3,610 2,400 2,069 3,635 1,416 3,550 1,996 1,518 165 3,001  1,881 897 695 1,940 3,884 1,107 2,564 1,371 2,030 959 945  2,789 1,793 1,117 1,043 2,698 618 1,905 642 499 1,697 689  383,714 405,985 481,604 444,700 495,669 470,954 528,663 481,568 229,892 272,282 372,455	Month ▼ 1 2 3 4 5 6 7 8 9 10 11 120 153,717 161,596 194,491 177,698 181,402 181,141 180,629 186,368 85,620 100,901 157,774 110,875 49,425 46,933 64,531 60,431 63,873 66,337 74,639 60,360 28,328 30,669 37,550 33,589 22,862 35,734 33,108 30,768 38,448 33,546 40,398 35,693 15,594 16,826 32,233 19,932 24,859 24,571 34,253 29,429 47,086 28,677 39,951 39,352 16,461 21,479 25,371 18,603 26,780 25,901 26,611 26,636 38,084 33,203 42,801 34,945 13,314 13,734 28,881 15,070 18,182 16,670 30,070 27,948 27,825 31,800 27,100 25,662 19,705 18,391 22,535 13,587 19,683 21,957 25,622 20,600 15,733 18,871 22,621 28,429 7,730 10,251 14,432 12,383 17,140 13,431 13,195 18,273 22,524 17,956 23,997 13,616 8,268 13,988 13,432 11,222 12,196 13,740 13,933 14,150 13,094 10,322 16,301 13,315 11,340 13,555 13,061 7,542 8,486 8,889 13,005 9,348 9,407 21,624 26,447 12,375 7,048 11,869 6,034 7,016 12,200 18,056 16,349 9,262 15,815 15,208 12,602 11,021 5,668 7,687 7,451 6,211 6,939 8,649 9,605 12,577 10,122 6,129 7,854 12,590 5,192 6,472 7,445 3,390 3,142 3,558 2,619 2,528 2,039 2,999 5,304 3,833 1,577 3,669 1,621 1,984 3,433 3,610 2,400 2,069 3,635 1,416 3,550 1,996 1,518 165 3,001 1,174 1,1881 897 695 1,940 3,884 1,107 2,564 1,371 2,030 959 945 1,409 2,789 1,793 1,117 1,043 2,698 618 1,905 642 499 1,697 689 771 383,714 405,985 481,604 444,700 495,669 470,954 528,663 481,568 229,892 272,282 372,455 264,758

Year	(All)	▼												
Sum of Sum of sales		Month	-											
customer state	▼ customer city		1 2	3	4	5	6	7	8	9	10	11	12.0	Grand Total
_														
■AC	rio branco	1,88	31 757	695	1,688	2,978	1,107	2,564	1,371	1,680	819	647	742	16,929
AC	cruzeiro do sul					906							221	1,127
AC	senador guiomard									101			446	547
AC	xapuri				148							298		446
AC	manoel urbano									249				249
AC	epitaciolandia										140			140
AC	brasileia		140											140
AC	porto acre				104									104
⊟AL	maceio	4,61	8 5,326	7,590	8,544	5,637	2,275	4,618	4,499	1,690	3,984	3,287	1,104	53,172
AL	arapiraca	73	9 911	934	1,040	701	236	253	505	2,329	598	1,235	671	10,152
AL	teotonio vilela	26	57 286		583		199		316			791	158	2,600
AL	sao sebastiao								2,270					2,270
AL	maragogi			71		182	127		1,651	105				2,136
AL	penedo	16	50 186	99	247		574			108	219			1,593
AL	palmeira dos indios				241	382		298	154	141			247	1,463
AL	coruripe					162	1,063	134						1,359
AL	delmiro gouveia		312					420		316	306			1,354
AL	santana do mundau						389	665				214		1,268
AL	inhapi								1,075					1,075
AL	sao miguel dos campos					122						932		1,054
AL	campo alegre				853					145				998
AL	uniao dos palmares										309		640	949
AL	rio largo				254	114		86			173	66		693

