



# Tejush Badal

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## Skills & Abilities

**Technical:** Working Knowledge of: Java, C++, Python, HTML, CSS, JavaScript, bootstrap, Pandas.  
Design with UML diagrams.

**Soft:** Effective communicator, excellent technical writing skills, customer-centric approach, exceptional teamwork skills

## Education

**ONTARIO TECH UNIVERSITY | SEPT 2021 - PRESENT**

Bachelor's Degree in Software Engineering

- 4x President's list designation, **cGPA: 3.95**

## Experience

**Co- Op - Telephony Analyst | Sun Life Financial**

**May 2023 - Present**

- Managed MACD (move, add, change, delete) request tickets for new and previous employees to ensure smooth transitions for all employees
- Created a python script deployed through Ansible and CDD (Continuous Delivery Director) to completely automate tickets **saving at minimum 3000 hours in labor per year** (\$264,000/year)

**Undergraduate Student Research Fellow| Ontario tech University**

**December 2022 – March 2023**

- Trained a deep learning model by segmenting and annotating large datasets to improve road condition recognition
- Used JavaScript and HTML to create a dynamic and effective demo website for potential clients

**Undergraduate Student Researcher | Ontario tech University**

**May 2022 – August 2022**

- Directly improved upon professor's thesis to contribute to the requirements engineering literature
- Formalized a syntax for the abstraction of UML class diagrams into union models for future researchers to use
- Constructed a dataset of UML class diagrams by hand to implement the theory previously formalized
- Created a union algorithm using python libraries such as 'NetworkX' and 'Pandas' to combine multiple class diagrams for further analysis

## Other Employment History

**Crew Trainer | McDonald's**

**August 2018 - August 2022**

- Maintained high standards of customer service through fast-paced, and high-volume orders
- Trained and continuously mentored new colleagues in best practices to reduce waste and increase customer satisfaction
- Resolved complaints professionally, and promptly subsequently improving order accuracy and timing

## Academic Achievements and Awards

**Competitions:** Ontario Engineering Competition (**top 10**), Internal Engineering Competition (**1<sup>st</sup> place**), Ontario Tech Hackathon Jr. Division (**1<sup>st</sup> place**)

**Awards:** National Science and Engineering Research Council Undergraduate Student Research Award (**2022**), Undergraduate student research fellowship award (**2023**)