

TEJONIDHII RAVINDRA KUMAR PILLAI

APARTMENT 20, DUNARAS VILLAGE, GALWAY

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SUMMARY

MSc Business Analytics student with ~2 years of experience delivering technology solutions for enterprise financial systems. Experienced in translating business requirements into technical specifications, supporting Microsoft client revenue recognition systems, and working in Agile environments. Strong in data analysis, stakeholder collaboration, and process improvement. Interested in Business Analysis, Technology Consulting, and Data-driven transformation roles.

WORK EXPERIENCE

Graduate Teaching Assistant - University of Galway (FTC)

JAN 2026 - MAR 2026

- Facilitated Innovation, Creativity & Enterprise (ICE) workshops for undergraduate students. Supported student teams in developing project ideas, deliverables, and presentations.
- Coordinated with academic mentors to address student queries and project requirements. Managed classroom technology and online delivery using Zoom and Microsoft Teams.
- Tracked attendance and maintained course updates on Canvas on a weekly basis. Assisted with assessment and grading using structured marking rubrics.

Associate Engineer - TEKsystems Global Services Pvt. Ltd

SEP 2022 - MAR 2024

- Supported a Microsoft's(Client) revenue recognition project, analyzing business and financial requirements to ensure accurate reporting and data integrity.
- Translated business requirements into technical specifications, collaborating with cross-functional stakeholders.
- Reduced bugs through structured reviews and testing, improving reliability of critical financial systems.
- Delivered 11+ features aligned with evolving client and user needs in an Agile/Scrum environment.

Intern Engineer - TEKsystems Global Services Pvt. Ltd

FEB 2022 - JUN 2022

- Analyzed user interaction data for a Proof of Concept, identifying insights that projected a 25% increase in user engagement.
- Contributed to a process optimization initiative, supporting a projected 15% improvement in delivery timelines.
- Gained exposure to system architecture, data flows and full-stack development in a collaborative Agile team.

User Research Intern - Programming Shaala (Startup)

MAR 2020 - DEC 2020

- Conducted user research and analyzed qualitative feedback to identify usability issues and business pain points.
 - Designed wireframes and user flows to communicate insights and solution ideas to stakeholders.
 - Collaborated with the development team to understand technical constraints and iterated on designs based on stakeholder feedback.
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EDUCATION

Masters of Science in Business Analytics University of Galway, Galway, Ireland 1.1 First Class Honours (Expected) Focus areas: <i>AI, Data science, Enterprise systems, Project & Strategic management and Analytics-driven decision-making.</i>	SEP 2025 - PRESENT
Bachelors of Engineering in Information Science 8.25 CGPA, First Class Honours Vidyavardhaka College Of Engineering, Mysore, India	AUG 2018 - JUL 2022

SKILLS

- **Data Analysis & Visualization:** Python, SQL, Power BI, Tableau.
 - **Programming Languages & Frameworks:** C#, .NET, ReactJS, SQL Server, Entity Framework.
 - **Design & Development Tools:** MS Office suite, Adobe XD, Figma, Visio, Visual Studio, Agile, Scrum.
 - **Consulting & Business Skills:** Problem Solving & Structured Thinking, Stakeholder Communication, Requirements Gathering & Analysis, Presentation & Documentation and Agile & Scrum Collaboration.
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CERTIFICATIONS

Oracle Cloud Certified Generative AI Professional	JUL 2024 - JUL 2026
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PROJECTS

Sales and Marketing Analysis | Python, Pandas, Matplotlib, Seaborn

- Analyzed sales records to identify market trends and customer behavior.
 - Automated data cleaning and feature engineering for temporal and geographic insights.
 - Built interactive dashboards to visualize product performance and sales distribution.
 - Delivered actionable marketing insights, improving campaign targeting efficiency.
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REFERENCES

- References available upon request.