Sum of Sum of sales	Month ▼												
customer_city	<b>↓</b> 1	2	3	4	5	6	7	8	9	10	11	12	Grand Tota
belo horizonte	32,508	32,414	52,415	43,403	38,754	43,869	36,421	44,587	17,482	18,702	32,620	28,589	421,76
brasilia	22,862	35,734	32,926	30,768	38,448	33,184	40,042	35,668	15,594	16,826	32,233	19,932	354,21
salvador	16,039	12,557	21,577	26,338	24,261	27,344	24,649	20,408	6,712	8,328	15,189	14,669	218,07
goiania	8,703	8,569	11,948	10,980	14,061	11,037	18,632	15,705	4,158	8,774	7,268	5,660	125,495
fortaleza	5,371	6,324	14,817	13,402	11,318	12,035	13,049	9,471	6,799	9,483	12,178	5,616	119,863
belem	8,163	10,424	11,813	9,612	5,535	8,948	8,766	13,533	2,241	3,947	7,419	6,480	96,881
juiz de fora	4,712	9,825	5,647	6,345	7,073	8,613	7,004	8,291	5,534	3,195	6,834	2,758	75,831
campo grande	5,879	9,774	10,034	5,514	9,094	7,239	4,341	6,970	1,139	3,030	1,585	2,399	66,998
sao luis	4,093	6,190	5,475	6,692	9,160	4,606	5,734	4,530	3,867	5,894	5,123	3,134	64,498
joao pessoa	2,278	3,928	5,726	5,106	6,284	12,019	14,701	3,395	2,440	3,363	1,138	2,977	63,355
vitoria	4,454	4,514	4,213	5,029	8,557	7,835	11,442	4,473	2,558	974	6,367	2,467	62,883
contagem	7,404	5,163	6,447	6,235	6,602	5,960	2,949	6,726	1,841	3,923	3,054	2,645	58,949
uberlandia	3,984	5,906	3,692	5,084	7,463	5,760	4,221	6,432	2,437	4,273	3,375	4,475	57,102
vila velha	4,688	5,064	3,367	3,931	4,848	4,183	11,911	3,918	1,704	3,600	5,763	3,466	56,443
macein	4 618	5 326	7 590	8 544	5 637	2 275	4 618	4 499	1 690	3 984	3 287	1 104	53 172

#### **INSIGHTS:**

- > Top-3 state and city combination
  - 1. MG and belo horizonte
  - 2. DF and brasilia
  - 3. BA and salvador

#### 2. How are customers distributed in Brazil

```
with CustNo as (
select customer_state, customer_city, Count_of_customer_city
    ,sum(Count_of_customer_city) over (partition by customer_state) as Count_of_customer_state
from (
SELECT customer_state, customer_city, count(distinct customer_unique_id) as Count_of_customer_city

FROM `target-sql-358310.TARGET_CASE_STUDY.customers`
group by customer_state, customer_city )A
)

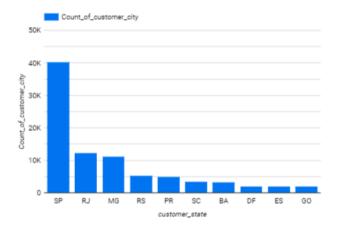
select customer_state, customer_city, Count_of_customer_city, Count_of_customer_state
    ,round(Count_of_customer_city/Count_of_customer_state*100,1) as Perc_of_Cust
from CustNo
order by round(Count_of_customer_city/Count_of_customer_state*100,1) desc
```

Query results

JOB IN	NFORMATION RESU	ULTS JS0	N EXECUTION DET	TAILS		
Row //	customer_state	custom	er_city //	Count_of_customer_city //	Count_of_customer_state //	Perc_of_Cust //
19	PE	recife		590	1609	36.7
20	GO	goiania		671	1953	34.4
21	TO	palmas		90	273	33.0
22	PR	curitiba		1465	4887	30.0
23	MT	cuiaba		242	876	27.6
24	RS	porto a	egre	1326	5280	25.1
25	MG	belo ho	rizonte	2672	11269	23.7
26	ES	vitoria		366	1965	18.6
27	ES	vila velt	na	325	1965	16.5
28	SC	floriano	polis	546	3536	15.4
29	TO	araguai	na	40	273	14.7

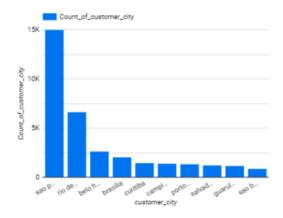
## customers State wise

	customer_state	Count_of_customer_city •
1.	SP	40,345
2.	RJ	12,396
3.	MG	11,269
4.	RS	5,280
5.	PR	4,887
6.	SC	3,536
7.	BA	3,279
8.	DF	2,076
9.	ES	1,965
10.	GO	1,953
11.	PE	1,609 1 - 27 / 27 〈 〉



## customers city wise

	customer_city	Count_of_customer_city +
1.	sao paulo	14,984
2.	rio de janeiro	6,620
3.	belo horizonte	2,672
4.	brasilia	2,069
5.	curitiba	1,465
6.	campinas	1,398
7.	porto alegre	1,326
8.	salvador	1,209
9.	guarulhos	1,153
10.	sao bernardo do campo	908
11.	niteroi	811
		1-50/4119 <



## **QUESTION - 4: Impact on Economy:**

Analyze the money movemented by e-commerce by looking at order prices, freight and others.

1. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only)

```
with data base as
(SELECT --c.customer_state,
    extract (Year from order_purchase_timestamp) as Year
    ,extract (Month from order_purchase_timestamp) as Month
    ,b.freight_value
   ,d.payment_value
   ,a.order_id
  FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
 left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
 left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id
  left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
 select Year
    ,count(order_id) as sum_order_id
    ,round(sum(freight_value),1) as sum_of_fright_value
   ,round(round(sum(freight_value),1)/count(order_id),1) as avg_fright_value
   ,round(sum(payment_value),1) as sum_of_payment_value
    ,round((sum(freight_value)/sum(payment_value) ) * 100,1) as freight_value_per
  from data_base
  where data_base.Year in (2017,2018) and Month in (1,2,3,4,5,6,7,8)
  group by Year
```

#### Query results

JOB IN	IFORMAT	ION	RESULTS	JSON	EXECUTION DETAILS					
Row	Year	//	sum_order_id //	sum_of_frig	avg_fright_v	sum_of_pay	freight_valu			
1		2018	63904	1308920.9	20.5	11122556.9	11.8			
2		2017	27594	528661.3	19.2	4554984.7	11.6			

#### - INCREASE IN FRIGHT VALUE FROM 2017 TO 2018 BY 0.2 %

#### 2. Mean & Sum of price and freight value by customer state

```
with data_base as
(SELECT c.customer_state
    ,b.freight_value
    ,d.payment_value
    ,a.order_id
FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id
left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
select customer_state
    ,round(sum(freight_value),1) as sum_of_fright_value
```

```
,round(avg(freight_value),1) as Avg_of_fright_value
,round(sum(payment_value),1) as sum_of_payment_value
,round(avg(payment_value),1) as Avg_of_payment_value
,round((sum(freight_value)/sum(payment_value)) * 100,1) as freight_per_payment
from data_base
group by customer_state
order by sum(freight_value) desc
```

Quer	y results							▲ SAVE RI
JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DET	AILS			
Row	customer_state	//	sum_of_frig	Avg_of_frig	sum_of_pay //	Avg_of_pay	freight_per	
1	SP		753359.7	15.2	7673188.5	153.6	9.8	
2	RJ		323413.9	21.1	2783724.3	180.5	11.6	
3	MG		281301.3	20.6	2341861.5	170.5	12.0	
4	RS		141579.7	21.8	1152019.2	176.7	12.3	
5	PR		122669.7	20.6	1074614.2	178.6	11.4	
6	BA		106538.6	26.3	802416.7	197.1	13.3	
7	SC		92216.4	21.4	799135.9	184.6	11.5	
8	PE		61923.6	32.8	378887.5	200.0	16.3	
9	GO		55237.5	22.7	516182.5	211.3	10.7	
10	DF		52118.8	21.1	434512.6	174.6	12.0	

- SP STATE HAS 15.2% OF AVG FRIGHT PRICE PER ORDER AND AVG PAYMENT VALUE IS \$ 153.6
- SP STATE HAS MINIMUM FRIGHT PER ORDER CONTRIBUSTION 9.8% (SEE BELOW SCREENSHOT)

y results					SAVE RESULTS ▼	
IFORMATION	RESULTS	JSON EXECUTION	ON DETAILS			
customer_state	//	sum_of_fright_value	Avg_of_fright_value	sum_of_payment_value	Avg_of_payment_value	freight_per_payment
SP		753359.7	15.2	7673188.5	153.6	9.8
GO		55237.5	22.7	516182.5	211.3	10.7
PR		122669.7	20.6	1074614.2	178.6	11.4
SC		92216.4	21.4	799135.9	184.6	11.5
RJ		323413.9	21.1	2783724.3	180.5	11.6
MS		19739.4	23.4	165861.5	195.4	11.9
DF		52118.8	21.1	434512.6	174.6	12.0
MG		281301.3	20.6	2341861.5	170.5	12.0
RS		141579.7	21.8	1152019.2	176.7	12.3
	FORMATION  customer_state  SP  GO  PR  SC  RJ  MS  DF  MG	FORMATION RESULTS  customer_state  SP  GO  PR  SC  RJ  MS  DF  MG	FORMATION         RESULTS         JSON         EXECUTION           customer_state         sum_of_fright_value         year           SP         753359.7         year           GO         55237.5         year           SC         92216.4         year           RJ         323413.9         year           MS         19739.4         year           DF         52118.8         year           MG         281301.3	FORMATION   RESULTS   JSON   EXECUTION DETAILS	FORMATION   RESULTS   JSON   EXECUTION DETAILS	FORMATION   RESULTS   JSON   EXECUTION DETAILS

