

**Veronica Adams Landon**

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## Google IT Support Professional Certificate

**Issued by:** Coursera**Issued to:** Veronica Landon**Issued on:** 17 February 2021

### Description

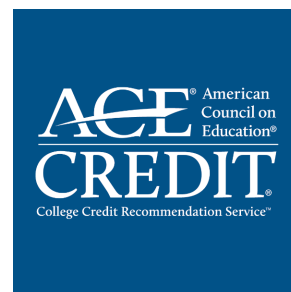
Those who earn the Google IT Support Professional Certificate have completed five-courses, developed by Google, that include hands-on, practice-based assessments and are designed to prepare them for entry-level roles in IT support. They are competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.

**Course Number:** GOOG-0001**Total Credits:** 12**Grade:** Pass

### Credit Recommendation

- 6 semester hours in computer information systems. in the lower-division undergraduate category
- 3 semester hours in computer networking. in the lower-division undergraduate category
- 3 semester hours in cybersecurity fundamentals. in the lower-division undergraduate category

## Transcript Legend



**American Council on Education Endorsement:** Courses that carry an ACE endorsement of recommended college credits or competencies are designated by the ACE logo in the left margin. The following policies apply only to ACE-endorsed courses within the transcript.

**Name:** Legal name as entered by the student at the time of transcript request. Because students may complete courses from multiple organizations, each course also includes the name under which the credential was issued for tracking and verification if necessary.

**Credly ID#:** Due to a system of record change in 2019, student ID numbers may not match numbers on older ACE transcripts

**Issued on:** The date when the student completed the associated course.

**Courses:** ACE-endorsed courses include a unique identifier that ACE assigns to courses and examinations. The letter prefix designates the organization providing the course. Duplicates may appear if a student took and passed the course more than once.

**Credit Recommendations:** Recommendations for college credit are designated in semester hour units (SH). Each recommendation includes a total number of SH credits recommended and a breakdown of one or more subject areas and credit levels. Levels for which recommendations are issued include Vocational/Certificate, Lower Division (100-200 level courses), Upper Division (300-400 level courses), and Graduate (500+ level courses).

**Grade:** ACE-endorsed courses are only included on this official transcript if the student achieved a passing grade. ACE-endorsed courses meet the following minimum grading requirements: Students must earn a minimum "C" grade for Vocational/Certificate, Lower Division, and Upper Division credit and a minimum "B" grade for Graduate level credit.

**Additional Resources:** Additional information on ACE-endorsed courses, such as learning outcomes, assessment methods, etc. can be found in the National Guide to College Credit for Workforce Training at <https://www2.acenet.edu/credit/>. Military training and occupations that carry college credit recommendations can be found at The Guide to Evaluation of Educational Experiences in the Armed Services: <https://www.acenet.edu/Programs-Services/Pages/Credit-Transcripts/military-guide-online.aspx>

The [American Council on Education's](#) College Credit Recommendation Service (CREDIT®) connects workplace learning with colleges and universities by helping adults gain access to academic credit for formal courses and examinations taken outside traditional degree programs. ACE is the national leader in the evaluation process for education and training obtained outside the classroom.

ACE CREDIT® reviews are conducted by experienced college and university faculty who assess the content, scope, and rigor of an organization's courses or examinations and make appropriate recommendations for comparable college credit and competencies achieved by students. For more information on processes and standards for ACE CREDIT® reviews, visit <https://www.acenet.edu/Programs-Services/Pages/Credit-Transcripts/Colleges-Universities.aspx>

Please address inquiries to American Council on Education College Credit Recommendation Service:  
One Dupont Circle NW, Suite 250, Washington DC, 20036      Email: [CREDIT@acenet.edu](mailto:CREDIT@acenet.edu)      Phone: 1-866-205-6267

**For technical support, visit the Acclaim Help Center:** <https://support.youracclaim.com/hc/en-us>

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