# WELCOME

{SALUTATION}

{STUDENT\_FNAME}

{STUDENT\_LNAME} {u18}

Flight Arrival Date: {ARRIVAL\_DATE} Flight Arrival Time: {ARRIVAL\_TIME} Flight Number: {FLIGHT\_NO}

Homestay Address: {FAMILY\_NAME} {HOMESTAY\_ADDRESS}

Telephone: {HOMESTAY\_PHONE} Mobile: {HOMESTAY\_MOBILE}

Once you arrive at Darwin Airport

When you come out of Customs, please wait for your host outside the gate (check the map circled in red) where your driver/host will wait for you there

In case of Emergency please contact:

Your Host: {HOMESTAY\_MOBILE}

Global experience Emergency Number: (+61) 430 008 448

PLEASE DO NOT LEAVE THE AIRPORT, WAIT FOR YOUR DRIVER

Important Notes:

1. Please print and keep the APU sign with you in case you need to contact us on the day of your arrival.
2. It is your responsibility to provide Global experience with the correct flight details prior to your arrival. If your flight details have changed, please let us know immediately by calling the Global experience emergency number on +61 430 008 448 or email us at [change@globalexperience.com.au](mailto:change@globalexperience.com.au) prior to your arrival.
3. If you wish to cancel your booking, Global experience must be notified at least within 48 hours prior to your arrival otherwise you are not eligible for any refund on your booking. You must receive a confirmation via email or SMS from Global experience to confirm this cancellation.
4. Our driver will wait at the designated area up to two hours after your flight has landed. If the driver is unable to allocate you and he doesn’t hear from you or Global experience, he will leave the airport. If you miss the initial pick-up and would like to request the driver to return to the airport, a new pick-up fee applies.