- TO STATE HAS MORE FRIGHT PER PAYMENT WITH 18.6%

JOB II	NFORMATION	RESULTS	JSON EXEC	UTION DETAILS			
Row	customer_state	//	sum_of_fright_value //	Avg_of_fright_value	sum_of_payment	Avg_of_payment_value	freight_per_payment
1	то		13450.6	39.7	72412.1	213.0	18.6
2	RR		2235.2	43.0	12462.2	239.7	17.9
3	RN		20074.3	35.3	117074.4	204.7	17.1
4	RO		11717.5	41.0	69184.5	236.9	16.9
5	PI		22480.6	39.2	137077.7	238.4	16.4
6	PE		61923.6	32.8	378887.5	200.0	16.3
7	MA		32290.3	38.3	199913.6	234.9	16.2
8	AM		5656.5	33.1	34873.8	202.8	16.2
9	SE		14541.3	36.6	90651.4	224.9	16.0
10	DΛ		30881 1	35.7	262433.1	233.0	15.2

#### FRIGHT WILL CONTIBUTE AROUND 14.2% OF OVERALL PAY VALUE.

```
with data base as
(SELECT c.customer_state
   ,b.freight_value
   ,d.payment_value
   ,a.order_id
 FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
 left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
 left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id
 left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
 SELECT AVG(freight_per_payment) CONTIBUSTION_OF_PRIGHT_IN_OVERALL_PAYMENT
 FROM (
 select customer_state
   ,round(sum(freight_value),1) as sum_of_fright_value
   ,round(avg(freight_value),1) as Avg_of_fright_value
   ,round(sum(payment_value),1) as sum_of_payment_value
   ,round(avg(payment_value),1) as Avg_of_payment_value
    ,round((sum(freight_value)/sum(payment_value) ) * 100,1) as freight_per_payment
  from data_base
 group by customer_state)
  --order by round((sum(freight_value)/sum(payment_value) ) * 100,1)
```

#### Query results

JOB IN	FORMATION	RESULTS	JSON	EXECUT	ION DETAI
Row	CONTIBUSTION_	OF_PRIGHT_IN_OV	ERALL_PAYMEN	Т	
1			14.12222222	222222	

## **QUESTION - 5: Analysis on sales, freight and delivery time**

- 1. Calculate days between purchasing, delivering and estimated delivery
- 2. Create columns:
  - time\_to\_delivery = order\_purchase\_timestamporder\_delivered\_customer\_date
  - diff\_estimated\_delivery = order\_estimated\_delivery\_dateorder\_delivered\_customer\_date
- Group data by state, take mean of freight\_value, time\_to\_delivery, diff\_estimated\_delivery

```
with dates_calculation as

(SELECT c.customer_state
   ,order_purchase_timestamp as Pruchase_date
   ,order_estimated_delivery_date as Estimated_delv_date
   ,order_delivered_customer_date as Actual_delv_date
   ,b.freight_value
   ,d.payment_value
   ,DATE_DIFF(order_estimated_delivery_date, order_purchase_timestamp, day) + 1 as diff_estim ated_delivery
   ,Case when order_delivered_customer_date is null then DATE_DIFF(order_estimated_delivery_d ate, order_purchase_timestamp, day) +1
```

```
else DATE_DIFF(order_delivered_customer_date, order_purchase_timestamp, day) +1 END as t
ime_to_delivery

FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a

left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id

left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id

left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )

select customer_state

,round(avg(diff_estimated_delivery),1) Mean_diff_estimated_delivery

,round(avg(time_to_delivery),1) Mean_time_to_delivery

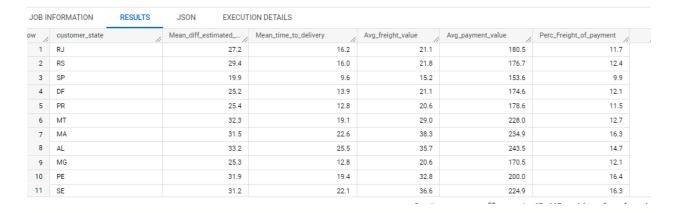
,round(avg(freight_value),1) Avg_freight_value

,round(avg(payment_value),1) Avg_payment_value

,round(avg(freight_value)/avg(payment_value) * 100,1) Perc_Freight_of_payment

from dates_calculation

group by customer_state
```



## **TOP AND BOTTOM 5 ANALYSIS: 1. freight value**

- 4. Sort the data to get the following:
  - Top 5 states with highest/lowest average freight value sort in desc/asc limit 5

Top 5 states with highest average freight value

with dates calculation as

```
(SELECT c.customer state
    ,order_purchase_timestamp as Pruchase_date
    ,order_estimated_delivery_date as Estimated_delv_date
   ,order_delivered_customer_date as Actual_delv_date
    ,b.freight_value
   ,d.payment value
   ,DATE_DIFF(order_estimated_delivery_date, order_purchase_timestamp, day) + 1 as diff_estim
ated_delivery
   ,Case when order_delivered_customer_date is null then DATE_DIFF(order_estimated_delivery_d
ate, order_purchase_timestamp, day) +1
     else DATE_DIFF(order_delivered_customer_date, order_purchase_timestamp, day) +1 END as t
ime to delivery
 FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
 left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
 left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id
 left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
select *
from (
select customer_state
  ,round(avg(diff_estimated_delivery),1) Mean_diff_estimated_delivery
  ,round(avg(time_to_delivery),1) Mean_time_to_delivery
  ,round(avg(freight_value),1) Avg_freight_value
 ,round(avg(payment_value),1) Avg_payment_value
  ,round(avg(freight_value)/avg(payment_value) * 100,1) Perc_Freight_of_payment
from dates_calculation
group by customer_state )BASE
order by Avg_freight_value desc
Limit 5
```

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v	uei 1	/ IES	ıuı	ıo

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DET	TAILS		
Row	customer_state	4.	Mean_diff_e	Mean_time	Avg_freight	Avg_payme	Perc_Freigh
1	SP		19.9	9.6	15.2	153.6	9.9
2	PR		25.4	12.8	20.6	178.6	11.5
3	MG		25.3	12.8	20.6	170.5	12.1
4	RJ		27.2	16.2	21.1	180.5	11.7
5	DF		25.2	13.9	21.1	174.6	12.1

#### Top 5 states with highest/lowest average time to delivery

```
with dates calculation as
  (SELECT c.customer_state
    ,order_purchase_timestamp as Pruchase_date
    ,order_estimated_delivery_date as Estimated_delv_date
    ,order delivered customer date as Actual delv date
    ,b.freight_value
    ,d.payment_value
    ,DATE_DIFF(order_estimated_delivery_date, order_purchase_timestamp, day) + 1 as diff_estim
ated_delivery
    ,Case when order delivered customer date is null then DATE DIFF(order estimated delivery d
ate, order_purchase_timestamp, day) +1
     else DATE DIFF(order delivered customer date, order purchase timestamp, day) +1 END as t
ime_to_delivery
 FROM `target-sql-358310.TARGET CASE STUDY.orders` a
 left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
 left join `target-sql-
358310.TARGET_CASE_STUDY.customers` c on a.customer_id = c.customer_id
 left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
select *
from (
select customer_state
  ,round(avg(diff_estimated_delivery),1) Mean_diff_estimated_delivery
  ,round(avg(time_to_delivery),1) Mean_time_to_delivery
  ,round(avg(freight_value),1) Avg_freight_value
 ,round(avg(payment_value),1) Avg_payment_value
 ,round(avg(freight_value)/avg(payment_value) * 100,1) Perc_Freight_of_payment
from dates_calculation
group by customer_state )BASE
order by Mean_time_to_delivery desc
Limit 5
```

#### Top 5 states with highest average time to delivery

Quer	y results				<b>≛</b> SAV	E RESULTS ▼
JOB IN	NFORMATION	RESULTS JSON EX	ECUTION DETAILS			
Row	customer_state	Mean_diff_estimated_delivery	Mean_time_to_delivery	Avg_freight_value	Avg_payment_value	Perc_Freight_of_payment
1	RR	47.0	31.3	43.0	239.7	17.9
2	AP	46.7	28.8	34.1	257.7	13.2
3	AM	46.2	27.3	33.1	202.8	16.3
4	AL	33.2	25.5	35.7	243.5	14.7
5	PA	37.9	24.6	35.7	233.9	15.3

Top 5 states with lowest average time to delivery

JOB IN	FORMATION	RESU	JLTS	JSON	EXE	CUTION DETAILS			
Row	customer_state	Me	ean_diff_es	timated_deliver	y /	Mean_time_to_delivery	Avg_freight_value	Avg_payment_value	Perc_Freight_of_payment
1	SP				19.9	9.6	15.2	153.6	9.9
2	MG				25.3	12.8	20.6	170.5	12.1
3	PR				25.4	12.8	20.6	178.6	11.5
4	DF				25.2	13.9	21.1	174.6	12.1
5	SC				26.5	15.8	21.4	184.6	11.6

# TOP AND BOTTOM 5 ANALYSIS: 3. fast/ not so fast compared to estimated date

 Top 5 states where delivery is really fast/ not so fast compared to estimated date

```
with dates_calculation as
  (SELECT c.customer state
    ,order_purchase_timestamp as Pruchase_date
    ,order estimated delivery date as Estimated delv date
    ,order_delivered_customer_date as Actual_delv_date
    ,b.freight_value
    ,d.payment_value
    ,DATE_DIFF(order_estimated_delivery_date, order_purchase_timestamp, day) + 1 as diff_estim
ated delivery
    ,Case when order delivered customer date is null then DATE DIFF(order estimated delivery d
ate, order purchase timestamp, day) +1
     else DATE_DIFF(order_delivered_customer_date, order_purchase_timestamp, day) +1 END as t
ime to delivery
 FROM `target-sql-358310.TARGET_CASE_STUDY.orders` a
 left join `target-sql-358310.TARGET_CASE_STUDY.order_items` b on a.order_id = b.order_id
 left join `target-sql-
358310.TARGET CASE STUDY.customers` c on a.customer id = c.customer id
 left join `target-sql-358310.TARGET_CASE_STUDY.payments` d on a.order_id = d.order_id )
select *, ROUND((Mean diff estimated delivery - Mean time to delivery),1) AS FST OR SLW DLRY
from (
select customer state
  ,round(avg(diff_estimated_delivery),1) Mean_diff_estimated_delivery
  ,round(avg(time_to_delivery),1) Mean_time_to_delivery
  ,round(avg(freight_value),1) Avg_freight_value
  ,round(avg(payment_value),1) Avg_payment_value
 ,round(avg(freight_value)/avg(payment_value) * 100,1) Perc_Freight_of_payment
from dates calculation
group by customer_state )BASE
order by ROUND((Mean_diff_estimated_delivery - Mean_time_to_delivery),1) desc
Limit 5
```

## Fast delivery compared to estimated date

				_		Pr	ess Alt+F1 for Accessibility	Option
Quer	Query results   ≜ SAVE RESULTS ▼							<b>\$</b>
JOB INFORMATION RESULTS JSON EXECUTION DETAILS								
Row	customer_state	Mean_diff_estimated_delivery	Mean_time_to_delivery	Avg_freight_value	Avg_payment_value	Perc_Freight_of_payment	FST_OR_SLW_DLRY	,
1	AL	33.2	25.5	35.7	243.5	14.7	7.7	
2	MA	31.5	22.6	38.3	234.9	16.3	8.9	
3	SE	31.2	22.1	36.6	224.9	16.3	9.1	
4	ES	26.3	16.4	22.0	173.4	12.7	9.9	
5	BA	30.1	20.0	26.3	197.1	13.4	10.1	

### Slow delivery compared to estimated date

Quer	y results					å SAVE RESULTS ▼	¥ EXPLORE DATA ▼
JOB IN	IFORMATION	RESULTS JSON E	EXECUTION DETAILS				
Row	customer_state //	Mean_diff_estimated_delivery	Mean_time_to_delivery	Avg_freight_value	Avg_payment_value	Perc_Freight_of_payment	FST_OR_SLW_DLRY
1	AC	41.7	21.4	40.0	263.0	15.2	20.3
2	AM	46.2	27.3	33.1	202.8	16.3	18.9
3	RO	39.6	21.0	41.0	236.9	17.3	18.6
4	AP	46.7	28.8	34.1	257.7	13.2	17.9
5	RR	47.0	31.3	43.0	239.7	17.9	15.7

## ✓ OVERALL SUMMARY

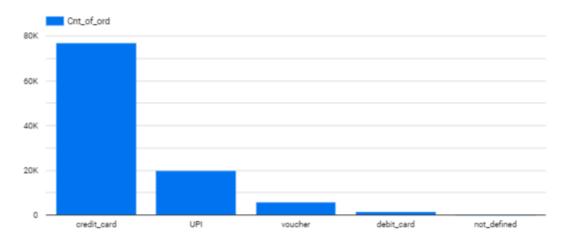
1. FRIGHT VALUE STAE								
LOWEST - SP	15.2	HIGHEST - RR	43					
2.Delivery compared to estimated date								
FASTEST - AL	7.7 DAYS	SLOWEST - AC	20.3 DAYS					
	3. Average time to delivery							
Lowest - SP	9.6 DAYS	Highest – RR	31.2 DAYS					

## **QUESTION - 6: Payment type analysis**

## **Overall picture of payments**

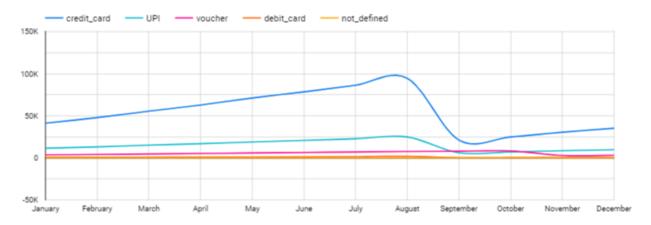
Quer	y results			
JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAILS
Row /	payment_type	lı.	Count_of_or	
1	credit_card		76795	
2	UPI		19784	
3	voucher		5775	
4	debit_card		1529	
5	not_defined		3	

# Mode of payments



1. Month over Month count of orders for different payment types

# Mode of payments



## **MOM of orders**

# MoM count of orders

					pay	ment_type / Sum_of_cnt
Year	Month	credit_card	UPI	voucher	debit_card	not_defined
2016	September	3	-	-	-	-
	October	257	63	23	2	-
	December	258	-	-	-	-
2017	January	841	260	84	11	-
	February	2,197	658	203	24	-
	March	4,213	1,248	403	55	-
	April	6,059	1,744	605	82	-
	May	8,912	2,516	894	112	-
	June	11,375	3,223	1,133	139	-
	July	14,461	4,068	1,497	161	-
	August	17,745	5,006	1,791	195	-
	September	21,028	5,909	2,078	238	-
	October	24,552	6,902	2,369	290	-
	November	30,449	8,411	2,756	360	-
	December	34,826	9,571	3,050	424	-

Year	Month	credit_card	UPI	voucher	debit_card	not_defined
	December	34,820	9,3/1	5,000	424	
2018	January	40,346	11,089	3,466	533	-
	February	45,599	12,414	3,771	602	-
	March	51,290	13,766	4,162	680	
	April	56,745	15,053	4,532	777	
	May	62,242	16,316	4,856	828	-
	June	67,055	17,416	5,180	1,010	
	July	71,810	18,645	5,461	1,252	-
	August	76,795	19,784	5,756	1,529	2
	September	-	-	5,771	-	3
	October			5,775		

## Month on Month % change

	N	MoM %	change	e in ord	ers	<i>t</i> :
			3			yment_type / Pr_mnt_cnt
Year	Month	credit_card	debit_card	UPI	voucher	not_defined
2016	September		-	-	-	-
	October	8,366.7	-	-	-	
	December	-99.6	-	-	-	
2017	January	58,200	350	212.7	165.2	
	February	132.6	44.4	102	95.1	
	March	48.7	138.5	48.2	68.1	
	April	-8.4	-12.9	-15.9	1	
	May	54.6	11.1	55.6	43.1	
	June	-13.7	-10	-8.4	-17.3	-
	July	25.3	-18.5	19.5	52.3	-
	August	6.4	54.5	11	-19.2	-
	September	0	26.5	-3.7	-2.4	-
	October	7.3	20.9	10	1.4	-
	November	67.3	34.6	52	33	-
	December	-25.8	-8.6	-23.1	-24	

2018	January	26.1	70.3	30.9	41.5	-
	February	-4.8	-36.7	-12.7	-26.7	
	March	8.3	13	2	28.2	
	April	-4.1	24.4	-4.8	-5.4	
	May	0.8	-47.4	-1.9	-12.4	
	June	-12.4	256.9	-12.9	0	
	July	-1.2	33	11.7	-13.3	
	August	4.8	14.5	-7.3	5	
	September	-	-	-	-94.9	-50
	October				-73.3	

## 2. Distribution of payment installments and count of orders

```
SELECT a.payment_type, payment_installments, COUNT(a.order_id) AS cnt_of_ords
   ,sum(a.payment_value) AS payment_value
FROM `target-sql-358310.TARGET_CASE_STUDY.payments` a
group by a.payment_type, payment_installments
order by payment_installments desc, a.payment_type
```

Quer	Query results					
JOB INFORMATION RESULTS		JSON	SON EXECUTION DETAILS			
Row	payment_type	11	payment_in	cnt_of_ords	payment_value	
20	credit_card		5	5239	961174.3	
21	credit_card		4	7098	1163907.6	
22	credit_card		3	10461	1491103.8	
23	credit_card		2	12413	1579283.0	
24	credit_card		1	25455	2440445.4	
25	credit_card		0	2	188.6	
26	debit_card		1	1529	217989.8	
27	not_defined		1	3	0.0	
28	voucher		1	5775	379436.9	

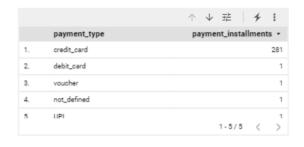
## DISTRIBUSTION OF COUNT OF ORDERS OVER INSTALMENT

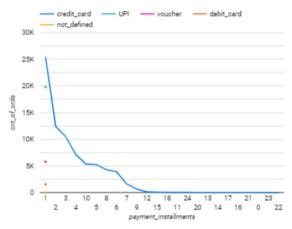
				payment	type / cnt_of_ords
payment_inst	credit_card	UPI	voucher	debit_card	not_defined
1	25,455	19,784	5,775	1,529	3
2	12,413	-	-	-	-
3	10,461	-	-	-	-
4	7,098	-	-	-	-
10	5,328	-	-	-	-
5	5,239	-	-	-	-
8	4,268	-	-	-	-
6	3,920	-	-	-	-
7	1,626	-	-	-	-
9	644	-	-	-	-
12	133	-	-	-	-
15	74	-	-		-
18	27	-	-	-	-
11	23	-	-	-	-
24	18	-	-	-	-
20	17	-	-	-	-

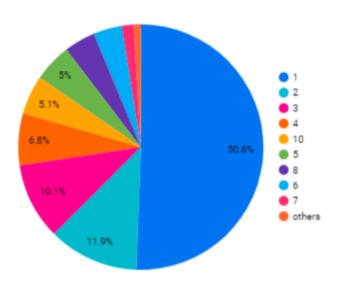
### DISTRIBUSTION OF SUM OF PAYMENT OVER INSTALMENT

				paym	ent_type / payment_value
payment_inst	credit_card	UPI	voucher	debit_card	not_defined
0	188.6			-	
1	2,440,445.4	2,869,361.3	379,436.9	217,989.8	0
2	1,579,283			-	
3	1,491,103.8				
4	1,163,907.6			-	
5	961,174.3		-	-	
6	822,611.8				
7	305,157.4				
8	1,313,423.3				
9	131,015.9				
10	2,211,577.3				
11	2,873.4				
12	42,783.2				
13	2,407.4				
14	2,519.4			-	
15	32,970.9				

## payments







- ✓ credit card mode of payment is highest/preferred.
- ✓ Other mode of payments are UPI, voucher and debit card. All of these are just one shot payments.
- ✓ One more reason for opting credit card is EMI option available.
- ✓ Most preferred EMI options are upto 12.
- ✓ Max EMI options are 24 months.
- ✓ Out of all EMI received 1<sup>st</sup> and 10<sup>th</sup> contribute maximum amount.

## 7. Actionable Insights

✓ DATE IS FROM SEP 2016 TO OCT 2018.

- ✓ YOY SALES IS INCREASING, AND WE COULD SEE THE TREND AROUND
  MAY AND AUGUST MONTH IN BOTH 2017 AND 2018.
- ✓ More purchases are done in the evening 13 to 18 hours of the day.
- ✓ Less purchases are done in the early morning 0 to 6 hours of the day.
- ✓ TOP 3 STATES WITH SALES
  - 1.MG and belo horizonte
  - 2. DF and brasilia
  - 3. BA and Salvador
- ✓ SP STATE HAS HIGHEST CUSTOMERS
- > SP STATE HAS MINIMUM FRIGHT PER ORDER CONTRIBUSTION 9.8%
- > TO STATE HAS MORE FRIGHT PER PAYMENT WITH 18.6%
- > AVG FRIGHT WILL BE AROUND 14.2% OF OVERALL PAY VALUE

#### > OVERALL SUMMARY ON FRIGHT AND AVERAGE DELIVARY TIME

1. FRIGHT VALUE STAte						
LOWEST - SP	15.2	HIGHEST - RR	43			
2.Delivery compared to estimated date						
FASTEST - AL 7.7 DAYS SLOWEST - AC 20.3 DAYS						
3. Average time to delivery						
Lowest - SP	9.6 DAYS	Highest – RR	31.2 DAYS			

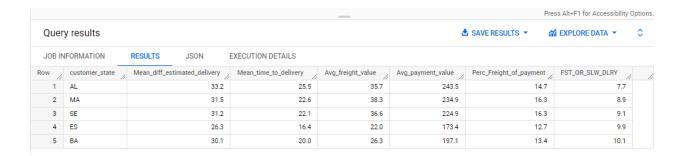
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### 8. Recommendations

- ✓ There is increasing demand MOM based on count of order. And YOY
  sales is high. So aggressive pricing can help to gain more profit.
  - ✓ States and region to try and target aggrieve pricing are TOP 3 STATES WITH SALES. 1.MG and belo horizonte, 2. DF and Brasilia and 3. BA and Salvador
- ✓ Average fright cost can be increased to get maximum profit in some state where contribution is less than 14%.
- ✓ EMI options more than 12 months are not can be stopped as they are in less demand. And helps company to get money back faster.
- ✓ More purchases are done in the evening 13 to 18 hours of the day. So, make advertise and discounts available during this time so it will reach more customer.
- ✓ Less purchases are done in the early morning 0 to 6 hours of the day.
  Reduce advertising cost during this time as customer interaction is less.
- ✓ Bottom 5 states with average time to delivery target on thes state to decrease time gap.
  - 1. With above step customer satisfaction can be increased.
  - 2. New/more sales as delivery time will less.
  - 3. Don't increase fright value as its already higher than average.



- ✓ Delivering faster than expected in this customer states.
  - 1. Some resource can be diverted from this location to where we are doing very late.



2. These states are in bottom 5 where time to delivery is slow compared to estimated delivery. Focus should be made from above screen shot states to here.

